

Smart Estimating Glossary PDF

Metric/ Attribute	Definition	Formula	Report
Asgn Sent To Est Complete Cnt	Count per claim where both the First Asgn Sent Date and Estimate Upload date are present.		Photo Estimate Claim Detail - Metric
Asgn Sent To Est Complete Hrs	# of hours (2 decimals) between First Asgn Sent Date and Estimate Upload Date.		Photo Estimate Claim Detail - Metric
Asgn Sent To Image Upload Cnt	Count per claim where both the First Asgn Sent Date and Image Upload Date are present.		Photo Estimate Claim Detail - Metric
Asgn Sent To Image Upload Hrs	# of hours (2 decimals) between First Asgn Sent Date and Image Upload Date.		Photo Estimate Claim Detail - Metric
Asgn Sent To Login Cnt	Count per claim where both the First Asgn Sent Date and Login Date are present.		Photo Estimate Claim Detail - Metric
Asgn Sent To Login Hrs	# of hours (2 decimals) between First Asgn Sent Date and Login Date.		Photo Estimate Claim Detail - Metric
Asgn Sent Cnt	Count per claim when First Asgn Sent Date is present.		Photo Estimate Claim Detail - Metric
Channel Type Description	QE channel of image upload.		Photo Estimate Claim Detail - Attribute



Metric/ Attribute	Definition	Formula	Report
Claim #	The alpha-numeric value assigned as the claim number for the vehicle appraisal.		Photo Estimate Claim Detail - Attribute
Claim Number	The alpha-numeric value assigned as the claim number for the vehicle appraisal.		Photo Estimate Claim Detail - Attribute
Claim With Supplment Cnt	1 if claim has any supplements, 0 if not.		Photo Estimate Claim Detail - Metric
Claim Appraisal Count	Y/N Flag if claim ever had an E01 submitted (with any MOI).		Photo Estimate Claim Detail - Metric
Company	This set of attributes that refer to the insuring company for whom estimates and supplements were generated.		Photo Estimate Claim Detail - Attribute
Completed as QE Flag	ECEA or ECIA business event (definition varies by carrier) exist for a givent claim.		Photo Estimate Claim Detail - Attribute
Current Estimate Version	Latest version for that claim (E01, S01, etc).		Photo Estimate Claim Detail - Attribute
Day	Date when the transaction is recorded.		Photo Estimate Claim Detail - Attribute
Driveable	The Driveable reflects the driveable status of the vehicle as captured on the Vehicle Tab within Pathways. The EMS data file does not include this attribute, so all non-Pathways		Photo Estimate Claim Detail - Attribute



Metric/ Attribute	Definition	Formula	Report
	appraisals will be set to Driveable = Unknown Driveable. Values include: Driveable; Non-Driveable; Unknown Driveable; Unknown.		
Driveable Cnt	If Vehicle is driveable then count as 1 otherwise 0.		Photo Estimate Claim Detail - Metric
E01 Estimator	Appraiser that completed the E01.		Photo Estimate Claim Detail - Attribute
Estimate Amt	File amount from the E01.		Photo Estimate Claim Detail - Metric
Estimate Complete Count	Y/N Flag if claim ever had an E01 submitted (with any MOI).		Photo Estimate Claim Detail - Metric
First Asgn Sent Datetime	Date and time of the first QE invite.		Photo Estimate Claim Detail - Attribute
Image Upload Count	Count per claim when Image Upload Date is present.		Photo Estimate Claim Detail - Metric
Image Upload Date	Date of ECRI business event, for photos uploaded to QE.		Photo Estimate Claim Detail - Attribute
Images Uploaded By WGL Count	Count per claim when images uploaded by WeGoLook.		Photo Estimate Claim Detail - Metric



Metric/ Attribute	Definition	Formula	Report
Images Uploaded By WGL Flag	Indicator that images uploaded by WeGoLook.		Photo Estimate Claim Detail - Attribute
Login Count	Count per claim when Login Date is present.		Photo Estimate Claim Detail - Metric
Month	Month in Year		Photo Estimate Claim Detail - Attribute
Quarter	Quarter in Year		Photo Estimate Claim Detail - Attribute
Quick Estimate Asgn Flag	Y/N Flag if claim was ever assigned to QE.		Photo Estimate Claim Detail - Attribute
Quick Estimate Asgn Status	Tells if the assignment has been cancelled.		Photo Estimate Claim Detail - Attribute
Quick Estimate Asgn Cnt	Count per claim with QE invite sent.		Photo Estimate Claim Detail - Metric
Quick Estimate Claim Cnt	Count per claim that an ECEA or ECIA business events exists.		Photo Estimate Claim Detail - Metric
Repairable	Vehicle Condition is an attribute within the Collision Estimating data that reflects whether the loss vehicle appraised is		Photo Estimate Claim Detail - Attribute





