



What's New – Audit Reporting

Introduction

Predictive Review recommendations are now visible in Audit and Claim Insight Reports. These updates will impact the **Analytics** and **Claim Insight** in the following areas:

- **CCC ONE Analytics:**
 - Audit Summary Report
 - Audit Claim Detail Report
- **CCC ONE Claim Insight:**
 - Claim Insight Summary Report
 - Claim Insight Claim Detail Report



Predictive Review

Predictive review is run on locked files to provide the likelihood a file needs a manual review and to find optimal savings on a claim that is in process. The Predictive Review First and Last column will show the following values:

- Very Low
- Low
- Medium
- High
- Very High

Note: The value None is used when a predictive review was not run on a file. Users that manage claims can view how the predictive review indicators have been aligned with their audit scores and entire claims.

CCC ONE Claim Insight > Standard Reports > Claim Insight > Claim Insight Summary Report

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PAGE-BY: Claim Type: Vehicle

Year	Appraiser Type	Predictive Review First	Predictive Review Last	Metrics	Claim Folder	Cnt	Cl
		High	High			1,220	
			High			91	
		Low	Low			4,287	
			High			225	
			Low			10	
		Medium	Medium			2,615	
			High			1	
			Low			1	
		INDEPENDENT APPRAISE	None			2	
			None			3,719	
		Very High	Very High			36	
			High			9	
			Low			258	
		Very Low	Medium			68	
			Very High			1	
			Very Low			4,492	
		High	High			4,187	
			High			467	
		Low	Low			16,016	
			High			524	
			Low			199	
		Medium	Medium			4,902	
			High			1	
			Low			1	
		None	None			2,728	
2019	REPAIR FACILITY		High			220	
			Low			96	