Estimate Review Line Detail Insights Dashboard

Overview This job aid reviews the key features and design of the Estimate Review Line Detail Insights Dashboard. This dashboard was created to help understand Line-Level behaviors by appraisers and reviewers regarding the accuracy of writing an estimate. It allows managers and individuals to see cost savings of reinspection teams and the accuracy of their appraisers.

The Estimate Review Line Detail dashboard helps address these use cases:

- Allows for a more granular study into Line Level Estimate Review Data.
- Allows reviewer managers to compare how their team is performing against the average.
- Reviewer managers can compare how individual reviewers are performing against their teammates.
- View how many reviews were completed and the associated cost savings, broken out by appraiser, appraiser state, appraiser type, etc.
- Analyze trends over time by specific metrics or breakout attributes.
- Identify claims that require action as identified through the dashboard.

Access Estimate Review Line Detail Insights Dashboard Follow the steps below to access the Estimate Review Line Detail Insights Dashboard via the CCC® Portal.

| Step | Action | | | | | | | | |
|------|---|--|--|--|--|--|--|--|--|
| 1 | Enter your User ID and Password | Enter your User ID and Password to login to the CCC [®] Portal. | | | | | | | |
| 2 | Click the Tableau Reporting & Analytics link in the Analytics section of the CCC [®] Portal home page. A new Analytics window opens. | Quick Search for Claim Fold Claim Reference ID: starts with | CCC Portal Welcome, ers Analytics • Tableau Reporting & Analytics | | | | | | |
| 3 | Click Explore on the left-side panel. | 静 | Explore All Workbooks - | | | | | | |
| 4 | Select All Workbooks from the drop-down. | Home | New Select All Sort By: Name (a-z) | | | | | | |
| 5 | Select the Estimate Review Line Detail Insights Dashboard. | Recents Shared with Me Recommendations Collections Explore | CCC Extension Review Line Octob Data/option: Genese Conserver The server of the serve | | | | | | |

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Dashboard Filters

 Image: Section 2 - 9/27/2024
 Estimate Review Line Detail Insights: Demo Company
 Vehicle
 Hierarchy
 Date
 Data
 Image: Detail Insights: Demo Company

 Date Range: 9/1/2023 - 9/27/2024
 Data Last Refreshed: 2/16/2024 9:37:36 PM
 Hide Trends
 Hide Trends
 Hide Trends

- Displays the Date Range based on the selection from the Date filter.
- The **Data Last Refreshed** indicates the last date and time the data was refreshed in the dashboard.
- The Hide/Show Trends toggle hides/shows the left-side trends panel.
- Select the **Book** icon to view the glossary.
- Select the **Question Mark** icon to enable a help overlay for dashboard tips.

Note: When available click Apply to set the changes to the selection made.

Vehicle Filters:

| Stage | Description |
|-------|---|
| 1 | Displays the Vehicle Type filter options. |
| 2 | Displays the Vehicle Condition filter options. |
| 3 | Displays the Vehicle Body Style filter options. |

| Vehicle Filters | |
|--------------------|--------------------|
| Vehicle Type | Vehicle Source |
| (All) | ▼ (AII) |
| Vehicle Condition | Vehicle Year |
| (All) | ▼ (AII) |
| Vehicle Body Style | Vehicle Door Style |
| (All) | ▼ (AII) |

Hierarchy Filters:

| Stage | Description |
|-------|---|
| 1 | Displays the Reviewer Hierarchy filter options. |
| 2 | Displays the Appraiser Management Hierarchy |
| | filter options. |
| 3 | Displays the Appraiser Claim Office Hierarchy |
| | filter options. |
| 4 | Displays the Staff Claim Office Hierarchy filter |
| | options. |

| Reviewer | | |
|---|---|--|
| Reviewer Mamt Level 1 | | Reviewer Mamt Level 2 |
| Unknown (0) | • | Unknown (0) |
| | | |
| Reviewer Mgmt Level 5 | | Reviewer Mgmt Level 6 |
| Unknown (0) | • | 0 (Unknown) |
| Appraiser Management | | |
| Appraiser Mgmt Level 1 | | Appraiser Mgmt Level 2 |
| Unknown (0) | • | Unknown (0) |
| Appraiser Momt Level 5 | | Appraiser Mamt Level 6 |
| Unknown (0) | • | Unknown (0) |
| Appraiser Claim Office Claim Office Level 1 | - | Claim Office Level 2 |
| Unknown (0) | | |
| Unknown (0) Claim Office Level 5 | | Claim Office Level 6 |
| Unknown (0) Claim Office Level 5 Unknown (0) | • | Claim Office Level 6 Unknown (0) |
| Unknown (0) Claim Office Level 5 Unknown (0) Staff Claim Office | • | Claim Office Level 6 Unknown (0) |
| Unknown (0) Claim Office Level 5 Unknown (0) Staff Claim Office Staff Claim Office Level 1 | • | Claim Office Level 6 Unknown (0) |
| Unknown (0) Claim Office Level 5 Unknown (0) Staff Claim Office Staff Claim Office Level 1 Unknown (0) | • | Claim Office Level 6 Unknown (0) Staff Claim Office Level 2 Unknown (0) |
| Unknown (0) Claim Office Level 5 Unknown (0) Staff Claim Office Staff Claim Office Level 1 Unknown (0) Staff Claim Office Level 5 | • | Claim Office Level 6 Unknown (0) Staff Claim Office Level 2 Unknown (0) Staff Claim Office Level 6 |

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Dashboard Filters, continued Date Filters:

| Stage | Description | Data Filtore |
|-------|--|----------------------|
| 1 | Anchor Date Selection: Select a specific date for | Date Filters |
| | the selection chosen. | Anchor Date |
| 2 | Date Range Selection: Select either a Custom Date | Assignment Sent Date |
| | Range or a Fixed Date Range. | |
| 3 | Custom Date Range: Select a Rolling, Current, Prior, | Date Range Selection |
| | etc. date range option, when the Date Range | oution bate range |
| | Selection dropdown option Custom Date Range is | Custom Date Range |
| | selected. | Rolling 1 Year |
| 4 | Start/End Date Picker: Enter or select a Fixed date | |
| | from the fields, when the Date Range Selection | Start Date |
| | dropdown option Fixed Date Range is selected. | 10/1/2023 |

Data Filters:

| Stage | Description | Data Filters | |
|-------|---|---------------------------|-----------------------|
| 1 | The Claim filter options allow you to | Claim | |
| | change the type of claim data displayed | Claim Category | Claim Type |
| | in the dashboard | (All) • | Vehicle • |
| | | MOI Inspection Type | MOI Standard Group |
| 2 | The Review filter options allow you to | (All) 🔻 | (All) 🔻 |
| | filter by files that have been or are in | Review | |
| | need of review. | First / Latest Supplement | Supplement Status |
| 3 | The Reason and MOR Filters options | First & Unsupplemented • | (All) • |
| | allow you to filter by estimate reason | Reviewed File Type | Reviewed File Version |
| | and MOP (Mathad of Painsportion) | (AII) • | (All) 🔻 |
| | and hok (nethod of keinspection). | Reason and MOR Filters | |
| 4 | The Appraiser/Reviewer filter options | Descent d | D 2 |
| | allow you to filter by appraiser's name | | |
| | and information | (| (r m) |
| | and mormation. | MOR Group | MOR Type |
| | | (All) 🔻 | (All) • |
| | | Appraiser / Reviewer | |

Appraiser Type Appraiser State (All) ▼ (All) ٠ Secondary Company Name

•

Secondary Company

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•

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End Date 3/31/2024

Estimate Review Line Detail Insights Summary

The Estimate Review Line Detail Insights tab allows users to select multiple KPIs to trend over time as well as a variety of KPIs broken down by reviewers, appraisers, etc.

