## **PMOI Dashboard**

#### Introduction The PMOI Dashboard measures the Predictive Method of Inspection (PMOI) products performance for Total Loss vehicles with and without a PMOI completed. Use this dashboard to understand what is driving performance and see how model optimization is occurring over time.

The dashboard is divided into three (3) main tabs of increasing granularity:

- Summary
- Trending •
- Match / Follow •

#### **Predictive Matched Detail Report**

Step	Description				
1	Enter your <b>User ID</b> and <b>Password</b> to login to the CCC <sup>®</sup> Portal.				
2	Click the <b>Tableau</b> <b>Reporting &amp; Analytics</b> link in the Analytics section of the CCC <sup>®</sup> Portal home page. A new Analytics windo	tick Search for Claim Folders	CCC Portal Welcome, Analytics Tableau Reporting & Analytics		
3	Click <b>Explore</b> on the left side	e panel.	<		
4	Select <b>All Workbooks</b> from t dropdown.	he בייריים איניים איני איניאראינים איניים א	Explore All Workbooks • New • Select All  PMOI Dashboard  PMOI Dashboard  THe		
5	Select the <b>PMOI Dashboard</b> .	① Recents 한홈 Shared with Me 오 Recommendations 때 Collections ② Explore	S S S S S S S S S S S S S S S S S S S		



#### **Report Filters**



- Select the **Question Mark** icon to enable a help overlay for dashboard tips. •
- Select the **Book** icon to open the dashboard glossary. •
- Date Range: Displays the Start/End date selected from the Date filter. •
- Date Last Refreshed: Displays the Date/Time the data was last refreshed. •

**Note:** Click **Apply** to set the changes to the selection made where applicable.

#### **Hierarchy Filters**

Stage	Description
1	In the <b>Company Hierarchy</b>
	section select one or
	multiple names from each
	Level.
2	In the <b>Customer Hierarchy</b>
	section select one or
	multiple names from each
	Level.

#### **Predictive Filters**

	Company Hierarchy	
Claim Office Level 1 Name	Claim Office Level 2 Name	Claim Office Level 3 Name
(All)	(All) 🔹	UNK
Claim Office Level 4 Name	Claim Office Level 5 Name	Claim Office Level 6 Name
		LINK
	Customer Hierarchy	
Customer Hier Level 1 Name	Customer Hierarchy Customer Hier Level 2 Name (All)	Customer Hier Level 3 Name
Customer Hier Level 1 Name (All)	Customer Hierarchy Customer Hier Level 2 Name (All)	Customer Hier Level 3 Name (All)

Stage	Description				
1	Select a <b>Predictive</b>	Predictive Filters			
	Filters option from the following dropdown categories:	Standard 1st MOI Code (All) × Standard 5th MOI Code (All) ×	Standard 2nd MOI Code (All)	Standard 3rd MOI Code (All) 🔹	Standard 4th MOI Code (All)
	<ul> <li>Standard MOI Code</li> <li>Standard Total Loss Category Code</li> <li>Customer MOI</li> </ul>	Customer 1st MOI (All) • Customer 5th MOI (All) •	Customer 2nd MOI (AI) Customer Total Loss Category (AI) Customer Total Loss Category (AI) CUSTOMER CUSTORIA CUSTOMER CUSTORIA CUSTOMER CUSTOMER CUSTOMER CUSTOMER CUSTOMER CUSTOMER CUSTOMER CUSTORIA CUSTOMER CUSTORIA CUSTOMER CUSTORIA CUSTOMER CUSTORIA CUSTORIA CUSTOMER CUSTORIA CUS	Customer 3rd MOI (As) •	Customer 4th MOI (AE) *
	Customer Total Loss     Category	Estimate MOI (All) •	Estimate MOI Appraiser Type (All) First Assign MOI Appraiser Type	Estimate MOI Inspection Location Type (All)  First Assign MOI Inspection Location Type	Estimate MOI Inspection Type (All) First Assign MOI Inspection Type
2	Select a <b>MOI Filters</b> option from the following dropdown categories:	(AII)  Latest Assign MOI (AII)  Latest File MOI (AII)  V	(All)   Latest Assign MOI Appraiser Type (All)  Latest File MOI Appraiser Type (All)	(All)  Latest Assign MOI Inspection Location T (All)  Latest File MOI Inspection Location Type (All)  V	(AU)  Latest Assign MOI Inspection Type (AI)  Latest File MOI Inspection Type (AI)
	<ul><li>Estimate</li><li>First Assignment</li></ul>				

