Reinspection Glossary Alphabetized

Measure	Definition	Formula
Abs Difference %	The total absolute variance amount identified during reinspections as a percentage of the original amount of the estimate/supplement.	REI Absolute Variance Amt / REI Original Total Cost of Repairs
Actual Difference TCOR Amt	The difference between the Total Cost of Repair from the Original Estimate and the Total Cost of Repair on the most recent supplement. Corresponds to the Actual Difference Total Cost to Repair value shown on the Estimate Review Compare Report.	--
Actual Supplement Cnt	The total number of completed Estimate Reviews where a supplement was requested and subsequently received.	--
Actual Total Over Estimated Amt	The sum of all over estimated amounts in a returned supplement, across all exceptions identified in the review. This will appear as a negative value. Corresponds to the Actual Total Over Estimated value shown on the Estimate Review Compare Report.	--
Actual Total Under Estimated Amt	The sum of all under estimated amounts in a returned supplement, across all exceptions identified in the review. Corresponds to the Actual Total Under Estimated value shown on the Estimate Review Compare Report.	--
Actual Variance Total Cost of Repair	The dollar variance between what was asked for in the review and what was actually returned in the supplement. The calculation is: Actual Difference TCOR Amt – Expected Difference TCOR Amt. Corresponds to the Variance Total Cost to Repair value shown on	--

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Measure	Definition	Formula
	the Estimate Review Compare Report.	
Actual Variance Total Cost of Repair	The dollar variance between what was asked for in the review and what was actually returned in the supplement. The calculation is: Actual Difference TCOR Amt – Expected Difference TCOR Amt. Corresponds to the Variance Total Cost to Repair value shown on the Estimate Review Compare Report.	--
Adjusted Estimate Amt	Denominator used in the calculation of the metric "Custom Satisfactory %" – represents the benchmark against which any variance found during reinspection will be measured.	--
Adjusted Satisfactory Amt	Numerator used in the calculation of the metric "Custom Satisfactory %" – represents the adjusted appraisal amt measured against the original appraisal amt to determine satisfactory percent.	--
After Repair State Reinspection Cnt	Total count of reinspections completed where the reinspection was completed after the repairs were completed on the loss vehicle.	--
Agreement Reached Reinspection Cnt	Total count of reinspections completed where the agreement reached check box was checked.	--
Agreement Reached Value	Reinspection attribute that supports the filtering of data based on whether or not a reinspection was marked as agreement reached. Values include: Agreement reached and Agreement not reached.	--
Air Bag Deployed	Identifies whether a file included replacement of a driver and/or passenger-side air bag.	--

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Measure	Definition	Formula
Code	Values include: • Air Bag Deployed • No Air Bag Deployed • Unknown AirBag Source	
Appraisal Source	Appraisal Sources facilitates the filtering of information to include only those claims/appraisals generated by Insurance Staff Appraisers (Internal) or only those claims/appraisals generated by External Appraisers (includes Claims/appraisals generated by repair facilities and independent appraisal companies). This option applies to Collision Estimating Reports only.	--
Appraiser	The Appraiser folder includes all staff appraisers, repair facilities, or independent appraisal companies that generated estimates or supplements for a given insurance company. The list will display the concatenated appraiser name and appraiser Login ID for staff appraisers. For repair facilities and independent appraiser companies, the list will display the companies' names and will provide the sum total of all individual estimators' work at each company. "Appraiser" denotes the appraiser that generated the original estimate of record; all data on subsequent supplements shall be tied back to the individual that wrote the original estimate of record.	--
Appraiser State	The geographical state location of the appraiser. The Appraiser State is based on the	--

Measure	Definition	Formula
	address maintained for that repair facility or independent appraisal company, and by the claim office to which the staff appraiser's Pathways license is tied or from which the non-Pathways appraiser received the appraisal assignment.	
Appraiser Type	Appraiser Type is a report selection option that facilitates the filtering of information to include only those files generated by Insurance Staff Appraisers and/or repair facilities, and/or independent appraisal companies. Selection of all three options will generate a total reflecting the combined results that will reflect the data from all files regardless of the appraiser type). Values include: Repair Facility; Staff Appraiser; Independent Appraiser	--
Avg Actual Difference TCOR Amt	The average difference between the Total Cost of Repair from the Original Estimate and the Total Cost of Repair on the most recent supplement.	Actual Difference TCOR Amt / Actual Supplement Cnt
Avg Actual Variance TCOR Amt	The average dollar variance between what was asked for in the review and what was actually returned in the supplement.	Actual Variance Total Cost of Repair / Actual Supplement Cnt
Avg Expected Difference TCOR Amt	The average of the net change of all over-estimated and under-estimated reason (aka exception) amounts identified in reinspections.	--
Avg Supplement TCOR Amt	The average Supplement Total Cost or Repair for the most recent supplement returned for a review.	Supplement Total Cost of Repair / Actual Supplement Cnt

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CCC ONE.

