Measure	Definition	Formula	Folder Path in CCC Analytics®	Transaction	Matched Prediction
% drivable flag not matched	The percentage of claims that were flagged as drivable that have a MOI match between predictive and actual.	Input Drivable Flag where matched/claim cnt	Metrics > Predictive > Match	--	--
% of Airbags Not Matched	The percentage of claims that were flagged as airbag deployed that have a MOI match between predictive and actual.	Input Airbag Flag where matched/claim cnt	Metrics > Predictive > Match	--	--
% of Duplicate Transactions	Percentage of the number of duplicate predictions when compared to the overall number of predictions.	Duplicate Transaction Cnt / Transaction Cnt	--	--	--
% of Match Transactions	Percentage of the number of Matched predictions when compared to the overall number of predictions.	Match Transaction Cnt / Transaction Cnt	--	--	--
% of MOI 1 Followed	The percent that the first predicted MOI matches the MOI used for the claim.	1st MOI followed cnt/claim cnt	Metrics > Predictive > Match	--	--
% of MOI 1 or 2 Followed	The percent that the first or second predicted MOI matches the MOI used for the claim.	(1st MOI followed cnt + 2nd MOI followed cnt)/claim cnt	Metrics > Predictive > Match	--	--

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Measure	Definition	Formula	Folder Path in CCC Analytics®	Transaction	Matched Prediction
% of MOI 2 Followed	The percent that the second predicted MOI matches the MOI used for the claim.	2nd MOI followed cnt/claim cnt	Metrics > Predictive > Match	--	--
% of MOI 3 Followed	The percent that the third predicted MOI matches the MOI used for the claim.	3rd MOI followed cnt/claim cnt	Metrics > Predictive > Match	--	--
% of MOI not Followed	The percent that the predictive MOI was not used in the claim.	(claim cnt - matched claim count) / claim cnt	Metrics > Predictive > Match	--	--
% of Not Inspected Transactions	Percentage of the number of predictions where the inspection of the vehicle was not done when compared to the total number of predictions in Predictive Solutions.	Not Inspected Transaction Cnt / Transaction Cnt	--	--	--
% of Primary Impacts Not Matched	The percent where the predicted MOI was not matched by inputted primary impact point.	Input primary impact point where matched/claim cnt	Metrics > Predictive > Match	--	--
% of Incomplete Transactions	Percentage of the number of Incomplete predictions when compared to the overall number of predictions.	Incomplete Transaction Cnt / Transaction Cnt	--	--	--
% with Omitted	The percent of predicted claims where an odo-	Odometer flag (no	Metrics > Pre-	--	--

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Measure	Definition	Formula	Folder Path in CCC Analytics®	Transaction	Matched Prediction
Odometer	meter value was not inputted.	flag) / claim cnt	dictive > Match		
1st Appraiser Type	The first prediction appraiser type, this value is used in generating the CCC Standard MOI values. Includes values like: Staff Appraiser, Independent Appraiser, and Repair Facility.	--	--		--
1st Inspection Type	The first prediction inspection type, this value is used in generating the CCC Standard MOI values. Includes values like: Estimate In Hand, Quick Estimate, Physical, Unknown, Video, Photo Analytics, and Photo.	--	--	--	--
1st MOI Cnt	Count of predicted claims that have a first recommended MOI.	--	Metrics > Predictive > Match	--	--
1st MOI Followed Flag	Count of claims where the claim MOI matched the first recommended prediction MOI.	--	Metrics > Predictive > Match	--	--
1st Inspection Location	The first prediction inspection location, this value is used in generating the CCC Standard MOI values. Includes values like: Service Center, Work, Virtual, Pocket Estimate, Drive-In, Independent Appraiser, Non Drive-In, Other, Field, Demand	--	--	--	--

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Measure	Definition	Formula	Folder Path in CCC Analytics®	Transaction	Matched Prediction
	Estimate, Repair Facility, Unknown, Repair Facility - DRP, Home, Drive-by, Bid Review, Salvage Yard, and Desk.				
2nd Appraiser Type	The second prediction appraiser type, this value is used in generating the CCC Standard MOI values. Includes values like: Staff Appraiser, Independent Appraiser, and Repair Facility.	--	--	--	--
2nd Inspection Location	The second prediction inspection location, this value is used in generating the CCC Standard MOI values. Includes values like: Service Center, Work, Virtual, Pocket Estimate, Drive-In, Independent Appraiser, Non Drive-In, Other, Field, Demand Estimate, Repair Facility, Unknown, Repair Facility - DRP, Home, Drive-by, Bid Review, Salvage Yard, and Desk.	--	--	--	--
2nd Inspection Type	The second prediction inspection type, this value is used in generating the CCC Standard MOI values. Includes values like: Estimate In Hand, Quick Estimate, Physical, Unknown, Video, Photo Ana-	--	--	--	--

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Measure	Definition	Formula	Folder Path in CCC Analytics®	Transaction	Matched Prediction
	lytics, and Photo.				
2nd MOI Cnt	Count of predicted claims that have a second recommended MOI.	--	Metrics > Predictive > Match		--
2nd MOI Followed Flag	Count of claims where the claim MOI matched the second recommended prediction MOI.	--	Metrics > Predictive > Match	--	--
3rd Appraiser Type	The third prediction appraiser type, this value is used in generating the CCC Standard MOI values. Includes values like: Staff Appraiser, Independent Appraiser, and Repair Facility.	--	--	--	--
3rd Inspection Location	The third prediction inspection location, this value is used in generating the CCC Standard MOI values. Includes values like: Service Center, Work, Virtual, Pocket Estimate, Drive-In, Independent Appraiser, Non Drive-In, Other, Field, Demand Estimate, Repair Facility, Unknown, Repair Facility - DRP, Home, Drive-by, Bid Review, Salvage Yard, and Desk.	--	--	--	--
3rd Inspection Type	The third prediction inspection type, this value is used in generating the CCC Standard MOI values.	--	--	--	--

