

# PMOI Dashboard

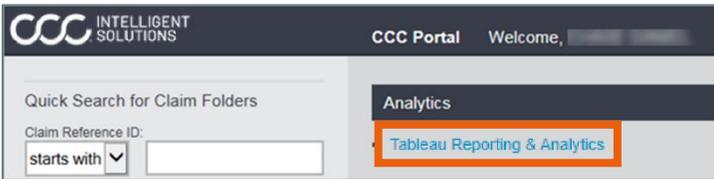
## Introduction

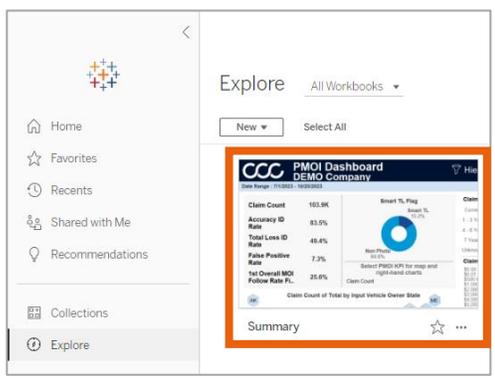
The **PMOI Dashboard** measures the Predictive Method of Inspection (PMOI) products performance for Total Loss vehicles with and without a PMOI completed. Use this dashboard to understand what is driving performance and see how model optimization is occurring over time.

The dashboard is divided into three (3) main tabs of increasing granularity:

- Summary
- Trending
- Match / Follow

## Predictive Matched Detail Report

Step	Description
1	Enter your <b>User ID</b> and <b>Password</b> to login to the CCC® Portal.
2	Click the <b>Tableau Reporting &amp; Analytics</b> link in the Analytics section of the CCC® Portal home page. A new Analytics window opens. 
3	Click <b>Explore</b> on the left side panel.
4	Select <b>All Workbooks</b> from the dropdown.
5	Select the <b>PMOI Dashboard</b> .



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# PMOI Dashboard, Continued

## Report Filters

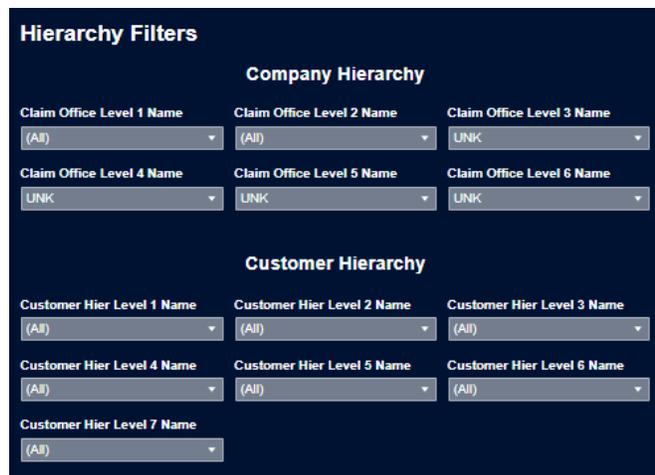


- Select the **Question Mark** icon to enable a help overlay for dashboard tips.
- Select the **Book** icon to open the dashboard glossary.
- **Date Range:** Displays the **Start/End** date selected from the Date filter.
- **Date Last Refreshed:** Displays the **Date/Time** the data was last refreshed.