| Date Range: 9/1/2023 | 3 - 9/27/2024 | Data Las | t Refreshed: 2/16/2024 9:37:36 PM | | | | | | Hide Trend |
|----------------------|--------------------|--------------------|--|---|---------------------------|---|--|--|--|
| Trends: Day | (Multiple values) | 2 - | Breakout Attribute: Reviewer | | | g Actual Diff TCOR | Avg Expected Diff TCOR | Avg Varianc TCOR | e Line Count |
| - | | | | | Grand Total | -\$29 | -\$46 | \$3 | 49,86 |
| | | Λ | Attributo: Z | Reviewer N | ame 1 (3048@demo) | | -\$18 | | 28 |
| | | | Authbule. 3 | Reviewer Nam | ne 29 (78065@demo) | -\$15 | -\$20 | \$0 | 37 |
| Avg Actual Diff | | | Reviewer Name | Reviewer Name | e 140 (51240 adomo) | -\$6 | -\$17 | \$11 | 38 |
| TCOK | -\$15 | $ \rangle \wedge$ | Search: | Reviewer Name | 140 (55205 | -\$59 | -\$63 | \$1 | 182 |
| | \sim | | | Reviewer Name | e ^{617 (17402} b | -\$27 | -\$53 | \$13 | 234 |
| | | -519 | | 4 Reviewer Name | 1214 (71751) | -\$56 | -\$62 | -\$3 | 72 |
| | | \sim | Measure Names | Reviewer Name | 1355 (51821@demo) | -\$58 | -\$58 | \$0 | 18 |
| | | | (Multiple values) • | Reviewer Name | 1355 (84148@demo) | -\$42 | -\$45 | \$0 | 62 |
| | ٨ | | | Reviewer Name | 1616 (57865@demo) | -\$14 | -\$14 | \$0 | 4 |
| Avg Expected Diff | Avg Expected Diff | | | Poviewer Name | 1624 (56259@domo) | | -\$53 | | 65 |
| TCOR | -\$41 | -549 | | | 1024 (30236@dellio) | | | | |
| | -541 | | Breakout Attribute(s): | Reason 1, Reason 2, Reas | son 3, All | | | I | |
| Avg Variance | -541 | | Breakout Attribute(s): Attribute 1: Resson 1 | Reason 1, Reason 2, Reas | son 3, All Avg Actu | al Diff A | vg Expected / | lvg Variance TCOR | Line Count |
| Avg Variance TCOR | -541 | | Breakout Attribute(s): Attribute 1: Reason 1 • | Reason 1, Reason 2, Reas | son 3, All Avg Actu | al Diff Ar TCOR -\$29 | vg Expected // Diff TCOR -\$46 | vg Variance TCOR \$3 | Line Count 49,866 |
| Avg Variance TCOR | -541 | -549 | Breakout Attribute(s): Attribute 1: Reason 1 • Attribute 2: Desere 2 | Reason 1, Reason 2, Reas Attribute 1 Grand Total Basecoat Reduction | son 3, All | al Diff Ar ICOR -\$29 -\$15 | vg Expected / Diff TCOR -\$46 -\$26 | vg Variance TCOR \$3 \$6 | Line Count 49,866 412 |
| Avg Variance TCOR | -541 | | Breakout Attribute(s): Attribute 1: Reason 1 • Attribute 2: Reason 2 • | Reason 1, Reason 2, Reas Attribute 1 Grand Total Basecoat Reduction Claim Scope OW | son 3, All | al Diff Ar rCOR -\$29 -\$15 -\$49 | vg Expected // Diff TCOR -\$46 -\$26 -\$80 | vg Variance TCOR \$3 \$6 \$4 | Line Count 49,866 412 3,484 |
| Avg Variance TCOR | -541 \$11 | -549 | Breakout Attribute(s): Attribute 1: Reason 1 • Attribute 2: Reason 2 • Attribute 3: | Reason 1, Reason 2, Reas Attribute 1 Grand Total Basecoat Reduction Claim Scope UW | con 3, All | al Diff Ar FCOR -\$29 -\$15 -\$49 \$35 | vg Expected Diff TCOR -\$46 -\$26 -\$80 \$51 | vg Variance TCOR \$3 \$6 \$4 -\$1 | Line Count 49,866 412 3,484 481 |
