



## What's New – MOI Core Reporting

**Introduction** New Method of Inspection (MOI) attributes will help carriers identify how claims were initiated. This will NOT adjust any current attributes in existing reports and subscriptions. New values will target the last assignment before the estimate of record, and if that is absent the values for the estimate of record. Each subject area in the core reporting will have the initial body of work identified in the MOI. The attributes will encapsulate who, where, and how the estimate was completed, and a common MOI value derived from those prior three values.

**Note:** Visit the glossary to view a full list terms and definitions.

### Users & Applications Impacted

The following CCC ONE® Analytics report builders have been updated with new MOI attributes:

<ul style="list-style-type: none"> <li>• Create a Collision Estimating report (company and national industry data)</li> </ul>	<ul style="list-style-type: none"> <li>• Create a Collision Estimating report (company and state industry data)</li> </ul>
<ul style="list-style-type: none"> <li>• Create a Collision Estimating report (company data only)</li> </ul>	<ul style="list-style-type: none"> <li>• Create a Collision Estimating report (state and national industry data only)</li> </ul>
<ul style="list-style-type: none"> <li>• Create a Repair Status - CSI report</li> </ul>	

The following CCC ONE® Analytics Standard Reports have been updated with new MOI attributes:

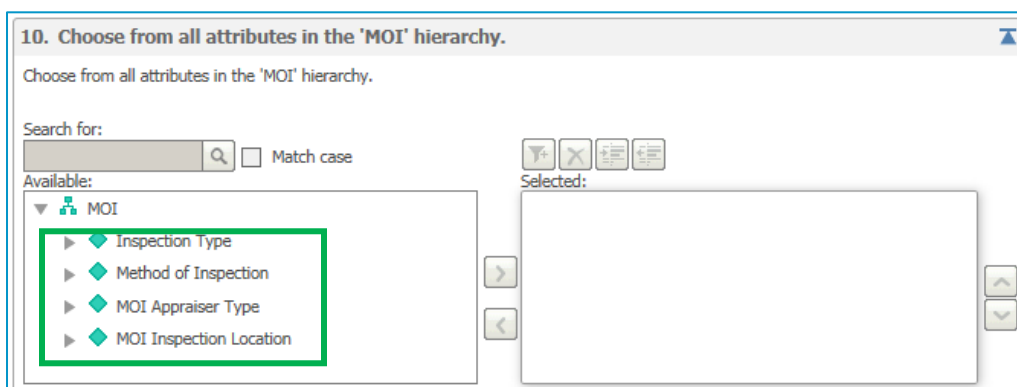
<ul style="list-style-type: none"> <li>• Collision Estimating Claim Detail Report</li> </ul>	<ul style="list-style-type: none"> <li>• Claim Insight Claim Detail Report</li> </ul>
<ul style="list-style-type: none"> <li>• Repair Status Insurance CSI Detail Report</li> </ul>	

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## What's New – MOI Core Reporting, Continued

**MOI Attributes** Current desk review reporting provides insight to the appraiser type and inspection location. When the inspection location is set to desk review it does not provide detail such as, was it completed by pictures, video, auto detection of damage. These elements are important to determine how an insurance company is leveraging its resources and to determine where the rollout on solutions would be effective.

New prompts are based on MOI data and include new values brought into the report.



### MOI Report Attributes:

<b>Inspection Type:</b> How the inspection was completed, new to reporting.			
• Physical	• Video	• Photo	
• Quick Estimate	• Estimate in Hand	• Photo Analytics	
• Unknown	• Blank		
<b>Method of Inspection:</b> Values that define Where a MOI was conducted.			
• Field	• Desk	• Drive-In	• Repair
• Facility	• Non Drive-In	• Other	• Virtual**
• Home	• Work	• Salvage Yard**	• Demand Estimate
• Unknown	• Blank		
<i>** Indicates an additional field for reporting.</i>			
<b>MOI Appraiser Type:</b> Who inspected the vehicle.			
• Staff	• DRV*	• RF	• IA
<i>*For reporting indicates a Staff Appraiser type with the MOI Inspection Location of Drive In.</i>			
<b>MOI Inspection Location:</b> Where the inspection was completed, as seen in similar reports.			

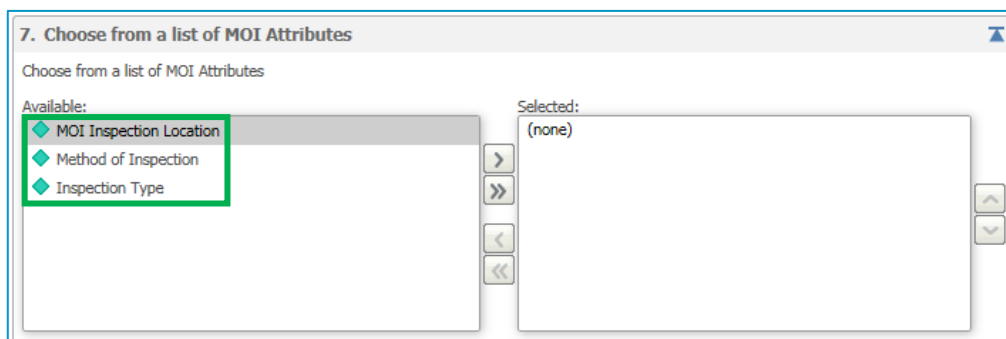
**Note:** The order of these reports these is not indicative of where the prompts will show on all reports.

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## What's New – MOI Core Reporting, Continued

### MOI Attributes

New MOI attributes have been added to the report builder. These attributes will not affect your existing reports and will be added to the bottom of the report builder and the standard reports.



**Note:** The order of these reports these is not indicative of where the prompts will show on all reports.

### Qualify/ Filter Report Results

New values are available in the **Qualify/ Filter report results** prompts. Use these to filter on specific MOI values.



**Note:** The order of these reports these is not indicative of where the prompts will show on all reports.

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## What's New – MOI Core Reporting, Continued

### Qualify/ Filter Report Results

Executed reports will display the selected metrics and attributes. Older Inspection Type data that was not defined will show as Unknown. As new assignments are created the Inspection Type field will show the kinds of MOIs that were completed.

MOI Appraiser Type	MOI Inspection Location	Inspection Type	Method of Inspection	Avg Total Cost of Repairs
Staff Appraiser	Repair Facility - DRP	Physical	Staff Field	
		Unknown	Staff Field	\$
	Drive-In	Estimate in Hand	Staff Driveln	\$
		Unknown	Staff Driveln	\$
	Home	Physical	Other	\$
		Unknown	Other	\$
	Non Drive-In	Physical	Staff Field	\$
		Unknown	Staff Field	\$
	Desk	Photo	Staff Desk	\$
		Video	Staff Desk	\$