**Note:** Click **Apply** to set the changes to the selection made where applicable.

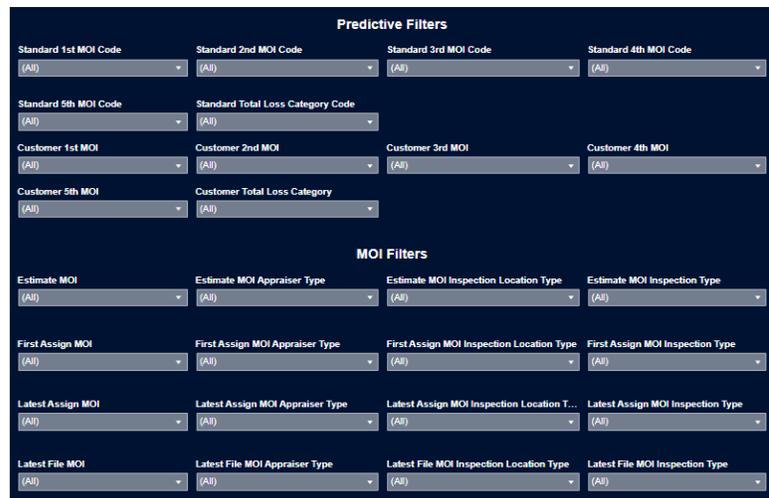
## Hierarchy Filters

Stage	Description
1	In the <b>Company Hierarchy</b> section select one or multiple names from each Level.
2	In the <b>Customer Hierarchy</b> section select one or multiple names from each Level.



## Predictive Filters

Stage	Description
1	Select a <b>Predictive Filters</b> option from the following dropdown categories: <ul style="list-style-type: none"> <li>• <b>Standard MOI Code</b></li> <li>• <b>Standard Total Loss Category Code</b></li> <li>• <b>Customer MOI</b></li> <li>• <b>Customer Total Loss Category</b></li> </ul>
2	Select a <b>MOI Filters</b> option from the following dropdown categories: <ul style="list-style-type: none"> <li>• <b>Estimate</b></li> <li>• <b>First Assignment</b></li> <li>• <b>Latest Assignment</b></li> <li>• <b>Latest File</b></li> </ul>



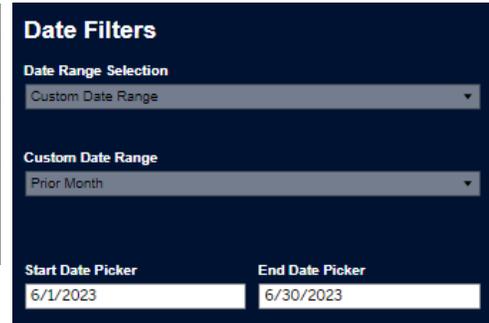
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# PMOI Dashboard, Continued

## Report Filters, continued

### Date Filter

Stage	Description
1	<b>Date Range Selection:</b> Select either <b>Custom</b> or <b>Fixed Date Range</b> .
2	<b>Custom Date Range:</b> Select one of the date range options from the dropdown.
3	<b>Start/ End Date Picker:</b> Select or enter a <b>Start</b> and <b>End Date</b> , if Fixed the Date Range Selection is chosen.



### Data Filter

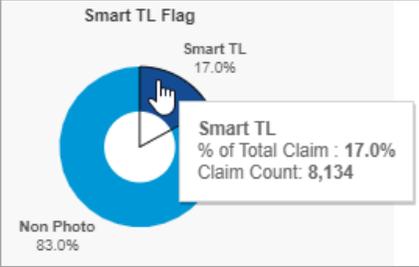
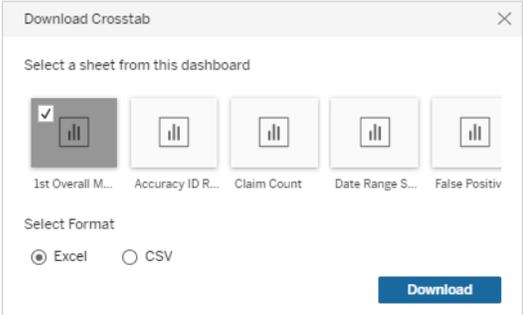
Stage	Description
1	Select an option from the dropdowns in the <b>Claim</b> section to filter by claim details.
2	Select an option from the dropdowns in the <b>Appraiser</b> section to filter by Appraisers involved with a claim.
3	Select an option from the dropdowns in the <b>Condition</b> section to filter by condition attributes for the vehicle involved with the claim.
4	Select an option from the dropdowns in the <b>Vehicle</b> section to filter by the type of vehicle involved with the claim.
5	Select an option from the dropdowns in the <b>Severity Range</b> section to filter by severity damage the vehicle sustained involved with the claim.