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Measure	Definition	Formula	Folder Path in CCC Analytics®	Transaction	Matched Prediction
	Includes values like: Estimate In Hand, Quick Estimate, Physical, Unknown, Video, Photo Analytics, and Photo.				
3rd MOI Cnt	Count of predicted claims that have a third recommended MOI.	--	Metrics > Predictive > Match	--	--
3rd MOI Followed Flag	Count of claims where the claim MOI matched the third recommended prediction MOI.	--	Metrics > Predictive > Match	--	--
4th MOI Cnt	Count of predicted claims that have a fourth recommended MOI.	--	Metrics > Predictive > Match	--	--
4th MOI Followed Flag	Count of claims where the claim MOI matched the fourth recommended prediction MOI.	--	Metrics > Predictive > Match	--	
5th MOI Cnt	Count of predicted claims that have a fifth recommended MOI.	--	Metrics > Predictive > Match	--	--
5th MOI Followed Flag	Count of claims where the claim MOI matched the fifth recommended prediction MOI.	--	Metrics > Predictive > Match	--	--
Accuracy %	Measure of accuracy of the predictive solution to how the claim was handled for inspection.	Matched claim cnt / claim cnt	Metrics > Predictive > Match	--	--
Accurate TL Recom-	Measure of the Accuracy of the Total Loss Cat-	--	--	--	--

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Measure	Definition	Formula	Folder Path in CCC Analytics®	Transaction	Matched Prediction
mendation	egory. The record is considered accurate when "Repairable Cnt when Tool Suggested Repair Cnt" or "Total Loss when the Tool Suggested Total Loss" are 1.				
Airbag Deployed Code	Identifies whether an airbag was replaced in a the matching claim.	--	Attributes > Claim	--	--
Airbag Match Cnt	Number of times when the input of an airbag being deployed for a vehicle in an accident was accurate.	Prediction of an airbag being deployed vs Actual airbag deployment (Same claim)	Metrics > Pre-dictive > Match	--	--
Appraisal Cnt	Total number of matching claim with an estimate. Note, supplements do not impact this number.	--	Metrics > Pre-dictive > Pro-ductivity	--	--
Appraisal Severity Range	The range in which the amount of an appraisal lies.	--	Attributes > Severity Range	--	--
Appraisal Severity Range Group	The matching claim Total Repair costs grouped into ranges.	--	Attributes > Severity Range	--	--

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Measure	Definition	Formula	Folder Path in CCC Analytics®	Transaction	Matched Prediction
Appraisal Source	Appraisal Sources facilitates the filtering of information to include only those appraisals generated by Insurance Staff Appraisers (Internal) or only those claims/ appraisals generated by External Appraisers (Includes appraisals generated by repair facilities and independent appraisal companies).	--	Attributes > Claim	--	--
Appraiser	The Appraiser is the actual staff appraiser, repair facility, or independent appraisal company who generated the estimate or supplement for a given insurance company. (The data for a single vehicle appraisal will be tied back to the appraiser that generated the original estimate of record. Any supplements written by the same appraiser or a different appraiser will be tied back to the appraiser that wrote the original estimate of record.)	--	Attributes > Appraiser	--	--
Appraiser State	The geographical state location of the appraiser. The Appraiser State is based on the address maintained for that repair facility or independent	--	Attributes > Appraiser	--	--

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Measure	Definition	Formula	Folder Path in CCC Analytics®	Transaction	Matched Prediction
	appraisal company, and by the claim office to which the staff appraiser's CCC One license is tied to.				
Appraiser Type	Identifies the type of appraiser that generated the appraisal. (Staff Appraiser, Repair Facility, and Independent Appraiser).	--	Attributes > Appraiser	--	--
Avg CCC Regional Value Amt	The average expected retail value of a typically-equipped vehicle with average mileage, in dealer ready condition, in a given geographical region.	CCC Regional Value Amt/ Regional Value File Cnt	Metrics > Predictive > Productivity	--	--
Avg Estimate Amt	The average amount of the estimate when the same vehicle was appraised multiple times.	Estimate Amt / Appraisal Cnt	Metrics > Predictive > Productivity	--	--
Avg Storage Amt	The average amount spent on storage for the claims selected.		Metrics > Predictive > Match		
Avg Supplement Amt	Average amount of the supplement on an appraisal.	Supplement Amt / Supplement Cnt	Metrics > Predictive > Productivity	--	--

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Measure	Definition	Formula	Folder Path in CCC Analytics®	Transaction	Matched Prediction
Avg Total Repair Cost	Average cost of repairing a vehicle that was appraised. This is the total cost which consists of the estimate and all associated supplements.	Total Repair Cost / Appraisal Cnt	Metrics > Predictive > Productivity	--	--
Avg Towing Amt	The average amount spent on towing for the claims selected.	--	Metrics > Predictive > Match	--	--
Body Category	Vehicles categorized based on their body type. (Car, Truck, Other).	--	Attributes > Vehicle	--	--
Body Style	Vehicle Body Style is the categorization of vehicles across all manufacturers and makes based on their body style. (Categories include: Convertible, Coupe, Hatchback, Sedan, Wagon, Long Bed Pickup, Pickup, Short Bed Pickup, Sport Utility Vehicle, Van, Other, Unknown, Motorcycle, and Special).	--	Attributes > Vehicle	--	--
CCC Regional Value Amt	The expected retail value of a typically-equipped vehicle with average mileage, in dealer ready condition, in a given geographical region.	--	Metrics > Predictive > Productivity	--	--
Claim Category	Claim Category is a grouping of "Claim Type" into the following groups: Structural, Vehicle, Other or	--	Attributes > Claim Type	--	--

