

Audit Glossary

Measure	Definition	Formula	Category
Actual	<p>Actual is the value represented in dollars per hour, dollars, days, or hours as reflected in the line or total of a file (estimate or supplement). The Actual is the value the audit guideline checks to determine if a guideline is triggered.</p> <p>(Folder path in CCC ONE Attributes\IMG\Audit\Detail).</p>		Attributes - Audit Detail
Air Bag Deployed Code	<p>Identifies whether a file included replacement of a driver and/or passenger-side air bag. Values include: (Air Bag Deployed, No Air Bag Deployed, Unknown Air Bag Source)</p>		Attributes - Claim
Allowable	<p>Allowable is the set threshold value represented in dollars per hour, dollars, days, or hours as determined by the business audit guideline. Allowable is the value used to check against the Actual value in the estimate or supplement.</p> <p>(Folder path in CCC ONE Attributes\IMG\Audit\Detail).</p>		Attributes - Audit Detail
Appraisal Source	<p>Appraisal Sources facilitates the filtering of information to include only those files generated by Insurance Staff Appraisers (Internal) or only those files generated by External Appraisers (includes files generated by repair</p>		Attributes - Claim

Measure	Definition	Formula	Category
	<p>facilities and independent appraisal companies).</p> <p>(Folder path in CCC ONE Attributes\Claim).</p>		
Appraiser State	<p>The geographical state location of the appraiser. The Appraiser State is based on the address maintained for that repair facility or independent appraisal company, by the claim office to which the staff appraiser's Pathways license is tied, or the claim office where the non-Pathways appraiser received the appraisal assignment.</p> <p>(Folder path in CCC ONE Attributes\Appraiser\Audit File Level).</p>		Attributes - Appraiser - Audit File Level
Appraiser Type	<p>Identifies the 'type' of appraiser that generated the appraisal. Types include: (Staff Appraiser, Repair Facility, Independent Appraiser)</p> <p>(Folder path in CCC ONE Attributes\Appraiser\Audit File Level).</p>		Attributes - Appraiser - Audit File Level
Audit Type	<p>Identifies the source of an audit completed. Audits can be run during any point of the life cycle of a file, either pre-lock or post-lock. Values include: - CCC ONE Estimating Advisor - CCC ONE Workflow Audit An audit result can be generated pre-lock directly from CCC ONE Estimating unit, via CCC ONE Estimating Advisor or post-lock via CCC ONE Workflow Audit. Please note for CCC ONE Estimating Advisor audits, only audits for staff appraisers (Appraiser Type = 'Staff Appraiser') will be reported in CCC ONE.</p>		Attributes - Audit

Measure	Definition	Formula	Category
	(Folder path in CCC ONE Attributes\Audit).		
Avg Guideline Score	This measure is the sum of all score values associated with a guideline violation (exception) divided by the total count of guidelines violated (# of exceptions). When applied to all guidelines, this measure essentially identifies the average score value associated with the guideline set. The Analytics Audit subject area reports on audited files only. (Folder path in CCC ONE Metrics\Audit\Summary).	Total Score / Total Guideline Exception Cnt	Metrics - Audit Summary
Avg Repair Cost per Estimate	The sum of all dollars for estimates divided by the count of estimates. The CCC ONE Workflow Audit subject area reports on audited files only. (Folder path in CCC ONE Metrics\Audit\Summary).	Estimate Amt / Estimate Cnt	Metrics - Audit Summary
Avg Repair Cost per Estimate w/Exception	The sum of all dollars for estimates that included one or more guideline exceptions divided by the count of estimates that included one or more guideline exceptions. The CCC ONE Audit subject area reports on audited files only. (Folder path in CCC ONE Metrics\Audit\Summary).	(Estimate Amt w/Exception) / (Estimate Cnt w/Exception)	Metrics - Audit Summary
Avg Repair Cost per Estimate w/o Exception	The sum of all dollars for estimates that did NOT include one or more guideline exceptions divided by the count of estimates that did NOT include one or more guideline exceptions. The CCC ONE Audit subject area reports on audited files only.	(Estimate Amt w/o Exception) / (Estimate Cnt w/o Exception)	Metrics - Audit Summary

Measure	Definition	Formula	Category
	(Folder path in CCC ONE Metrics\Audit\Summary).		
Avg Repair Cost per Supplement	The sum of all dollars for supplements divided by the count of supplements. The CCC ONE Audit subject area reports on audited files only. (Folder path in CCC ONE Metrics\Audit\Summary).	Supplement Amt / Supplement Cnt	Metrics - Audit Summary
Avg Repair Cost per Supplement w/ Exception	The sum of all dollars for supplements that included one or more guideline exceptions divided by the count of supplements that included one or more guideline exceptions. The CCC ONE Audit subject area reports on audited files only. (Folder path in CCC ONE #N\A).	(Supplement Amt w/Exception) / (Supplement Cnt w/Exception)	Metrics - Audit Summary
Avg Repair Cost per Supplement w/o Exception	The sum of all dollars for supplements that did NOT include one or more guideline exceptions divided by the count of supplements that did NOT include one or more guideline exceptions. The CCC ONE Audit subject area reports on audited files only. (Folder path in CCC ONE Metrics\Audit\Summary).	(Supplement Amt w/o Exception) / (Supplement Cnt w/o Exception)	Metrics - Audit Summary
Avg Total Cost of Repairs	This measure is the sum of all dollars across estimates and supplements divided by the count of estimates. The CCC ONE Audit subject area reports on audited files only. (Folder path in CCC ONE Metrics\Audit\Summary).	File Amt / Estimate Cnt	Metrics - Audit Summary

Measure	Definition	Formula	Category
Avg Total Cost of Repairs w/Exception	<p>This measure is the sum of all dollars across estimates and supplements that include one or more guideline exceptions divided by the count of estimates that includes one or more guideline exceptions. The CCC ONE Audit subject area reports on audited files only.</p> <p>(Folder path in CCC ONE Metrics\Audit\Summary).</p>	(File Amt w/Exception) / (Estimate Cnt w/Exception)	Metrics - Audit Summary
Avg Total Cost of Repairs w/o Exception	<p>This measure is the sum of all dollars across estimates and supplements that did NOT include one or more guideline exceptions divided by the count of estimates that did NOT include one or more guideline exceptions. The CCC ONE Audit subject area reports on audited files only.</p> <p>(Folder path in CCC ONE Metrics\Audit\Summary).</p>	(File Amt w/o Exception) / (Estimate Cnt w/o Exception)	Metrics - Audit Summary
Avg Total Guideline Exception Amt	<p>This measure represents the total variance dollar amount divided by the total count of guidelines violated (# of exceptions). This count of exceptions includes all exceptions - those with and without a dollar value associated with the exception. When applied to a single guideline, this measure identifies the total variance amount divided by the total number of times that guideline had been violated. The CCC ONE Audit subject area reports on audited files only.</p> <p>(Folder path in CCC ONE Metrics\Audit\Summary).</p>	Total Guideline Exception Amt / Total Guideline Exception Cnt	Metrics - Audit Summary
Avg Total Guideline	This measure represents the total count of guidelines violated (# of excep-	Total Guideline	Attributes -

Measure	Definition	Formula	Category
Exceptions per File	<p>tions) divided by the total count of files (where a file is an estimate or a supplement). The CCC ONE Audit subject area reports on audited files only.</p> <p>(Folder path in CCC ONE Attributes\Appraiser\Audit File Level).</p>	$\frac{\text{Exception Cnt}}{\text{File Violated Cnt}}$	Appraiser - Audit File Level
Body Category	<p>Body Category drills to Type to Body Style. Categories include: (Car, Truck, Other)</p> <p>(Folder path in CCC ONE Attributes\Vehicle).</p>		Attributes - Vehicle
Body Style	<p>Vehicle Body Style is the categorization of vehicles across all manufacturers and makes based on their body style. Categories include: (Convertible, Long Bed Pickup, Special, Van, Coupe, Motorcycle, Sedan, Sport Utility Vehicle, Wagon, Hatchback, Other, Short Bed Pickup, Unknown)</p> <p>(Folder path in CCC ONE Attributes\Vehicle).</p>		Attributes - Vehicle
Claim Category	<p>Claim Category is a grouping of Claim Type into Structural, Vehicle, Other or Unknown.</p> <p>(Folder path in CCC ONE Attributes\Claim Type).</p>		Attributes - Claim Type
Claim Number	<p>The alphanumeric value assigned as the claim number for the vehicle appraisal.</p> <p>(Folder path in CCC ONE Attributes\IMG\Audit).</p>		Attributes - IMG - Audit