Measure	Definition	Formula
Avg Total Cost of Repairs	Average cost per claim, including all estimate and supplement dollars.	Total Cost of Repairs / Claim Cnt
Before Repair State Reinspection Cnt	Total count of reinspections completed where the reinspection was completed before the repairs were started on the loss vehicle.	--
Change Type	Line level attribute that indicates whether the line was flagged for add, change or deletion in the review. A change type will also appear if the appraiser adds or removes a line that was not requested to be added or removed via the review. The values correspond to those listed in the Update column in the Lines section of the Estimate Review Compare Report.	--
Claim	This folder includes such attributes as Air Bag Deployed Codes, Loss Categories, Inspection Locations, and Appraisal Sources.	--
Claim Category	Claim Category is a grouping of Claim Type into Structural, Vehicle, Other or Unknown.	--
Claim Cnt	Total number of appraisals generated for the designated appraiser/time period. This number includes all appraisals generated by an appraiser, whether a reinspection was performed on that appraisal or not.	--
Claim Complete Date	The date the estimate of record was locked. All supplement activity on an appraisal will tie back to the month in which the original estimate of record was locked.	--
Claim Number	The alpha-numeric value assigned as the claim number for the vehicle appraisal.	--
Claim Office Branch	The alpha-numeric value assigned to claim office by the insurance company to identify	--

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Measure	Definition	Formula
Code	that office with a code identifiable within their company.	
Claim Type	Claim Type is an attribute that reflects the type of claim appraised. Values include: Bus, Emergency, Heavy Equipment, Heavy Truck, Motorcycle, Other, Recreational Vehicles & Campers, Sport/Off Road, Structural, Trailer, Unknown, Vehicle, and Watercraft.	--
Claim Type Detail	Claim Type Detail is an attribute that gives more detail to the Claim Type. Values for "Vehicle" Claim Type include: Car, Other, Personal Property, Pickup, Specialty Car, Unknown, Utility Vehicle, and Van.	--
Company	This set of attributes that refer to the insuring company for whom estimates and supplements were generated. The prompt window within Analytics displays the hierarchy of the company as set up and maintained in CCC's Front Office System. This hierarchy includes all locations to which data is tied, as well as all locations at levels above the lowest level locations. Levels within the hierarchy are identified as Level 2 through Level 6, with the Lowest Level Location reflecting the lowest level in a particular branch of a hierarchy to which data is tied.	--
Condition	The set of attributes such as Vehicle Driveable Flag, Primary Impacts, and Vehicle Age Groups, Vehicle Ages, and Condition Formats Used.	--
Custom Satisfactory %	The customizable Satisfactory % based on customer-specific calculations.	Adjusted Satisfactory Amt/Adjusted Estimate Amt.

CCC ONE.

Measure	Definition	Formula
Desk Review Reinspection Cnt	Total count of reinspections completed where the reinspection type was identified as a desk review.	--
Detail REI Exception Amt	The dollar amount associated with a specific exception identified during reinspection.	--
Detail REI Exception Cnt	The number of times a specific exception was identified during reinspection.	--
Detail REI Exception Corrected Amt	The 'corrected amount' for a specific exception identified during reinspections, net of any under-estimated or over-estimated amount from the original dollar amount.	--
Detail REI Exception Dollar Exception Cnt	The number of times a specific exception had a dollar variance (under- or over-estimated amount) identified during reinspections.	--
Detail REI Exception Original Amt	The original amount for a specific exception identified during reinspections, before any recalculation of the original amount of under-estimated or over-estimated amount has been applied.	--
Detail REI Exception Rating Exception Cnt	The number of times a specific exception had a rating value identified during reinspections.	--
Detail REI Exception Rating Weight	The sum of the rating weight number associated with a specific exception identified during reinspections.	--

