Measure	Definition	Formula	Folder Path in CCC ONE® Analytics	Category
% Difference Gross vs Net Recovery Amt	The difference between the gross and net recovery amounts as a percent of the net recovery amount.	(Gross Recovery Amt - Net Recovery Amt) / Net Recovery Amt	Metrics\Salvage Workflow\Severity	Metrics - Salvage Workflow - Severity
% of Salvages Closed within 120 Days of Loss	Count of salvage assignments that were closed within 120 days from the loss date as a percent of the total number of salvage assignments.	Loss to Lot Closed 120 Days or Less Cnt / Salvage Cnt	Metrics\Salvage Workflow\Productivity	Metrics - Salvage Workflow - Productivity
% of Salvages Closed within 60 Days of Loss	Count of salvage assignments that were closed within 60 days from the loss date as a percent of the total number of salvage assignments.	Loss to Lot Closed 60 Days or Less Cnt / Salvage Cnt	Metrics\Salvage Workflow\Productivity	Metrics - Salvage Workflow - Productivity
% of Salvages Closed within 90 Days of Loss	Count of salvage assignments that were closed within 90 days from the loss as a percent of the total number of salvage assignments.	Loss to Lot Closed 90 Days or Less Cnt / Salvage Cnt	Metrics\Salvage Workflow\Productivity	Metrics - Salvage Workflow - Productivity
% of Salvages Owner Retained	Count of salvage assignments that were cancelled due to owner retaining vehicle as a percent of the total number of salvage assignments.	Owner Retained Vehicle Cnt / Salvage Cnt	Metrics\Salvage Workflow\Productivity	Metrics - Salvage Workflow - Productivity
% of Salvages with Open Inventory 0-30 Days	Count of salvage assignments checked-in but not settled within 30 days, as a percent of the total number of salvage assignments.	(Salvage Cnt where Open Inventory Age Group = Open Inventory 0 – 30 Days) / Salvage Cnt	Metrics\Salvage Workflow\Productivity	Metrics - Salvage Workflow - Productivity
% of Salvages with Open Inventory 181 Days-1 Yr	Count of salvage assignments checked-in but not settled within 181 days to one year, as a percent of the total number of salvage assignments.	(Salvage Cnt where Open Inventory Age Group = Open Inventory 181 Days - 1 Yr) / Salvage Cnt	Metrics\Salvage Workflow\Productivity	Metrics - Salvage Workflow - Productivity
% of Salvages with Open Inventory 31-60 Days	Count of salvage assignments checked-in but not settled within 31 to 60 days, as a percent of the total number of salvage assignments.	(Salvage Cnt where Open Inventory Age Group = Open Inventory 31 - 60 Days) / Salvage Cnt	Metrics\Salvage Workflow\Productivity	Metrics - Salvage Workflow - Productivity
% of Salvages with Open Inventory 61-90 Days	Count of salvage assignments checked-in but not settled within 61 to 90 days, as a percent of the total number of salvage assignments.	(Salvage Cnt where Open Inventory Age Group = Open Inventory 61 - 90 Days) / Salvage Cnt	Metrics\Salvage Workflow\Productivity	Metrics - Salvage Workflow - Productivity
% of Salvages with Open Inventory 91-180 Days	Count of salvage assignments checked-in but not settled within 91 to 180 days, as a percent of the total number of salvage assignments.	(Salvage Cnt where Open Inventory Age Group = Open Inventory 91 - 180 Days) / Salvage Cnt	Metrics\Salvage Workflow\Productivity	Metrics - Salvage Workflow - Productivity
% of Salvages with Open Inventory Over 1 Yr	Count of salvage assignments checked-in but not settled within one year, as a percent of the total number of salvage assignments.	(Salvage Cnt where Open Inventory Age Group = Open Inventory Over 1 Yr) / Salvage Cnt	Metrics\Salvage Workflow\Productivity	Metrics - Salvage Workflow - Productivity
7 Years & Older Age Group % of Salvage Cnt	Count of salvaged assignments where the vehicle age is seven years or older than the estimate complete date as a percent of the total count of salvage assignments.	(Salvage Cnt where Vehicle Age Group = 7 Years & Older) / (Salvage Cnt where Vehicle Age Group = Current Year or Newer, 1-3 Yrs Old, 4-6 Years Old or 7 Years & Older)	Metrics\Salvage Workflow\Productivity	Metrics - Salvage Workflow - Productivity
Appraiser	The Appraiser is the actual staff appraiser that generated estimates or supplements for a given insurance company. The list will display the concatenated appraiser name and appraiser Login ID for staff appraisers. If an estimate does not originate from CCC ONE(TM) Estimating, the appraiser will be unknown. All data for a single vehicle appraisal will be tied back to the appraiser that generated the original estimate of record. Supplements written by that appraiser for his/her own estimates as well as supplements written by other appraiser(s) for his/her own estimates will be tied back to the appraiser that wrote the original estimate of record. Appraisers will roll up to a claim office (i.e. company hierarchy) based on the claim office for which they worked.	NA	Attributes\Appraiser\Claim Level	Attributes - Appraiser - Claim Level
