

# CCC® Analytics - Parts Dashboard

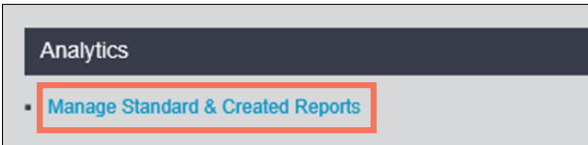
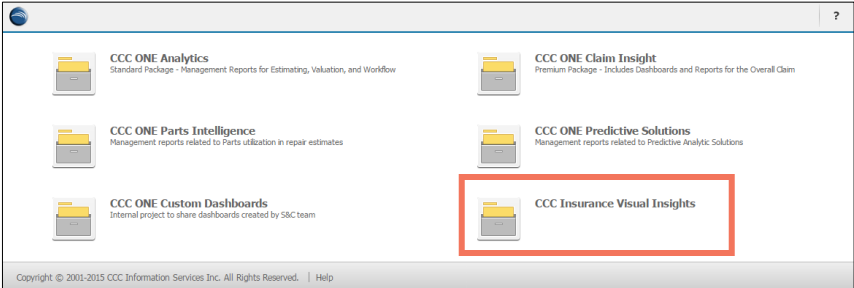
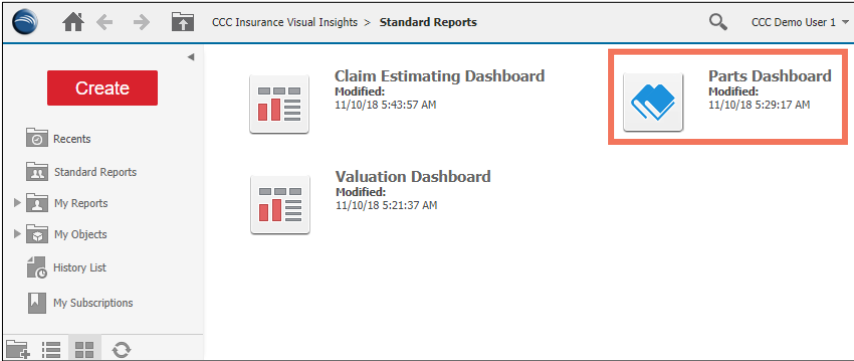
## Overview

The **Parts Dashboard** data, updated weekly, provides all your repaired records from the last year to show the parts allocation from them to you at a summary level. The dashboard display changes regularly and includes graphs, percentages, and dollar figures. Use the information below to learn how to use this dashboard.

**Note:** Refer to the glossary for details regarding metrics and terms in this dashboard.

## Navigate to the Parts Dashboard

Follow these instructions to navigate to the **Parts Dashboard**.

Step	Action
1	Login to the <b>CCC Portal</b> .
2	Select the <b>Manage Standard &amp; Created Reports</b> link under the Analytics section. 
3	Click <b>CCC Insurance Visual Insights</b> from the Analytics portal. 
4	Click <b>Parts Dashboard</b> , the Parts Dashboard opens. 

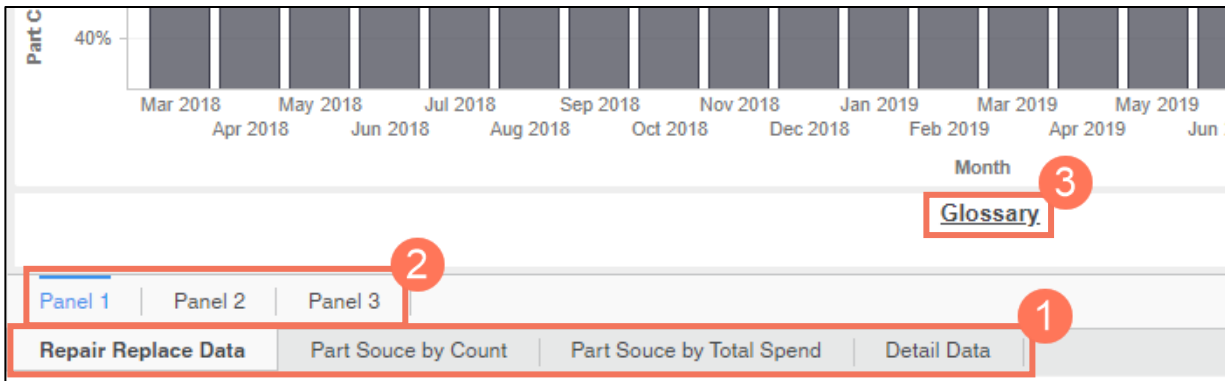
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## CCC® Analytics - Parts Dashboard, Continued