Measure	Definition	Formula	Category
Claim Office Branch Code	The alphanumeric value assigned to claim office by the insurance company to identify that office with a code identifiable within their company. (Folder path in CCC ONE Attributes\Company).		Attributes - Company
Claim Type	Claim Type is an attribute that reflects the type of claim appraised. Values include: (Bus, Heavy Truck, Recreational Vehicles and Campers, Trailer, Watercraft, Emergency, Motorcycle, Sport/Off Road, Unknown, Heavy Equipment, Other, Structural, Vehicle) (Folder path in CCC ONE Attributes\Claim Type).		Attributes - Claim Type
Claim Type Detail	Claim Type Detail is an attribute that gives more detail to the Claim Type. Values for "Vehicle" Claim Type include: (Car, Pick Up, Utility Vehicle, Other, Speciality Car, Van, Personal Property, Unknown) (Folder path in CCC ONE Attributes\Claim Type).		Attributes - Claim Type
Companies	This set of attributes that refer to the insuring company for whom estimates and supplements were generated. The prompt window within CCC ONE displays the hierarchy of the company as set up and maintained in CCC's Front Office System. This hierarchy includes all locations to which data is tied, as well as all locations at levels above the lowest level locations. Levels within the hierarchy are identified as Level 2 through Level 6, with the Lowest Level Location reflecting the lowest level in a particular		

Measure	Definition	Formula	Category
	branch of a hierarchy to which data is tied.		
Data Source	The estimating platform used to generate the vehicle appraisal: CCC (designates Pathways data uploaded through the Autoverse portal only), Pathways (designates Pathways data uploaded through EZNet), ADP or Mitchell). (Folder path in CCC ONE Attributes\Claim).		Attributes - Claim
Date of Loss	The date of loss for a given claim. (Folder path in CCC ONE Attributes\IMG\Audit\Summary).		Attributes - IMG - Audit Summary
Door Style	The count of doors on the loss vehicle as specified in the vehicle appraisal. (Folder path in CCC ONE Attributes\Vehicle).		Attributes - Vehicle
Engine Code	The engine code as specified for the loss vehicle on the appraisal. (Folder path in CCC ONE Attributes\Vehicle).		Attributes - Vehicle
Estimate Amt	This measure represents the sum of all dollars for audited estimates. (Folder path in CCC ONE Metrics\Collision Estimating\Severity).		Metrics - Audit Summary
Estimate Amt w/Exception	This measure represents the sum of all dollars for audited estimates that have a guideline violation. (Folder path in CCC ONE Metrics\Audit\Summary).		Metrics - Audit Summary

Measure	Definition	Formula	Category
Estimate Amt w/o Exception	This measure represents the sum of all dollars for audited estimates where zero guideline exceptions have occurred. (Folder path in CCC ONE Metrics\Audit\Summary).		Metrics - Audit Summary
Estimate Cnt	The total count of audited estimates. (Folder path in CCC ONE Metrics\Audit\Summary).		Metrics - Audit Summary
Estimate Cnt w/Exception	The total count of audited estimates that include one or more guideline violations. (Folder path in CCC ONE Metrics\Audit\Summary).		Metrics - Audit Summary
Estimate Cnt w/o Exception	The total count of audited estimates where zero guideline exceptions have occurred. The measure shows zero deviation to guideline compliance. (Folder path in CCC ONE Metrics\Audit\Summary).		Metrics - Audit Summary
Exception	An Exception refers to a scenario where a guideline violation has occurred. The exception can only be displayed in a numerical form - either as a monetary or a non-monetary value.		
External Appraiser	Selection of this option within the Appraisal Source prompt will filter data to include only those audit reports on appraisals with an external assignment type (i.e. files generated by a repair facility or independent appraisal company). Please note that external appraiser data will be sourced from		

Measure	Definition	Formula	Category
	the CCC ONE Workflow Audit application only.		
File Cnt	<p>The total count of audited estimates and supplements. File Cnt in the Audit subject area reflects the count of files audited, while File Cnt in the Collision Estimating subject area reflects the count of uploaded estimates and supplements.</p> <p>(Folder path in CCC ONE Metrics\Audit\Summary).</p>		Metrics - Audit - Summary
File Cnt w/Exception	<p>The total count of audited estimates and supplements that have one or more exceptions.</p> <p>(Folder path in CCC ONE Metrics\Audit\Summary).</p>		Metrics - Audit - Summary
File Cnt w/o Exception	<p>The total count of audited estimates and supplements where zero guideline exceptions have occurred. The measure shows zero deviation to guideline compliance.</p> <p>(Folder path in CCC ONE Metrics\Audit\Summary).</p>		Metrics - Audit - Summary
File Appraiser	<p>The Appraiser folder includes all staff appraisers, repair facilities, or independent appraisal companies that generated estimates or supplements for a given insurance company. The list will display the concatenated appraiser name and appraiser Login ID for staff appraisers. For repair facilities and independent appraiser companies, the list will display the companies'</p>		Attributes - Appraiser - Audit File Level

Measure	Definition	Formula	Category
	<p>names and will provide the sum total of all individual estimators' work at each company. File Appraiser denotes the individual appraiser that generated the estimate or supplement file, while the value of "Appraiser" in Collision Estimating denotes the appraiser that generated the original estimate of record.</p> <p>(Folder path in CCC ONE Attributes\Appraiser\Audit File Level).</p>		
File Complete Date	<p>The date the estimate of record or supplement of record was locked. For CCC ONE Estimating Advisor data (pre-lock audits), audits will be tied to corresponding estimates or supplements that are received up to 30 days after the Advisor record.</p> <p>(Folder path in CCC ONE Attributes\IMG\Audit).</p>		Attributes - IMG - Audit
File Suffix	<p>Denotes the file within the overall appraisal at which point the audit was completed (i.e. E01, S01, S02, etc.).</p> <p>(Folder path in CCC ONE Attributes\IMG\Audit).</p>		Attributes - IMG - Audit
File Type	<p>The file type identifies whether the audit was run against the vehicle appraisal with just an estimate versus the vehicle appraisal with one or more supplement(s).</p> <p>(Folder path in CCC ONE Attributes\Claim).</p>		Attributes - Claim

Measure	Definition	Formula	Category
Guideline Avg Exception Amt	<p>This measure is a guideline specific measure, and is used to identify the average variance (dollar or other) for that specific guideline when a violation of that guideline was identified.</p> <p>(Folder path in CCC ONE Metrics\Audit\Detail).</p>	Guideline Exception Amt / Guideline Exception Cnt	Metrics - Audit Detail
Guideline Avg Score	<p>This measure is a guideline specific measure, and is used to identify the average score for that specific guideline when a violation of that guideline was identified.</p> <p>(Folder path in CCC ONE Metrics\Audit\Detail).</p>	Score / Guideline Exception Cnt	Metrics - Audit Detail
Guideline Description	<p>This attribute identifies the name of the guideline that appears in the audit report.</p> <p>(Folder path in CCC ONE Attributes\Audit\Detail).</p>		Attributes - Audit Detail
Guideline Exception Amt	<p>This measure is a guideline specific measure, and is used to identify the total variance (dollar or other) for that specific guideline when a violation of that guideline was identified. The variance is the difference between the Actual and Allowable.</p> <p>(Folder path in CCC ONE Metrics\Audit\Detail).</p>		Metrics - Audit Detail
Guideline Exception Cnt	<p>This measure is a guideline specific measure, and is used to identify the total number of times an exception to the specified guideline was found.</p>		Metrics - Audit Detail