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# PMOI Dashboard, Continued

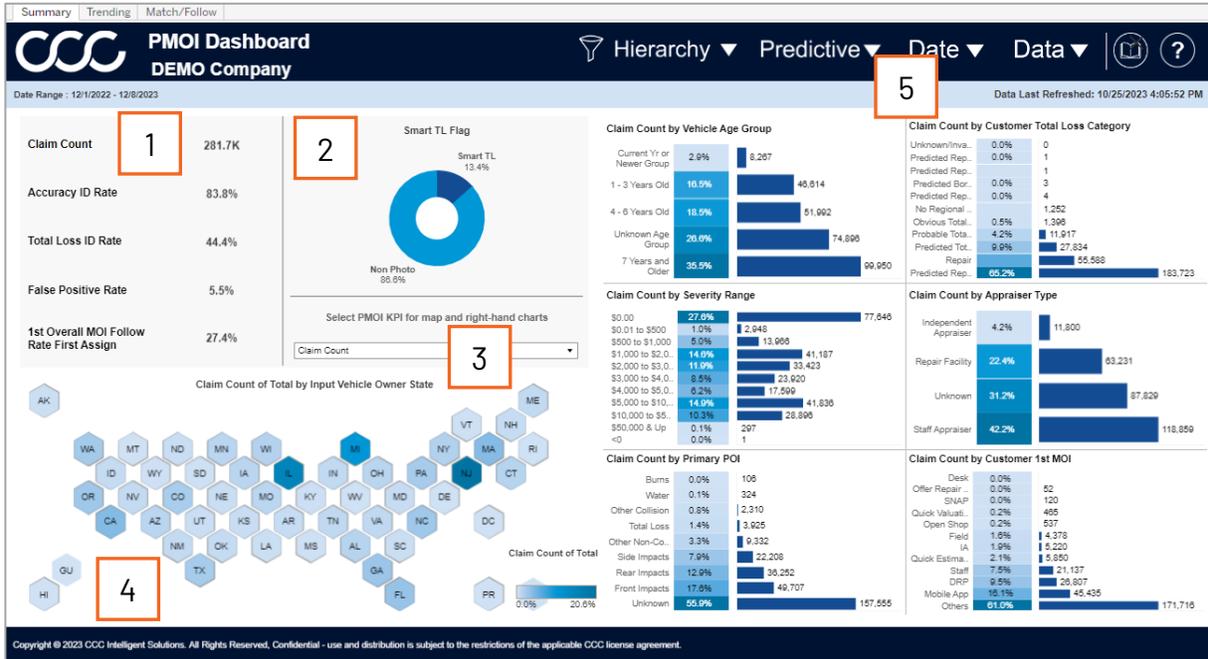
## Dashboard Navigation

Stage	Description
1	<p>Hover over dashboard elements to view additional details.</p> 
2	<p>Click Download Crosstab to download the Detail Data in an Excel or CSV format.</p> <ol style="list-style-type: none"> <li>Choose the <b>Download Crosstab</b> export option.</li> <li>Select the desired <b>sheet</b> from the Download Crosstab popup.</li> <li>Then click <b>Download</b> to complete the export.</li> </ol> 
3	<p>Select the Sort icon to make the list appear in <b>Ascending</b> or <b>Descending</b> order.</p> 
4	<p>Select the <b>plus (+)</b> sign to add or <b>minus (-)</b> signs to remove a Dimension from the table.</p> 