| Avg Variance TCOR | -541 | .549 | Breakout Attribute(s): Attribute 1: Reason 1 • Attribute 2: Reason 2 • Attribute 3: Reason 3 • | Attribute 1 Grand Total Basecot Reduction Claim Scope UW DiscountMarkup | son 3, All Avg Actu | al Diff Ar FCOR -\$29 -\$15 -\$49 \$35 -\$15 | vg Expected Diff TCOR -\$46 -\$26 -\$80 \$51 -\$34 | Vyg Variance TCOR \$3 \$6 \$4 -\$1 \$1 | Line Count 49,866 412 3,484 481 96 |
| Avg Variance TCOR | -541 | 549 | Breakout Attribute(s): Attribute 1: Resson 1 • Attribute 2: Resson 2 • Attribute 3: Resson 3 • | Reason 1, Reason 2, Reas Attribute 1 Grand Total Basecoat Reduction Claim Scope UW Discount/Markup Included Operation | con 3, All | -\$29 -\$15 -\$49 \$35 -\$15 -\$23 | vg Expected // Diff TCOR -\$46 -\$26 -\$80 \$51 -\$34 -\$34 | Vyg Variance TCOR \$3 \$6 \$4 -\$1 \$1 \$1 | Line Count 49,866 412 3,484 481 966 998 |
| Avg Variance TCOR | -541 | .549 | Breakout Attribute(s): Attribute 1: Reason 1 • Attribute 2: Reason 2 • Attribute 3: Reason 3 • Attribute 4: | Attribute 1 Grand Total Basecost Reduction Claim Scope UW Discount/Markup Included Operation Incorrect Adjustment | son 3, All Avg Actu | al Diff Ar (COR - -529 -\$15 -\$49 \$35 -\$15 -\$15 -\$23 -\$23 -\$32 | vg Expected // Diff TCOR -\$46 -\$26 -\$30 \$51 -\$34 -\$48 | Vy Variance TCOR \$3 \$6 \$4 -\$1 \$1 \$1 -\$1 | Line Count 49,866 412 3,484 481 96 998 1,068 |
| Avg Variance TCOR | -541 | 549 | Breakout Attribute(s): Attribute 1: Resson 1 • Attribute 2: Resson 2 • Attribute 3: Resson 3 • Attribute 4: Attribute 4: Attribute 4: | Attribute 1 Grand Total Basecot Reduction Claim Scope UW DiscountMarkup Included Operation Incorret Adjustment Labor OW | con 3, All Avg Actu | | /g Expected // Diff TCOR -\$46 -\$26 -\$80 \$51 -\$34 -\$34 -\$34 -\$34 -\$59 | Vg Variance TCOR \$3 \$6 \$4 -\$1 \$1 \$1 \$1 \$1 \$2 | Line Count 49,866 412 3,484 481 96 998 1,068 8,582 |
| Avg Variance TCOR | -541 | 549 | Breakout Attribute(s): Attribute 1: Reason 1 • Attribute 2: Reason 2 • Attribute 3: Reason 3 • Attribute 4: Attribute 4: | Reason 1, Reason 2, Reas Attribute 1 Grand Total Basecoat Reduction Claim Scope UW Discount/Markup Included Operation Incorrect Adjustment Labor OW Labor OW | ion 3, All Avg Actu | al Diff Ar CCOR | vg Expected // Diff TCOR -\$46 -\$26 -\$80 \$51 -\$34 -\$34 -\$34 -\$48 -\$59 \$35 | Vvg Variance TCOR \$3 \$6 \$4 -\$1 \$1 \$1 -\$1 \$2 -\$1 | Line Count 49,866 412 3,484 481 96 998 1,068 8,582 672 |
| Avg Variance TCOR | -541 511 200 | -549 | Breakout Attribute(s): Attribute 1: Reason 1 • Attribute 2: Reason 2 • Attribute 3: Reason 3 • Attribute 4: Attribute 4: Attribute 4: Measures: Undefine values | Attribute 1 Grand Total Basecoat Reduction Claim Scope UW Discount/Markup Included Operation Incorrect Adjustment Labor UW Missed Damage | son 3, All Avg Actu | al Diff Ar FCOR | rg Expected Diff TCOR -\$46 -\$26 -\$30 \$51 -\$34 -\$34 -\$34 -\$34 -\$59 \$35 \$35 \$31 | vyg Variance TCOR \$3 \$6 \$4 -\$1 \$1 \$1 \$1 \$1 \$1 \$1 \$2 -\$1 -\$1 -\$1 | Line Count 49,866 412 3,484 481 96 998 1,068 8,582 672 124 |

