CCC° Connect Reports

Introduction CCC[®] Connect allows users to run reports that include the following sections:

- Shop Information
- Shop Contact Details •
- Shop Location Details •
- Shop Products •
- Shop Licenses & IDs •
- Insurance Policy Information ٠
- Shop Hierarchy Information •
- Shop Invitation Details •

CCC Connect

Shop Search Shop Requests Contracts My Shops to Manage Bulletins Documents Rates Profile Management Reports

To access reports, simply go to Portal Homepage and locate the CCC Connect section. Click Reports and the Reports page displays.

This guide describes how to access the Connect Reports section, use the provided report selection criteria to create a new report, and update existing reports to modify the data displayed.

Reports Page Let's begin with a quick look at the Reports main page. Here you can Navigation view and edit existing Reports, delete Reports, and create new Reports. The next section describes how to create a new report and the data you can include.

INFORMATION SERVICES INC.	CCC Connect			* ? (
« CCC Connect Shop Search				Create New Report
Shop Requests	My Reports			
Documents Bulletins	Name 👻	Description -	Last Modified Date	Action
Contracts	100.01	Test Report	06/17/2020	b 🖉 🖻
Expiring Shop Insurance My Shops to Manage	Report 1		04/30/2020	🗂 🔦 Ċ
Rates Profile Management	my shops		06/17/2020	🔊 🖉 🛍
Reports		Test	06/20/2020	") /
Lists Region				< 1 - 4 of 4 3

Continued on next page

1



LEARNING ©2020-2022. CCC Intelligent Solutions Inc. All rights reserved. SERVICES CCC° is a trademark of CCC Intelligent Solutions Inc.

1 Login to mycceportal.com. Image: Comparison of the mycle of the my	Step			Actio	n		
<complex-block></complex-block>	1	Login to mycccp	ortal.com.				
<complex-block></complex-block>							
2 Scroll down to the CCC Connect section.		INTELLIGENT SOLUTIONS	One. True. Partner.	User ID Password Forgot Pas Unlock Acc Heip	sword	Log In	
2 Scroll down to the CCC Connect section.				• nop			
COCC Control MA 0 0 Cocc Control MA 0 0 Mark Search for Valuation Responses 0 0 0 Mark Coll 0 0 0 0 Mark	2	Scroll down to th	ne CCC Conne	ct sectior	۱.		
COCC Converted Welcome Constrained 0 Const	_						_
Cuck Search for Valuation Requests function Requests			CCC Portal Welcome,	_		ଶାହ ୍ତ୍ତେ ହ	
Claim Ruleers 0		Quick Search for Valuation Requests					
Clear Same Visitation Regent Number: My Work: Clear Genetic Strep Regentic Genetic Strep Regentic My Strep Regentic My CCC Connect Strep Strep Regentic Strep Strep Regentic AbD CCC Connect Strep Strep Regentic Strep Strep Regentic AbD CCC Connect Strep Strep Regentic Strep Strep Regentic AbD CCC Connect Strep Strep Regentic Strep Strep Regentic AbD CCC Connect Strep Strep Regentic Strep Strep Regentic AbD CCC Connect Strep Strep Regentic Strep Strep Regentic AbD CCC Connect Strep Strep Regentic Strep Strep Regentic AbD Connect Strep Strep Regentic Connect Strep Strep Regentic Connect Strep Strep Regentic Total Loss FRid Time Strep Regentic Genetic Total Loss FRid Time Strep Regentic Regrescent Autoperetic Connect Strep Strep Regentic Connect Strep Strep Regentic Connect Strep Strep Regentic Connect Strep Strep		Claim Reference ID.					
Watcher Regent Work Clear Search Total Overdise Add. A 0 0 0 Cack Search for Clann Folders add. A 0 0 0 Search for Clann Folders add. A 0 0 0 Search for Clarn Folders add. A 0 0 0 Search for Clarn Folders add. A 0 0 0 Search for Clarn Folders add. A 0 0 0 Search for Clarn Folders add. C 0 0 0 Search for Oder Clam Clara Repeationert add. D 0 0 0 Sondels Raager 20 PEEI 13 0 0 0 0 Shop Search ADJ 0 0 0 0 0 0 Shop Search ADJ 0 0 0 0 0 0 Matter Bragerson 0 0 0 0 0 0 0 <td< th=""><th></th><th>Clear Search</th><th></th><th></th><th></th><th></th><th></th></td<>		Clear Search					
Curr Status Real Oursis Lake K Search for Claim Folders aix Ari 0 0 0 Lake K Search for Claim Folders aix Ari 0 0 0 Lake K Search for Claim Folders aix Ari 0 0 0 Lake K Search for Claim Folders aix Ari 0 0 0 State Ar Appointment State Argonization Argonizatio Argoniza		Valuation Request Number: starts with	My Work My Work My Team's Work				
Curk Search for Claim Folders add Ar 0 0 Starth Win '' add Ar 0 0 0 Starth Win '' add Cr 0 0 0 Starth Win '' add Cr 0 0 0 Starth Win ' add Cr 0 0 0 Starth Win ' Main Cr 0 0 0 Starth Win ' PEEI 13 0 0 CCC Connect TES' 0 0 0 0 Starth Starting Rem 0 0 0 0 0 Guardiansi Reso 8 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0		Clear Search	Worklist Name		Total	Overdue	
Cuin Reverse D auto A 0 0 Starts for of came auto C 0 0 auto C 0 0 0 auto D 0 0 0 Trast an Appointment B 0 0 Standak Maager/Appaser 2.0 PEEI 13 0 Imperiod Scheduling Operational Report PEEI 0 0 CCC Connect TES 0 0 0 Standak Maager/Appaser 2.0 PEEI 0 0 0 Imperiod Scheduling Operational Report Report 0 0 0 CCC Connect TES 0 0 0 0 Starts Prode Maagerent Remo 0 0 0 Baterian Since Interaction Remo 0 0 0 Starts Prode Maagerent Rev 0 0 0 Tes Reports 0 0 0 0 Materian Since Interaction Rev </th <th></th> <th>Quick Search for Claim Folders</th> <th>auto.Ac</th> <th></th> <th>0</th> <th>0</th> <th></th>		Quick Search for Claim Folders	auto.Ac		0	0	
stack for odder citien Citient audo Chi 0 0 stack for odder citien audo Chi 0 0 Create an Apportiment Bul_ 0 0 0 Schedels Manager 2.0 Bul_ 0 0 0 Schedels Manager 2.0 PEEI 13 0 0 Imspection Scheduling Operational Report PEEI 0 0 0 CCC Connect TES 0 0 0 0 Shop Search ADJ 0 0 0 0 Shop Search ADJ 0 0 0 0 Documents Rem 0 0 0 0 Buterins Sv- 0 0 0 0 Documents Sv- 0 0 0 0 Mustach Shop Management Sv- 0 0 0 0 Nofficiant Configuration TES 0 0 0 0 Title Services AUT 0 0 0 0 0 D		Claim Reference ID:	auto.Ai		0	0	
Auto Duto Course an Appointment BM_ 0 0 Schedule Manager 2.0 PEE 13 0 Schedule Manager 2.0 PEE 0 0 Schedule Manager 2.0 ADJ 0 0 Schedule Manager 2.0 Ren 0 0 Builtins Report 8 0 Documents Sv- 0 0 Report Sv- 0 0 Mantan Shop Heraethy TET 4 0 Total Loss PR0 0 0 Dashboards AUT 0 0 Dashb		Search for older claim Clear Search	auto.Cc		0	0	