Measure	Definition	Formula	Category
	(Folder path in CCC ONE Metrics\Audit\Detail).		
Guideline Type	<p>This attribute identifies the type of guideline – i.e. does the guideline measure a dollar exception, look at a text string, compare percentages, etc.</p> <p>(Folder path in CCC ONE Attributes\Audit\Detail).</p>		Attributes - Audit Detail
Inspection Type	<p>Inspection type of the last assignment before the estimate if that record exists, if it does not exist the data is taken from the estimate of record. This is used to help calculate the Method of Inspection</p> <p>(Folder path in CCC ONE Attributes\MOI).</p>	--	Attributes - MOI
Inspection Location	<p>The Inspection Location Type corresponds to the Site Type in the Admin tab within Pathways and is used to indicate the location where the vehicle was inspected for appraisal. This attribute applies only to Collision Estimating data. With the release of Pathways 4.1, functionality shall be added to identify the type of assignment being sent to repair facilities. This assignment type shall be incorporated into the "Inspection Locations" values to further define the method/location of inspection. Categories include the following: - Drive-In = where Site Type is Drive-In - Field = where Site Type is Home, Repair Facility, Other, Work - Non Drive-In or Other = where Site Type is Non Drive-In - Inspection-Only = where the assignment type is inspection only - Appr & Repair with Customer OK = where the assign-</p>		Attributes - Claim

Measure	Definition	Formula	Category
	<p>ment type specified is to proceed with the appraisal and repair of vehicle with customer consent - Appr & Authorization to Repair = where the assignment type specified is to proceed with the appraisal and repair of vehicle - Unknown = where site type specified is unknown value</p> <p>(Folder path in CCC ONE Attributes\Claim).</p>		
Last Supplement Amt	<p>The total dollars for supplemental changes at the point of the last supplement on file submitted.</p> <p>(Folder path in CCC ONE Metrics\Audit\Summary).</p>		Metrics - Audit - Summary
Loss Category	<p>Loss Category is the type of coverage for a particular claim. Valid loss categories include: (Collision, Comprehensive, Liability, Other, Unknown)</p> <p>(Folder path in CCC ONE Attributes\Claim).</p>		Attributes - Claim
Lowest Level Location	<p>The name given to the insurance office location to which the data for a given appraisal/claim is tied.</p> <p>(Folder path in CCC ONE Attributes\Company).</p>		Attributes - Company
Make	<p>Vehicle Make is the make as entered in the CCC ONE Estimating unit.</p> <p>(Folder path in CCC ONE Attributes\Vehicle).</p>		Attributes - Vehicle
Manager	The group of hierarchical attributes set up and maintained by CCC for a		

Measure	Definition	Formula	Category
	customer to mirror the hierarchy of managers within an insurance company built from the lowest level of appraiser up to overall company.		
Manufacturer	Vehicle Manufacturer groups together different vehicle makes based on the global manufacturer. For example: GM as a manufacturer would drill to vehicle makes such as Pontiac, Chevrolet, etc. (Folder path in CCC ONE Attributes\Vehicle).		Attributes - Vehicle
Method of Inspection	Method of inspection is a mapped value from MOI Appraiser Type, MOI Inspection Location, and Inspection Type. Because the base attributes are pulled from the last assignment before the estimate (if it exists, if not values are mapped from the estimate of record) this value is also comes from the last assignment before the estimate if available. (Folder path in CCC ONE Attributes\MOI).	--	Attributes - MOI
Mgmt 1 Level 1 Desc	A hierarchical attribute within the Manager hierarchy that indicates the top level of the manager hierarchy set up for a customer. Also included are Mgmt 1 Levels 2 through 7. (Folder path in CCC ONE Attributes\Management Hierarchy).		Attributes - Management Hierarchy
Mgmt 1 Lowest Level Desc	A hierarchical attribute within the Manager hierarchy that indicates the lowest level of the manager hierarchy set up for a customer.		Attributes - Management Hierarchy

