

# CCC® KPI Report by Repair Facility and Insurer Dashboard

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## Introduction

The **KPI Report by Repair Facility and Insurer Dashboard** allows you to view granular details regarding individual shops (single shop/multi-shop owners) and their metrics for different insurers.

Grid reports in this dashboard will divide metrics by:

- Region
- Driveable Description
- Repair Facility
- Repair Status
- Insurer

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## Dashboard Navigation



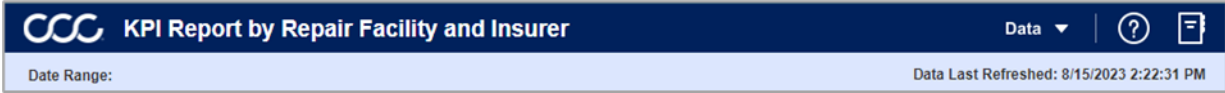
- Select the **Question Mark** icon to enable a help overlay giving the user additional information for using the dashboard. There is also a link to a help page with further documentation around the data differences and how to use the dashboard.
- Select the **Book** icon to view the glossary.
- The **Date Range** show the date range selected from the **Time Selection** dropdown.
- The **Data Last Refreshed** indicates the last date and time the data was refreshed in the dashboard.

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# CCC® KPI Report by Repair Facility and Insurer Dashboard, Continued

## Dashboard Navigation, continued



### Data Filters

#### Claim

Stage	Description
1	<b>Company Name:</b> Select the <b>company</b> or <b>companies</b> from the dropdown.
2	<b>Drivable Description:</b> Select <b>Drivable</b> or <b>Non-Drivable</b> to display from the dropdown.
3	<b>Repairable Condition:</b> Select a <b>Repairable Condition(s)</b> to display from the dropdown.
4	<b>Repair Status Description:</b> Select a repair status description of <b>Appraised, Repaired,</b> and/or <b>All</b> to display from the dropdown.
5	<b>Severity Range Group:</b> Select a severity range(s) in dollar to display in the dashboard.

#### Data Filters

##### Claim

Insurance Company: (All) | Drivable Description: (All)

Repairable Condition: (All) | Severity Range Group: (All)

Repair Status Description: (All)

##### Location

Repair Facility: (All) | Region: (All)

CBSA: (All) | State: (All)

##### Vehicle

Vehicle Make: (All) | Vehicle Year: (All)

Vehicle Model: (All) | Vehicle Age Group: (All)

Vehicle Source: (All)

#### Location

Stage	Description
6	<b>Repair Facility:</b> Select a <b>Repair Facility(s)</b> to display from the dropdown.
7	<b>Region:</b> Select a <b>Region(s)</b> to display from the dropdown.
8	<b>CBSA:</b> Select a <b>CBSA(s)</b> (Core Based Statistical Area) to display from the dropdown.
9	<b>State:</b> Select a <b>State(s)</b> to display from the dropdown.

#### Vehicle

Stage	Description
10	<b>Vehicle Make:</b> Select the <b>Make</b> of the Vehicle(s) from the dropdown.
11	<b>Vehicle Model:</b> Select the <b>Model</b> of the Vehicle(s) from the dropdown.
12	<b>Vehicle Source:</b> Select the <b>Vehicle</b> source of Asian, Domestic, European, and/or All from the dropdown.
13	<b>Vehicle Year:</b> Select which <b>Vehicle Year(s)</b> to display from the dropdown.
14	<b>Vehicle Age Group:</b> Select the Vehicle Age Groups of <b>1-3 years, 4-6 year, 7 years and older, Current Year</b> or <b>Newer,</b> and/or <b>Unknown</b> to display from the dropdown.

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# CCC® KPI Report by Repair Facility and Insurer Dashboard, Continued

## KPI Report by Repair Facility and Insurer Dashboard

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Stage	Description
1	Use the <b>Time Selection</b> dropdown to select which time period's data you would like to show in the dashboard. You have the option to select <b>one</b> of the following: <ul style="list-style-type: none"> <li>• Current Month</li> <li>• Current YTD</li> <li>• Prior Month</li> <li>• Prior Year</li> <li>• Prior YTD</li> <li>• Rolling 3 Months</li> <li>• Rolling 6 Months</li> <li>• Rolling 12 Months</li> </ul>
2	Click <b>Yes</b> from the Show Crosstab section to populate the KPI Report by Repair Facility and Insurer Dashboard.
3	Click <b>Download Crosstab</b> to download the Detail Data in an Excel or CSV format.
4	This section displays all the attributes, metrics, and data points.
5	Use the slider to view more metrics.