Credie de Appointment Schedule Manager 2.0 BM_ 0 0 Schedule Manager 2.0 PEEI 13 0 Inspection Scheduling Operational Report PEEI 0 0 CCC Connect SSN 0 0 Stop Search ADJ 0 0 Stop Search PPd 0 0 Stop Search PPd 0 0 My stops for Manage Rem 0 0 Documents Refo 8 0 Documents SV- 0 0 Report SV- 0 0 Total Loss PR0 0 0 Utilities AUT 0 0 Utilities Guic 1 0			auto.Di		0	0	
Schedule Manager Appriaer 2.0 PEB 13 0 Inspection Scheduling Operational Report PEE 0 0 CCCC Connect TES 0 0 Shop Requests ADJ 0 0 Contacts APDd 0 0 My stops to Manage Rem 0 0 Building Reform 0 0 Documents Reform 0 0 Rates Profile Management SV- 0 0 Notification Configuration TET 4 0 Mantain Shop Hearactly TET 0 0 Total Loss ARD 0 0 UNitides AUT 0 0 Catarus Heeting Respection Assegment AUT 3 0		Create an Appointment	BM_	8	0		^
Inspection Scheduling Operational Report PEB 0 0 CCCC Connect ES 0 0 Shop Requests PRd 0 0 Contacts Rem 0 0 My Shops to Manage Rem 0 0 Buildins Rem 0 0 Documents Rem 0 0 Rates Profile Management SV- 0 0 Notification SV- 0 0 Total Loss PRd 0 0 Dashboards AUT 0 0 UNitities AUT 0 0 Charling Respection Assignment Guic 1 U		Schedule Manager 2.0 Schedule Manager Appraiser 2.0	PEEI	13	0		
CCC ConcetG%00Stop SearchADJ00Stop SearchADJ00ContractsProd00My stops basingerRem00BusitosRem00DocumentsRefo00DocumentsSV-00RepotsSV-00Notification ConfigurationSV-00Maintain Stop HeirarchyTETI40Total LossRefo00TRe Services DashcourdsAUT00UtilitiesAUT00Camers Needing Reerspection AssignmentGuic1U		Inspection Scheduling Operational Report	PEEI	0	0		
CCC Connect TES 0 0 Stop Search ADJ 0 0 Stop Search Find 0 0 Contracts Find 0 0 Contracts Find 0 0 My Stops Is Manage Rein 0 0 Building Rein 0 0 Documents Rein 0 0 Rates Profite Management SV- 0 0 Notification Configuration FET 4 0 Notification Stops Hearactby TES 8 0 Total Loss Fest 0 0 Dashboards AUT 0 0 Utilities Que 1 0			CSW	0	0		
Stop SearchADJ00Stop SearchProd00Stop SearchProd00M Stop Se ManageRem00BueletosRemo00DocumentsRemo00RapotsSV-00Notification ConfigurationTET40Total LossTest00DashboardsAUTr00UtilitiesQuic10Ctarms Reengection AssignmentGuic10		CCC Connect	TES'	0	0		
Prod0ContractsRein00My stops to ManageRein00BuildingRein800DocumentsSV-000ReportsSV-000Notification ConfigurationTET40Total LossTest000Title ServicesPRO000DashboardsAUTr000UtilitiesGuic100		Shop Search Shop Demiests	ADJ	0	0		
My stops to Manage Rem 0 0 Building Rem 8 0 Documents Rem 0 0 Reports SV- 0 0 Notification Configuration TET 4 0 Total Loss Test 0 0 Title Services PRO 0 0 Dashboards AUTr 0 0 Utilities Quic 1 0		Contracts	Prod	0	0		
Documents Refor 8 0 Rates SV- 0 0 Notification Configuration SV- 0 0 Notification Configuration TETI 4 0 Total Loss Test, 0 0 Table Services PRO 0 0 Dashboards AUT 0 0 Utilities Que 1 0		My Shops to Manage Bulletins	Rem	0	0		
Rate Politie Management SV- 0 0 Reports SV- 0 0 Notification Configuration SV- 0 0 Marianal Shop Henatchy TET1 4 0 Total Loss Test, 0 0 Table Services PRO 0 0 Data/boards AUT 0 0 Utilities Que 1 0		Documents	Rero	8	0		
Notification Configuration Maritan Shop Henracity SV 0 0 TET1 4 0 TES 0 0 Total Loss Test, 0 0 Table Services PR0 0 0 Dashboards AUT 0 0 Utilities Que 1 0		Rates Profile Management Reports	50-	0	0		
Maintain Shop Herarchy Item Item Tes 0 0 Table Services PRO 0 0 Dashboards AUTr 0 0 Utilities Que 1 0		Notification Configuration	TETI		0		
Test, 0 0 Title Services PRO 0 0 Distributinds AUTh 0 0 FINA 3 0 Utilities Quict 1 0		Maintain Shop Hierarchy	TES	8	0		
I colar Loss PRO 0 0 Title Services PRO 0 0 Dashboards AUTr 0 0 FINA 3 0 Utilities Quic 1 0			Test	0	0		
Imb services AUTi 0 0 Dashboards FINA 0 0 Utilities Quic 1 0 Ctains Needing Reispection Assignment 1 0		Total Loss	PRO	0	0		
FINA 3 0 Utilities Outo 1 0 Citamis Needing Reispection Assignment		Dashboards	AUT	0.1	0		
Utilities Quic 1 0 Citams Reeding Reinspection Assignment			FINA	.3	0		
		Utilities Claims Needing Reinspection Assignment	Quic	1	0		
O 7000-3021 CCC Intelligent Statutes Inc. All rights reserved www.ccols.com		© 2003-2021 CCC Intelligent Solutions Inc. All rights reserved				www.cccis.com	