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Measure	Definition	Formula	Folder Path in CCC Analytics®	Transaction	Matched Prediction
	Unknown.				
Claim Number	The alpha-numeric value assigned when a vehicle is appraised.	--	Attributes > IMG > Predictive	--	--
Claim Office Branch Code	The alpha-numeric value assigned to claim office by the insurance company to identify that office internally.	--	Attributes > Company	--	--
Claim Office State	The geographical state location of the Claim Office.	--	Attributes > Company	--	--
Claim Type	Claim Type is an attribute that reflects the type of claim appraised. (Bus, Emergency, Heavy Equipment, Heavy Truck, Motorcycle, Other, Recreational Vehicles & Campers, Sport/ Off Road, Structural, Trailer, Unknown, Vehicle, and Watercraft.)	--	Attributes > Claim Type	--	--
Claim Type Detail	Claim Type Detail is an attribute that gives more detail to the Claim Type. (Car, Other, Personal Property, Pickup, Specialty Car, Unknown, Utility Vehicle, and Van.)	--	Attributes > Claim Type	--	--

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Measure	Definition	Formula	Folder Path in CCC Analytics®	Transaction	Matched Prediction
Company	Name of the insurance carrier.	--	Attributes > Company	--	--
Company Code	A two to four character code given to each company which acts as an identifier.	--	Attributes > Company	--	--
Compressed Claim Number	Matching Claim folder claim number in the CCC compressed format, removing a capitalization spaces, and special characters. Abc-01 would be abc01.	--	--	--	--
Compressed Input Claim Number	Input claim number in the CCC compressed format, removing a capitalization spaces, and special characters. Abc-01 would be abc01.	--	--	--	--
Custom Rule Input 1 - 10	Insurance Companies have 10 Custom input fields that can be sent with the FNOL webservice call, these values are reported in these 10 attributes. These values are not required for the FNOL transactions.	--	--	--	--
Customer 1st MOI	Carrier specific Description for the 1st Repair Recommendation Suggestion code.	--	--	--	--

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Measure	Definition	Formula	Folder Path in CCC Analytics®	Transaction	Matched Prediction
Customer 1st MOI Code	Carrier specific Code for the 1st Repair Recommendation Suggestion code.	--	--	--	--
Customer 2nd MOI	Carrier specific Description for the 2nd Repair Recommendation Suggestion code.	--	--	--	--
Customer 2nd MOI Code	Carrier specific Code for the 2nd Repair Recommendation Suggestion code.	--	--	--	--
Customer 3rd MOI	Carrier specific Description for the 3rd Repair Recommendation Suggestion code.	--	--	--	--
Customer 3rd MOI Code	Carrier specific Code for the 3rd Repair Recommendation Suggestion code.	--	--	--	--
Customer 4th MOI	Carrier specific Description for the 4th Repair Recommendation Suggestion code.	--	--	--	--
Customer 4th MOI Code	Carrier specific Code for the 4th Repair Recommendation Suggestion code.	--	--	--	--
Customer 5th MOI	Carrier specific Description for the 5th Repair Recommendation Suggestion code.	--	--	--	--
Customer 5th MOI Code	Carrier specific Code for the 5th Repair Recommendation Suggestion code.	--	--	--	--

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Measure	Definition	Formula	Folder Path in CCC Analytics®	Transaction	Matched Prediction
Customer Total Loss Category	Insurance Carrier specific FNOL TL Recommendation.	--	--	--	--
Customer Total Loss Category Code	Insurance Carrier specific FNOL TL Recommendation code.	--	--	--	--
Data Source	The estimating platform used to generate the vehicle appraisal: CCC (designates Pathways data uploaded through the Autoverse portal only), Pathways (designates Pathways data uploaded through EZNet), Audatex or Mitchell).	--	Attributes > Claim	--	--
Date	The date in which the prediction was made using Predictive Solutions.	--	Attributes > IMG	--	--
Door Style	The number of doors on the loss vehicle given in the appraisal.	--	Attributes > Vehicle	--	--
Driveable Match Cnt	Number of times when the prediction of a vehicle in an accident being driveable is accurate.	--	Metrics > Predictive > Match	--	--
Duplicate Transaction Cnt	Total number of duplicate predictions run in Predictive solutions. There are cases were a single	--	--	--	--

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Measure	Definition	Formula	Folder Path in CCC Analytics®	Transaction	Matched Prediction
	claim number will have more than one prediction run. The Last predication is selected as the "Match" all earlier predication are defined as Duplicate Transactions.				
Engine Code	The engine code as specified for the loss vehicle on the appraisal.	--	Attributes > Vehicle	--	--
Estimate Amt	Amount shown on an estimate when a vehicle is appraised.	--	Metrics > Predictive > Productivity	--	--
EstSent Date	The date and time the original estimate of record was successfully sent. If multiple estimates are received (reassignment), the date and time of the first assignment will be considered.	--	Attributes > IMG > Predictive	--	--
False Positive %	Percentage of the number of instances when the application predicted the vehicle in an accident as repairable verses being totaled. The higher the percentage the more inaccurate the predictions.	Repairable Cnt when Tool Suggested Total Loss / (Repairable Cnt when Tool Suggested Total Loss +	Metrics > Predictive > Performance	--	--

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Measure	Definition	Formula	Folder Path in CCC Analytics®	Transaction	Matched Prediction
		Repair Cnt when Tool Suggested Repair Cnt)			
File Suffix	Denotes the file within the overall appraisal at which point the reinspection was completed (i.e. E01, S01, S02, etc.).	--	Attributes > IMG > Predictive	--	--
File Type	Identifies whether the file was an estimate or supplement.	--	Attributes > Claim	--	--
Final Valuation Amt	Total final valuation amount of the claims selected.	--	Metrics > Predictive > Match	--	--
Final Valuation Amt Avg	Average final valuation amount of the claims selected.	Final Valuation Amt / claim cnt	Metrics > Predictive > Match		
ID Rate	Percentage of the number of instances when the application predicted accurately that the vehicle in an accident is totaled. The higher the percentage the more accurate the predictions.	Total Loss Cnt when Tool Suggested Total Loss / (Total Loss Cnt when Tool Suggested Total Loss + Total Loss Cnt	Metrics > Predictive > Performance	--	--