Appraiser Type	Identifies the 'type' of appraiser that generated the appraisal/claim. Types include: (Staff Appraiser, Repair Facility, Independent Appraiser)	NA	Attributes\Appraiser\Audit File Level	Attributes - Appraiser - Audit File Level
AsgnRetrieve Date	The date the appraiser retrieved the claim assignment.	NA	Metrics\IMG\Salvage Workflow\Detail	Metrics - IMG - Salvage Workflow Detail
AsgnSent Date	The date the original or first assignment for the claim was sent from the insurance company to the appraiser.	NA	Metrics\IMG\Salvage Workflow\Detail	Metrics - IMG - Salvage Workflow Detail
AsgnSent to Last Salvage Assignment Sent Days Avg	Average number of days between the date the original or first assignment for the claim was sent from the insurance company to the appraiser and the date the latest salvage assignment was sent to a salvage vendor.	AsgnSent to Last Salvage Assignment Sent Days / AsgnSent to Last Salvage Assignment Sent Cnt	Metrics\Salvage Workflow\Cycle Time	Metrics - Salvage Workflow - Cycle Time
AsgnSent to Salvage Assignment Sent Days Avg	Average number of days between the date the claim assignment was sent to be appraised and the date the original salvage assignment was sent to a salvage vendor.	AsgnSent to Salvage Assignment Sent Days / AsgnSent to Salvage Assignment Sent Cnt	Metrics\Salvage Workflow\Cycle Time	Metrics - Salvage Workflow - Cycle Time

Measure	Definition	Formula	Folder Path in CCC ONE® Analytics	Category
Assignment Flat Storage Amt	Total dollars for advanced flat storage charges as entered into the salvage assignment. This amount may differ from what is returned from the salvage vendor.	NA	Metrics\Salvage Workflow\Additional Charges	Metrics - Salvage Workflow - Additional Charges
Assignment Flat Storage Cnt	Count of salvage assignments with advanced flat storage charges entered in the assignment.	NA	Metrics\Salvage Workflow\Additional Charges	Metrics - Salvage Workflow - Additional Charges
Assignment Labor Amt	Total dollars for advanced labor charges as entered into the salvage assignment. This amount may differ from what is returned from the salvage vendor.	NA	Metrics\Salvage Workflow\Additional Charges	Metrics - Salvage Workflow - Additional Charges
Assignment Misc Amt	Total dollars for advanced miscellaneous charges as entered into the salvage assignment. This amount may differ from what is returned from the salvage vendor.	NA	Metrics\Salvage Workflow\Additional Charges	Metrics - Salvage Workflow - Additional Charges
Assignment Misc Cnt	Count of salvage assignments with miscellaneous charges entered in the assignment.	NA	Metrics\Salvage Workflow\Additional Charges	Metrics - Salvage Workflow - Additional Charges
Assignment Storage Amt	Total dollars for advanced storage charges as entered into the salvage assignment. This amount may differ from what is returned from the salvage vendor. Advanced storage charges include storage costs incurred previous to the salvage assignment.	NA	Metrics\Salvage Workflow\Additional Charges	Metrics - Salvage Workflow - Additional Charges
Assignment Storage Cnt	Count of salvage assignments with advanced storage charges entered in the assignment.	NA	Metrics\Salvage Workflow\Additional Charges	Metrics - Salvage Workflow - Additional Charges
Assignment Tax Amt	Total dollars for advanced tax charges entered in the salvage assignment. This amount may differ from what is returned from the salvage vendor.	NA	Metrics\Salvage Workflow\Additional Charges	Metrics - Salvage Workflow - Additional Charges
Assignment Tax Cnt	Count of salvage assignments with advanced tax charges entered in the assignment.	NA	Metrics\Salvage Workflow\Additional Charges	Metrics - Salvage Workflow - Additional Charges
Assignment Total Advance Charges Amt	Total dollars for advanced charges entered in the salvage assignment. This amount may differ from what is returned from the vendor.	Assignment Labor Amt + Assignment Misc Amt + Assignment Storage Amt + Assignment Towing Amt	Metrics\Salvage Workflow\Additional Charges	Metrics - Salvage Workflow - Additional Charges
Assignment Towing Amt	Total dollars for advanced towing charges as entered in the salvage assignment. This amount may differ from what is returned from the salvage vendor. Advance towing charges include any tows that occur previous to the salvage assignment.	NA	Metrics\Salvage Workflow\Additional Charges	Metrics - Salvage Workflow - Additional Charges
Assignment Towing Cnt	Count of salvage assignments with advance towing charges entered in the assignment.	NA	Metrics\Salvage Workflow\Additional Charges	Metrics - Salvage Workflow - Additional Charges
Avg Assignment Labor Amt	Average dollars for advanced labor charges entered in the salvage assignment.	Assignment Labor Amt / Salvage Cnt	Metrics\Salvage Workflow\Additional Charges	Metrics - Salvage Workflow - Additional Charges
Avg Assignment Misc Amt	Average dollars for advanced miscellaneous charges entered in the salvage assignment.	Assignment Misc Amt / Salvage Cnt	Metrics\Salvage Workflow\Additional Charges	Metrics - Salvage Workflow - Additional Charges