Measure	Definition	Formula	Category
	(Folder path in CCC ONE Attributes\Management Hierarchy).		
Model	The vehicle model name as specified the vehicle appraisal. (Folder path in CCC ONE Attributes\Vehicle).		Attributes - Vehicle
MOI Appraiser Type	Appraiser type of the last assignment before the estimate if that record exists, if it does not exist the data is taken from the estimate of record. This is used to help calculate the Method of Inspection (Folder path in CCC ONE Attributes\MOI).	--	Attributes - MOI
MOI Inspection Location	Inspection location of the last assignment before the estimate if that record exists, if it does not exist the data is taken from the estimate of record. This is used to help calculate the Method of Inspection (Folder path in CCC ONE Attributes\MOI).	--	Attributes - MOI
Net Amt	The Net Amt is equivalent to the sum of the total dollars of an audited file (estimate or supplement). (Folder path in CCC ONE Metrics\Audit\Summary).		Metrics - Audit Summary
Odometer Range	Condition attribute defined by the vehicle odometer specified for the loss vehicle in the appraisal. Values include: (Unknown)(1-20k miles)(20-40k miles) (40-60k miles)(60-80k miles)(80-100k miles) (100-120k miles) (120-140k miles) (140k+ miles)		Attributes - Condition

Measure	Definition	Formula	Category
	(Folder path in CCC ONE Attributes\Condition).		
Period	The Periods folder includes the period attributes available for inclusion on a report. The lowest period resolution that information will be displayed is at a monthly resolution. Data is updated as soon as information for that month is loaded into the summary tables at the close of each week. Once data is received in a weekly load for the following month, Current Month will advance to next month. Updates to the management information are made weekly. CCC's Data Warehouse production cycle runs on the week-end. Once that production cycle is complete, all summary tables for CCC ONE Analytics will be updated so you can access the new data by close of business that following Monday		
Primary Impact	For these attributes, primary points of impact have been grouped in these major groupings: - Front Impacts = where impact code is Front, Right Front, Left Front Right Front Pillar, and Left Front Pillar - Rear Impacts = where impact point is Right Qtr Post, Right Rear, Rear, Left Rear, and Left Qtr Post - Side Impacts = where impact point is Right T-Bone, Left T-Bone, and Left & Right Side - Other Collision = where impact point is Rollover, Front & Rear, All Over, Undercarriage, and Total Loss - Other Non-Collision = where impact point is Non-Collision, Strip, Hail, Glass, and Vandalized, Hood, Deck Lid, and Roof - Water = where impact point is Fresh		Attributes - Condition

Measure	Definition	Formula	Category
	<p>Water, Salt Water - Burns = where impact point is Interior Burn, Engine Burn, Total Burn - Unknown = where impact point is unknown</p> <p>(Folder path in CCC ONE Attributes\Condition).</p>		
Primary Impact Point	<p>A selection option when creating your own report that provides specific detail on claims/appraisals broken out by primary point of impact. This attribute is based from the primary impact point in the estimate or supplement audited. Subcategories include: (All Over, Front, Glass, Interior Burn, Left Quarter Post, Non-Collision, Right Front, Right Rear, Salt Water, Total Loss, Vandalized, Engine Burn, Front & Rear, Hail, Left & Right Side, Left Rear, Not Entered, Right Front Pillar, Right T-bone, Strip, Undercarriage, Fresh Water, Front Left, Hood, Left Front Pillar, Left T-bone, Rear, Right Quarter Post, Rollover, Total Burn, Unknown)</p> <p>(Folder path in CCC ONE Attributes\Condition).</p>		Attributes - Condition
Repairable	<p>Repairable is a Condition attribute that identifies that the loss vehicle can be repaired. For Audit reporting, the loss vehicle is considered repairable unless the primary point of impact has been flagged as Total Loss or Total Burn.</p>		
Score	<p>The numeric value associated with any given guideline.</p> <p>(Folder path in CCC ONE Metrics\Audit\Detail).</p>		Metrics - Audit Detail