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# PMOI Dashboard, Continued

## Summary Tab

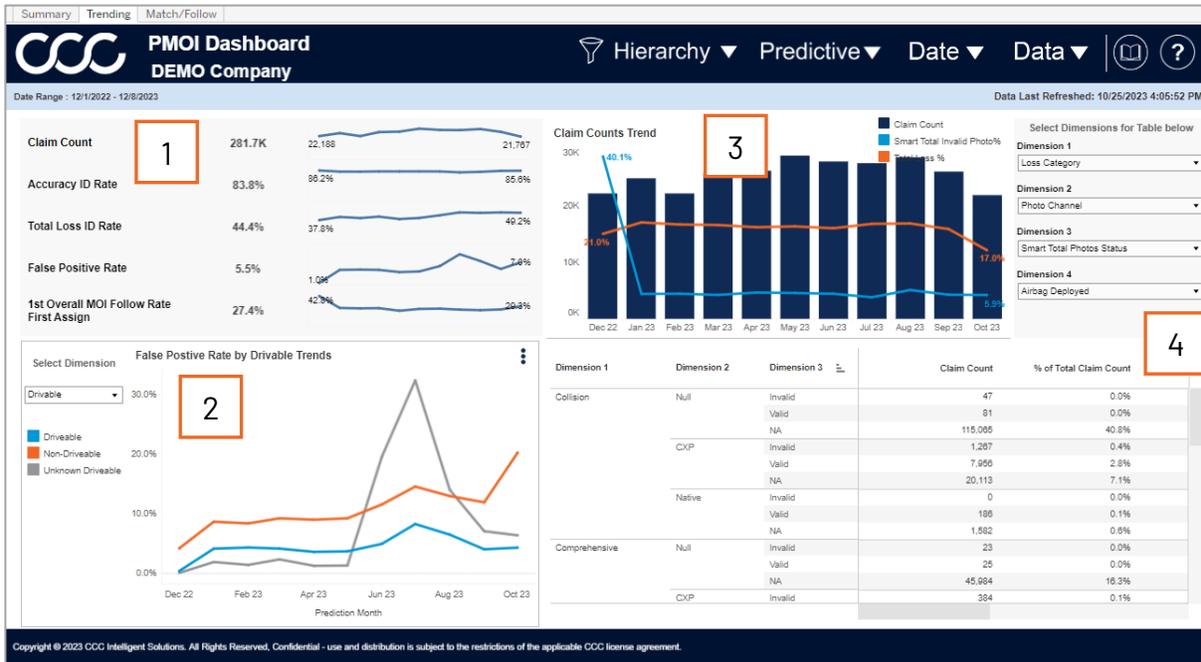


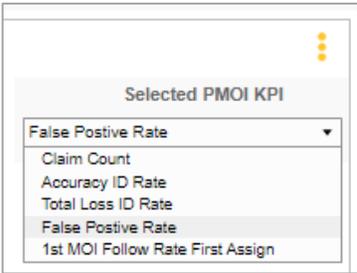
Stage	Description
1	Displays the following KPIs and their respective value based on the filters selected: <ul style="list-style-type: none"> <li>Claim Count</li> <li>Accuracy ID Rate</li> <li>Total Loss ID Rate</li> <li>False Positive Rate</li> <li>1st Overall MOI Follow Rate</li> </ul>
2	The <b>Smart TL Flag</b> pie chart displays the Smart Total Loss and Non Photo percentages based on the filters selected.
3	Select a <b>KPI</b> from the dropdown to populate the dashboards Hex Map and Breakouts. <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="border: 1px solid gray; padding: 5px; margin: 5px;">                         Select PMOI KPI for map and right-hand charts  <input type="text" value="Total Loss ID Rate"/> </div> <div style="text-align: center;"> </div> </div>
4	Displays the selected KPI in a <b>Hex Map</b> view. The gradient legend displays how the percentages are distributed throughout the dashboard view.
5	Displays the following Breakout attributes and their respective values based on the filters selected: <ul style="list-style-type: none"> <li>Vehicle Age Group</li> <li>Customer Total Loss Category</li> <li>Severity Range</li> <li>Appraiser Type</li> <li>Claim Count</li> <li>Customer 1st MOI</li> </ul>

