CRV Dashboard

Introduction This job aid discusses the functionality of the CRV Dashboard. This dashboard provides visualizations that offer a configurable view into insurance valuation activity for Commercial and Recreational Vehicles (CRV). This dashboard allows the user to:

- Compare valuations across Loss State and CRV Type. •
- Measure performance changes period-to-period. •
- View cycle times and amounts. •

Access Scorecard Dashboards

Step	Desc	cription						
1	Enter your User ID and Password to login to the CCC [®] Portal.							
2	Click the Tableau Reporting & Analytics link in the Analytics section of the CCC Portal home page. A new Analytics window opens.	VTELLIGENT OLUTIONS CCC Portal Welcome, rch for Claim Folders Analytics nce ID: Tableau Reporting & Analytics						
3	Click Explore on the left side panel.	<						
4	Select All Workbooks from the dropdown.	Home New ▼ Select All						
5	Select the CRV Dashboard .	Collections Explore Explore CRV Dashboard CRV Dashboard CRV Dashboard CRV Dashboard						

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CRV Dashboard, Continued

Dashboard

Filters

CRV Dashboard Demo Company

- Displays the **Current/Prior Period** selected from the Date filter.
- The **Data Last Refreshed** indicates the last date and time the data was refreshed in the dashboard.
- Select the **Book** icon to view the glossary.
- Select the **Question Mark** icon to enable a help overlay for dashboard tips.

Note: When available click **Apply** to set the changes to the selection made.

Date Filters

Stage	Description							
1	Anchor Date: Select an Anchor Date.							
2	Date Range Selection: Select either Rolling							
	or Fixed Date Range .							
3	Rolling Date Range: Select a rolling date range of:							
	 3 Months 6 Months 9 Months 1 Year 18 Months 2 Years 							
4	Start/ End Date: Select or Enter a Start and End Date.							



Date **v**

Data 🔻

Data Last Refreshed: 3/30/2023 1:05:05 PM

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Data Filters

Stage	Description
1	Vehicle Make: Select the Vehicle Make(s)
	to include.
2	Loss Type: Select the Loss Type(s) to
	include.

Vehicle Make (All) T Loss Type	Data Filters	
(All) Loss Type	Vehicle Make	
Loss Type	(All)	•
	Loss Type	
(All) 🔻	(All)	•

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CRV Dashboard, Continued

Dashboard Navigation

Stage	Description	n
1	Hover over dashboard elements to view additional details.	0.1% 2.2% Period: Current Period CRV Type: Conversion Van Valuation Volume: 797 0.1% Valuation Percentage: 2.2%
2	Click a dashboard item(s) to filter the dashboard by that selection. Hint: Press and hold Control to select multiple items.	T KS AR TN VA NC DC OK LA MS AL SC X UN FL

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CRV Dashboard, Continued

CRV Dashboard

	CRV D Demo	ashboard Company	l								_		Date 🔻	Dat	ta 🔻 🖾 ?
Current Period: 1/21/23 -	4/21/23 Pric	or Period: 1/21/22 -	4/21/22					2						Data Last R	Refreshed: 3/30/2023 1:05:05 PM
Company Volun	ne		• Current • Prior	Company	Volum	ie by St	ate	2						Vehic	le Age
Null	0.1%			Current Val Vo	lume	Current	Val %	1	Prior	Val Volum	е	Prior \	al %		•
Conversion Van	2.2%	1		34,165		100.	0%		41,	756		100	.0%	10	•
Heavy Equipment	3.2%			AK									ME		•
Large Marine	0.1%											VT	NH		•
Manufactured Housing	0.0%				WA	MT NE	D MN	WI		МІ	N	Y MA	RI	5	
Medium Marine	1.2%				ID	WY	SD	IA IL		N OH	PA	NJ	СТ		3
Motor Home	2.7%				OR	NV CO	NE NE	мо	кү	wv	MD D	E		0	L
Motorcycle			28.4%		CA	AZ	UT	KS AR	Ţ	'N VA	NC	DC		Current	
Small Craft Marine	4.4%					Nh	и ок	LA	MS	AL	sc			 Avera Media 	age: 10.2 yrs an: 7.0 yrs
Specialty Vehicle		16.2%					тх			GA				Prior	
Trailer		12.8%		н				UN		Ĩ	FL			 Avera Media 	age: 11.6 yrs an: 9.0 yrs
Travel Trailer		11.4%							1		-				
Truck		17.4%		Entered to Valued Days	;	Valu to L	ied ast Post V	al Days		First Po to Last I	st Val Post Val Da	ys	Adjusted Value Amount		Final Valuation Amount
		17.3%			0.7		6.4	12.2		0.7		2.7	\$2	28,292 5,431	\$29,032 \$26,066
									\vdash		1				
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										7					

Stage	Description
1	The Company Volume section lists the type of CRV along with the Current and Prior period valuation percentage, hover to view additional detail such as the valuation volume.
2	 The Company Volume by State section displays the valuation volume for each state on a Hex Map. View the volume by: Current Valuation Volume Current Valuation Percentage Prior Valuation Volume Prior Valuation Percentage
	Click the state or states in the hex map to view the above metrics by your selection.
3	The Vehicle Age section shows the Average and Median vehicle age in years for the current and prior periods.
4	 This section displays the average of the following metrics for the current and prior period: Entered to Valued Days Valued to Last Post Val Days First Post Val to Last Post Val Days Adjusted Value Amount Final Valuation Amount