Avg Assignment Storage Amt	Average dollars for advanced storage charges entered in the salvage assignment.	Assignment Storage Amt / Salvage Cnt	Metrics\Salvage Workflow\Additional Charges	Metrics - Salvage Workflow - Additional Charges
Avg Assignment Tax Amt	Average dollars for advanced tax charges entered in the salvage assignment.	Assignment Tax Amt / Salvage Cnt	Metrics\Salvage Workflow\Additional Charges	Metrics - Salvage Workflow - Additional Charges
Avg Assignment Total Advance Charges Amt	Average dollars for the total advanced charges entered in the salvage assignment. Advanced charges entered into the assignment include towing, storage, labor, tax, and miscellaneous charges.	Assignment Total Advance Charges Amt / Salvage Cnt	Metrics\Salvage Workflow\Additional Charges	Metrics - Salvage Workflow - Additional Charges
Avg Assignment Towing Amt	Average dollars for advanced towing charges entered in the salvage assignment.	Assignment Towing Amt / Salvage Cnt	Metrics\Salvage Workflow\Additional Charges	Metrics - Salvage Workflow - Additional Charges
Avg Gross Recovery Amt	Average gross dollars recovered from the sale of a salvaged vehicle. Advanced charges and salvage vendor fees do not apply to the gross dollar amount.	Gross Recovery Amt / Salvage Cnt	Metrics\Salvage Workflow\Severity	Metrics - Salvage Workflow - Severity
Avg Minimum Bid Amt	Average dollars for minimum bids placed on salvage assignments.	Minimum Bid Amt / Salvage Cnt	Metrics\Salvage Workflow\Severity	Metrics - Salvage Workflow - Severity
Avg Vendor Additional Fee Amt	Average dollars for salvage vendor additional fees.	Vendor Additional Fee Amt / Salvage Cnt	Metrics\Salvage Workflow\Additional Charges	Metrics - Salvage Workflow - Additional Charges
Avg Vendor Advance Misc Amt	Average dollars for advanced miscellaneous charges as returned from the salvage vendor. Salvage vendor advance charges may differ from what was originally entered in the salvage assignment.	Vendor Advance Misc Amt / Salvage Cnt	Metrics\Salvage Workflow\Additional Charges	Metrics - Salvage Workflow - Additional Charges
Avg Vendor Advance Storage Amt	Average dollars for advanced storage charges as returned from the salvage vendor. Salvage vendor advance charges may differ from what was originally entered in the salvage assignment.	Vendor Advance Storage Amt / Salvage Cnt	Metrics\Salvage Workflow\Additional Charges	Metrics - Salvage Workflow - Additional Charges
Avg Vendor Advance Tax Amt	Average dollars for advanced tax charges as returned from the salvage vendor. Salvage vendor advance charges may differ from what was originally entered in the salvage assignment.	Vendor Advance Tax Amt / Salvage Cnt	Metrics\Salvage Workflow\Additional Charges	Metrics - Salvage Workflow - Additional Charges
Avg Vendor Estimating Fee Amt	Average dollars for salvage vendor estimating fees as returned from the salvage vendor. This fee is not originally entered into the salvage assignment.	Vendor Estimating Fee Amt / Salvage Cnt	Metrics\Salvage Workflow\Additional Charges	Metrics - Salvage Workflow - Additional Charges
Avg Vendor Storage Fee Amt	Average dollars for salvage vendor storage fees as returned from the salvage vendor. Storage fees are incurred after the initial pick-up of the salvage vehicle.	Vendor Storage Fee Amt / Salvage Cnt	Metrics\Salvage Workflow\Additional Charges	Metrics - Salvage Workflow - Additional Charges

Measure	Definition	Formula	Folder Path in CCC ONE® Analytics	Category
Avg Vendor Title Processing Fee Amt	Average dollars for salvage vendor fees for title processing as returned from the salvage vendor.	Vendor Title Processing Fee Amt / Salvage Cnt	Metrics\Salvage Workflow\Additional Charges	Metrics - Salvage Workflow - Additional Charges
Avg Vendor Total Advance Charges Amt	Average dollars for total advanced charges as returned from the salvage vendor. Advance charges include towing, storage, tax, and miscellaneous charges. Salvage vendor advance charges may differ from what was originally entered in the salvage assignment.	Vendor Total Advance Charges Amt / Salvage Cnt	Metrics\Salvage Workflow\Additional Charges	Metrics - Salvage Workflow - Additional Charges
Avg Vendor Towing Fee Amt	Average dollars for salvage vendor towing fees as returned from the salvage vendor. Towing fees are incurred after the initial pick-up of the salvage vehicle.	Vendor Towing Fee Amt / Salvage Cnt	Metrics\Salvage Workflow\Additional Charges	Metrics - Salvage Workflow - Additional Charges
Avg Vendor Valuation Amt	Average valuation of the salvage vehicle as determined by the salvage vendor.	Vendor Valuation Amt / Salvage Cnt	Metrics\Salvage Workflow\Severity	Metrics - Salvage Workflow - Severity
Bid to be Approved Cnt	Count of salvage assignments indicating that the insurer needs to approve a bid. Bid approvals occur before the vehicle is awarded to the buyer.	NA	Metrics\Salvage Workflow\Productivity	Metrics - Salvage Workflow - Productivity
Buyer Company Name	The individual or company that bought the salvaged vehicle at auction.	NA	Attributes\IMG\Salvage Workflow\Claim Detail	Attributes - IMG - Claim Detail