Measure	Definition	Formula	Category
Secondary Impact Point	<p>A selection option when creating your own report that provides specific detail on claims/appraisals broken out by secondary impact point. Sub-categories include: (All Over, Front, Glass, Interior Burn, Left Quarter Post, Non-Collision, Right Front, Right Rear, Salt Water, Total Loss, Vandalized, Engine Burn, Front & Rear, Hail, Left & Right Side, Left Rear, Not Entered, Right Front Pillar, Right T-bone, Strip, Undercarriage, Fresh Water, Front Left, Hood, Left Front Pillar, Left T-bone, Rear, Right Quarter Post, Rollover, Total Burn, Unknown)</p> <p>(Folder path in CCC ONE Attributes\Condition).</p>		Attributes - Condition
Source	<p>Vehicle Source are global regions, based on the Manufacturer's Corporate Office Country of origin. Categories include Asian, Domestic, European, and Other. For example, a Honda vehicle source is considered Asian, regardless of whether the car was actually manufactured in the U.S. or in Japan. All vehicle source drills down to Manufacturers then to Makes.</p> <p>(Folder path in CCC ONE Attributes\Vehicle).</p>		Attributes - Vehicle
Supplement Amt	<p>This is the supplementary dollar amount of all audited supplements.</p> <p>(Folder path in CCC ONE Metrics\Audit\Summary).</p>		Metrics - Audit Summary
Supplement Amt w/Exception	<p>This is the supplementary dollar amount of all audited supplements where one or more guideline violations has taken place.</p>		Metrics - Audit Summary

Measure	Definition	Formula	Category
	(Folder path in CCC ONE Metrics\Audit\Summary).		
Supplement Amt w/o Exception	<p>This is the supplementary dollar amount of all audited supplements where no guideline violations have been identified.</p> <p>(Folder path in CCC ONE Metrics\Audit\Summary).</p>		Metrics - Audit Summary
Supplement Cnt	<p>Total number of audited supplements generated by the appraiser either on his/her own original estimates or on other appraisers' original estimates.</p> <p>(Folder path in CCC ONE Metrics\Audit\Summary).</p>		Metrics - Audit Summary
Supplement Cnt w/Exception	<p>Total number of audited supplements where one or more guideline violations has taken place. Supplement counts will reflect supplements that have been audited rather than uploaded supplements.</p> <p>(Folder path in CCC ONE Metrics\Audit\Summary).</p>		Metrics - Audit Summary
Supplement Cnt w/o Exception	<p>Total number of audited supplements where no guideline violation has taken place. Supplement counts will reflect supplements that have been audited rather than uploaded supplements.</p> <p>(Folder path in CCC ONE Metrics\Audit\Summary).</p>		Metrics - Audit Summary
Total Cost of Repairs	<p>This is the total appraised dollar amount across all estimates and supplements. For CCC ONE Estimating Advisor audits, the total cost of repairs will reflect the appraised dollars at the time of the audit, and not the</p>		Metrics - Audit Summary

Measure	Definition	Formula	Category
	<p>appraiser dollar at the time the file was locked and uploaded.</p> <p>(Folder path in CCC ONE Metrics\Audit\Summary).</p>		
Total Cost of Repairs w/Exception	<p>This is the total appraised dollar amount across all estimates and supplements where one or more guideline violations has taken place. For CCC ONE Estimating Advisor audits, the total cost of repairs will reflect the appraised dollars at the time of the audit, and not the appraiser dollar at the time the file was locked and uploaded.</p> <p>(Folder path in CCC ONE Metrics\Audit\Summary).</p>		Metrics - Audit Summary
Total Cost of Repairs w/o Exception	<p>This is the total appraised dollar amount across all estimates and supplements where one or more guideline violations has taken place. For CCC ONE Estimating Advisor audits, the total cost of repairs will reflect the appraised dollars at the time of the audit, and not the appraiser dollar at the time the file was locked and uploaded.</p> <p>(Folder path in CCC ONE Metrics\Audit\Summary).</p>		Metrics - Audit Summary
Total Guideline Exception Amt	<p>This measure identifies the total variance amount across all dollar guidelines where an exception was found. A dollar guideline exception is defined by the variance dollar amount audit report.</p> <p>(Folder path in CCC ONE Metrics\Audit\Summary).</p>		Metrics - Audit Summary