Create Report Follow these steps to view and run a report.

Continued on next page



continuea	
Step	Action
3	Click on Reports. CCC Connect Shop Search Shop Requests Contracts My Shops to Manage Bulletins Documents Rates Profile Management Reports Notification Configuration Maintain Shop Hierarchy
4	The My Reports section displays and shows all previously saved reports. To run a new report, click Create New Report.

Create Report,

Continued on next page



Create Report,

ер			l	Action	
ō	There are sev Information, Licenses & II Invitation De Report Selec	veral sections Shop Contac D's, Insurance tails, Shop No tion Criteria.	provided fo t Details, Si Policy Info otes, Shop J	or you to sele hop Location ormation, Hie Attributes, S	ct report criteria: Shop Details, Shop Products, rarchy Information, Shop hop Suspend Details, and
	Select all rep Selection Cri	ort criteria yo i teria section	u would like to choose s	e shown on th shops from sp	e report. Use the Report becific States , Shop Lists
	Shop Invitati	on Status , etc	c. Then clic	k Run Report	•
	<< Back to List Create New Report				
	Save Report * Report Name	Description		"Necce ec	
	Shop Information (0/13)		* A minimum of one reg	ort oriteria is required before you can run and/or save a report	
	□ Name	Address	City	C \$1800	1
	□ Zp □ Grg Type	Phone Shop Type	C DRP Scare	C Relationship ID	
	Rolling \$2 months Claims				
	Shop Contact Details (0%)	Shop Owner Pitone	Shop Owner Email	C Shop Manager	
	Shop Manager Phone	C Shop Manager Email			
	Viters at Location	Number of Employees	Number of Estimators	Consite Parking Spaces	1
	Repair Bays Storage Area	Shop Business Hours Storage Security	Shop Services Storage Area Description	C Language	
	Rental Partner(s)	C Dustriess type			
	Shop Products (0/7)		C CCC COLL LINNA Rive Show	-	
	CCC ONE Repair Workflow	CCC ONE Repair Methods	C CCC Bagage		
	Shop Licenses & ID's (0/8)	Orecestu	O Sizie LPA	- State License	1
	Haamat Permit				
	Insurance Policy Information (0/24) datage Keeper Policy Number	Carage Keeper Expiration Status	Carage Keeper Policy Start Date	- Carage Keeper Exploition Date	1
	Gazage Keeper Coverage Limit	Garage Keeper Coverage Declaration	General Liability Policy Number	General Liability Expiration Status	
	General Lability Policy Start Date Unorelia Policy Number	General Lability Expraison Date	General Lability Coverage Limit Umbrelia Policy Start Date	General Lability Coverage Declaration Umbrelia Expiration Date	
	Umbreita Coverage Linit	Umbrelia Coverage Declaration	Workers Compensation Policy Number	Workers Compensation Expiration Status	
	Workers Compensation Policy Start Date Hierarchy information (0/2)	U Workers Compensation Expired Date	U Workers Compensation Coverage Limit	U Workers Componsation Coverage Declaration	1
	C Insurance Shop Manager	Insurance Shop Bapennisor			
	Shop Invitation Details (0(3) Current Invitation Status	Last Approved Questions	Current Effective Rates		1
	Shop Notes (9/7)			-	I
	Note Date Note category	Note Subject Note sub category	Note description Total number of Notes	Note saved by	
	Shop Attributes (0/2)			-	4
	Public Attributes Shop Suspend Details (8/3)	U Private Attributies		-	
	Suspension initiated Date	Guspernion Start Date	C Suspension Expiration Date		1
	Report Selection Criteria				1
	Insurance Shop Manager	Shop State Select All All	Shop List		
	Shop Invitation Status DRP Shops At I suspend My Shees	Alaska Antonia Akarisas	Certificate_test_tist In Network List Internal shops		
	ing arright Cr	California	C Lat 9 15 *		
				Cano Run Report	