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Measure	Definition	Formula
Num		
Driveable %	The total count of estimates for which the loss vehicle was identified as driveable as a percentage of the total estimate count.	Driveable Claim Cnt / Claim Cnt
Driveable Claim Cnt	The total count of appraisals where the loss vehicle was identified as a driveable vehicle.	--
During Repair State Reinspection Cnt	Total count of reinspections completed where the reinspection was completed when the repairs were being conducted on the loss vehicle.	--
Estimate Amt	This is the sum of PreTax Amt + Tax Amt for all vehicle appraisal files that are estimates (file suffix = E01). Equivalent to the Total Cost of Repairs on the print image for any non-supplement files. This number includes the total sum of all estimate dollars generated by an appraiser, whether a reinspection was performed on that estimate or not.	--
Estimate Line	The line in the estimate/supplement for which an exception was noted in the reinspection.	--
Estimate Received Date	The date and time the reviewed estimate was completed and received by the Insurer. Date is available for IMG. Date is CST.	--
Estimate Received to Review Complete Days	Total amount of time between when the estimate is communicated to the carrier and the when the review is completed. Date is CST.	--
Estimate Received	Total amount of time between the when the Estimate was received and the most recent	--

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Measure	Definition	Formula
to Supplement Received Days	supplement for that review.	
Expected Difference TCOR Amt	The net change of all over-estimated and under-estimated exception amounts identified in reinspections.	Review Under Estimated Amt + Review Over Estimated Amt. For example, if over-estimated amt = -$1000 and under-estimated amt = $500; then the Expected Difference TCOR Amt is $500.
External Appraiser	Selection of this option within the Appraisal Source prompt will filter data to include only those Collision Estimating claims/appraisals with an external assignment type (i.e. claims/appraisals generated by a repair facility or independent appraisal company).	--
Field Reinspection Cnt	The total count of reinspections where the reinspection type was identified as a field reinspection.	--
File Cnt	The total count of estimates and supplements generated by an appraiser. This number includes all estimates and supplements, whether a reinspection was performed on that appraisal or not.	--
File Suffix	Denotes the file within the overall appraisal at which point the reinspection was completed (i.e. E01, S01, S02, etc.).	--

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Measure	Definition	Formula
File Type	A claim attribute that denotes whether the file was an estimate of record file or supplement of record file.	--
Include Estimate and Supplement Value	Reinspection attribute that identifies whether the REI Original Total Cost of Repairs included only the estimate dollars or all supplement dollars as well.	--
Inspection Location	The Inspection Location Type corresponds to the Site Type in the Admin tab within Pathways and is used to indicate the location where the vehicle was inspected for appraisal. This attribute applies only to Collision Estimating data. With the release of Pathways 4.1, functionality shall be added to identify the type of assignment being sent to repair facilities. This assignment type shall be incorporated into the "Inspection Locations" values to further define the method/location of inspection. Categories include the following: • Drive-In = where Site Type is Drive-In • Field = where Site Type is Home, Repair Facility, Other, Work • Non Drive-In or Other = where Site Type is Non Drive-In • Inspection-Only = where the assignment type is inspection only • Appr & Repair with Customer OK = where the assignment type specified is to proceed with the appraisal and repair of vehicle with customer consent • Appr & Authorization to Repair = where the assignment type specified is to	--

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Measure	Definition	Formula
	proceed with the appraisal and repair of vehicle • Unknown = where site type specified is unknown value	
Inspection Type	Inspection type of the last assignment before the estimate if that record exists, if it does not exist the data is taken from the estimate of record. This is used to help calculate the Method of Inspection.	--
Line Actual Difference Amt	The difference between the Line Original Amt and the Line Supplement Amt. Corresponds to the Actual Difference value shown on the Estimate Review Compare Report.	--
Line Actual Total OverEst Amt	The sum of all over estimated lines in a returned supplement, across all exceptions identified in the review.	--
Line Actual Total UnderEst Amt	The sum of all under estimated amounts in a returned supplement, across all exceptions identified in the review.	--
Line Description	The description of the item identified requested for change by the reviewer. Corresponds to the Description value shown on the Estimate Review Compare Report.	--
Line Estimate Version	Line level attribute that indicates the estimate version (e.g. E01, S01) that the line appears on.	--
Line Expected Diff Amt	The difference between the line original amt and the line review amt. Corresponds to the Expected Difference values shown on the Estimate Review Compare Report, Lines section.	--