Cancel Reason	The reason a salvage assignment was cancelled. Values include: (Car is Repairable, Claimant Car, No Owner Release, Other, Owner Retain, Salvage Provider Request, Unknown)	NA	Attributes\Workflow File	Attributes - Workflow File
Car % of Salvage Cnt	Count of salvage assignments where the body category is car as a percent of the total count of salvage assignments.	(Salvage Cnt where Body Category = Car) / (Salvage Cnt where Type = Car, Motorcycle, Pickup, Utility Vehicle or Van)	Metrics\Salvage Workflow\Productivity	Metrics - Car % Workflow - Productivity
Checked-In Cnt	Count of salvage assignments that have been checked-in and assigned a lot number by the salvage yard.	NA	Metrics\Salvage Workflow\Productivity	Metrics - Salvage Workflow - Productivity
Checked-In Cnt	Count of salvage assignments that have been checked-in and assigned a lot number by the salvage yard.	NA	Metrics\Salvage Workflow\Productivity	Metrics - Salvage Workflow - Productivity
Checked-in Date	Date and time the salvaged vehicle was checked-in.	NA	Metrics\IMG\Salvage Workflow\Detail	Metrics - IMG - Salvage Workflow Detail
Claim Type	Claim Type is an attribute that reflects the type of claim compared. Values include: (Light Truck and Car, Motorcycle, Unknown)	NA	Attributes\Claim Type	Attributes - Claim Type
Date of Loss	The date of loss for a given claim.	NA	Metrics\IMG\Salvage Workflow\Detail	Metrics - IMG - Salvage Workflow Detail
Domestic % of Salvage Cnt	Count of salvage assignments where Source is Domestic as a percent of the total count of salvage assignments.	(Salvage Cnt where Source = Domestic) / (Salvage Cnt where Source = Asian, Domestic or European)	Metrics\Salvage Workflow\Productivity	Metrics - Salvage Workflow - Productivity
Driveable Indicator Different Cnt	Count of salvage assignment where the driveable indicator returned from the salvage vendor was different from what was entered in the salvage assignment.	NA	Metrics\Salvage Workflow\Productivity	Metrics - Salvage Workflow - Productivity
Driveable Indicator Different Cnt	Count of salvage assignment where the driveable indicator returned from the salvage vendor was different from what was entered in the salvage assignment.	NA	Metrics\Salvage Workflow\Productivity	Metrics - Salvage Workflow - Productivity
Final Payment Date	Date the final payment (for fees and advanced charges) is made to the salvage vendor.	NA	Metrics\IMG\Salvage Workflow\Detail	Metrics - IMG - Salvage Workflow Detail
Gross Recovery Amt	The amount the salvaged vehicle sold for at auction.	NA	Metrics\Salvage Workflow\Severity	Metrics - Salvage Workflow - Severity
Hold for Inspection Cnt	Count of salvage assignments indicating a hold for inspection. A hold may occur for a number of reasons, including an impounded vehicle, impending litigation, or if a decision has not been made to auction the vehicle.	NA	Metrics\Salvage Workflow\Productivity	Metrics - Salvage Workflow - Productivity
Hold for Inspection Cnt	Count of salvage assignments indicating a hold for inspection. A hold may occur for a number of reasons, including an impounded vehicle, impending litigation, or if a decision has not been made to auction the vehicle.	NA	Metrics\Salvage Workflow\Productivity	Metrics - Salvage Workflow - Productivity
Invoice Date	The date the invoice was posted by the salvage vendor.	NA		
Junk Program Cnt	Count of salvage assignments indicating whether a salvaged vehicle is part of a junk program.	NA	Metrics\Salvage Workflow\Productivity	Metrics - Salvage Workflow - Productivity
Junk Program Cnt	Count of salvage assignments indicating whether a salvaged vehicle is part of a junk program.	NA	Metrics\Salvage Workflow\Productivity	Metrics - Salvage Workflow - Productivity
Key with Car	Indicates on salvage assignment if keys were available with the loss vehicle.	NA	Metrics\Salvage Workflow\Productivity	Metrics - Salvage Workflow - Productivity
Last Adjuster Name	An adjuster is the person who typically works in an insurance company and manages the claim on behalf of that company. The last adjuster is the most recent person assigned to manage a claim.	NA	Attributes\Adjuster\Salvage	Attributes - Adjuster - Salvage
Last AsgnSent Date	The date the latest assignment was sent from the insurance company to an appraiser for a given appraisal/claim.	NA	Metrics\IMG\Salvage Workflow\Detail	Metrics - IMG - Salvage Workflow Detail
Last Salvage Assignment Sent Date	The date the latest salvage assignment was sent from an insurance company to a salvage vendor.	NA	Attributes\IMG\Salvage Workflow\Claim Detail	Attributes - IMG - Salvage Workflow - Claim Detail
Last Salvage Cancel Assignment Date	The date the latest salvage assignment was cancelled.	NA	Metrics\IMG\Salvage Workflow\Detail	Metrics - IMG - Salvage Workflow Detail

Measure	Definition	Formula	Folder Path in CCC ONE® Analytics	Category
Light Truck % of Salvage Cnt	Count of salvage assignments where body category is truck as a percent of the total count of salvage assignments.	(Salvage Cnt where Body Category = Truck) / (Salvage Cnt where Type = Car, Motorcycle, Pickup, Utility Vehicle or Van)	Metrics\Salvage Workflow\Productivity	Metrics - Salvage Workflow - Productivity
