

CCC® DMS Integration

Introduction

This job aid guides you through what to expect when you work with our Implementation team on your CCC ONE DMS interface setup. Our goal is to ensure CCC ONE pushes financial information to the correct accounts in your Dealer Management System (DMS). **Note:** If applicable, you will receive an email with a link to sign a DMS authorization form.

The following individuals **need** to be involved in this integration are:

- Body Shop Manager
- Dealership Controller
- Parts Manager

DMS Integration

Here is an example of the information our Implementation Team will be retrieving from your DMS **instance** to complete the DMS Integration setup in CCC ONE:

- General
- Accounting
- Payments
- Parts Accounts
- Labor Accounts

Note: This process will take approximately one hour to complete. Payments export function may not be available, depending on your DMS partner. Though payments/receipts will be listed in the payments section, attempting to export payments will not result in any payments related data being transferred to your DMS.

GENERAL					
Dealer Management System *					
Dealer ID *		DMS User ID *		Default Technician ID *	
ACCOUNTING					
Company ID *		Journal Entry *		A/R G/L Account *	
PAYMENTS					
When the following accounts are provided, payment export functionality is enabled.					
Customer Sales Credit			Insurance Sales Credit		
Customer Clearing Debit			Insurance Clearing Debit		
PARTS ACCOUNTS					
SALES ACCOUNT	OPCODE	LABOR TYPE	SALES G/L ACCOUNT	COGS G/L ACCOUNT	WIP G/L ACCOUNT
OEM					
Opt OEM					
LABOR ACCOUNTS					
SALES ACCOUNT	OPCODE	LABOR TYPE	SALES G/L ACCOUNT	COGS G/L ACCOUNT	WIP G/L ACCOUNT
Body					
Diagnostic					

We look forward to working with your dealership maximizing CCC ONE's capabilities. If you have any questions, please contact your Implementation team at DMS_Support@cccis.com.

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