**Navigate to the Parts Dashboard,**  
continued

Follow these instructions to navigate the Parts Dashboard:

Part	Description				
1	Use the tabs at the bottom of the dashboard to select one of the following views: <table border="1" style="margin-left: 20px;"> <tr> <td>• <b>Repair Replace Data</b></td> <td>• <b>Part Source by Count</b></td> </tr> <tr> <td>• <b>Part Source by Total Spent</b></td> <td>• <b>Detail Data</b></td> </tr> </table>	• <b>Repair Replace Data</b>	• <b>Part Source by Count</b>	• <b>Part Source by Total Spent</b>	• <b>Detail Data</b>
• <b>Repair Replace Data</b>	• <b>Part Source by Count</b>				
• <b>Part Source by Total Spent</b>	• <b>Detail Data</b>				
2	Use the <b>Panel</b> tabs within each dashboard tab to access additional areas of the selected dashboard view.				
3	Click the <b>Glossary</b> link to view the terms related to the glossary.				



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## CCC® Analytics - Parts Dashboard, Continued

### Dashboard Filters

Use the filter panel on the left to select any combination of the types of data to display in the dashboard.

- **Repair Replace Indicator:** Select to filter by Repaired or Replaced parts (ex: Repl or Rpr).
- **Appraiser Type:** Select who conducted the appraisal (ex: Repair Facility).
- **Loss Category:** Select the type of loss (ex: Comprehensive).
- **OEM Indicator:** Select if OE or Non OE parts were used (ex: Non OE).
- **Month:** Select a date range to view data (ex: March 2016-Dec 2017).
- **Vehicle Age Group:** Select a vehicle age (ex: 1-3 years).
- **Vehicle Source:** Select where the vehicle was manufactured (ex: European).
- **Vehicle Owner State:** Select the state where the vehicle is registered (ex: Illinois).

Select the **Apply** button to apply changes made to the filters.

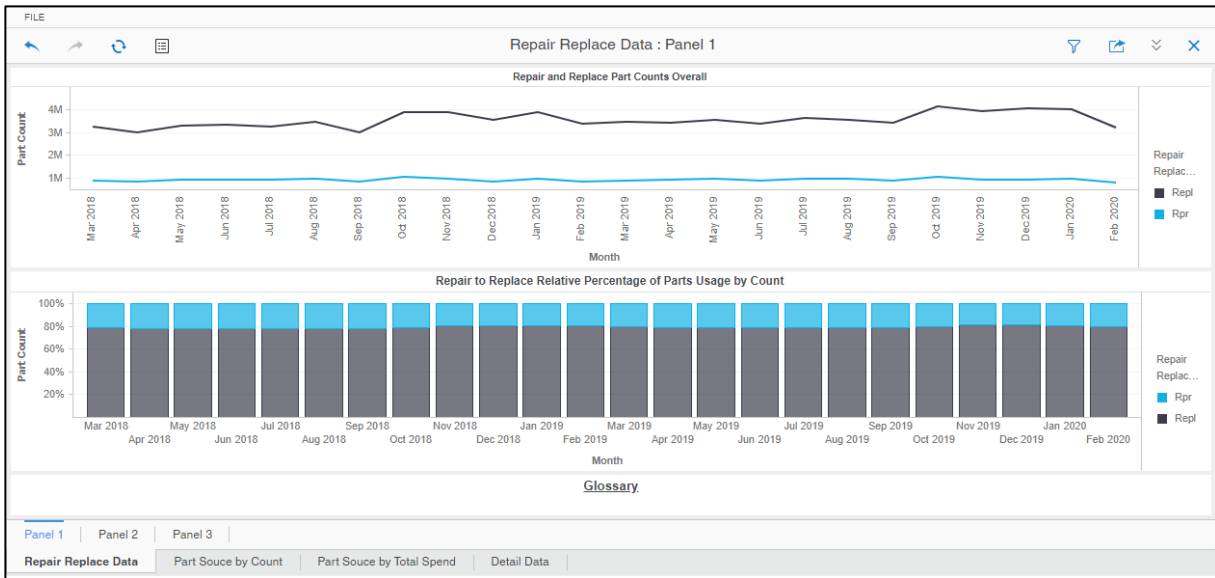
**Note:** Filter options are the same across all the dashboard tabs.

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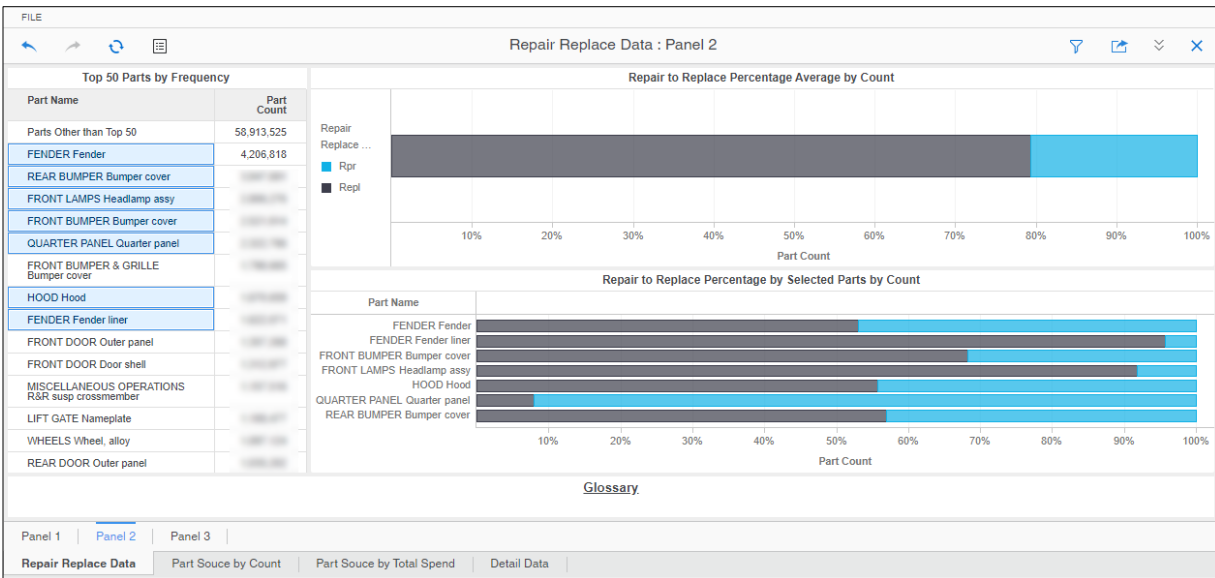
# CCC® Analytics - Parts Dashboard, Continued

**Repair Replace Tab** The **Repair Replace Data** tab has three panel views; use the icons at the bottom of the dashboard to navigate to each panel.

**Repair vs Replace Summary page:** Use this panel to view the repair vs replace by parts used for the last two years visualized in the line chart and bar graph.



**Repair vs Replace by specific part page:** Use this panel to view each part ordered by count and select as many or as few as you'd like to compare to the company as a whole on repair vs replace. Only the top 50 parts by count are named.