Continued on next page



CCC[®] is a trademark of CCC Intelligent Solutions Inc. All rights reserved.

Create Report,

continued

Step	Action
6	An Excel report will be downloaded to your Downloads folder. Click Open file to view the report.
	Downloads
	ReportExcel.xlsx Open file
	See more
7	Your report will open in Excel with all of the report criteria you selected.
	Autorian Control Control
	A B C D E F G H J K L M 1 Name Adress City Phone DIP Scre I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I I
	10 17 18 19 20 21 22 24 5heet0 © () () () () () () () () () ()

Continued on next page



Save a Report Follow the steps below to save a report to the My Reports section of CCC[®] Connect.

Step	Action					
1	Follow steps 1-4 from the How to Run a Report section of this job aid.					
2	Select Save Report in the Create New Report Section. Then enter a Report Name and a Description (not required).					
	Save Report * Report Name Test Report	ort Description Test Report	* A minimum of one report criteria is re	"Required		
3	Select at least on click Run Report	e report criter	ia to save the	report. Then		
	CCC CNE Estimating	CCC ONE Advisor	CCC ONE Update Plus Status	CCC ONE Update Plus CSI		
	Pedral EPA Hazmat Permit	Federal ID	State EPA	State License		
	Insurance Policy Information (0:24) Garage Keeper Policy Number Garage Keeper Coverage Limit.	Garage Keeper Expiration Status Garage Keeper Coverage Declaration	Garage Keeper Policy Start Date General Liability Policy Number	Garage Keeper Expiration Date General Liability Expiration Status		
	General Llability Policy Start Date Umbreila Policy Number Umbreila Coverage Limit	General Liability Expiration Date Umbrella Expiration Status Umbrella Coverage Declaration	General Liability Coverage Limit Umbrella Policy Start Date Workers Compensation Policy Number	General Liability Coverage Declaration Urrbreita Expiration Date Workers Compensation Expiration Status		
	Workers Compensation Policy Start Date Hierarchy information (0/2) insurance Shop Manager	Workers Compensation Expired Date Insurance Shop Supervisor	Workers Compensation Coverage Limit	Workers Compensation Coverage Declaration		
	Shop Invitation Details (0/3) Current Invitation Status Chara Martine (ACD)	Last Approved Questions	Current Effective Rates			
	Note Date Note category	Note Subject	Note description Total number of Notes	Note saved by		
	Shop Attributes (0/2) Public Attributes Shop Suspend Details (0/3)	Private Attributes		-		
	Suspension Initiated Date Report Selection Criteria	Suspension Start Date	Suspension Expiration Date			
	Insurance Shop Manager Shop Invitation Status DRP Shops @ All Surgend My Shops	Apop State Select Al Alabara Alabara Alabara Adosta Adosta Calfornia V	Shop List - Select Al - Automation List - Contributing Less Jain - In Internal shops - LISE 9.16 -	Caroo Ran Raport		