Loss Category	Loss Category is the type of coverage for a particular claim. Valid loss categories include: (Collision, Comprehensive, Liability, Other, Unknown)	NA	Attributes\Claim	Attributes - Claim
Loss to Lot Closed Days Avg	Average number of days between the date of loss and the date the salvage assignment was closed.	Loss to Lot Closed Days / Loss to Lot Closed Cnt	Metrics\Salvage Workflow\Cycle Time	Metrics - Salvage Workflow - Cycle Time
Loss to Salvage Certificate Received Days Avg	Average number of days between the date of loss and the date the salvage vendor received the salvage certificate.	Loss to Salvage Certificate Received Days / Loss to Salvage Certificate Received Cnt	Metrics\Salvage Workflow\Cycle Time	Metrics - Salvage Workflow - Cycle Time
Loss to Salvage Confirmed Days Avg	Average number of days between the date of loss and the date the salvage vendor confirmed receipt of the salvage assignment.	Loss to Salvage Confirmed Days / Loss to Salvage Confirmed Cnt	Metrics\Salvage Workflow\Cycle Time	Metrics - Salvage Workflow - Cycle Time
Loss to Salvage Settlement Days Avg	Average number of days between the date of loss and the date the salvage assignment was settled.	Loss to Salvage Settlement Days / Loss to Salvage Settlement Cnt	Metrics\Salvage Workflow\Cycle Time	Metrics - Salvage Workflow - Cycle Time
Loss to Sold Days Avg	Average number of days between the date of loss and the date the salvaged vehicle was sold at auction.	Loss to Sold Days / Loss to Sold Cnt	Metrics\Salvage Workflow\Cycle Time	Metrics - Salvage Workflow - Cycle Time
Loss to Transferable Title Received Days Avg	Average number of days between the date of loss and the date the salvage vendor received the transferable title.	Loss to Transferable Title Received Days / Loss to Transferable Title Received Cnt	Metrics\Salvage Workflow\Cycle Time	Metrics - Salvage Workflow - Cycle Time
LossRpt to Lot Closed Days Avg	Average number of days between the date the loss was reported and the date the salvage assignment was closed.	LossRpt to Lot Closed Days / LossRpt to Lot Closed Cnt	Metrics\Salvage Workflow\Cycle Time	Metrics - Salvage Workflow - Cycle Time
LossRpt to Salvage Assignment Sent Days Avg	Average number of days between the date the loss was reported and the date the insurance company sent the first salvage assignment to the salvage vendor.	LossRpt to Salvage Assignment Sent Days / LossRpt to Salvage Assignment Sent Cnt	Metrics\Salvage Workflow\Cycle Time	Metrics - Salvage Workflow - Cycle Time
LossRpt to Salvage Settlement Days Avg	Average number of days between the date the loss was reported and the date the salvage assignment was settled.	LossRpt to Salvage Settlement Days / LossRpt to Salvage Settlement Cnt	Metrics\Salvage Workflow\Cycle Time	Metrics - Salvage Workflow - Cycle Time
Lot Closed Cnt	Count of salvage assignments that have been closed.	NA	Metrics\Salvage Workflow\Productivity	Metrics - Salvage Workflow - Productivity
Lot Closed Cnt	Count of salvage assignments that have been closed.	NA	Metrics\Salvage Workflow\Productivity	Metrics - Salvage Workflow - Productivity
Minimum Bid Amt	The minimum amount the insurance company will accept for the salvage vehicle.	NA	Metrics\Salvage Workflow\Severity	Metrics - Salvage Workflow - Severity
Move Approval Date	The date the loss vehicle was approved to be moved.	NA	Metrics\IMG\Salvage Workflow\Detail	Metrics - IMG - Salvage Workflow Detail
Net Recovery Amt	Net recovered amount after all adjustments for salvage vendor fees and advance charges have been made.	Gross Recovery Amt - (Vendor Total Fee Amt + Vendor Total Advance Charges Amt)	Metrics\Salvage Workflow\Severity	Metrics - Salvage Workflow - Severity
Non-Driveable % of Salvage Cnt	The count of salvage assignments where the vehicle is not driveable as a percent of the total count of salvage assignments.	Salvage Cnt where Vehicle Driveable Flag = Non- Driveable / (Salvage Cnt where Vehicle Driveable Flag = Driveable or Non-Driveable)	Metrics\Salvage Workflow\Productivity	Metrics - Salvage Workflow - Productivity
Owner Retained Vehicle Cnt	Count of cancelled salvage assignments where the owner has retained the vehicle.	NA	Metrics\Salvage Workflow\Productivity	Metrics - Salvage Workflow - Productivity
Owner Retained Vehicle Cnt	Count of cancelled salvage assignments where the owner has retained the vehicle.	NA	Metrics\Salvage Workflow\Productivity	Metrics - Salvage Workflow - Productivity
Pick-up Hold Cnt	Count of salvage assignments that indicate a hold until a specified date.	NA	Metrics\Salvage Workflow\Productivity	Metrics - Salvage Workflow - Productivity
Pick-up Hold Date	Date to pick up salvage vehicle as entered in salvage assignment. This date also specifies to hold the salvage vehicle (do not pick up) until the date entered.	NA	Metrics\IMG\Salvage Workflow\Detail	Metrics - IMG - Salvage Workflow Detail