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Measure	Definition	Formula	Folder Path in CCC Analytics®	Transaction	Matched Prediction
		when Tool Suggested Repair Cnt)			
Incomplete Transaction Cnt	Total number of predictions that have do not have a claim folder record. If there is not claim folder with a Claim number of VIN matching the prediction input values, the transaction is considered Incomplete.	--	--	--	--
Injuries Flag	Value of the Injuries input for the Prediction Transaction	--	--	--	--
Input Airbag Deployed	The "Airbag deployed" flag that was selected by the dispatcher in Predictive Solutions.	--	Attributes > IMG > Predictive	--	--
Input Airbag Deployed	The "Airbag deployed" flag that was selected by the dispatcher in Predictive Solutions.	--	--	--	--
Input Claim Number	The "Claim number" that was inputted by the dispatcher in Predictive Solutions.	--	Attributes > IMG > Predictive	--	--
Input Claim Office	The "Claim Office" that was selected by the dispatcher in Predictive Solutions.	--	Attributes > IMG > Predictive	--	--
Input Company	Company Name used in the FNOL transaction.	--	--	--	--

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Measure Name	Definition	Formula	Folder Path in CCC Analytics®	Transaction	Matched Prediction
Input Driveable Flag	The "Driveable Flag" that was selected by the dispatcher in Predictive Solutions.	--	Attributes > IMG > Predictive	--	--
Input Make	The "Make" that was selected by the dispatcher in Predictive Solutions.	--	Attributes > IMG > Predictive	--	--
Input Model	The "Model" that was selected by the dispatcher in Predictive Solutions.	--	Attributes > IMG > Predictive	--	--
Input Odometer	The Odometer reading that was inputted by the dispatcher in Predictive Solutions.	--	Attributes > IMG > Predictive	--	--
Input Primary Impact Point	The "Primary Impact Point" that was inputted by the dispatcher in Predictive Solutions.	--	Attributes > IMG > Predictive	--	--
Input Primary Impact Point	The "Primary Impact Point" that was inputted by the dispatcher in Predictive Solutions.	--	--	--	--
Input Secondary Impact Point	The "Secondary Impact Point" that was inputted by the dispatcher in Predictive Solutions.	--	Attributes > IMG > Predictive	--	--
Input Vehicle Owner State	The "Vehicle Owner State" that was inputted by the dispatcher in Predictive Solutions.	--	Attributes > IMG > Predictive	--	--
Input Vehicle	The "Vehicle Owner Zip" that was inputted by the	--	Attributes > IMG	--	--

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Measure	Definition	Formula	Folder Path in CCC Analytics®	Transaction	Matched Prediction
Owner Zip	dispatcher in Predictive Solutions.		> Predictive		
Input Vehicle Owner Zip Ext	The "Vehicle Owner Zip Ext" that was inputted by the dispatcher in Predictive Solutions.	--	Attributes > IMG > Predictive	--	--
Input Vehicle Type Code	The "Vehicle Type Code" that was inputted by the dispatcher in Predictive Solutions.	--	Attributes > IMG > Predictive	--	--
Input Vehicle Year	The "Vehicle Year" that was inputted by the dispatcher in Predictive Solutions.	--	Attributes > IMG > Predictive	--	--
Input Vehicle Owner State	The "Vehicle Owner State" that was inputted by the dispatcher in Predictive Solutions.	--	--	--	--
Input VIN	The "VIN" that was inputted by the dispatcher in Predictive Solutions.	--	Attributes > IMG > Predictive	--	--
Input Driveable Flag	The "Driveable Flag" that was selected by the dispatcher in Predictive Solutions.	--	--	--	--
Input Secondary Impact Point	The "Secondary Impact Point" that was inputted by the dispatcher in Predictive Solutions.	--	--	--	--
Inspection Location	The Inspection Location is used to indicate the type of location where the vehicle was assigned for inspection. Additionally, new attributes were	--	Attributes > Claim	--	--

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Measure	Definition	Formula	Folder Path in CCC Analytics®	Transaction	Matched Prediction
	added to identify the type of assignment being sent to repair facilities. This assignment type was incorporated into the "Inspection Locations" values to further define the method/ location of the inspection. Categories include the following: Appr & Authorization to Repair = denotes an assignment sent to a repair facility where the repair facility's estimate is approved and the repairer can seek authorization for the repair Appr & Repair with Customer OK = denotes an assignment sent to a repair facility where the repair facility's estimate is approved and the repairer can seek authorization for the repair from the vehicle owner Demand Estimate = denotes an assignment sent to an appraiser where the customer has been asked to provide one or more estimates from a repairer of their choice Desk Review = denotes an assignment sent to an appraiser where the				

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Measure	Definition	Formula	Folder Path in CCC Analytics®	Transaction	Matched Prediction
	appraisal has been generated as a desk review Drive-In = denotes the inspection location as Drive-In

Field = denotes the inspection location as either Home, Work, Repair Facility(non-registered), Other Inspection Only = denotes an assignment sent to a repair facility where the repair facility's estimate is approved for inspection only Non Drive-In Facility / Other = denotes an inspection location of Non Drive-In Repair Facility – DRP = denotes an assignment sent to a repair facility registered in CCC's systems. Service Center = denotes an assignment where the inspection will be conducted at an insurance company location set up for vehicle inspections Unknown = where site type specified is unknown value. | | | | |
| Inspection Location Type | Matching Claim folder Inspection Location Type value. | -- | -- | -- | -- |
| Last Estimate | The date when the last assignment for the Estim- | -- | -- | -- | -- |