- Latest Assignment
- Latest File





#### Report Filters, continued

#### **Date Filter**

Stage	Description		
1	Date Range Selection: Select either Custom or		
	Fixed Date Range.		
2	Custom Date Range: Select one of the date range		
	options from the dropdown.		
3	Start/ End Date Picker: Select or enter a Start and		
	End Date, if Fixed the Date Range Selection is		
	chosen.		

Date Filters	
Date Range Selection	
Custom Date Range	•
Custom Date Range	
Prior Month	•
Start Date Picker	End Date Picker
6/1/2023	6/30/2023

### **Data Filter**

Stage	Description	Data Filters		
1	Select an option from the dropdowns in the <b>Claim</b>	Airbags Deployed	Claim File Suffix	File Type
	section to filter by claim	(All)	(All)	(All)
	details.	Source Request Description	Loss Category	Quick Estimate Flag
2	Select an option from the	(All) 🔻	(All) 🔹	(All) 🔹
	dropdowns in the	TL Flag (All)	Smart TL Flag (All)	
	Appraiser section to filter		Appraiser	
	by Appraisers involved with	Appraiser Type	Appraiser	
7		(All) 🔻	(All) 🔹	
3	Select an option from the		Condition	
	dropdowns in the	Primary Impact Point	Secondary Impact Point	Vehicle Age (Group)
	<b>Condition</b> section to filter	Vehicle Driveable Flag	Odometer Range	
	by condition attributes for	(All)	(All)	
	the vehicle involved with		Vehiele	
	the claim.	Malifada Madaa	venicie	Mahiala Oscara
4	Select an option from the	(All)	(All)	(All)
	dropdowns in the <b>Vehicle</b>		Severity Range	
	section to filter by the type	Appraisal Severity Range	Total Loss Severity Range	
	of vehicle involved with the	(All)	(All)	
	claim.			
5	Select an option from the			
	dropdowns in the <b>Severity</b>			
	Range section to filter by			
	severity damage the			
	vehicle sustained involved			
	with the claim			
L		1		



## **Dashboard Navigation**

Stage	Description		
1	Hover over dashboard elements to viev additional details.	Smart TL Flag Smart TL 17.0% Smart TL % of Total Claim : 17.0% Claim Count: 8,134	
2	<ul> <li>Click Download Crosstab to download the I format.</li> <li>A. Choose the <b>Download Crosstab</b> export option.</li> <li>B. Select the desired <b>sheet</b> from the Download Crosstab popup.</li> <li>C. Then click <b>Download</b> to complete the export.</li> </ul>	Detail Data in an Excel or CSV          Download Crosstab       ×         Select a sheet from this dashboard       It is overall M         Ist Overall M       Accuracy ID R         Claim Count       Date Range S         False Positiv         Select Format         Image: Excel       CSV	
3	Select the Sort icon to bake the list appear <b>Descending</b> order.	in <b>Ascending</b> or	
4	Select the <b>plus</b> (+) sign to add or <b>minis</b> (-) s remove a Demention from the table.	Dimension 3 Ar Unvalid	



