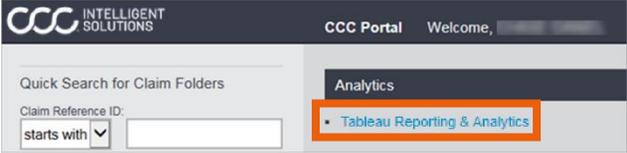
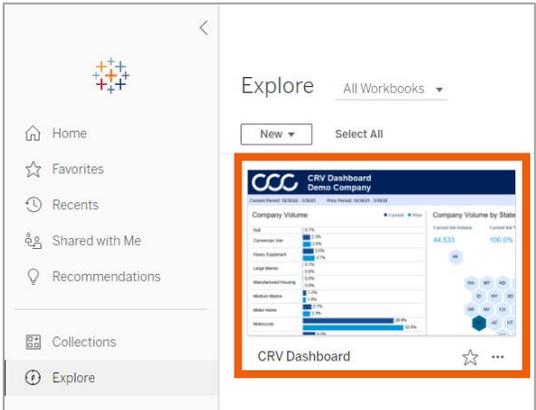


CRV Dashboard

Introduction This job aid discusses the functionality of the **CRV Dashboard**. This dashboard provides visualizations that offer a configurable view into insurance valuation activity for **Commercial and Recreational Vehicles** (CRV). This dashboard allows the user to:

- Compare valuations across Loss State and CRV Type.
- Measure performance changes period-to-period.
- View cycle times and amounts.

Access Scorecard Dashboards

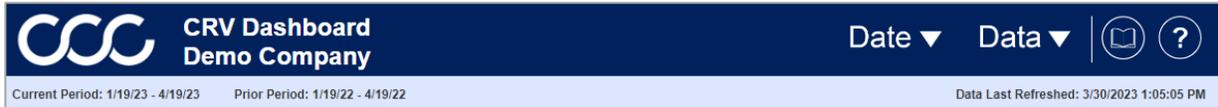
Step	Description
1	Enter your User ID and Password to login to the CCC® Portal.
2	Click the Tableau Reporting & Analytics link in the Analytics section of the CCC Portal home page. A new Analytics window opens. 
3	Click Explore on the left side panel.
4	Select All Workbooks from the dropdown.
5	Select the CRV Dashboard . 

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CRV Dashboard, Continued

Dashboard Filters

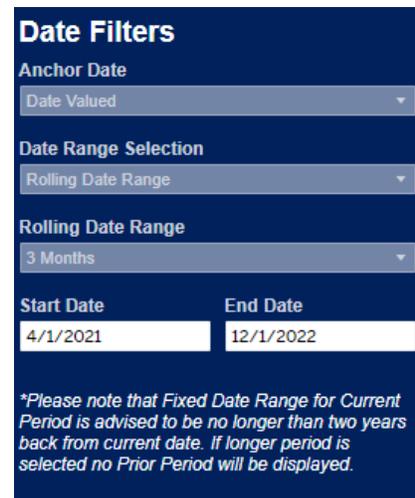


- Displays the **Current/Prior Period** selected from the Date filter.
- The **Data Last Refreshed** indicates the last date and time the data was refreshed in the dashboard.
- Select the **Book** icon to view the glossary.
- Select the **Question Mark** icon to enable a help overlay for dashboard tips.

Note: When available click **Apply** to set the changes to the selection made.

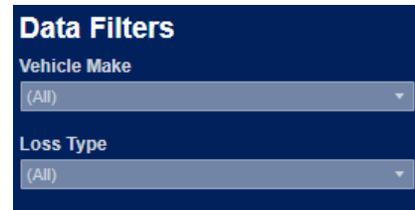
Date Filters

Stage	Description
1	Anchor Date: Select an Anchor Date .
2	Date Range Selection: Select either Rolling or Fixed Date Range .
3	Rolling Date Range: Select a rolling date range of: <ul style="list-style-type: none"> • 3 Months • 6 Months • 9 Months • 1 Year • 18 Months • 2 Years
4	Start/ End Date: Select or Enter a Start and End Date .



Data Filters

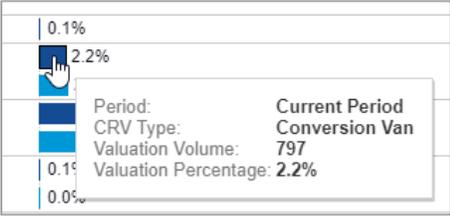
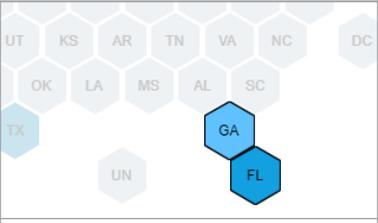
Stage	Description
1	Vehicle Make: Select the Vehicle Make(s) to include.
2	Loss Type: Select the Loss Type(s) to include.



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CRV Dashboard, Continued

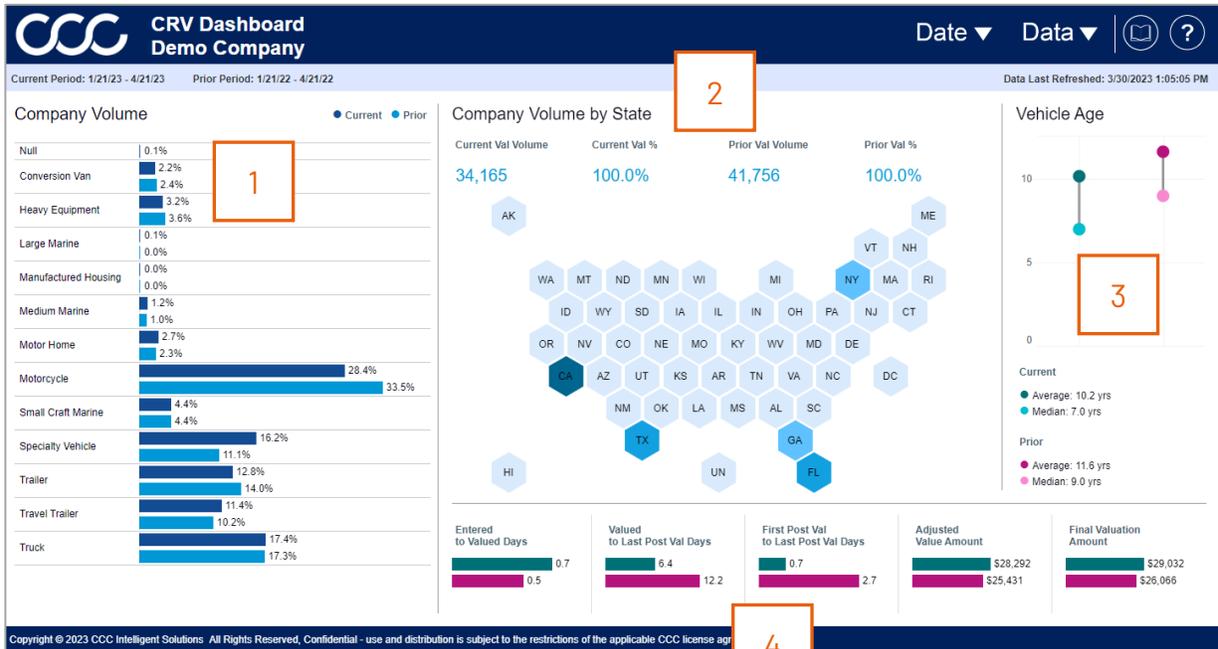
Dashboard Navigation

Stage	Description
1	Hover over dashboard elements to view additional details. 
2	Click a dashboard item(s) to filter the dashboard by that selection. Hint: Press and hold Control to select multiple items. 

Continued on next page

CRV Dashboard, Continued

CRV Dashboard



Stage	Description
1	The Company Volume section lists the type of CRV along with the Current and Prior period valuation percentage, hover to view additional detail such as the valuation volume.
2	The Company Volume by State section displays the valuation volume for each state on a Hex Map. View the volume by: <ul style="list-style-type: none"> • Current Valuation Volume • Current Valuation Percentage • Prior Valuation Volume • Prior Valuation Percentage Click the state or states in the hex map to view the above metrics by your selection.
3	The Vehicle Age section shows the Average and Median vehicle age in years for the current and prior periods.
4	This section displays the average of the following metrics for the current and prior period: <ul style="list-style-type: none"> • Entered to Valued Days • Valued to Last Post Val Days • First Post Val to Last Post Val Days • Adjusted Value Amount • Final Valuation Amount