Measure	Definition	Formula	Folder Path in CCC Analytics®	Transaction	Matched Prediction
Assignment Sent Date	ate was sent to the appraiser.				
Level 2 Location	Levels within the hierarchy are identified as Level 2 through Level 6, with the Lowest Level Location reflecting the lowest level in a particular branch of a hierarchy to which data is tied.	--	Attributes > Company	--	--
Level 3 Location	Levels within the hierarchy are identified as Level 2 through Level 6, with the Lowest Level Location reflecting the lowest level in a particular branch of a hierarchy to which data is tied.	--	Attributes > Company	--	--
Level 4 Location	Levels within the hierarchy are identified as Level 2 through Level 6, with the Lowest Level Location reflecting the lowest level in a particular branch of a hierarchy to which data is tied.	--	Attributes > Company	--	--
Level 5 Location	Levels within the hierarchy are identified as Level 2 through Level 6, with the Lowest Level Location reflecting the lowest level in a particular branch of a hierarchy to which data is tied.	--	Attributes > Company	--	--
Level 6 Location	Levels within the hierarchy are identified as Level 2	--	Attributes > Com-	--	--

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Measure	Definition	Formula	Folder Path in CCC Analytics®	Transaction	Matched Prediction
	through Level 6, with the Lowest Level Location reflecting the lowest level in a particular branch of a hierarchy to which data is tied.		pany		
Loss Category	Loss Category is the type of coverage for a particular claim.	--	Attributes > Claim	--	--
LossRpt Date	The date when the loss was reported to the Carrier.	--	--	--	--
LossRpt to EstSent Cnt	The number of times an estimate was sent to the claim office after a report of loss was made.	--	Metrics > Predictive > Match	--	--
LossRpt to EstSent Days	The total number of days for the selected claims between the loss report to when the estimate was sent by the appraiser for all selected claims.		Metrics > Predictive > Match		
LossRpt to EstSent Days Avg	The average number of days for the selected claims between the loss report and when the estimate is sent by the appraiser.	LossRpt to EstSent Days / LossRpt to EstSent Cnt	Metrics > Predictive > Match	--	--
LossRpt to Last Estimate Assignment Sent Cnt	The number of times an estimate was assigned after a report of loss was made.		Metrics > Predictive > Match		

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Measure	Definition	Formula	Folder Path in CCC Analytics®	Transaction	Matched Prediction
LossRpt to Last Estimate Assignment Sent Days	The total number of days for the selected claims between the loss report to when the estimate was assigned.	--	Metrics > Predictive > Match	--	--
LossRpt to Last Estimate Assignment Sent Days Avg	The average number of days for the selected claims between the loss report and when the estimate is assigned.	LossRpt to Last Estimate Assignment Sent Days / LossRpt to last Estimate Assignment Send Cnt	Metrics > Predictive > Match	--	--
Lowest Level Location	The name given to the insurance office location to which the data for a given appraisal/ claim is tied.	--	Attributes > Company	--	--
Make	Vehicle Make is the make as decoded from the VIN.	--	Attributes > Vehicle	--	--
Make Match Cnt	Number of times the "Make" of the vehicle in an accident was captured accurately at First Notice of Loss.	--	Metrics > Predictive > Match	--	--
Manufacturer	Vehicle Manufacturer groups together different vehicle makes based on the global manufacturer. For example: GM as a manufacturer would drill to	--	Attributes > Vehicle	--	--

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Measure	Definition	Formula	Folder Path in CCC Analytics®	Transaction	Matched Prediction
	vehicle makes such as Pontiac, Chevrolet, etc.				
Match Transaction Cnt	Total number of Predictions run in that have a Matching Claim folder record. Matching Prediction and Claim folder is joined by Claim number of VIN. There are cases were a single claim number will have more than one prediction run. The Last prediction is selected as the Match all earlier prediction are defined as Duplicate Transactions.	--	--	--	--
Matched Claim Cnt	Number of claims where the prediction was accurate.	--	Metrics > Predictive > Match	--	--
Matched Transaction Cnt	Number of predictions who have an associated claim folder. A "Claim folder" is created only after the insurer reports a claim.	--	Metrics > Predictive > Productivity	--	--
Mgmt 1 Level 1 Desc	A hierarchical attribute within the Manager hierarchy that indicates the top level of the manager hierarchy set up for a customer.	--	Attributes > Management Hierarchy	--	--
Mgmt 1 Level 2 Desc	A hierarchical attribute within the Manager hierarchy that indicates the second highest level of the manager hierarchy set up for a customer.	--	Attributes > Management Hierarchy	--	--

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Measure	Definition	Formula	Folder Path in CCC Analytics®	Transaction	Matched Prediction
Mgmt 1 Level 3 Desc	A hierarchical attribute within the Manager hierarchy that indicates the third highest level of the manager hierarchy set up for a customer.	--	Attributes > Management Hierarchy	--	-
Mgmt 1 Level 4 Desc	A hierarchical attribute within the Manager hierarchy that indicates the fourth highest level of the manager hierarchy set up for a customer.	--	Attributes > Management Hierarchy	--	--
Mgmt 1 Level 5 Desc	A hierarchical attribute within the Manager hierarchy that indicates the fifth highest level of the manager hierarchy set up for a customer. Also included are Mgmt 1 Levels 2 through 7.	--	Attributes > Management Hierarchy	--	--
Mgmt 1 Level 6 Desc	A hierarchical attribute within the Manager hierarchy that indicates the sixth highest level of the manager hierarchy set up for a customer.	--	Attributes > Management Hierarchy	--	--
Mgmt 1 Level 7 Desc	A hierarchical attribute within the Manager hierarchy that indicates the seventh highest level of the manager hierarchy set up for a customer.	--	Attributes > Management Hierarchy	--	--
Mgmt 1 Lowest Level Desc	A hierarchical attribute within the Manager hierarchy that indicates the lowest level of the manager hierarchy set up for a customer.	--	Attributes > Management Hierarchy	--	--