Metric/ Attribute	Definition	Formula	Report
	considered repairable or not. For staff and independent		
	appraisers* using Pathways, the condition of a vehicle is		
	based on the data entered in the Settlement page within the		
	Summary tab of Pathways, or on the primary or secondary		
	points of impact. Total Losses include where Type = Total		
	Loss or primary or secondary impact points are tagged as		
	Total Loss or Total Burn. Repairables include any files where		
	Type = Repairable or Borderline, or where primary or sec-		
	ondary points of impact are not tagged as Total Loss or Total		
	Burn. For repair facilities using Pathways, the condition of a		
	vehicle is based on data entered in the primary or secondary		
	points of impact. Total Losses include primary or secondary		
	impact points tagged as Total Loss or Total Burn. Repairables	;	
	include any files where primary or secondary impact points		
	are not tagged as Total Loss or Total Burn. For non-Pathways		
	appraisals, the condition of a vehicle is based on the total los	S	
	indicator or primary or secondary impact points populated in	1	
	the EMS data. Total Losses include where TL Indicator = Yes		
	or primary or secondary impact points are tagged as Total		
	Loss or Total Burn. Repairables include any files where TL		



Metric/ Attribute	Definition	Formula	Report
	impact are Not Entered or Primary Unknown, the vehicle condition is set to Unknown Repairable. * Any independent appraiser on Pathways 4.4 and prior need to use the primary or secondary impact point to tag a vehicle as a Total Loss.		
SE Completed Without Prediction Flag	Jumpstart clicked and estimate completed events from same appraiser, prediction generated = N.		Photo Estimate Claim Detail - Attribute
SE Eligible Claims	Number of claims where the appraiser who wrote the estimate had an active SE license at the time of writing.	appraiser has CCCSE license active at time of estimate start (does not necessarily mean the appraiser saw any predictions)	Photo Estimate Claim Detail - Metric
SE Eligible Flag	Appraiser that completed estimate had an SE license active at the time.		Photo Estimate Claim Detail - Attribute
SE Jumpstart Clicked Count	Number of claims where user opened the Smart Estimate application.	SEL event present for the claim and appraiser has CCCSE license active at time of estim-	Photo Estimate Claim Detail - Metric



Metric/ Attribute	Definition	Formula	Report
		ate start	
SE Jumpstart Clicked Flag	Appraiser clicked jumpstart (SEL event).		Photo Estimate Claim Detail - Attribute
SE Prediction Error Flag	Prediction API unable to run successfully.		Photo Estimate Claim Detail - Attribute
SE Prediction Generated Flag	Prediction API ran successfully (could still have 0 predictions, as long as there was no error).		Photo Estimate Claim Detail - Attribute
SE Prediction Error Count	Number of claims where Smart Estimate predictions were not successfully generated.	http status code of prediction call not 200	Photo Estimate Claim Detail - Metric
SE Successfully Completed Count	Number of claims where Smart Estimate predictions were generated and user opened the Smart Estimate application.	SE Eligible, SE Jump- start Clicked, and estimate was com- pleted by the same appraiser as jump- start clicked	- Photo Estimate Claim Detail - Metric
SE Successfully Completed Flag	Jumpstart clicked and estimate completed events from same appraiser, prediction generated = Y.		Photo Estimate Claim Detail - Attribute
Sent to / Completed by	1. If the record is an assignment, this is the appraiser that's		Photo Estimate Claim



Metric/ Attribute	Definition	Formula	Report
	assigned to the assignment.2. If the record is an estimate/supplement, this is the appraiser who uploaded the estimate/supplement.3. If the record is a PMOI transaction, this is the user who entered the information to get a predicted MOI.		Detail - Attribute
Supplement Amt	Difference between the latest supplement and the E01.		Photo Estimate Claim Detail - Metric
TCOR Banding	TCOR bands to use as a dimension for analysis (<\$500, \$500-\$1000, etc).		Photo Estimate Claim Detail - Attribute
Total Cost Of Repair	File amount from latest supplement.		Photo Estimate Claim Detail - Metric
Veh Owner State	State in which the vehicle owner resides.		Photo Estimate Claim Detail - Attribute
Vehicle Make	Make of the vehicle.		Photo Estimate Claim Detail - Attribute
Vehicle Model	Model of the vehicle.		Photo Estimate Claim Detail - Attribute
Vehicle Year	Year of the vehicle.		Photo Estimate Claim Detail - Attribute
Video Upload Cnt	Indicator if video is uploaded.		Photo Estimate Claim



Metric/ Attribute	Definition	Formula	Report
			Detail - Metric
Year	Year		Photo Estimate Claim Detail - Attribute