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Measure	Definition	Formula
Line Expected Total OverEst Amt	The over estimated amount of the line identified in a review.	--
Line Expected Total UnderEst Amt	The under estimated amount of the line in a review.	--
Line Number	Line level attribute indicating the line number of the exception made in the review. Corresponds to Line Number value shown on the Estimate Review Compare Report.	--
Line Original Amt	The original amount of the line identified for change in the review. Corresponds to the Original column values shown on the Estimate Review Compare Report, Lines section.	--
Line Review Amt	The corrected amount of the line identified in the review. Corresponds to the Review column values shown on the Estimate Review Compare Report, Lines section.	--
Line Supplement Amt	The actual amount for the line in the returned supplement. Corresponds to the Supplement column values shown on the Estimate Review Compare Report, Lines section.	--
Line Variance Amt	The line dollar variance between what was asked for in the review and what was actually returned in the supplement for the line. Corresponds to the Variance values shown in the Estimate Review Compare Report, Lines section.	--
Loss Category	Loss Category is the type of coverage for a particular claim. Valid loss categories include: Collision Comprehensive Liability Other	--

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Measure	Definition	Formula
	Unknown	
Lowest Level Location	The name given to the insurance office location to which the data for a given appraisal/claim is tied.	--
Manager	The group of hierarchical attributes set up and maintained by CCC for a customer to mirror the hierarchy of managers within an insurance company built from the lowest level of appraiser up to overall company.	--
Manual Estimate Reinspection Cnt	Total count of reinspections completed where the data for an estimate was not captured within the reinspection tool electronically, but rather entered manually by the reinspector.	--
Method of Inspection	Method of inspection is a mapped value from MOI Appraiser Type, MOI Inspection Location, and Inspection Type. Because the base attributes are pulled from the last assignment before the estimate (if it exists, if not values are mapped from the estimate of record) this value is also comes from the last assignment before the estimate if available.	--
Mgmt 1 Level 1 Desc	A hierarchical attribute within the Manager hierarchy that indicates the top level of the manager hierarchy set up for a customer. Also included are Mgmt 1 Levels 2 through 7.	--
Mgmt 1 Lowest Level Desc	A hierarchical attribute within the Manager hierarchy that indicates the lowest level of the manager hierarchy set up for a customer.	--
MOI Appraiser Type	Appraiser type of the last assignment before the estimate if that record exists, if it does not exist the data is taken from the estimate of record. This is used to help calculate the	--

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Measure	Definition	Formula
	Method of Inspection.	
MOI Inspection Location	Inspection location of the last assignment before the estimate if that record exists, if it does not exist the data is taken from the estimate of record. This is used to help calculate the Method of Inspection.	--
Odometer Ranges	Condition attribute defined by the vehicle odometer specified for the loss vehicle in the appraisal. Values include: (Unknown) (1-20k miles) (20-40k miles) (40-60k miles) (60-80k miles) (80-100k miles) (100-120k miles) (120-140k miles) (140k+ miles)	--
Opportunity Captured %	Actual Difference TCOR Amt / Expected Difference TCOR Amt.	Actual Difference TCOR Amt / Expected Difference TCOR Amt
Over Estimated Amt	The sum of all over estimated amounts across all exceptions for which a dollar exception was identified during reinspection. This amount shall appear as a negative value as it does in Accumark Reinspection.	--
Period	The Periods folder includes the period attributes available for inclusion on a report. The lowest period resolution that information will be displayed is at a monthly resolution. Data is updated as soon as information for that month is loaded into the summary tables at the close of each week. Once data is received in a weekly load for the following month,	--

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Measure	Definition	Formula
	Current Month will advance to next month. Updates to the management information are made weekly. CCC's Data Warehouse production cycle runs on the weekend. Once that production cycle is complete, all summary tables for Analytics will be updated so you can access the new data by close of business that following Monday.	
Predictive Recommendation	The result of the FOCUS Predictive Review for the estimate being reviewed. Values are Very Low, Low, Medium, High, Very High. A value of None will exist for when Predictive Review was not performed on the estimate.	--
Primary Impact	For these attributes, primary points of impact have been grouped in these major groupings. • Front Impacts = where impact code is Front, Right Front, Left Front Right Front Pillar, and Left Front Pillar • Rear Impacts = where impact point is Right Qtr Post, Right Rear, Rear, Left Rear, and Left Qtr Post • Side Impacts = where impact point is Right T-Bone, Left T-Bone, and Left & Right Side • Other Collision = where impact point is Rollover, Front & Rear, All Over, Under-	--

