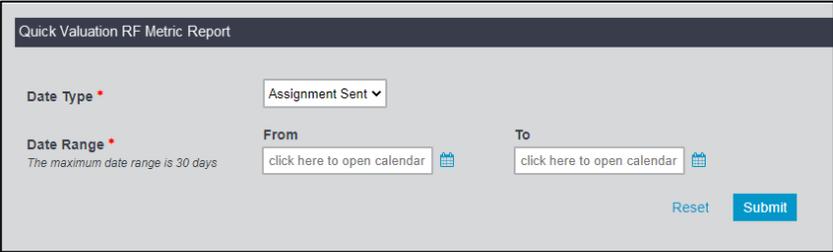


CCC® Mobile: Quick Valuation RF Operational Reporting

Introduction

Insurance Carriers have access to Quick Valuation RF Operational Reporting through the CCC Portal; the report contains details of Quick Valuation RF claims. This job aid shows you how to run, read, and save the report.

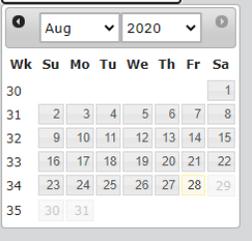
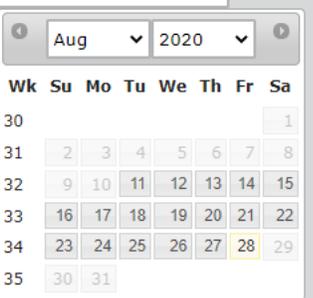
Running the Report

Step		Action
1	 <p>Claim Management</p> <ul style="list-style-type: none"> Create/Modify Assignment Search for Appraiser Cycle Time Report Search for Repairs to Manage Smart Claims Reports 	<p>To access the operational reporting feature in the Portal, click on the Smart Claims Reports link in the left side panel's Claim Management section.</p>
2	<p>Select the Quick Valuation RF link from the left panel.</p>  <p>Mobile SDK Reports</p> <ul style="list-style-type: none"> Quick Estimate Metrics Report Red Flag Report Smart Total Loss Report Total Loss Care Report Quick Valuation Standalone Quick Valuation RF 	<p>The Quick Valuation RF Metric Report page opens.</p> <p>Fields marked with a red asterisk * are required.</p>  <p>Quick Valuation RF Metric Report</p> <p>Date Type * <input type="text" value="Assignment Sent"/></p> <p>Date Range * <small>The maximum date range is 30 days</small></p> <p>From <input type="text" value="click here to open calendar"/> To <input type="text" value="click here to open calendar"/></p> <p>Reset Submit</p>

Continued on next page

CCC® Mobile: Quick Valuation RF Operational Reporting, Continued

Running the Report, cont.

Step	Action
3	<p>The Date Type field defaults to Assignment Sent.</p> 
4	<p>Date Range <small>The maximum date range is 30 days</small></p> <p>From click here to open calendar </p>  <p>In the Date Range section, click the Calendar icon next to the From field to select a start date for your search range. Select a Month and Year from the respective dropdown menus, and then click on a Day within the calendar.</p>
5	<p>To click here to open calendar </p>  <p>Click the Calendar icon next to the To field to select an end date for your search range. Note: The maximum date range is 30 days.</p>
6	<p>Click the Submit button to generate the report.</p> 
7	<p>The report opens. See following page for details.</p>

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CCC® Mobile: Quick Valuation RF Operational Reporting, Continued

Reading the Report

The report contains the following information divided into columns.

Note: You can click a blue column heading to sort that column.

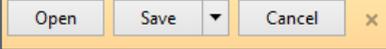
Column	Description
Claim ID	The Claim ID number associated with the claim Note: This is a clickable link that will open the claim.
Last Name	The vehicle owner's last name
Assignment Sent to Estimate Upload	Duration*
Photo Upload to Estimate Upload	Duration*
Assignment Sent	Date and time**
Photo Uploaded	Date and time**
Estimate Uploaded	Date and time**
Vehicle Owner State	The vehicle owner's home state
Assignment Status	The status of the assignment
Claim Office	The claim office
Adjuster Name	The adjuster's name
Claim Status	The current Quick Valuation RF claim status (except claims where the status is Cancelled).

*Duration format: dd:hh:mm:ss (e.g. 02:00:23:04)

**Date and time format: mm/dd/yyyy hh:mm:ss AM/PM (e.g. 03/07/2018 12:05:44 PM)

Exporting and Saving the Report

The report can be opened as a spreadsheet or saved to your computer.

Step	Action
1	Click the Download icon towards the upper right corner of the report. 
2	<p>You see the following options along the bottom of the screen: </p> <p>Open, Save, and Cancel.</p> <ul style="list-style-type: none"> • Click Open to open the report as a spreadsheet. • Click Save > Save as to choose a file type for saving. • Click Cancel to dismiss these options. 