



CCC® Connect: Update Rates

Introduction Update Rates allows you to update the rates on an existing DRP shop invite as well as send a single or “mass” rate update based on one shop or a Shop List. This feature is only available if you have “manager” and/or admin or approver level permissions for CCC® Connect.

Important! Update Rates does not send a *new* shop invite. Instead it “pushes” the rate updates and notifies the shop(s) while automatically updating the Audit Rate Table.

Where is the Update Rates Button?

The Update Rates button is available from the following pages:

- **Shop Profile Page:** Available for In Network and Out of Network (Open Shop) shops if that shop is in one of the following statuses:
 - **In Network:** Invite Sent, Ready for Review, Submitted for Approval, or Registration Pending.
 - **Out of Network:** Invite Sent or Ready for Review.
 - **Shop Requests Page:** Available for *Out of Network* shops if they have a status of Invite Sent or Ready for Review.
 - **Shop Lists Page:** Available only for *In Network* Shops in the lists.
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Using Update Rates

Regardless of where you are updating rates, use the following steps:

Step	Action
1	Click the Update Rates button.  The Update Rates popup displays. Note: <ul style="list-style-type: none"> • If you are updating rates for a single shop, the last set of rates will prepopulate. • If you are updating a Shop List or multiple shops, the rates will be blank. • You can select a Rate Profile to set the rates.

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CCC® Connect: Update Rates, Continued

Using Update Rates, continued

Step	Action																						
<p>2</p>	<p>Enter rates, update rates or add a Rate Profile as needed.</p> <div data-bbox="574 432 1403 1373" style="border: 1px solid gray; padding: 5px;"> <div style="background-color: #f0f0f0; padding: 2px;">Update Rates ✕</div> <p>Rates Profile</p> <div style="border: 1px solid gray; padding: 2px; margin-bottom: 5px;">--Select-- ▾</div> <p>Rates</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr style="background-color: #e0e0e0;"> <th style="text-align: left;">Category</th> <th style="text-align: left;">Rates</th> </tr> </thead> <tbody> <tr> <td>Body Labor Rate</td> <td>\$ <input style="width: 80px;" type="text" value="1"/></td> </tr> <tr> <td>Paint Labor Rate</td> <td>\$ <input style="width: 80px;" type="text" value="2"/></td> </tr> <tr> <td>Glass Labor Rate</td> <td>\$ <input style="width: 80px;" type="text" value="2"/></td> </tr> <tr> <td>One Stage Paint Threshold</td> <td>\$ <input style="width: 80px;" type="text" value="3"/></td> </tr> <tr> <td>Cover Car</td> <td>\$ <input style="width: 80px;" type="text" value="3"/></td> </tr> <tr> <td>2 Wheel Alignment</td> <td>\$ <input style="width: 80px;" type="text"/></td> </tr> <tr> <td>Flex Additive</td> <td>\$ <input style="width: 80px;" type="text" value="4"/></td> </tr> <tr> <td>Total Loss Threshold Standard</td> <td><input style="width: 80px;" type="text" value="4"/> %</td> </tr> <tr> <td>OEM Discount - Domestic</td> <td><input style="width: 80px;" type="text" value="4"/> %</td> </tr> <tr> <td>Maximum Two Tone</td> <td><input style="width: 80px;" type="text"/> hours</td> </tr> </tbody> </table> <p>Message</p> <div style="border: 1px solid gray; padding: 10px; text-align: center; margin-bottom: 5px;"> <p>Enter custom message here. Maximum word count is 300.</p> </div> <div style="text-align: right; margin-top: 5px;"> Cancel Update </div> </div> <p>Note: You must update/add at least one rate in order to send updated rates to the shop(s).</p>	Category	Rates	Body Labor Rate	\$ <input style="width: 80px;" type="text" value="1"/>	Paint Labor Rate	\$ <input style="width: 80px;" type="text" value="2"/>	Glass Labor Rate	\$ <input style="width: 80px;" type="text" value="2"/>	One Stage Paint Threshold	\$ <input style="width: 80px;" type="text" value="3"/>	Cover Car	\$ <input style="width: 80px;" type="text" value="3"/>	2 Wheel Alignment	\$ <input style="width: 80px;" type="text"/>	Flex Additive	\$ <input style="width: 80px;" type="text" value="4"/>	Total Loss Threshold Standard	<input style="width: 80px;" type="text" value="4"/> %	OEM Discount - Domestic	<input style="width: 80px;" type="text" value="4"/> %	Maximum Two Tone	<input style="width: 80px;" type="text"/> hours
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<p>3</p>	<p>Enter a custom Message if needed.</p> <p>Your message is added to the Notification that is sent out to the shop(s) with the updated rates.</p>																						
<p>4</p>	<p>Click Update.</p>																						

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CCC® Connect: Update Rates, Continued

Shop Update Rate Notification

Here is an example of the Notification that will be sent out as a bulletin or with an existing shop invite:

