

CCC® Engage – Repair Cost Prediction

Introduction

This job aid discusses how to enable the **Repair Cost Prediction (RCP)** feature for shops using CCC® Engage – Photo Estimate. RCP is an AI based feature that provides an instant repair cost range for Carwise® Online Estimate requests to your repair facility. RCP allows you to offer a modern digital experience for potential customers seeking collision repair services.

How it works

CCC's advanced AI reviews photos submitted by consumers to determine a potential repair cost range. If the AI is able to determine the damage from the provided images, a repair cost range will be returned to the consumer in just a few seconds.

After the range is received, the consumer has the option to:

- **GET ESTIMATE:** Request a written estimate from the shop.
- **SCHEDULE REPAIR:** Book an appointment directly with the shop (*if appointments are enabled*).

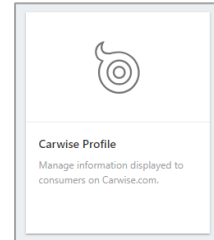
The shop will receive the range provided to the consumer if the consumer requests a written estimate or books an appointment. If the AI cannot determine a range based on the consumer's provided photos, the consumer will be informed that photos will be submitted to the repair facility for an estimate.

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CCC® Engage – Repair Cost Prediction, Continued

Enabling RCP Follow the steps below to enable Repair Cost Prediction for your photo estimates:

Step	Action
1	Login to cccone.com .
2	Navigate to the Settings area by selecting the menu icon.
3	Select the Carwise Profile settings tile.
4	Under the OVERVIEW tab, move the Provide Instant Repair Cost Range slider to the Enabled position to enable the Repair Cost Prediction (RCP) to the consumer.



Note: Online photo estimate with Carwise must be set to Enabled first.

Settings > Carwise Profile
 ← Carwise Profile - CERRITOS

OVERVIEW PHOTOS

Carwise.com helps millions of consumers each year find a local body shop.

Complete your Carwise profile today to open the door to additional lead generation. This service is included with your CCC ONE license.

Share your profile on Carwise.com Enabled

Your Carwise profile:
<http://www.carwise.com/auto-body-shops/tricity-auto-body-cerritos-ca-90703/556250>

Enabled Online photo estimate with Carwise
 Expand your reach by enabling customers to request online Photo Estimates on Carwise.com. Receive vehicle information and photos from the customer and then return estimates via text/email. [PREVIEW ↗](#)

Enabled Provide instant repair cost range
 Used advanced AI to generate an instant repair cost range. [LEARN MORE ↗](#)

Enabled Online estimate appointments with Carwise
 Enable consumers to book estimate appointments online from Carwise.com. Configure calendar availability and appointment duration to manage appointment slots visible to consumers. [CONFIGURE](#)

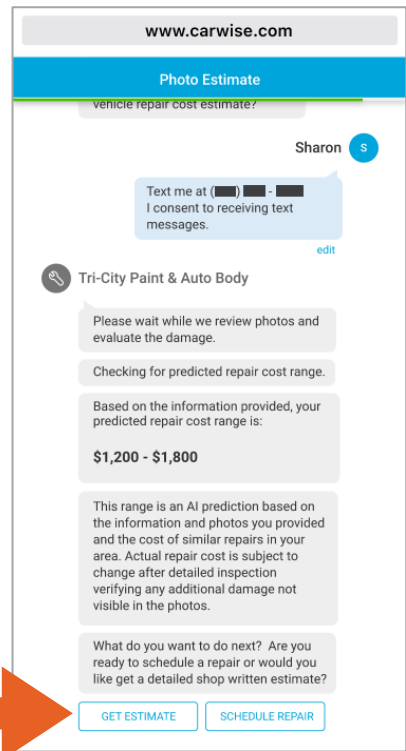
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CCC® Engage – Repair Cost Prediction, Continued

Consumer's Experience

If the CCC AI can determine damage from the images, a range will be provided to the consumer within a few seconds followed by the option to:

- **GET ESTIMATE:** Request a written estimate from the shop.
- **SCHEDULE REPAIR:** Book an appointment directly with the shop (if appointments are enabled).



Repair Facility's Experience

If the consumer chooses **GET ESTIMATE** or **SCHEDULE REPAIR**, the details of the **estimated cost range** are provided to the repair facility in the **Carwise.com** section of **My Inbox**.