Sale Award Date	Date the buyer is invoiced for the salvage vehicle.	NA	Metrics\IMG\Salvage Workflow\Detail	Metrics - IMG - Salvage Workflow Detail
Salvage Assignment Cancel Cnt	Count of salvage assignments cancelled.	NA	Metrics\Salvage Workflow\Productivity	Metrics - Salvage Workflow - Productivity
Salvage Assignment Cnt	Total number of instances a salvage assignment was generated. For a given claim, there may be one or more salvage assignment generated.	NA	Metrics\Salvage Workflow\Productivity	Metrics - Salvage Workflow - Productivity
Salvage Assignment Sent to Last Salvage Assignment Sent Days Avg	Average number of days between the date the first salvage assignment was sent and the date the latest salvage assignment was sent to the salvage vendor.	Salvage Assignment Sent to Last Salvage Assignment Sent Days / Salvage Assignment Sent to Last Salvage Assignment Sent Cnt	Metrics\Salvage Workflow\Cycle Time	Metrics - Salvage Workflow - Cycle Time
Salvage Assignment Sent to Lot Closed Days Avg	Average number of days between the date the first salvage assignment was sent and the date the salvage assignment was closed.	Salvage Assignment Sent to Lot Closed Days / Salvage Assignment Sent to Lot Closed Cnt	Metrics\Salvage Workflow\Cycle Time	Metrics - Salvage Workflow - Cycle Time

Measure	Definition	Formula	Folder Path in CCC ONE® Analytics	Category
Salvage Assignment Sent to Salvage Confirmed Days Avg	Average number of days between the date the first salvage assignment was sent and the date the salvage assignment was received and confirmed.	Salvage Assignment Sent to Salvage Confirmed Days / Salvage Assignment Sent to Salvage Confirmed Cnt	Metrics\Salvage Workflow\Cycle Time	Metrics - Salvage Workflow - Cycle Time
Salvage Assignment Sent to Salvage Settlement Days Avg	Average number of days between the date the first salvage assignment was sent and the date the salvage assignment was settled.	Salvage Assignment Sent to Salvage Settlement Days / Salvage Assignment Sent to Salvage Settlement Cnt	Metrics\Salvage Workflow\Cycle Time	Metrics - Salvage Workflow - Cycle Time
Salvage Certificate Received Date	Date the salvage vendor has received the salvage title from the DMV.	NA	Metrics\IMG\Salvage Workflow\Detail	Metrics - IMG - Salvage Workflow Detail
Salvage Cnt	Total number of claims with salvage assignments.	NA	Metrics\Salvage Workflow\Productivity	Metrics - Salvage Workflow - Productivity
Salvage Confirmed Date	Date the salvage vendor confirmed receipt of the salvage assignment.	NA	Metrics\IMG\Salvage Workflow\Detail	Metrics - IMG - Salvage Workflow Detail
Salvage Confirmed to Salvage Settlement Days Avg	Average number of days between the date the salvage assignment was confirmed and the date the salvage assignment was settled.	Salvage Confirmed to Salvage Settlement Days / Salvage Confirmed to Salvage Settlement Cnt	Metrics\Salvage Workflow\Cycle Time	Metrics - Salvage Workflow - Cycle Time
Salvage Confirmed to Transferable Title Received Days Avg	Average number of days between the date the salvage assignment was confirmed and the date the salvage vendor received the transferable title.	Salvage Confirmed to Transferable Title Received Days / Salvage Confirmed to Transferable Title Received Cnt	Metrics\Salvage Workflow\Cycle Time	Metrics - Salvage Workflow - Cycle Time
Salvage Confirmed to Vehicle Delivered Yard Days Avg	Average number of days between the date the salvage assignment was confirmed and the date the salvage vehicle was delivered to the salvage yard.	Salvage Confirmed to Vehicle Delivered Yard Days / Salvage Confirmed to Vehicle Delivered Yard Cnt	Metrics\Salvage Workflow\Cycle Time	Metrics - Salvage Workflow - Cycle Time
Salvage Settlement Date	Date the insurance company settles the salvage assignment with the salvage vendor.	NA	Metrics\IMG\Salvage Workflow\Detail	Metrics - IMG - Salvage Workflow Detail
Salvage Vehicle Pick-up Location Address 1	The street address 1 entered into the "Pick-up Location" section of the salvage assignment.	NA	Attributes\IMG\Salvage Workflow\Salvage Vehicle Pick-up Location	Attributes - IMG - Salvage Vehicle Pick-up Location
Salvage Vehicle Pick-up Location Address 2	The street address 2 entered into the "Pick-up Location" section of the salvage assignment.	NA	Attributes\IMG\Salvage Workflow\Salvage Vehicle Pick-up Location	Attributes - IMG - Salvage Vehicle Pick-up Location
Salvage Vehicle Pick-up Location City	The city entered into the "Pick-up Location" section of the salvage assignment.	NA	Attributes\Location\Salvage Vehicle Pick-up Location	Attributes - Salvage Vehicle Pick-up Location
Salvage Vehicle Pick-up Location Contact Name	The contact name entered into the "Pick-up Location" section of the salvage assignment.	NA	Attributes\IMG\Salvage Workflow\Salvage Vehicle Pick-up Location	Attributes - IMG - Salvage Vehicle Pick-up Location
Salvage Vehicle Pick-up Location Name	The location name entered into the "Pick-up Location" section of the salvage assignment.	NA	Attributes\IMG\Salvage Workflow\Salvage Vehicle Pick-up Location	Attributes - IMG - Salvage Vehicle Pick-up Location