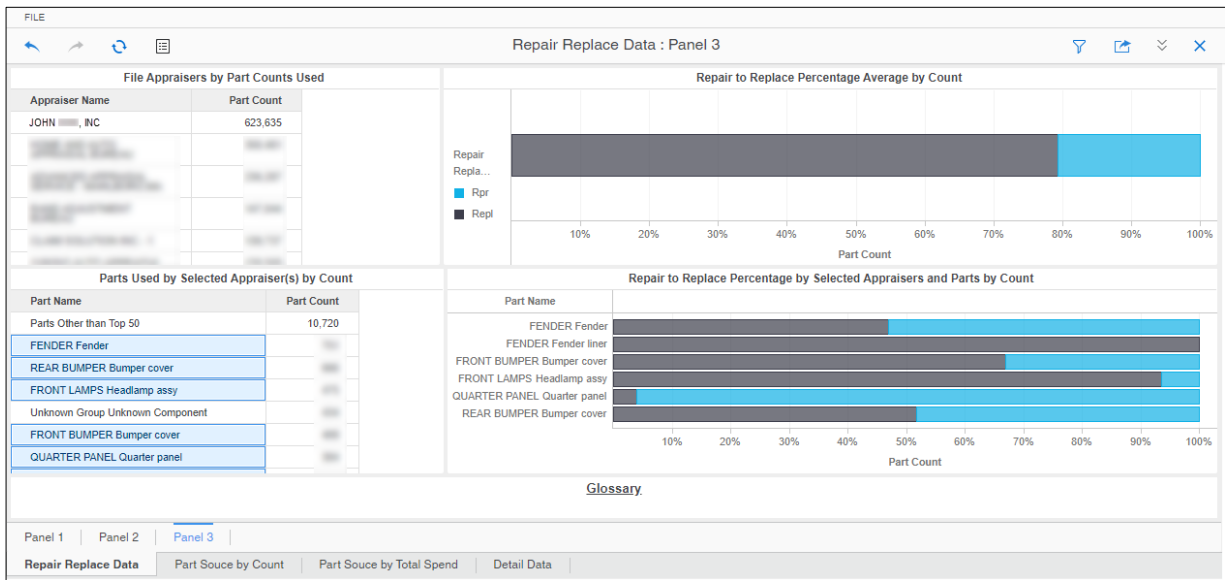
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## CCC® Analytics - Parts Dashboard, Continued

**Repair Replace Tab,** continued  
The **Repair Replace Data** tab has three panel views; use the icons at the bottom of the dashboard to navigate to each panel.

**Repair vs Replace count by people and parts page:** Use this panel to determine how your team is sourcing parts. This will allow you to identify if your team's part sourcing practices are in line with your company's standards and policies.

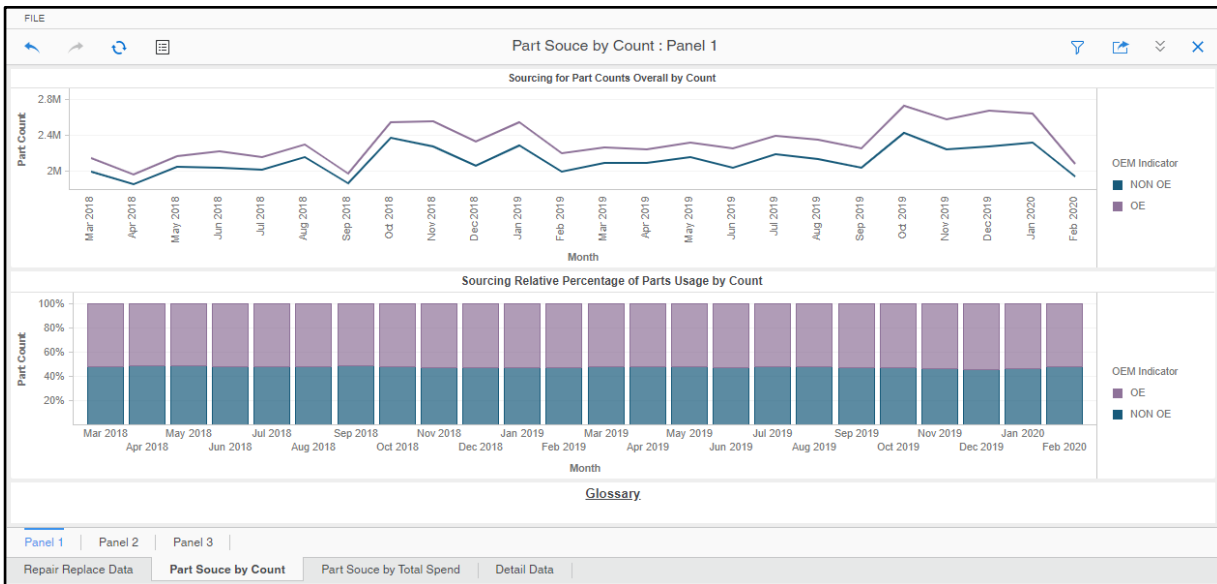


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## CCC® Analytics - Parts Dashboard, Continued

**Part Source by Count** The **Part Source by Count** tab has three panel views; use the icons at the bottom of the dashboard to navigate to each panel.

**OE to Non OE comparison by count page:** To compare your parts sourcing over time use this panel to compare your OE sourcing to Non OE sourcing for the last 24 months. This information can be used to identify trends and ensure that proper behaviors are occurring in repairable claims.



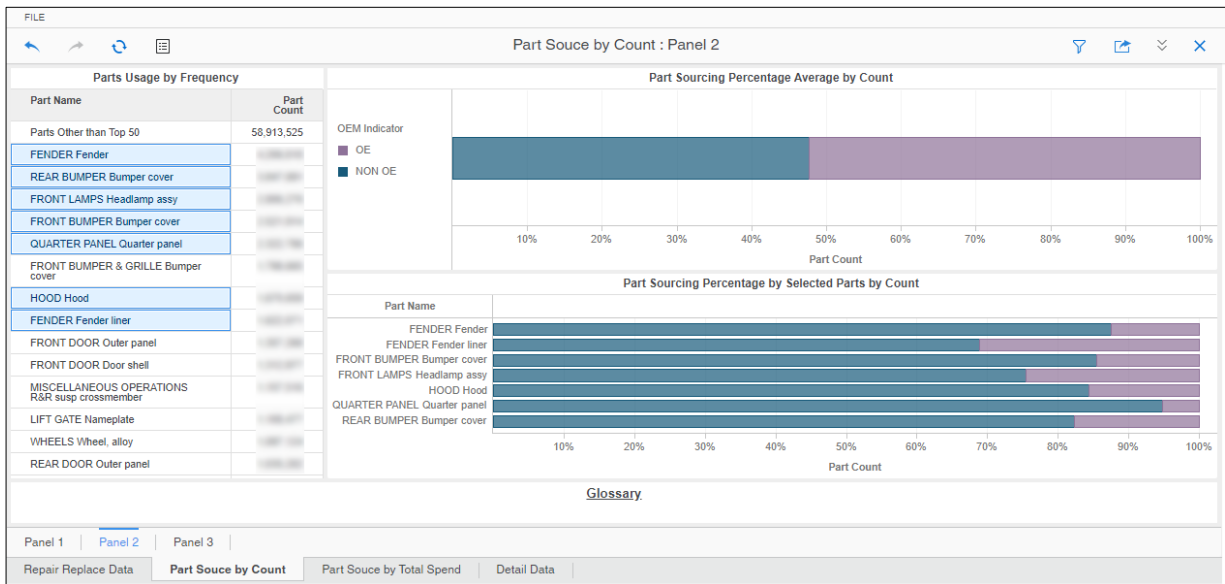
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## CCC® Analytics - Parts Dashboard, Continued

**Part Source by Count** The **Part Source by Count** tab has three panel views; use the icons at the bottom of the dashboard to navigate to each panel. continued

**OE to Non OE comparison by count of most used parts page:** Use this panel to identify the most used parts and compare the OE to Non OE usage. This data can be used to ensure that the most used parts are sourced properly.

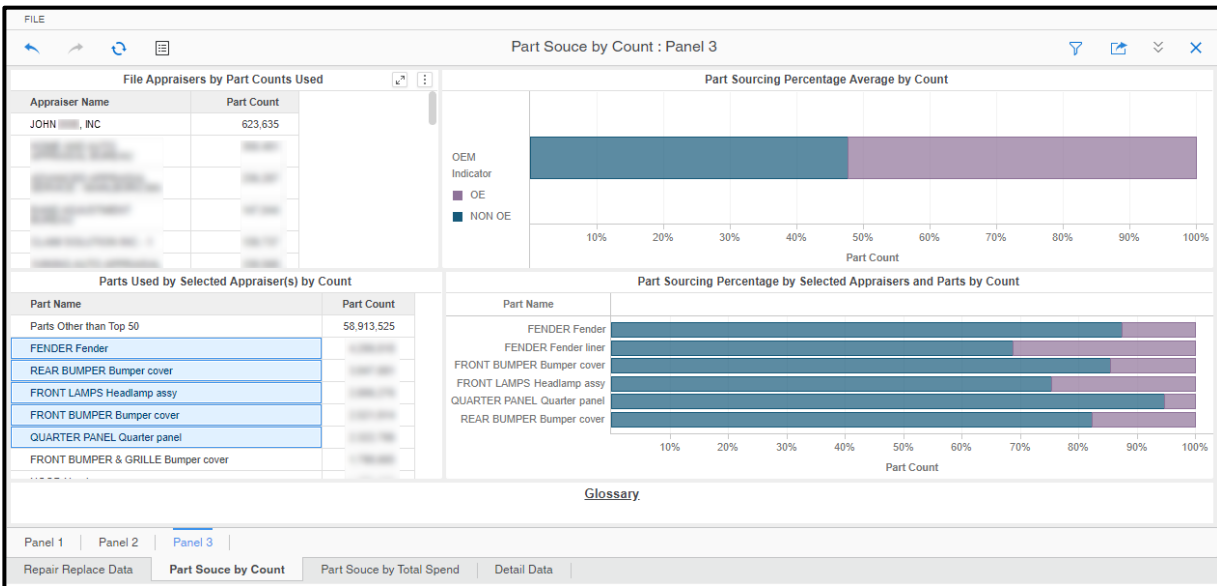


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## CCC® Analytics - Parts Dashboard, Continued

**Part Source by Count** The **Part Source by Count** tab has three panel views; use the icons at the bottom of the dashboard to navigate to each panel. continued

**OE to Non OE comparison by people and count of most used parts page:** Use this panel to determine how your team is sourcing OE and Non OE parts. This will allow you to identify if your team's part sourcing practices are in line with your company's standards and policies.



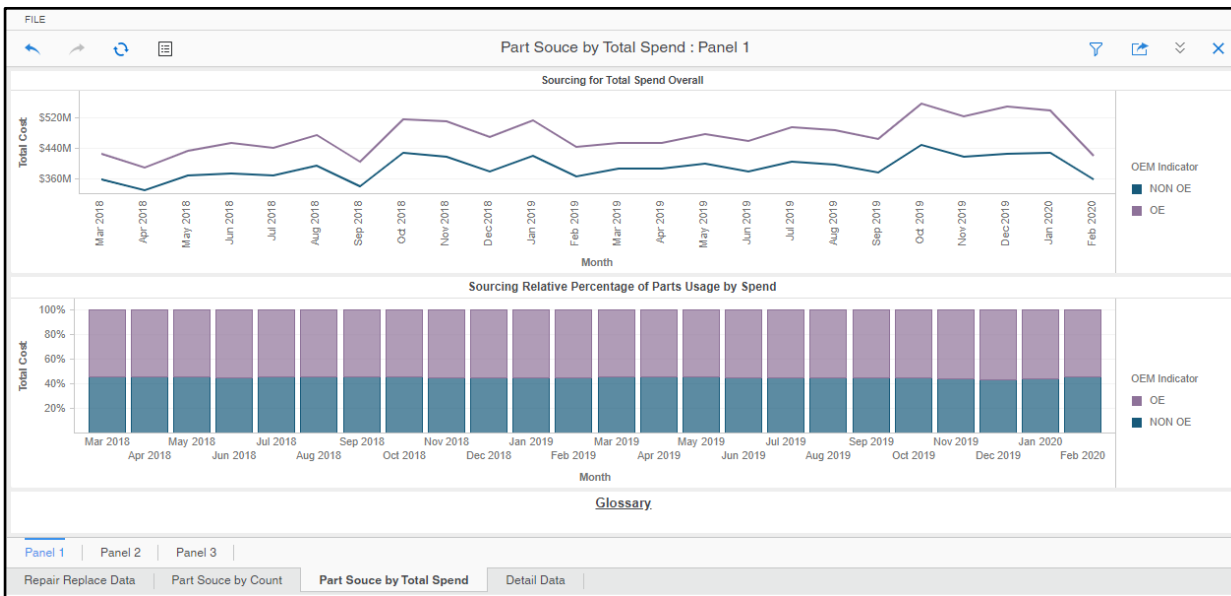
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## CCC® Analytics - Parts Dashboard, Continued

**Part Source by Total Spend** The **Part Source by Total Spend** tab has three panel views; use the icons at the bottom of the dashboard to navigate to each panel.  
continued

**OE to Non OE by dollar spend page:** Use this panel to view the repair vs replace by parts used by dollar amount for the past two years.



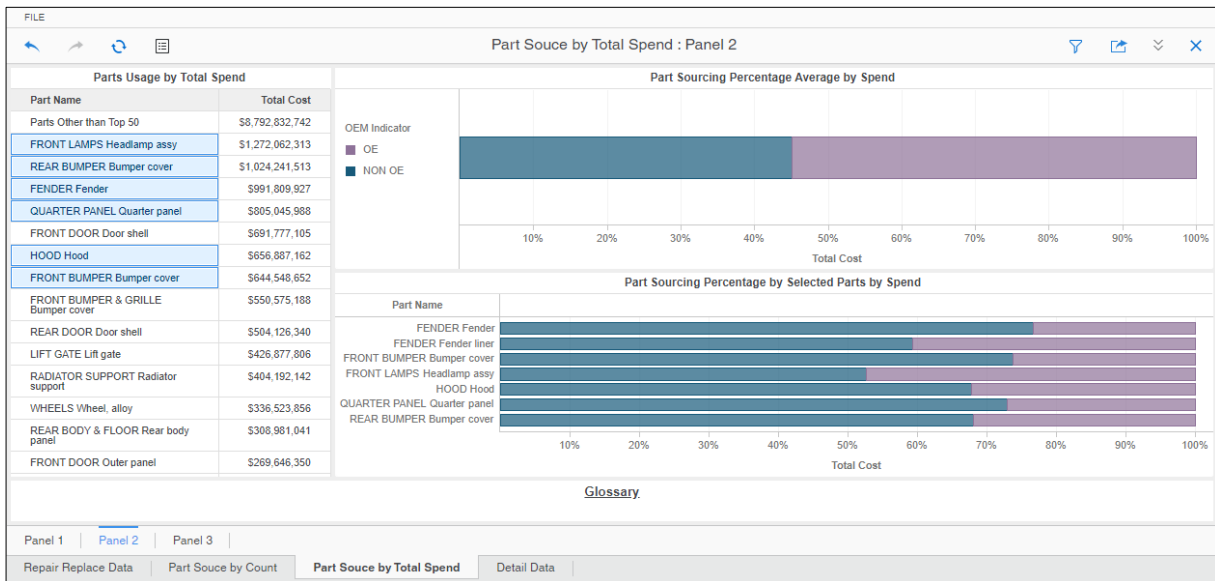
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# CCC® Analytics - Parts Dashboard, Continued

**Part Source by Total Spend** The **Part Source by Total Spend** tab has three panel views; use the icons at the bottom of the dashboard to navigate to each panel.  
continued

**OE to Non OE comparison by dollars of most used parts page:** Use this panel to identify the most used parts and compare the OE to non OE usage. This data can be used to ensure the most used parts are being sourced in line with your company’s standards.