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Measure	Definition	Formula
	carriage, and Total Loss • Other Non-Collision = where impact point is Non-Collision, Strip, Hail, Glass, and Vandalized, Hood, Deck Lid, and Roof • Water = where impact point is Fresh Water, Salt Water • Burns = where impact point is Interior Burn, Engine Burn, Total Burn • Unknown = where impact point is unknown	
Primary Impact Point	A selection option when creating your own report that provides specific detail on claims/appraisals broken out by primary point of impact. This attribute applies only to Collision Estimating data. Subcategories include: All Over — Deck Lid — Engine Burn Fresh Water — Front — Front &Rear Front Left — Glass — Hail Hood — Interior Burn — Left & Right Side Left Front Pillar — Left Quarter Post — Left Rear Left T-bone — Non-Collision — Not Entered Rear — Right Front — Right Front Pillar Right Quarter Post — Right Rear — Right T-bone	--

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Measure	Definition			Formula
	Rollover	Roof	Salt Water	
	Strip	Total Burn	Total Loss	
	Undercarriage	Unknown	Vandalized	
Rating Weight Number	The sum of all rating weights for exceptions for which a rating versus a dollar exception value is identified.			--
Re-Reinspection Cnt	Total count of reinspections where the Reinspection Type = "Re-reinspection".			--
Reason (1, 2, 3)	Line level attribute that describes the reason selected by the reviewer for the exception identified. There can be up to 3 reasons for each line. Corresponds to the reasons listed in italics under each line description in the Estimate Review Compare Report, Lines section.			--
REI Absolute Variance Amt	Corresponds to the "variance amount" within CCC's reinspection platform; the sum of all under-estimated and over-estimated amounts as absolute values. Calculation is Under Estimated Amt – Over Estimated Amt. (i.e. if over-estimated amt = -$1000 and under-estimated amt = $500; then the REI Absolute Variance Amt is $1500).			--
REI Actual Difference Amt	The net change of all over-estimated and under-estimated exception amounts identified in reinspections. Calculation is Under Estimated Amt + Over Estimated Amt (i.e. if over-estimated amt = -$1000 and under-estimated amt = $500; then the "actual difference amt" is $500).			--

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Measure	Definition	Formula
REI Corrected Total Cost of Repairs	The 'corrected amount' as calculated within CCC's reinspection platform, where the net change of over-estimated and under-estimated exception amounts has been applied to the REI Original Total Cost of Repairs.	REI Original Total Cost of Repairs + Over Estimated Amt + Under Estimated Amt (i.e. if the original amt = $5000; and the over-estimated amt = -$1000 and the under-estimated amt = $500; then the corrected amt = $4500
REI Dollar Exceptions Cnt	The total count of exceptions identified during reinspections that for which a dollar variance was found (under-estimated or over-estimated amount identified).	--
REI Exceptions Cnt	The total count of exceptions identified during reinspections across all individual exceptions and exception categories.	--
REI Original Total Cost of Repairs	The original amount of the vehicle appraisal for which a reinspection was completed. When the reinspection attribute "Includes Estimate and Supplement Value" is set to "Estimate only used", the REI Original Total Cost of Repairs will represent the dollars from the original estimate only (excluding supplement changes).	--
REI Rating Exceptions Cnt	The total count of exceptions identified during reinspections for which a rating versus a dollar exception value is identified.	--
Reinspection %	The total number of reinspections completed on an individual appraiser's work as a per-	Reinspection Cnt / Claim

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Measure	Definition	Formula
	cent of the total count of appraisals generated by that appraiser.	Cnt
Reinspection Classification	A reinspection attribute that identifies what category of reinspection completed. Classifications are generally defined at a company-wide level. In the Estimate Review application these values reflect those in the optional field called Classification in the Reinspection Details section of the Estimate Review. The selected value appears in the Reinspection Info section of the Estimate Review Report and Estimate Review Compare Report.	--
Reinspection Cnt	The total count of reinspections completed by an individual reinspector.	--
Reinspection Complete Date	The date the reinspection report was locked.	--
Reinspection Exception Categories	Grouping of exceptions defined by your company.	--
Reinspection Exception Codes	The code used within the reinspection tool for a specific item/issue documented in a reinspection.	--
Reinspection Exceptions	Name for a specific item/issue documented in a reinspection. Reinspection exceptions are generally defined at a company-wide level.	--
Reinspection Incl Est and Suppl Cnt	A reinspection attribute that identifies whether the reinspected dollar amount of the reinspected appraisal included estimate dollars and supplement dollars, or only estimate dollars, or only supplement dollars. Values include:	--

