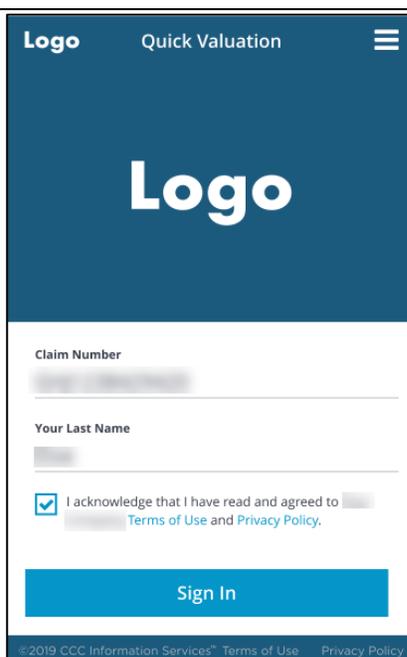


CCC® Quick Valuation – HTML5 Web Application

Introduction The CCC® Quick Valuation HTML5 web application can be utilized for vehicles that are possibly Total Loss vehicles. In this web application, claimants can capture and submit to their insurance carrier damage and vehicle condition photos as well as confirm vehicle options.

This job aid explains how claimants use the Quick Valuation HTML5 web application to capture and submit vehicle photos and details to an insurance carrier.

Login, Camera & Location Permissions



The claimant receives an invite to the Quick Valuation HTML5 web application. Upon tapping the link, the web application opens.

The **Claim Number** and **Your Last Name** fields will auto populate.

The claimant taps the checkbox to agree to the Terms of Use and Privacy Policy and then taps the **Sign In** button.

Note: If the claimant opens the web application in an unsupported browser, they will be prompted to open it in a supported browser.

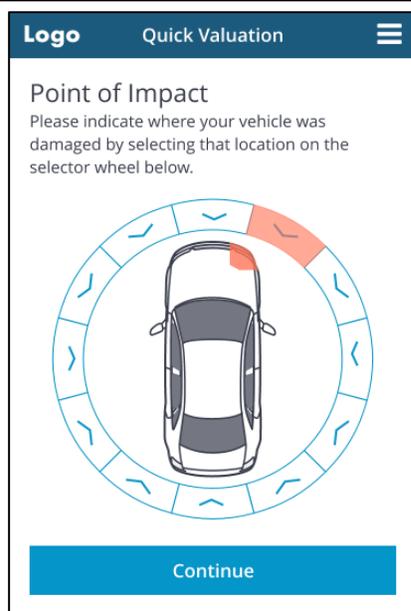
The claimant is then prompted to enable access to:

- **Camera Permissions** (required) – the claimant will not be able to proceed if they do not allow camera permissions
- **Location Permissions** (optional)

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CCC® Quick Valuation – HTML5 Web Application, Continued

Point of Impact

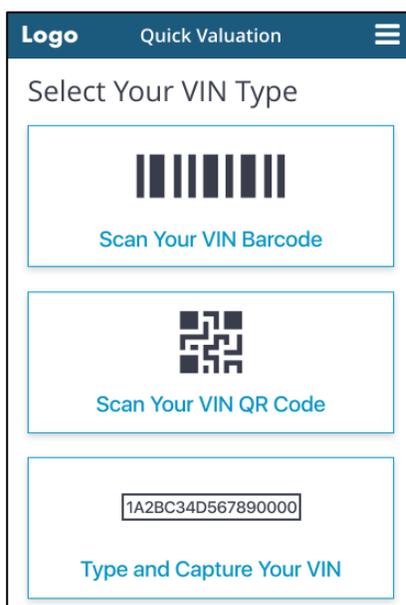


The claimant is prompted to identify the Point of Impact.

When finished, the claimant taps **Continue** to advance.

Scan/Enter VIN

The claimant is then prompted to enter the Vehicle Identification Number (VIN).



The claimant can capture this via:

- Scan VIN Barcode
- Scan VIN QR Code
- Type and Capture VIN

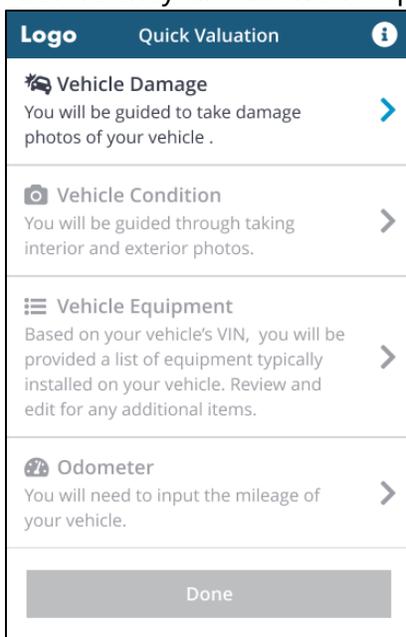
Depending on the VIN entry method selected, the claimant is presented with additional instruction on the corresponding VIN input screen. Once entered, the VIN is verified, and the corresponding vehicle information is imported.