Continued on next page



Save a Report,	Step	Action
continued	4	An Excel report will be downloaded to your Downloads folder.
		Downloads 🗅 Q … 🖍
		ReportExcel.xlsx Open file
		See more
		A green banner will display at the top of the CCC Connect window.
		Success Report saved succesfully.
	5	The report will now show in the My Reports section.
		My Reports
		Name
		06/ D A 🗑
		D 🖉 🖸 🔰
		09/ D 2 🕅
		De 🔪 Ċ 🔪 🖓
		From here you are able to View the report, Edit the report, or Delete the report by using the Action buttons.
		D 🖉 🖻

Continued on next page



My Reports As mentioned on the first page, any Reports saved to view or edit to run again, will display on the Reports main page. Here you can see the Report Name, Description, and the Last Modified Date.

My Reports			
Name	Description	✓ Last Modified Date	Action
	Test Report	06/17/2020	D 🖉 🟛
Report 1		04/30/2020	🗇 🖉 🗇
my shops		06/17/2020	🗂 🔦 Ċ
	Test	06/20/2020	🗇 🖉 🗇
			< 1 - 4 of 4 📏

For any existing Reports, you can:

- Yiew: Rerun the Report and it will download automatically for you to save to your computer.
- 🔗 Edit: opens the Report Selection Criteria page to make changes to and run the report again.

You will be able to update the existing Report or select Run Report to create a new report with



Cancel

Run Report

Update

your changes. If you do, then you will have the option of saving the report as a New Report or to override the existing saved report.

Delete: Permanently delete the Report from the list.

Continued on next page



Shop The Reports section also allows users to bulk update public and private Attributes Shop Attribute values for Shops in the network instead of manually Upload updating each shop individually.

CCC Connect			*	?	•
			Create No	ew Rep	port
My Reports					
Name -	Description -	Last Modified Date	Action		
Upload shop attribute template		06/11/2021 12:22 AM	່ 🕽 🖋 🕯	Ì	
Test Report		04/07/2021 01:20 AM	ີ 🖋 🕻	Ì	
Shop Info		01/11/2021 12:33 PM	🔊 🖋 🕻	Ì	
All DRPs		06/19/2020 03:38 PM	') /	Ì	
			< 1	I - 4 of	4 >
Upload Shop Attributes					
Choose File Upload					

Updating Attributes: To begin this process, we recommend that you export a Report to your local drive, from Connect, with the following fields:

- Location ID
- Public Attributes
- Private Attributes

Modify the Shop IDs and attributes as needed in the exported Report. As long as the Location IDs and Attribute Names match, once you upload the file, the attribute will be updated.

Important: If your exported Report has shop names or any other additional columns, you must delete them prior to upload.

Location ID	Private Attribute 1	Private Attribute 2	Public Attribute 1	Public Attribute 2
P44047	Sample 1	Sample 2	Sample 3	Sample 5
P64126	Sample 1	Sample 2	Sample 3	Sample 5

Continued on next page



Shop Attributes Upload, continued

Upload Updated Report

When ready to upload in bulk, go to the Upload Shop Attributes section of the page and click on **Choose File**. Locate and select the updated Report spreadsheet.

When ready, click **Upload** to move the data to Connect.