Salvage Vehicle Pick-up Location State	The state entered into the "Pick-up Location" section of the salvage assignment.	NA	Attributes\Location\Salvage Vehicle Pick-up Location	Attributes - Salvage Vehicle Pick-up Location
Salvage Vehicle Pick-up Location Type	The pick-up location type. Values include: (Business, Residence)	NA	Attributes\Workflow File	Attributes - Workflow File
Salvage Vehicle Pick-up Location Zip Code	The zip code entered into the "Pick-up Location" section of the salvage assignment.	NA	Attributes\Location\Salvage Vehicle Pick-up Location	Attributes - Salvage Vehicle Pick-up Location
Salvage Vendor	The salvage provider used to process a salvage vehicle.	NA	Attributes\Vendor	Attributes - Vendor
Salvage with Multiple Salvage Assignments Cnt	Count of claims with multiple salvage assignments.	NA	Metrics\Salvage Workflow\Productivity	Metrics - Salvage Workflow - Productivity
Salvage Yard Address 1	The address of the salvage yard assigned to process the salvage vehicle.	NA	Attributes\IMG\Salvage Workflow\Salvage Yard Location	Attributes - IMG - Salvage Yard Location
Salvage Yard City	The city of the salvage yard assigned to process the salvage vehicle.	NA	Attributes\Location\Salvage Yard Location	Attributes - Salvage Yard Location
Salvage Yard Contact Name	The contact for the salvage yard assigned to process the salvage vehicle.	NA	Attributes\IMG\Salvage Workflow\Salvage Yard Location	Attributes - IMG - Salvage Yard Location
Salvage Yard Name	The name of the salvage yard assigned to process the salvage vehicle.	NA	Attributes\IMG\Salvage Workflow\Salvage Yard Location	Attributes - IMG - Salvage Yard Location
Salvage Yard State	The state of the salvage yard assigned to process the salvage vehicle.	NA	Attributes\Location\Salvage Yard Location	Attributes - Salvage Yard Location
Salvage Yard Zip Code	The zip code of the salvage yard assigned to process the salvage vehicle.	NA	Attributes\Location\Salvage Yard Location	Attributes - Salvage Yard Location
SUV % of Salvage Cnt	Count of salvage assignments where vehicle type is SUV as a percent of the total count of salvage assignments.	(Salvage Cnt where Type = Utility Vehicle) / (Salvage Cnt where Type = Utility Vehicle, Car, Pickup, Van or Motorcycle)	Metrics\Salvage Workflow\Productivity	Metrics - Salvage Workflow - Productivity

Measure	Definition	Formula	Folder Path in CCC ONE® Analytics	Category
Title Sent DMV Date	Date the title has been sent to the DMV for processing.	NA		
Transferable Title Received Date	Date the salvage vendor receives the transferable title for the salvage vehicle.	NA	Metrics\IMG\Salvage Workflow\Detail	Metrics - IMG - Salvage Workflow Detail
Transferable Title Received to Title Sent DMV Days Avg	Average number of days between the date the salvage vendor received the transferable title and the date the salvage vendor sent the title to the DMV.	Transferable Title Received to Title Sent DMV Days / Transferable Title Received to Title Sent DMV Cnt	Metrics\Salvage Workflow\Cycle Time	Metrics - Salvage Workflow - Cycle Time
Underwriting Company	The assigned insurance company populated by the claim assignment. Commonly referred to Secondary Company. When populated the Underwriting Company is the insurance company on the estimate. When not populated, an assigned insurance company was not selected on the assignment.	NA	Attributes\Underwriting Company	Attributes - Underwriting Company
Vehicle Delivered Yard Date	Date the salvage vehicle is delivered to the salvage yard.	NA	Metrics\IMG\Salvage Workflow\Detail	Metrics - IMG - Salvage Workflow Detail
Vehicle Delivered Yard to Checked-in Days Avg	Average number of days between the date the salvage vehicle was delivered to the salvage yard and the date the salvage vehicle was checked-in.	Vehicle Delivered Yard to Checked-in Days / Vehicle Delivered Yard to Checked-in Cnt	Metrics\Salvage Workflow\Cycle Time	Metrics - Salvage Workflow - Cycle Time
Vehicle Driveable Flag	The Vehicle Driveable Flag reflects the driveable status of the vehicle as captured on the Vehicle Tab within the CCC ONE(TM) Estimating workfile. The EMS data file does not include this attribute, so all non-CCC ONE(TM) Estimating appraisals will be set to Vehicle Driveable Flag = Unknown Driveable. Values Include: (Driveable, Non-Driveable and Unknown Driveable)	NA	Attributes\Condition	Attributes - Condition
Vehicle Owner Name	The first and last name of the vehicle owner as specified in the salvage assignment.	NA	Attributes\IMG\Salvage Workflow\Claim Detail	Attributes - IMG - Salvage Workflow - Claim Detail
Vehicle VIN	The vehicle identification number as identified in the salvage assignment.	NA	Attributes\IMG\Collision Estimating	Attributes - IMG - Collision Estimating
Vehicle VIN Different Cnt	Count of salvage assignments where the vehicle VIN returned from the salvage vendor is different from the VIN entered in the salvage assignment.	NA	Metrics\Salvage Workflow\Productivity	Metrics - Salvage Workflow - Productivity