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# PMOI Dashboard, Continued

## Trending Tab

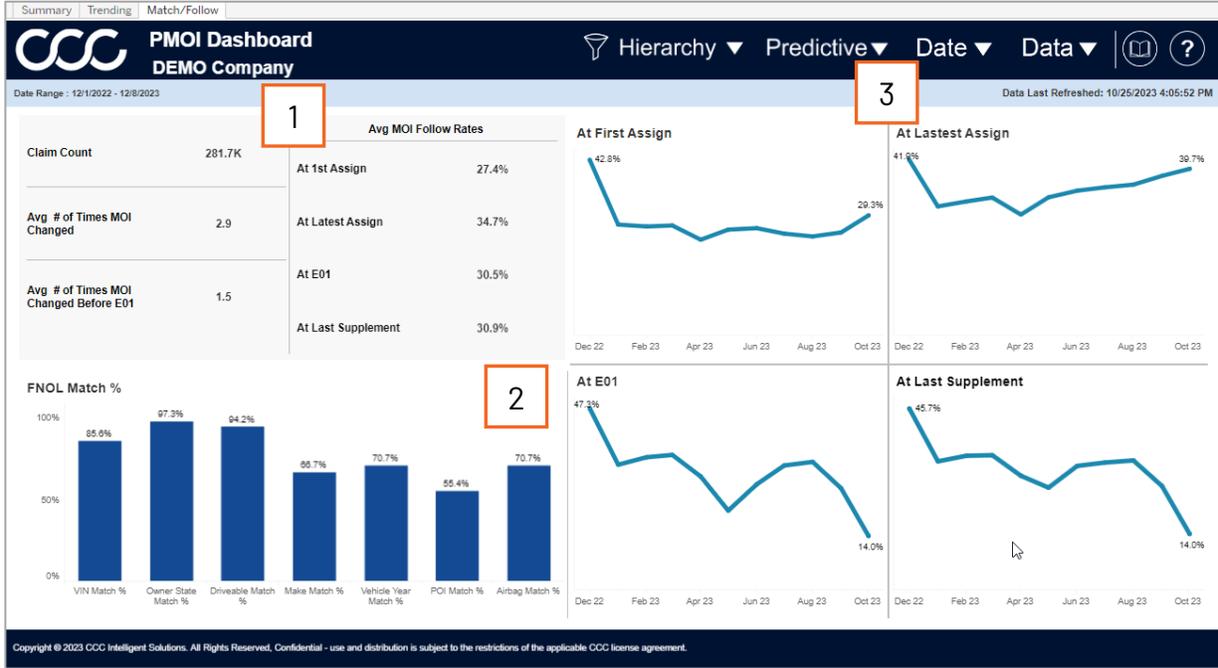


Stage	Description
1	<p>Displays the following KPIs and their respective value based on the filters selected:</p> <ul style="list-style-type: none"> <li>Claim Count</li> <li>Accuracy ID Rate</li> <li>Total Loss ID Rate</li> <li>False Positive Rate</li> <li>1<sup>st</sup> Overall MOI Follow Rate</li> </ul>
2	<p>View the selected <b>PMOI KPI</b> by the selected <b>Dimension</b> in a line chart in the dashboard.</p> <ul style="list-style-type: none"> <li>Select an option from the <b>Select Dimension</b> dropdown to change dimension.</li> <li>Click the <b>ellipsis</b> icon to change to PMOI KPI displayed.</li> </ul> 
3	<p>View the <b>Claim Count Trends</b> in a bar and line chart for the <b>Claim Count</b>, <b>Smart Total Invalid Photo %</b>, and <b>Total Loss %</b> based on the Date Range selected.</p>
4	<ul style="list-style-type: none"> <li>Use the dropdowns in the <b>Select Dimension for Table</b> section to select the dimensions you would like to appear in the table along the <b>PMOI MPIs</b>.</li> <li>Use the scroll bar to view additional KPIs.</li> </ul>

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# PMOI Dashboard, Continued

## Match/ Follow Tab



Stage	Description
1	This section shows the <b>Average Method of Inspection (MOI) KPIs</b> and the <b>Average MOI Follow Rates</b> percentages.
2	Displays the <b>FNOL Match %</b> for each First Notice of Loss (FNOL) category.
3	Displays the <b>Method of Inspection</b> in a line chart to show the MOI trendline for the date range selected.

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