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CCC® Quick Valuation – HTML5 Web Application, Continued

Vehicle Damage

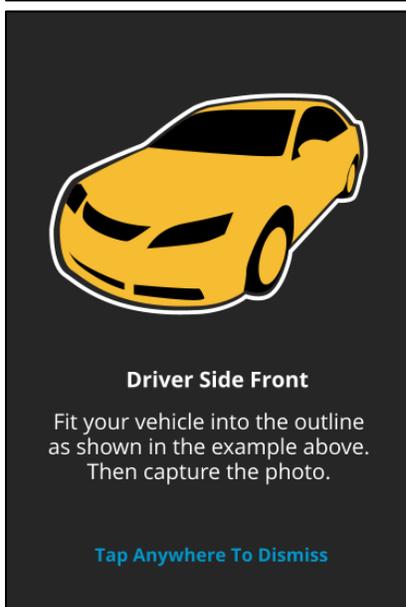
The photo capture process is divided into four sections. All sections must be completed and the claimant must complete each section before they are allowed to proceed to the next section.



1. Vehicle Damage
2. Vehicle Condition
3. Vehicle Equipment
4. Odometer

Note: When a section is completed, a green checkmark will appear next to that section.

The claimant taps the **Vehicle Damage** section to begin. The claimant is prompted to capture photos of the vehicle damage.



Vehicle overlays display prior to each photo to provide instruction. The claimant taps anywhere on these overlays to dismiss them.

The camera is enabled to capture the photo. The claimant taps the **circle button** to capture each photo. After capturing each photo, the claimant is given the option to add a **Comment** and is prompted to either **Retake or Use Photo**.

Once all Vehicle Damage photos have been captured, the claimant is prompted with a review screen to allow them to retake any photos before saving them and proceeding to the next section. The claimant taps the **Save** button at the bottom of this screen to continue.

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CCC® Quick Valuation – HTML5 Web Application, Continued

Vehicle Condition

Logo	Quick Valuation	i
	Vehicle Damage You will be guided to take damage photos of your vehicle .	✓
	Vehicle Condition You will be guided through taking interior and exterior photos.	>
	Vehicle Equipment Based on your vehicle's VIN, you will be provided a list of equipment typically installed on your vehicle. Review and edit for any additional items.	>
	Odometer You will need to input the mileage of your vehicle.	>
Done		

Upon completing the Vehicle Damage section, the Vehicle Condition section is enabled. The claimant taps the **Vehicle Condition** section to continue.

The Vehicle Condition section consists of the five groups listed below. Each group must be completed before the claimant can proceed to the next one.

- Exterior
- Passenger Side
- Driver Side
- Interior
- Additional Photos (Optional – Maximum of 10 Photos)

Logo	Quick Valuation	i
	Exterior 0 of 10	
	Passenger Side 0 of 6	
	Driver Side 0 of 6	
	Interior 0 of 7	
	Additional Photos (Optional) Maximum of 10	
Done		

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CCC® Quick Valuation – HTML5 Web Application, Continued

Vehicle Condition, continued

While carriers can configure the required vehicle condition photos, i.e. choose which photos must be captured by the claimant, the default required photos are:

Exterior	Passenger Side	Driver Side	Interior	Additional
Front	Front Seat	Front Seat	Steering Wheel	Max of 10
Engine	Front Floor	Front Floor	Radio/Heat/AC	
Roof	Front Door Interior	Front Door Interior	Center Console	
Driver Side – Front Tire	Rear Seat	Rear Seat	Windshield	
Driver Side – Rear Tire	Rear Floor	Rear Floor	Oil Change Sticker	
Rear	Rear Door Interior	Rear Door Interior	Dashboard	
Trunk Lid			Headliner	
License Plate			Third Row Seats* (only if vehicle type is UTV / VAN)	
Passenger Side – Rear Tire			Third Row Floor* (only if vehicle type is UTV / VAN)	
Passenger Side – Front Tire				

*Before capturing Interior photos, if vehicle type is UTV / VAN the user is asked via a popup box whether their vehicle has a third row of seats; if they answer in the affirmative, two additional photos are required.

Once all Vehicle Condition sections have been completed, the **Done** button is enabled. The claimant taps the **Done** button to advance.

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CCC® Quick Valuation – HTML5 Web Application, Continued

Vehicle Equipment

Upon completing the Vehicle Condition section, the Vehicle Equipment section is enabled. The claimant taps the **Vehicle Equipment** section to continue.