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Measure	Definition	Formula
	• Estimate only used • Estimate and Supplement Used • Unknown	
Reinspection Location Type	A reinspection attribute that identifies the location at which the reinspection was completed. Values include: (Owner's Home, Repair Facility, Unknown, Owner's Work, Salvage Yard). In the Estimate Review application these values reflect those in the optional field called Location Type in the Reinspection Details section of the Estimate Review. The selected value appears in the Reinspection Info section of the Estimate Review Report and Estimate Review Compare Report.	--
Reinspection on Manual Estimate	A reinspection attribute that identifies whether the reinspection was generated on a manual appraisal or not.	--
Reinspection on Supplement Cnt	Total count of reinspections where the reinspection was completed for a supplement file.	--
Reinspection on Supplement with Exception(s) Cnt	Total count of reinspections completed for supplement files where one or more exceptions were identified.	--
Reinspection Overall Rating	A reinspection attribute that identifies rating of reinspection completed. Overall Rating values are generally defined at a company-wide level. In the Estimate Review application these values reflect those in the optional field called Overall Rating in the Reinspection	--

Measure	Definition	Formula
	Details section of the Estimate Review. The selected value appears in the Reinspection Info section of the Estimate Review Report and Estimate Review Compare Report.	
Reinspection Required	A reinspection attribute that identifies whether a reinspection was required or not.	--
Reinspection Start Date	The date the reinspector downloads the reinspection assignment.	--
Reinspection Start to Complete Days	Total number of days from the date the reinspection report was started to the date the reinspection was locked.	--
Reinspection Start to Complete File Cnt	Total number of files with a valid "Reinspection Start to Complete Days" count (where the date the reinspection report was started proceeded the date the reinspection was locked, or was on the same date the reinspection was locked).	--
Reinspection Type	A reinspection attribute that identifies what type of reinspection was completed. Types include: (Desk Review, Re-Reinspection, Total Loss, Field Reinspection, Ride-Along). In the Estimate Review application these values reflect those in the optional field called Reinspection Type in the Reinspection Details section of the Estimate Review. The selected value appears in the Reinspection Info section of the Estimate Review Report and Estimate Review Compare Report.	--
Reinspection with Exceptions Cnt	Total count of reinspections completed where one or more exceptions were identified.	--

Measure	Definition	Formula
Reinspection without Exceptions Cnt	Total count of reinspections completed where no exceptions were identified.	--
Reinspector Company	The company to which the reinspector that generated the reinspection rolls up.	--
Repair State	A reinspection attribute that identifies when the reinspection took place: workfile approval, before, during, or after the vehicle repairs were performed. This field is not available when the type is Desk Reinspection in Accumark application. In the Estimate Review application these values reflect those in the optional field called Performed, in the Reinspection Details section of the Estimate Review. The selected value appears in the Reinspection Info section of the Estimate Review Report and Estimate Review Compare Report.	--
Repairable	Repairable is an attribute that includes all claims/appraisals NOT tagged as non-repairable or Total Loss vehicles. This attribute applies only to Collision Estimating data. For staff appraisals generated using Pathways, the repairable status of a vehicle is based on the data entered on the Settlement page within the Summary tab of Pathways. Repairables include any claims/appraisals where Type = Repairable or Borderline. All claims/appraisals where Type is unknown are categorized as Unknown Repairable. For non-staff versions of Pathways and EMS data from non-Pathways appraisals, a vehicle is	--

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Measure	Definition	Formula
	tagged as a Total Loss if the Pathways Settlement Type field is left blank and the primary or secondary points of impact are tagged as Total Loss or Total Burn.	
Review Abs Difference %	The total absolute expected variance amount identified during reinspections as a percentage of the original amount of the estimate/supplement.	Review Absolute Variance Amt / REI Original Total Cost of Repairs
Review Absolute Variance Amt	Corresponds to the "Variance" Amount within CCC's Reinspection or Estimate Review platform, as displayed on Reinspection or Estimate Review Reports; the sum of all under-estimated and over-estimated amounts as an absolute value.	Review Under Estimated Amt - Review Over Estimated Amt For example: if Review Under Estimated Amt is $1000 and Review Over Estimated Amt is -$500; then the Review Absolute Variance is $1500
Review Action	The Review Action is the action requested by the reviewer when performing the Review. The value corresponds to a value in the drop down menu on the Combined View tab in the Estimate Review application. Values include Supplement Requested, Document Only, Approve, Total Loss, and Escalated.	--
Review Category	Describes the category of requested change. Values include Parts, Labor, Paint, Body Supplies, Paint Supplies. Corresponds to the columns shown on the Estimate Review Com-	--

