## CCC<sup>®</sup> KPI Report by Repair Facility and Insurer Dashboard

#### Introduction The KPI Report by Repair Facility and Insurer Dashboard allows you to view granular details regarding individual shops (single shop/multi-shop owners) and their metrics for different insurers.

Grid reports in this dashboard will divide metrics by:

- Region
- **Repair Facility Repair Status**
- Insurer

Driveable Description

#### Dashboard Navigation



- Select the **Ouestion Mark** icon to enable a help overlay giving the user additional information for using the dashboard. There is also a link to a help page with further documentation around the data differences and how to use the dashboard.
- Select the **Book** icon to view the glossary.
- The **Date Range** show the date range selected from the **Time Selection** dropdown.
- The Data Last Refreshed indicates the last date and time the data was refreshed in the dashboard.

Continued on next page



# CCC® KPI Report by Repair Facility and Insurer Dashboard, Continued

### Dashboard Navigation, continued

KPI Report by Repair Facility and Insurer	Data ▼   ? 📑
Date Range:	Data Last Refreshed: 8/15/2023 2:22:31 PM

#### **Data Filters**

Claim	
Stage	Description
1	Company Name: Select the company or
	companies from the dropdown.
2	Drivable Description: Select Drivable or
	Non-Drivable to display from the
	dropdown.
3	Repairable Condition: Select a Reparable
	Condition(s) to display from the dropdown
4	Repair Status Description: Select a repair
	status description of Appraised, Repaired
	and/or <b>All</b> to display from the dropdown.
5	Severity Range Group: Select a severity
	range(s) in dollar to display in the
	dashboard.

#### Location

Stage	Description
6	Repair Facility: Select a Repair Facility(s)
	to display from the dropdown.
7	Region: Select a Region(s) to display from
	the dropdown.
8	CBSA: Select a CBSA(s)(Core Based
	Statistical Area) to display from the
	dropdown.
9	State: Select a State(s) to display from the
	dropdown.

### Data Filters Claim Insurance Company Driveable Description Severity Range Group Repairable Condition Repair Status Description Location Repair Facility Region CBSA State (All) (All) Vehicle Vehicle Make Vehicle Year (All) Vehicle Model Vehicle Age Group Vehicle Source

#### Vehicle

Stage	Description
10	Vehicle Make: Select the Make of the Vehicle(s) from the dropdown.
11	Vehicle Model: Select the Model of the Vehicle(s) from the dropdown.
12	Vehicle Source: Select the Vehicle source of Asian, Domestic, European, and/or All
	from the dropdown.
13	Vehicle Year: Select which Vehicle Year(s) to display from the dropdown.
14	Vehicle Age Group: Select the Vehicle Age Groups of 1-3 years, 4-6 year, 7 years and
	older, Current Year or Newer, and/or Unknown to display from the dropdown.

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# CCC® KPI Report by Repair Facility and Insurer Dashboard, Continued

### **KPI Report by Repair Facility** and Insurer Dashboard

• Prior Year

• Rolling 6 Months

Facility and Insurer Dashboard.

Use the slider to view more metrics.

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ate Range:			7						1	Data Last Refres	shed: 8/15/2023 2:22:31 PN	
e Selection	1	. 1						2	Show C • Yes No	rosstab Do	ownload Crosstab	
gion cation me	Appraiser N	lame C	ompany Name	Driveable Description	Repair Status Description	Claim Estimate Count	Planned Rep Completed I Co	airs Planne Met Out ount Out	ed Vehicle Met Count	Vehicle In to Vehicle Out Days Avg	% of On Time A: Delivery to	
I	Shop 1	C	ompany 1	DRIVEABLE	Appraised	2		0	0			
				DDW/CADLC	Repaired	1		2	1	33.7	33.33%	
		0	ompany 6267	DRIVEABLE	Repaired	1		0	0	27.6	0.000/	
	Shop 1220	0	ompany 0070	DRIVEABLE	Repaired			2	1	27.0	50.00%	
	5110p 1229		ompany 4494	DRIVEABLE	Repaired	0		4	3	24.7	75.00%	
			ompany 5245	DRIVEABLE	Approiser	1		4	0	24.7	75.00%	
		Ŭ	ompany 5245	DRIVEABLE	Renaired			1	1	29.4	100.00%	
		0	ompany 5657	DRIVEABLE	Annraiser	4		0	0	20.4	100.0076	
		U U	ompany 3037	DRIVEABLE	Renaired	1		2	0	26.3	0.00%	
		-	omnany 5849	DRIVEABLE	Annraiser	2		0	0	20.0	0.0070	
		0	Unipulity 5045	DITIVERDEE	Renaired	1		4	1	20.5	25.00%	
		0	ompany 6107	DRIVEABLE	Repaired	0		1	1	20.0	100.00%	
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		0	Company 6420	DRIVEADEE	Repaired	0		6	4	34.5	66 67%	
	Shon 2334	0	omnany 2453	DRIVEARIE				6	3	8.5	50.00%	
5h0p 2334		0	ompany 2455	DRIVEABLE	Annraised	1		0	0	0.5	50.0076	
		-	ompany 5050	DRIVEABLE	Renaired	. 0		0	0	7.8		
		0	ompany 5028	DRIVEABLE	Repaired	0		0	1	22.2	50.00%	
	Shop 3610	0	ompany 1	DRIVEABLE	Renaired	3		3	3	10.0	100.00%	
	0100 5010	0	ompany 2219	DRIVEABLE	Repaired	1		1	1	17.0	100.00%	
		-	ompany 3976	DRIVEABLE	Annraised	1		0	0			
		°	ompany our o	DIGITIZIOLE	Renaired	1		0	0			
		C	ompany 4530	DRIVEABLE	Renaired	0		2	2	34.1	100.00%	
yright © 202	23 CCC Intellige	snt Solutions All Rights Reserved,	Confidential - use and distribution	s subject to the restrictions of the applicable CCC	5							
Stag	е				Descr	iption						
1	1 Use the <b>Time Selection</b> dropdown to select which time period's data you would like to show in the dashboard. You have the option to select <b>one</b> of the following:								ke			
		• Curren	t Month	Curre	nt YTE	)		• Pr	ior M	1onth		

• Prior YTD

This section displays all the attributes, metrics, and data points.

• Rolling 12 Months Click Yes from the Show Crosstab section to populate the KPI Report by Repair

Click **Download Crosstab** to download the Detail Data in an Excel or CSV format.

• Rolling 3 Months



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