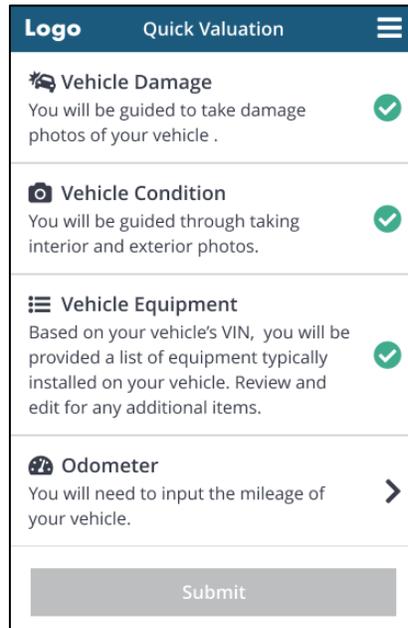
The claimant reviews the Vehicle Equipment details. If needed, the claimant taps on the **edit** links to integrate appropriate edits. From within the edit screen, the claimant can tap on an “i” icon to view information regarding a vehicle feature.

When finished, the claimant taps **Done** to continue.

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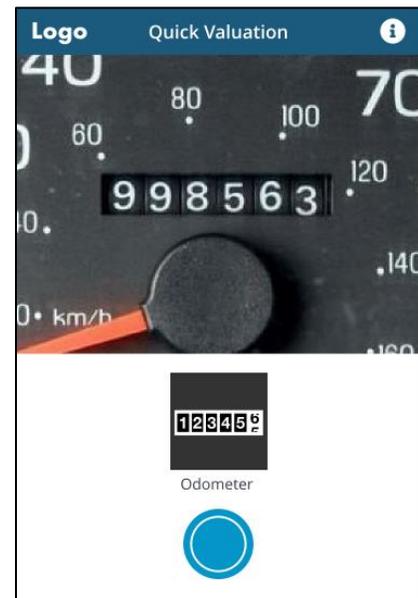
CCC® Quick Valuation – HTML5 Web Application, Continued

Odometer

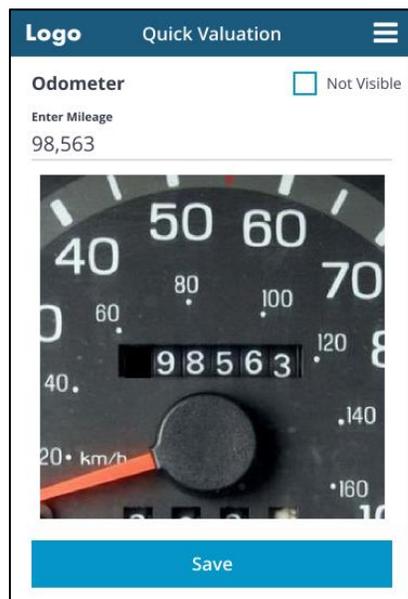


Upon completing the Vehicle Equipment section, the Odometer section is enabled. The claimant taps the **Odometer** section to continue.

The claimant is prompted to capture the **Odometer photo**.



Once the photo has been captured, the claimant is prompted to enter the **Mileage**.



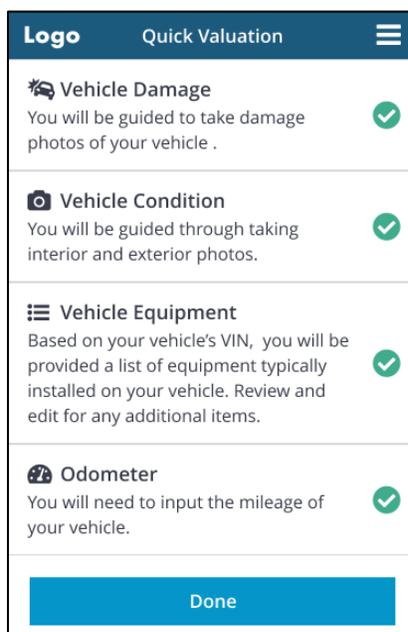
The claimant can tap the "Not Visible" checkbox if the mileage is not visible or if the claimant is unable to start the vehicle.

The claimant taps the **Save** button after entering the Mileage to continue.

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CCC® Quick Valuation – HTML5 Web Application, Continued

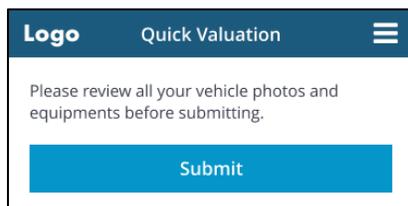
Submit



Once all sections have been completed, the claimant will be able to tap the **Done** button from the main screen.

Upon tapping the Done button, the claimant will be redirected to the Summary screen. On the Summary screen, the claimant can review all photos captured for each section and, if necessary, retake photos. The claimant can also tap the **edit** link to update any of the vehicle equipment options.

Once the claimant has validated all information, they can tap the **Submit** button to upload all photos and complete the Quick Valuation process.



A confirmation message will display once all data has been successfully uploaded.



The claimant can log out of the app using the menu in the navigation bar or close out of the browser window.