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Measure	Definition	Formula
	pare Report.	
Review Complete to Supplement Received Days	Total amount of time between the when the Estimate Review was completed and the receipt of the most recent supplement for that review.	--
Review Method	The Review Method indicates the application and method used to perform a Review or Reinspection. Values include Estimate Review Advanced, Estimate Review Basic, CCC ONE, Accumark Reinspection, Workfile Approval and AutoApprove.	--
Review Over Estimated Amt	The sum of all over estimated amounts identified during the Reinspection or Estimate Review, across all exceptions for which a dollar exception was identified during reinspection. This amount shall appear as a negative value as it does in Accumark Reinspection and Estimate Review platforms.	--
Review Total Cost of Repairs	The new, corrected Total Cost of Repair (TCOR) amount as calculated within CCC's Reinspection or Estimate Review platform, where the net change of the Review Over Estimated and Review Under Estimated exception Amts have been applied to the REI Original Total Cost of Repairs.	REI Original Total Cost of Repairs + Review Over Estimated Amt + Review Under Estimated Amt (i.e. if the original amt = $5000; and the review over-estimated amt = -$1000 and the review under-estimated amt =

Measure	Definition	Formula
		$500; then the Expected Diffference TCOR Amt = $4500.
Review Under Estimated Amt	Total dollars identified as exceptions during a Reinspection or Estimate Review where the original appraised amount was 'under-estimated'. This value shall appear as a positive value as it does in Accumark.	--
Ride-Along Rein-spection Cnt	Total count of reinspections where the Reinspection Type = "Ride-Along".	--
Secondary Impact Point	A selection option when creating your own report that provides specific detail on claims/appraisals broken out by primary point of impact. Subcategories include:	--

All Over	Deck Lid	Engine Burn
Fresh Water	Front	Front &Rear
Front Left	Glass	Hail
Hood	Interior Burn	Left & Right Side
Left Front Pillar	Left Quarter Post	Left Rear
Left T-bone	Non-Collision	Not Entered
Rear	Right Front	Right Front Pillar

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Measure	Definition			Formula
	Right Quarter Post	Right Rear	Right T-bone	
	Rollover	Roof	Salt Water	
	Strip	Total Burn	Total Loss	
	Undercarriage	Unknown	Vandalized	
Staff Appraiser	Selection of this option within the Appraisal Source prompt will filter data to include only those claims/appraisals with an internal assignment type (i.e., Collision Estimating claims/appraisals generated by an insurance staff appraiser).			--
Standard Satisfactory %	The absolute variance amount subtracted from the original total cost of repairs as a percent of the original total cost of repairs.			(REI Original Total Cost of Repairs – abs(Over Estimated Amt)/ (REI Original Total Cost of Repairs + Under Estimated Amt)
Supplement % of Claim Cnt	Count of supplements as a percent of the total count of estimates.			Supplement Cnt / Claim Cnt
Supplement Amt	Total dollars for supplements written by the appraiser either on his/her own original estimates or on other appraisers' original estimates.			--
Supplement Cnt	Total number of supplements generated by the appraiser either on his/her own original estimates or on other appraisers' original estimates.			--
Supplement	The date the supplement was received, corresponding to the date that the Estimate Com-			--

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Measure	Definition	Formula
Received Date	pare was performed, and the date the Estimate Review Compare Report was produced. Date is CST.	
Supplement Requested Date	Same as the Review Complete Date when the Review Action is Supplement Requested. Date is CST.	--
Supplement Required	Count of reinspections for which the 'supplement required' flag was checked.	--
Supplement Total Cost of Repair	Total cost of repair from the most recent supplement returned for a given Estimate Review. Corresponds to the Supplement Total Cost to Repair value shown on the Estimate Review Compare Report.	--
Total Cost of Repairs	The total cost of repair for the vehicle, including all dollars from the estimate and supplements.	--
Total of All Reinspectors	A data attribute that can drilled on within a report to display the individual Reinspector.	--
Total Repair Cost per Estimate	Average cost per estimate, including all PreTax and tax dollars, prior to adjustments for betterment, allowance, and deductible.	Estimate Amt / Claim Cnt
Total Repair Cost per Suppl	Average cost per supplement, including all PreTax and tax dollars, prior to adjustments for betterment, allowance, and deductible.	Supplement Amt / Supplement Cnt
Under Estimated Amt	Total dollars identified as exceptions where the original appraised amount was 'under-estimated'. This value shall appear as a positive value as it does in Accumark.	--