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Measure	Definition	Formula	Folder Path in CCC Analytics®	Transaction	Matched Prediction
Model	The vehicle model name as specified the vehicle appraisal.	--	Attributes > Vehicle	--	--
Model Match Cnt	Number of times the "Model" of the vehicle in an accident was captured accurately at First Notice of Loss.	--	Metrics > Predictive > Match	--	--
Month	The month in which the prediction was made using Predictive Solutions.	--	Attributes > Period	--	--
Not Inspected Transaction Cnt	Total number of predictions that have a Matching claim and the claim has not been inspected. In the cases where Inspections are still out for assignment and haven not been appraised or Valued, the transact is conceded Not inspected.	--	--	--	--
Odometer Cnt	Count of all selected claims that have an odometer value populated.		Metrics > Predictive > Match		
Odometer Flag	Flag indicator if there was a value in the Odometer input for the Prediction transaction.	--	--	--	--
Odometer Match Cnt	Number of times the "Odometer reading" of the vehicle in an accident was captured accurately at	--	Metrics > Predictive > Match	--	--

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Measure	Definition	Formula	Folder Path in CCC Analytics®	Transaction	Matched Prediction
	the First Notice of Loss.				
Odometer Range	Range in which the Odometer reading of the loss vehicle lies.	--	Attributes > Condition	--	--
Person Name	The name of the "Appraiser" as included in the data element "Appraiser". "Person Name" is the equivalent to the first part of the "Appraiser" for the Manager hierarchy.	--	Attributes > Management Hierarchy	--	--
Portal Login ID	Login ID of Predictive Solutions	--	Attributes > IMG > Predictive	--	--
Prediction Date	Date on which a prediction was made using Predictive Solutions.	--	Attributes > IMG > Predictive	--	--
Prediction State	This is a measure the of the Match State of the Prediction transaction. Match - Prediction has been matched to a claim folder record Duplicate - logic was indicated there was a later prediction created for the same claim this transaction is not the latest, Non Inspected - A match has been found, but the claim folder does not have an appraisal completed Incomplete - A matching claim could not be	--	--	--	--

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Measure	Definition	Formula	Folder Path in CCC Analytics®	Transaction	Matched Prediction
	found.				
Prediction to EstSent Cnt	Number of times an Estimate was sent to the Claim Office after a prediction was made.	--	Metrics > Predictive > Cycle Time	--	--
Prediction to EstSent Days	Total number of days it takes for an appraiser to send the Estimate after a prediction was made.	--	Metrics > Predictive > Cycle Time	--	--
Prediction to EstSent Days Avg	Average number of days from the time the prediction was made to the time the Estimate was sent by the appraiser.	Prediction to EstSent Days / Prediction to EstSent Cnt	Metrics > Predictive > Cycle Time	--	--
Prediction Request Source	This is the Source system that created the FNOL Prediction transaction. Portal, Webservice, Scheduling.	--	--	--	--
Predictive Request ID	A unique identifier generated for each prediction made using Predictive Solutions.	--	Attributes > IMG > Predictive	--	--
Primary Impact	For these attributes, primary points of impact have been grouped in these major groupings. Front	--	Attributes > Condition	--	--

Measure	Definition	Formula	Folder Path in CCC Analytics®	Transaction	Matched Prediction
	Impacts = where impact point is Front, Right Front, Left Front, Right Front Pillar, and Left Front Pillar Rear Impacts = where impact point is Right Qtr Post, Right Rear, Rear, Left Rear, and Left Qtr Post Side Impacts = where impact point is Right T-Bone, Left T-Bone, and Left & Right Side Other Collision = where impact point is Rollover, Front & Rear, All Over, Undercarriage, and Total Loss Other Non-Collision = where impact point is Non-Collision, Strip, Hail, Glass, and Vandalized, Hood, Deck Lid, and Roof Water = where impact point is Fresh Water, Salt Water Burns = where impact point is Interior Burn, Engine Burn, Total Burn Unknown = where impact point is unknown.				
Primary Impact Point	A selection option when creating your own report that provides specific detail on claims/ appraisals broken out by primary point of impact. This attribute applies only to Collision Estimating data. Subcategories include Not Entered, Right Front, Right	--	Attributes > Condition	--	--

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Measure	Definition	Formula	Folder Path in CCC Analytics®	Transaction	Matched Prediction
	Front Pillar, Right T-bone, Right Quarter Post, Right Rear, Rear, Left Rear, Left Quarter Post, Left T-bone, Left Front Pillar, Front Left, Front, Rollover, Unknown, Total Loss, Non-Collision, Left & Right Side, Front & Rear, All Over, Strip, Undercarriage, Total Burn, Interior Burn, Engine Burn, (Fresh Water, Salt Water, (Hail, Glass, Vandalized, Hood, Deck Lid, and Roof.				
Primary Impact Point Match Cnt	Number of times the "Primary Impact Point" was captured accurately at the First Notice of Loss.	--	Metrics > Predictive > Match	--	--
Quarter	The quarter in which the prediction was made using Predictive Solutions.	--	Attributes > Period	--	--
Regional Value File Cnt	Number of claims with a Regional Value.	--	Metrics > Predictive > Productivity	--	--
Rental Flag	Value of the Rental input for the Prediction Transaction.	--	--	--	--
Repairable Cnt when Tool Sugges-	Number of instances where the tool accurately predicted that the vehicle in an accident was repair-	--	Metrics > Predictive > Per-	--	--