Vehicle VIN Different Cnt	Count of salvage assignments where the vehicle VIN returned from the salvage vendor is different from the VIN entered in the salvage assignment.	NA	Metrics\Salvage Workflow\Productivity	Metrics - Salvage Workflow - Productivity
Vendor Additional Fee Amt	Total dollars for additional fees charged by the vendor. Additional fees may include, but are not limited to, auction fees, environmental smog fees, new key fees, photo fees, license plate removal fees, etc.	NA	Metrics\Salvage Workflow\Additional Charges	Metrics - Salvage Workflow - Additional Charges
Vendor Advance Misc Amt	Total dollars for advanced miscellaneous charges as reported by the salvage vendor. This amount may differ from what was entered in the salvage assignment. Advance miscellaneous charges may include, but are not limited to, labor, oil changes, hazardous materials, repossession fees, dry fees, impound fees, etc.	NA	Metrics\Salvage Workflow\Additional Charges	Metrics - Salvage Workflow - Additional Charges
Vendor Advance Misc Cnt	Count of salvage assignments with advance miscellaneous charges as reported by the salvage vendor.	NA	Metrics\Salvage Workflow\Additional Charges	Metrics - Salvage Workflow - Additional Charges
Vendor Advance Storage Amt	Total dollars for advance storage charges as reported by the salvage vendor. Advance storage is the amount paid by the salvage vendor to the pick-up location on behalf of the insurance company. This amount may differ from what was entered in the salvage assignment.	NA	Metrics\Salvage Workflow\Additional Charges	Metrics - Salvage Workflow - Additional Charges
Vendor Advance Storage Cnt	Count of salvage assignments with advance storage charges as reported by the salvage vendor.	NA	Metrics\Salvage Workflow\Additional Charges	Metrics - Salvage Workflow - Additional Charges
Vendor Advance Tax Amt	Total dollars for advance tax charges as reported by the salvage vendor. Advance tax is the amount the paid by the salvage vendor to the pick-up location on behalf of the insurance company. This amount may differ from what was entered in the salvage assignment.	NA	Metrics\Salvage Workflow\Additional Charges	Metrics - Salvage Workflow - Additional Charges
Vendor Advance Tax Cnt	Count of salvage assignments with advance tax charges as reported by the salvage vendor.	NA	Metrics\Salvage Workflow\Additional Charges	Metrics - Salvage Workflow - Additional Charges
Vendor Advance Towing Amt	Total dollars for advance towing charges as reported by the salvage vendor. Advance towing is the amount paid by the salvage vendor to the pick-up location on behalf of the insurance company. This amount may differ from what was entered in the salvage assignment.	NA	Metrics\Salvage Workflow\Additional Charges	Metrics - Salvage Workflow - Additional Charges
Vendor Advance Towing Cnt	Count of salvage assignments with advance tax charges as reported by the salvage vendor.	NA	Metrics\Salvage Workflow\Additional Charges	Metrics - Salvage Workflow - Additional Charges
Vendor Estimating Fee Amt	Total vendor fees to prepare the appraisal for the salvage vehicle.	NA	Metrics\Salvage Workflow\Additional Charges	Metrics - Salvage Workflow - Additional Charges
Vendor Storage Fee Amt	Total vendor fees incurred for storage of the salvage vehicle at the salvage yard.	NA	Metrics\Salvage Workflow\Additional Charges	Metrics - Salvage Workflow - Additional Charges
Vendor Title Processing Fee Amt	Total vendor fees incurred for processing the title.	NA	Metrics\Salvage Workflow\Additional Charges	Metrics - Salvage Workflow - Additional Charges

Measure	Definition	Formula	Folder Path in CCC ONE® Analytics	Category
Vendor Total Advance Charges Amt	Total advance charges paid by the salvage vendor to the pick-up location on behalf of the insurance company. This amount may differ from what was entered in the salvage assignment.	Vendor Advance Tax Amt + Vendor Advance Storage Amt + Vendor Advance Towing Amt + Vendor Advance Misc Amt	Metrics\Salvage Workflow\Additional Charges	Metrics - Salvage Workflow - Additional Charges
Vendor Total Fee Amt	Total dollars for all vendor fees incurred during the salvage workflow process.	Vendor Additional Fee Amt + Vendor Estimating Fee Amt + Vendor Storage Fee Amt + Vendor Towing Fee Amt + Vendor Title Processing Fee Amt	Metrics\Salvage Workflow\Additional Charges	Metrics - Salvage Workflow - Additional Charges
Vendor Towing Fee Amt	Total vendor fees incurred for tows occurring after the initial pick-up.	NA	Metrics\Salvage Workflow\Additional Charges	Metrics - Salvage Workflow - Additional Charges
Vendor Valuation Amt	Local market value of the salvage vehicle as determined by the salvage vendor.	NA	Metrics\Salvage Workflow\Severity	Metrics - Salvage Workflow - Severity
Vendor Valuation Type	The type of valuation as reported by the salvage vendor. Values may include, but are not limited to, actual cash value, base value, estimated salvage valuation, guaranteed salvage valuation, and book value.	NA	Attributes\IMG\Salvage Workflow\Claim Detail	Attributes - IMG - Salvage Workflow - Claim Detail