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Measure	Definition	Formula
Unknown Reinspection Cnt	Total count of reinspections where the reinspection type was unknown.	--
Unknown Repair State Reinspection Cnt	Total count of reinspections where the repair state was unknown.	--
Unknown Repairable	Includes all claims/appraisals not tagged as Repairable or Total Loss vehicles. This attribute applies only to Collision Estimating data.	--
Variance Actual Difference from Expected Difference %	The percentage difference between what was asked for in the review and what was actually returned in the supplement. The calculation is: (Actual Difference TCOR Amt – Expected Difference TCOR Amt) / Expected Difference TCOR Amt.	Actual Variance Total Cost of Repair / Expected Difference TCOR Amt
Variance Supplement TCOR from Original TCOR %	The percentage difference between the Original Estimate total cost of repair and the total cost of repair from the most recent supplement returned for a given Estimate Review. The calculation is: (Supplement Total Cost of Repair – Original Total Cost of Repair) / Original Total Cost of Repair.	Supplement Total Cost of Repair / REI Original Total Cost of Repairs
Variance Supplement TCOR from Review TCOR %	The percentage difference between the Estimate Review total cost of repair and the total cost of repair from the most recent supplement returned for that Estimate Review. The calculation is: (Supplement Total Cost of Repair – Review Total Cost of Repair) / Review Total Cost of Repair.	Supplement Total Cost of Repair / Review Total Cost of Repairs
Vehicle Age	Vehicle Age is the age of the loss vehicle in years. For Collision Estimating data, vehicle	--

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Measure	Definition	Formula
	age is based on the estimate start date minus vehicle model year. For Total Loss, vehicle age is based on the date the vehicle was submitted to CCC for valuation minus the vehicle model year.	
Vehicle Age Group	Vehicle Age Group is a grouping of vehicles based on their vehicle ages. Categories include the following: • Current Yr or Newer Group = where Vehicle Age is less than 1 year • 1 - 3 Years = where Vehicle Age is 1 to 3 years • 4 - 6 Years = where Vehicle Age is 4 to 6 years • 7 Years and older = where Vehicle Age is 7 years and older • Unknown Age Group = where vehicle age is unavailable or invalid	--
Vehicle Condition	Vehicle Condition is an attribute within the Collision Estimating data that reflects whether the loss vehicle appraised is considered repairable or not. For staff and independent appraisers* using Pathways, the condition of a vehicle is based on the data entered in the Settlement page within the Summary tab of Pathways, or on the primary or secondary points of impact. Total Losses include where Type = Total Loss or primary or secondary impact points are tagged as Total Loss or Total Burn. Repairables include any files where Type = Repairable or Borderline, or where primary or secondary points of impact are not tagged as Total Loss or Total Burn.	--

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Measure	Definition	Formula
	For repair facilities using Pathways, the condition of a vehicle is based on data entered in the primary or secondary points of impact. Total Losses include primary or secondary impact points tagged as Total Loss or Total Burn. Repairables include any files where primary or secondary impact points are not tagged as Total Loss or Total Burn. For non-Pathways appraisals, the condition of a vehicle is based on the total loss indicator or primary or secondary impact points populated in the EMS data. Total Losses include where TL Indicator = Yes or primary or secondary impact points are tagged as Total Loss or Total Burn. Repairables include any files where TL Indicator = No, or where primary or secondary points of impact are not tagged as Total Loss or Total Burn. If the points of impact are Not Entered or Primary Unknown, the vehicle condition is set to Unknown Repairable. * Any independent appraiser on Pathways 4.4 and prior need to use the primary or secondary impact point to tag a vehicle as a Total Loss.	
Vehicle Driveable Flag	The Vehicle Driveable Flag reflects the driveable status of the vehicle as captured on the Vehicle Tab within Pathways. The EMS data file does not include this attribute, so all non-Pathways appraisals will be set to Vehicle Driveable Flag = Unknown Driveable. Values include: • Driveable • Non-Driveable • Unknown Driveable	--

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Measure	Definition	Formula
Workfile Approval Reinspection Cnt	Total count of reinspections completed where the reinspection was approved on-line.	--

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