Measure	Definition	Formula	Folder Path in CCC Analytics®	Transaction	Matched Prediction
ted Repair Cnt	able.		formance		
Repairable Cnt when Tool Suggested Total Loss	Number of instances where the tool inaccurately predicted that the vehicle in an accident was repairable when in fact it was totaled.	--	Metrics > Predictive > Performance	--	--
Rule Id	Identifies the business rule used in the Prediction transaction.	--	--	--	--
Secondary Impact Point	A selection option when creating your own report that provides specific detail on claims/ appraisals broken out by primary point of impact. Sub-categories include Not Entered, Right Front, Right Front Pillar, Right T-bone, Right Quarter Post, Right Rear, Rear, Left Rear, Left Quarter Post, Left T-bone, Left Front Pillar, Front Left, Front, Rollover, Unknown, Total Loss, Non-Collision, Left & Right Side, Front & Rear, All Over, Strip, Undercarriage, Total Burn, Interior Burn, Engine Burn, Fresh Water, Salt Water, Hail, Glass, Vandalized, Hood, Deck Lid, and Roof.	--	Attributes > Condition	--	--
Secondary Impact	Number of instances where the "Secondary	--	Metrics > Pre-	--	--

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Measure	Definition	Formula	Folder Path in CCC Analytics®	Transaction	Matched Prediction
Point Match Cnt	Impact Point" was captured accurately at the First Notice of Loss.		dictive > Match		
Source	Vehicle Source are global regions, based on the Manufacturer's Corporate Office Country of origin. Categories: Asian, Domestic, European, Other Examples: Honda vehicle source is considered Asian, regardless of whether the car was actually manufactured in the U.S. or in Japan. All Vehicle Source drills to Manufacturers then to Makes.	--	Attributes > Vehicle	--	--
Standard 1st MOI Code	First prediction MOI from CCC's standard list of MOIs based on the prediction values defined by the customer during implementation of predictive rules. Values for standard MOI include: DRP, Staff Desk, IA Field, Staff Field, IA Desk, Open Shop, Staff Drive In, IA Drive In, RF Drive In, Analytics.	--	--	--	--
Standard 2nd MOI Code	Second prediction MOI from CCC's standard list of MOIs based on the prediction values defined by the customer during implementation of predictive rules. Values for standard MOI include: DRP, Staff	--	--	--	--

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Measure	Definition	Formula	Folder Path in CCC Analytics®	Transaction	Matched Prediction
	Desk, IA Field, Staff Field, IA Desk, Open Shop, Staff Drive In, IA Drive In, RF Drive In, Analytics				
Standard 3rd MOI Code	Third prediction MOI from CCC's standard list of MOIs based on the prediction values defined by the customer during implementation of predictive rules. Values for standard MOI include: DRP, Staff Desk, IA Field, Staff Field, IA Desk, Open Shop, Staff Drive In, IA Drive In, RF Drive In, Analytics.	--	--	--	--
Standard 4th MOI Code	CCC's standardized list of Carrier specific Recommendation Suggestions. A Standard MOI is assigned to the Customers versions at time of implementation. If a standard is not present, value is set to 'NA'. Also NA to allow for predictions with no MOI. Values for Standard Codes are DIA - Drive-IN, DRP - DRP / Network Repair Shop, IAI - Independent Appraiser, OPNSH - Open Shop / Non Network Shop, SLVG - Salvage yard, STF - STAFF.	--	--	--	--
Standard 5th MOI	CCC's standardized list of Carrier specific Recom-	--	--	--	--

Measure	Definition	Formula	Folder Path in CCC Analytics®	Transaction	Matched Prediction
Code	mendation Suggestions. A Standard MOI is assigned to the Customers versions at time of implementation. If a standard is not present, value is set to 'NA'. Also NA to allow for predictions with no MOI. Values for Standard Codes are DIA - Drive-IN, DRP - DRP / Network Repair Shop, IAI - Independent Appraiser, OPNSH - Open Shop / Non Network Shop, SLVG - Salvage yard, STF - STAFF.				
Standard Total Loss Category Code	Standardized translation of the Customer Total Loss Category Code. The translation setup is part of the Carrier configuration of the application. REP = Repairable, BTL Borderline Total Loss, PTL Probable Total Loss, OTL Obvious Total Loss, and NANot Applicable.	--	--	--	--
Storage Amt	Matching Appraisal Storage Amt.	--	--	--	--
Storage Claim Cnt	Matching claim cnt when the storage amt >0.	--	--	--	--
Supplement Amt	Amount of the supplement in an appraisal.	--	Metrics > Predictive > Pro-	--	--

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Measure	Definition	Formula	Folder Path in CCC Analytics®	Transaction	Matched Prediction
			ductivity		
Supplement Cnt	Number of supplements.	--	Metrics > Predictive > Productivity	--	--
Third Action	The third recommended action given to the user by Predictive Solutions. This is always a prediction of whether the vehicle is repairable or is totaled.	--	Attributes > IMG > Predictive	--	--
Third Recommendation	The third recommendation given to the user by Predictive Solutions. This is a prediction of how the vehicle should be repaired. (DRP, Staff, etc)	--	Attributes > IMG > Predictive	--	--
Total Loss Category Code	Simple grouping of the Total Loss Category Code to either Repairable (REP) or Total Loss (TL). Like the Standard Total Loss Category these values are setup at the time the Carrier is configuring the FNOL tool.	--	--	--	--
Total Loss Cnt when Tool Suggested Repair Cnt	Number of instances when the tool inaccurately predicted that the vehicle in an accident was totaled when in fact it was repairable.	--	Metrics > Predictive > Performance	--	--