Measure	Definition	Formula	Category
Total Guideline Exception Cnt	<p>This measure identifies the total count of guidelines where an exception was found. This count includes all guideline types: dollar, percentage, or a non-numerical value.</p> <p>(Folder path in CCC ONE Metrics\Audit\Summary).</p>		Metrics - Audit Summary
Total Loss	<p>Total Loss is a Condition attribute that identifies that the appraised vehicle is not repairable. For Audit reporting, the loss vehicle is considered a total loss if the primary point of impact has been flagged as 15 (Total Loss) or 22 (Total Burn).</p>		
Total Score	<p>This is a guideline specific measure. The sum of all score values associated with an individual guideline violation (exception).</p> <p>(Folder path in CCC ONE Metrics\Audit\Summary).</p>		Metrics - Audit Summary
Type	<p>Vehicle Type is the categorization of vehicles based on body style groupings. Cars includes Convertible, Coupe, Hatchback, Sedan, and Wagon. Pickup includes Long Bed Pickup, Pickup, Short Bed Pickup. Utility Vehicle includes sport utility vehicle. Van includes minivan, panel van, etc. Other-/Unknown includes motorcycle, other, unknown, and special vehicles.</p> <p>(Folder path in CCC ONE Attributes\Vehicle).</p>		Attributes - Vehicle
Underwriting Company	<p>The assigned insurance company populated by the claim assignment.</p>		Attributes - Underwriting Company

Measure	Definition	Formula	Category
	<p>Commonly referred to Secondary Company. When populated the Underwriting Company is the insurance company on the estimate. When not populated, an assigned insurance company was not selected on the assignment.]</p> <p>(Folder path in CCC ONE Attributes\Underwriting Company).</p>		
Vehicle Age	<p>Vehicle Age is the age of the loss vehicle in years. For Collision Estimating data, vehicle age is based on the estimate start date minus vehicle model year.</p> <p>(Folder path in CCC ONE Attributes\Condition).</p>		Attributes - Condition
Vehicle Age Group	<p>Vehicle Age Group is a grouping of vehicles based on their vehicle ages. Categories include the following: Current Yr or Newer Group = where Vehicle Age is less than 1 year 1 - 3 Years = where Vehicle Age is 1 to 3 years 4 - 6 Years = where Vehicle Age is 4 to 6 years 7 Years and older = where Vehicle Age is 7 years and older Unknown Age Group = where vehicle age is unavailable or invalid</p> <p>(Folder path in CCC ONE Attributes\Condition).</p>		Attributes - Condition
Vehicle Condition	<p>Vehicle condition is a Condition folder attribute that reflects whether the vehicle is considered repairable or not. For Audit reporting, the vehicle condition is determined based on the primary point of impact flagged on a</p>		Attributes - Condition

Measure	Definition	Formula	Category
	<p>vehicle appraisal. (where primary point of impact is flagged as "Total Loss" or "Total Burn").</p> <p>(Folder path in CCC ONE Attributes\Condition).</p>		
Vehicle Driveable Flag	<p>The Vehicle Driveable Flag reflects the driveable status of the vehicle as captured on the Vehicle Tab within Pathways. Values include: (Driveable, Non-Driveable, Unknown Driveable)</p> <p>(Folder path in CCC ONE Attributes\Condition).</p>		Attributes - Condition
Vehicle Style	<p>The vehicle style as specified on the appraisal for the loss vehicle.</p> <p>(Folder path in CCC ONE Attributes\Vehicle).</p>		Attributes - Vehicle
Vehicle Year	<p>The vehicle model year for the loss vehicle as specified on the appraisal.</p> <p>(Folder path in CCC ONE Attributes\Vehicle).</p>		Attributes - Vehicle
Vehicles	<p>This folder includes such attributes as Sources, Manufacturers, Makes, Body Categories, Types, and Body Styles</p>		