## Summary Tab

Summary Trending Match/Follow							
CCC	PMOI Dashboa DEMO Compan	ard y	F	Hierarchy	Predictive	Date ▼ D	oata ▼   🕅 ?
Date Range : 12/1/2022 -	12/8/2023					Data Li	ast Refreshed: 10/25/2023 4:05:52 PM
Claim Count	281.7К	Smart TL	L Flag	Claim Count by Vehicle A	ge Group	Claim Count by Custome Unknown/Inva 0.0%	er Total Loss Category
Accuracy ID Rate	03.00/		5mart IL 13.4%	Newer Group         2.9%           1 - 3 Years Old         16.5%	40,014	Predicted Rep 0.0% Predicted Rep Predicted Bor 0.0%	1
Accuracy in Trate	63.67			4 - 6 Years Old 18.5%	51,092	No Regional Obvious Total 0.5%	4 1,252 1,396
Total Loss ID Rate	9 44.4%	Nex Blaste		Unknown Age Group 7 Years and 35.5%	74,898	Probable Tota 4.2% Predicted Tot 9.9% Repair	11,917 27,834 55,588
False Positive Rat	te 5.5%	88.6%		Claim Count by Severity	Range	Claim Count by Appraise	183,723
1st Overall MOI Fo	ollow 27.4%	Select PMOI KPI for map	and right-hand charts	\$0.00 27.6% \$0.01 to \$500 1.0% \$500 to \$1,000 5.0%	2,948 13,966	Independent Appraiser 4.2%	11,800
Rate First Assign	Claim Count of To	Claim Count tal by Input Vehicle Owner State	3	\$1,000 to \$2,0 \$2,000 to \$3,0 \$3,000 to \$4,0 \$4,000 to \$5,0 <b>8</b> ,5%	41,187 33,423 23,920 17,599	Repair Facility 22.4%	83,231
			VT NH	\$5,000 to \$10, 14.9% \$10,000 to \$5 10.3% \$50,000 & Up 0.1%	41,836 28,895 297	Staff Appraiser 42.2%	118,859
WA	MT ND MN WI WY SD IA	IL IN OH PA	Y MA RI	Claim Count by Primary P	201	Claim Count by Custome	er 1st MOI
OR	NV CO NE MO	KY WV MD D	YE .	Water 0.1% Other Collision 0.8%	324	Offer Repair 0.0% SNAP 0.0%	52 120 485
CA	AZ UT KS	AR TN VA NC	DC	Total Loss 1.4% Other Non-Co., 3.3%	3,925 9,332	Open Shop 0.2% Field 1.0%	537 4,378
GU	TX	GA GA	Claim Count of To	tal Side Impacts 7.9% Rear Impacts 12.9%	22,208	Quick Estima 2.1% Staff 7.5%	5,850
HI	4	FL	PR 0.0% 20.8	Front Impacts 17.8% 96 Unknown 55.9%	49,707 157,555	DRP 9.5% Mobile App 16.1% Others 61.0%	28,807 45,435 171,718
Copyright @ 2023 CCC Inte	elligent Solutions. All Rights Reserved, Co	Infidential - use and distribution is subject	to the restrictions of the applicable C	CCC license agreement.			
Stage				Descriptio	n		
1	Displays the	following KF	ls and their	respective	value based o	on the filte	rs selected:
		unt .			- 1		ID Data
	Claim Count     Accuracy ID Rate     Iotal Loss ID Rate     False Positive Rate     Ist Overall MOL Follow Rate						
					mate		
2	The <b>Smart TL Flag</b> pie chart displays the Smart Total Loss and Non Photo						
7	percentages based on the filters selected.					d Draakauta	
3	Select a <b>KP</b>	from the aro	paown to p	opulate the	e dashboards F	iex map ar	id Breakouls.
					Total Loss ID Rate	by Input Vehicle	Owner State
	Select PMOI KPI for map and right-hand charts						
	Total Loss ID Rate			•	Total Loss ID Bata	by Vahiala Aga (	Sroup
			•		Total Loss ID Rate	by venicle Age (	stoup
					Current Yr or Newer Group	995	
4	Displays the	e selected KP	l in a <b>Hex M</b> a	<b>ap</b> view. Th	e gradient leg	end displa	ys how the
	percentage	s are distribu	ted through	nout the das	shboard view.		
5	Displays the filters selec	following Br ted:	eakout attri	ibutes and t	heir respectiv	ve values b	ased on the
	<ul> <li>Vehicle</li> </ul>	Ade Group	Custor	mer Total I	vronete <sup>()</sup> 220	• Savari	ty Range
	• venicie	, Age of oup	- 000001		USS Category	• 00/011	ty nange





### **Trending Tab**





#### Match/ Follow Tab



Stage	Description
1	This section shows the Average Method of Inspection (MOI) KPIs and the Average
	MOI Follow Rates percentages.
2	Displays the <b>FNOL Match %</b> for each First Notice of Loss (FNOL) category.
3	Displays the <b>Method of Inspection</b> in a line chart to show the MOI trendline for the
	date range selected.

