



CCC ONE – Workflow Scenarios

Overview This Job Aid identifies the method to use to send an Estimate to another Appraiser type.

Scenarios Use the table below to match the **Original Estimate Appraiser Type** to the **Supplement Estimate Appraiser Type** to determine the method to use to send the estimate.

Legend:			Supplement Estimate Appraiser Type						
	SR: Supplement Request								
	I&R: Invalidate and Reassign		CCC ONE				Non-CCC ONE		
	R: Reassign		Staff	IA	DRP	Open Shop	IA	DRP	Open Shop
Original Estimate Appraiser Type	CCC ONE	Staff	SR	SR	SR	SR	I&R	I&R	I&R
		IA	SR	SR	SR	SR	I&R	I&R	I&R
		DRP	SR	SR	I&R	I&R	I&R	I&R	I&R
		Open Shop	SR	SR	I&R	I&R	I&R	I&R	I&R
	Non-CCC ONE	IA	I&R	I&R	I&R	I&R	R	R	R
		DRP	I&R	I&R	I&R	I&R	R	R	R
		Open Shop	I&R	I&R	I&R	I&R	R	R	R

Rules:

1. If the Original Estimate appraiser is Non-CCC ONE, then the user should always invalidate & reassign.
2. If the Supplement or New Estimate appraiser is Non-CCC ONE, then the user should always invalidate & reassign.
3. If the Original Estimate Appraiser is a shop, reassigning to a shop, then the user should always Invalidate and Reassign.
4. If the Original Estimate appraiser and new appraiser is CCC ONE, then the user can reassign using the Supplement Request check box. **Except:** See rule #3.