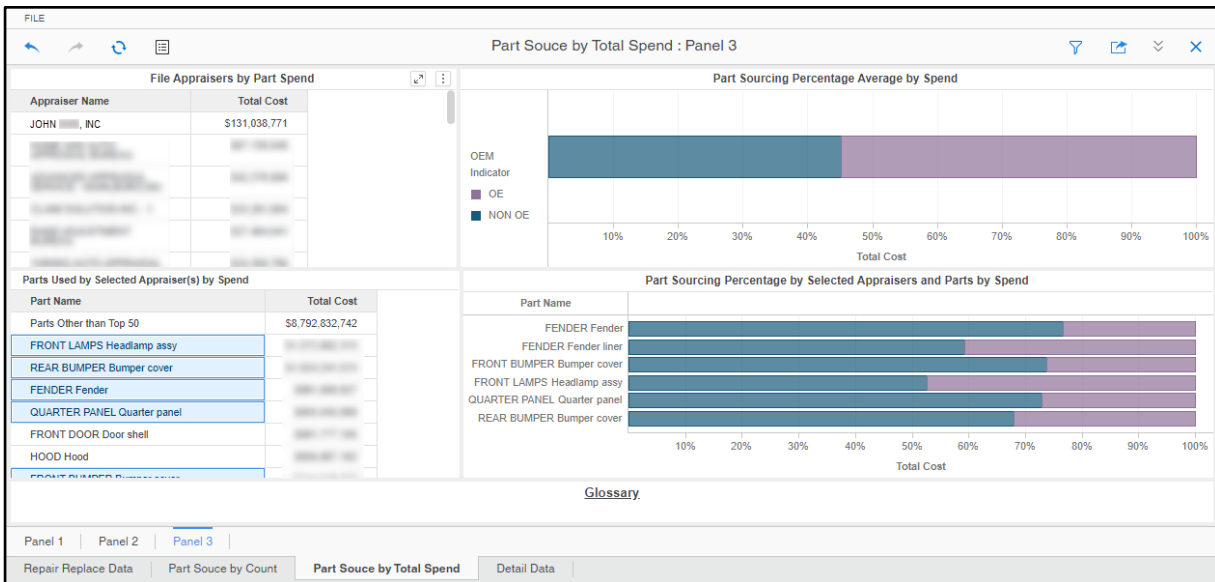


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## CCC® Analytics - Parts Dashboard, Continued

**Part Source by Total Spend, continued** The **Part Source by Total Spend** tab has three panel views; use the icons at the bottom of the dashboard to navigate to each panel.

**OE to Non OE comparison by people and dollars of most used parts page:** Use this panel to determine how your team is sourcing OE and Non OE parts. This will allow you to identify if your team's part sourcing practices are in line with your company's standards and policies.



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# CCC® Analytics - Parts Dashboard, Continued

**Detail Data,**  
continued

**Detail Data:** Use this tab to view the summary data in the dashboard visualizations.

FILE										
Detail Data : Panel 1										
Detail Data										
Month	Appraiser Type	Loss Category	OEM Indicator	Part Type	Repair Replace Indicator	Vehicle Age Group	Vehicle Source	Vehicle Owner State	Part Name	Appraiser Name
<b>Total</b>										
Mar 2016	Repair Facility	Collision	NON OE	Aftermarket	Repl	7 Years and Older	Domestic	California	FENDER Fender liner	JOSE
				Default	Repl	7 Years and Older	Domestic	California	Parts Other than Top 50	
					Rpr	7 Years and Older	Domestic	California	Parts Other than Top 50	
				None	Rpr	7 Years and Older	Domestic	California	RADIATOR SUPPORT Radiator support	
				OE	Default	Repl	1 - 3 Years Old	Asian	California	Parts Other than Top 50
	7 Years and Older	Asian	North Dakota				Parts Other than Top 50			
	Staff Appraiser	Collision	NON OE	Default	Repl	Current Yr or Newer Group	Asian	Washington	Parts Other than Top 50	
				None	Rpr	Current Yr or	Asian	Washington	REAR DOOR Outer panel	
<u>Glossary</u>										
<span>Repair Replace Data</span>   <span>Part Source by Count</span>   <span>Part Source by Total Spend</span>   <b><span>Detail Data</span></b>										