Measure	Definition	Formula	Folder Path in CCC Analytics®	Transaction	Matched Prediction
Total Loss Cnt when Tool Suggested Total Loss	Number of instances when the tool accurately predicted that the vehicle in an accident was totaled.	--	Metrics > Predictive > Performance	--	--
Total Loss Severity Range	The range in which the amount of the evaluation lies.	--	Attributes > Severity Range	--	--
Total Loss Severity Range Group	The range in which the amount of the evaluation lies.	--	Attributes > Severity Range	--	--
Total Repair Cost	Total cost to repair the damaged vehicle.	--	Metrics > Predictive > Productivity	--	--
Towing Amt	Matching Appraisal Towing Amt.	--	--	--	--
Towing Claim Cnt	Matching claim Cnt when the towing amt>0.	--	--	--	--
Transaction Cnt	Number of transactions.	--	Metrics > Predictive > Productivity	--	--
Transaction Odometer Cnt	Total number of predictive transactions where the odometer reading was populated by the dispatcher.	--	--	--	

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Measure	Definition	Formula	Folder Path in CCC Analytics®	Transaction	Matched Prediction
Type	Vehicle Type is the categorization of vehicles based on body style groupings. Car includes Convertible, Coupe, Hatchback, Sedan, and Wagon. Motorcycle includes motorcycles. Pickup includes Long Bed Pickup, Pickup, Short Bed Pickup. Utility Vehicle includes sport utility vehicle. Van includes minivan, panel van, etc. Other/ Unknown includes other, unknown, and special vehicles.	--	Attributes > Vehicle	--	--
Underwriting Company	The assigned insurance company populated by the claim assignment. Commonly referred to Secondary Company. When populated the Underwriting Company is the insurance company on the estimate. When not populated, an assigned insurance company was not selected on the assignment.	--	--	--	--
Unmatched Claim Cnt	Number of claims where the prediction was inaccurate.	--	Metrics > Predictive > Match	--	--
Unmatched Transaction Cnt	Number of transactions where the prediction was inaccurate.	--	Metrics > Predictive > Pro-	--	--

Measure	Definition	Formula	Folder Path in CCC Analytics®	Transaction	Matched Prediction
			ductivity		
User Name	User name of the mycccportal user or the name populated in the Predictive webservice trans-action.	--	--	--	--
User Name	User name of the mycccportal user or the name populated in the Predictive webservice trans-action.	--	--	--	--
Valuation Amt	Matching Claim Valuation Amt.	--	--	--	--
Valuation Amt Avg	Avg Valuation Amount of all matching claims with a valuation.	Valuation Amt / Valuation Cnt	--	--	--
Valuation Cnt	Matching claim Cnt when the valuation amt >0.	--	--	--	--
Vehicle Age	Vehicle Age is the age of the loss vehicle in years. Its calculated based on the estimate start date minus vehicle model year.	--	Attributes > Condition	--	--
Vehicle Age Group	Range in which the vehicle age of the loss vehicle lies.	--	Attributes > Condition	--	--
Vehicle Condition	An attribute that reflects whether the vehicle is repairable or totaled.	--	Attributes > Condition	--	--

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Measure	Definition	Formula	Folder Path in CCC Analytics®	Transaction	Matched Prediction
Vehicle Driveable Flag	The Vehicle Driveable Flag indicates whether the loss vehicle is driveable or not. However, appraisals which are not from CCC will be set to a "Vehicle Driveable Flag" of "Unknown Driveable".	--	Attributes > Condition	--	--
Vehicle Owner Postal Code Match Cnt	Number of instances where the Postal Code of the owner of the vehicle in an accident was captured accurately at the First Notice of Loss.	--	Metrics > Predictive > Match	--	--
Vehicle Owner State Match Cnt	Number of instances where the State of the owner of the vehicle in an accident was captured accurately at the First Notice of Loss.	--	Metrics > Predictive > Match	--	--
Vehicle Style	The vehicle style as specified on the appraisal for the loss vehicle.	--	Attributes > Vehicle	--	--
Vehicle VIN	VIN of the vehicle that was in an accident.	--	Attributes > IMG > Predictive	--	--
Vehicle Year	The vehicle model year for the loss vehicle as specified on the appraisal.	--	Attributes > Vehicle	--	--
Vehicle Year Match Cnt	Number of instances where the "Year" of the vehicle in an accident was captured accurately at	--	Metrics > Predictive > Match	--	--

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Measure	Definition	Formula	Folder Path in CCC Analytics®	Transaction	Matched Prediction
	the First Notice of Loss.				
VIN Match Cnt	Number of instances where the "VIN" of the vehicle in an accident was captured accurately at the First Notice of Loss.	--	Metrics > Predictive > Match	--	--
Year	The year in which the prediction was made using Predictive Solutions.	--	Attributes > Period	--	--
Avg MOI Follow Rate at 1st Assign	The percentage of times the MOI followed the predictive model at the first assignment.	sum([1st MOI Followed Flag at First Assign])/sum([1st MOI Cnt])	Metrics > Predictive > Match	--	--
Avg MOI Follow Rate at Latest Assign	The percentage of times the MOI followed the predictive model at the latest assignment.	sum([1st MOI Followed Flag at Last Assign])/sum([1st MOI Cnt])	Metrics > Predictive > Match	--	--
Avg MOI Follow Rate at E01	The percentage of times the MOI followed the predictive model at E01.	sum([1st MOI Followed Flag at E01])/sum([1st MOI Cnt])	Metrics > Predictive > Match	--	--

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Measure	Definition	Formula	Folder Path in CCC Analytics®	Transaction	Matched Prediction
Avg MOI Follow Rate at Last Supplement	The percentage of times the MOI followed the predictive model at the last supplement.	sum([1st MOI Follow Flag at Last Supplement])/sum([1st MOI Cnt])	Metrics > Predictive > Match	--	--
Avg # of Times MOI Changed	Average number of times MOI changed throughout the entire process (all phases).	SUM([# of Times MOI Changed])/SUM([1st MOI Cnt])	Metrics > Predictive > Match	--	--
Avg # of Times MOI Changed Before E01	Average number of times MOI changed before E01.	SUM([# of Times MOI Changed Before E01])/SUM([1st MOI Cnt])	Metrics > Predictive > Match	--	--

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