| Stage | Description |
|-------|--|
| 1 | Trends can be filtered by Totals or one of the available time increments. |
| | Note: Hide Trends as needed by selecting the Toggle in the upper-right |
| | corner. |
| 2 | Select Multiple values under the Measures drop-down and click Apply to view |
| | results. |
| 3 | Breakout Attributes include filters such as Appraiser, Claim Types, Salvage |
| | Coordinator, and Vehicle Information. |
| 4 | The Search drop-down allows for including or excluding Attributes. |
| 5 | The options selected from the Measures drop-down are displayed in graph |
| | format. |

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The Review Detail tab provides users a Line Level crosstab of Review **Review Detail** Summary Detail that can be downloaded as an Excel/CSV and selectable

measures.

| Date Range: 9/1/2023 - 9/27/2024 | | Data Last Refreshed: 2/16/202 | 24 9:37:36 PM | | | |
|----------------------------------|-----------------------------|-------------------------------------|---|-----------------|-----------------------------------|------------------------------|
| how Crosstab) Yes) No | Total Rows 49,866 | Measures (Multiple values) | | | 5 | Download Cr |
| Claim Number | Reviewed File Version | Line Description | Appraiser Name + ID | Appraiser Type. | Reviewer Name + ID | Claim Type De Description |
| Claim 2 | E01 | Pre-repair scan | Appraiser Name 91111 (Appraiser Logon Id) | DRP | Reviewer Name 70764 (11436@demo) | Utility Vehicle |
| Claim 3 | S02 | Nameplate "PRIUS" | Appraiser Name 22944 (Appraiser Logon Id) | DRP | Reviewer Name 88994 (2341@demo) | Car |
| Claim 3 | S02 | Emblem | Appraiser Name 22944 (Appraiser Logon Id) | DRP | Reviewer Name 88994 (2341@demo) | Car |
| Claim 3 | S02 | Nameplate "HYBRID SYNERGY DRIVE" w/ | praiser Name 22944 (Appraiser Logon Id) | DRP | Reviewer Name 88994 (2341@demo) | Car |
| Claim 3 | S02 | Tint Color to Match | praiser Name 22944 (Appraiser Logon Id) | DRP | Reviewer Name 88994 (2341@demo) | Car |
| Claim 7 | S01 | R&I bumper assy | 4 praiser Name 5528 (Appraiser Logon Id) | DRP | Reviewer Name 104394 (44258@demo) | Car |
| Claim 7 | S01 | LT Door shell (ALU) | praiser Name 5528 (Appraiser Logon Id) | DRP | Reviewer Name 104394 (44258@demo) | Car |
| Claim 7 | S01 | Partial Refinish Adjustment | Appraiser Name 5528 (Appraiser Logon Id) | DRP | Reviewer Name 104394 (44258@demo) | Car |
| Claim 7 | S01 | LT Door shell (ALU) | Appraiser Name 5528 (Appraiser Logon Id) | DRP | Reviewer Name 104394 (44258@demo) | Car |
| Claim 7 | S01 | Partial Refinish Adjustment | Appraiser Name 5528 (Appraiser Logon Id) | DRP | Reviewer Name 104394 (44258@demo) | Car |
| Claim 7 | S01 | LT Quarter panel | Appraiser Name 5528 (Appraiser Logon Id) | DRP | Reviewer Name 104394 (44258@demo) | Car |
| Claim 7 | S01 | Partial Refinish Adjustment | Appraiser Name 5528 (Appraiser Logon Id) | DRP | Reviewer Name 104394 (44258@demo) | Car |
| Claim 7 | S01 | Basecoat Reduction | Appraiser Name 5528 (Appraiser Logon Id) | DRP | Reviewer Name 104394 (44258@demo) | Car |
| Claim 15 | E01 | Hood (ALU) | Appraiser Name 64778 (Appraiser Logon Id) | DRP | Reviewer Name 42320 (43851@demo) | Utility Vehicle |
| Claim 17 | S01 | RT Fender (HSS) | Appraiser Name 50355 (Appraiser Logon Id) | DRP | Reviewer Name 61464 (43274@demo) | Utility Vehicle |
| Claim 17 | S01 | Overlap Major Adj. Panel | Appraiser Name 50355 (Appraiser Logon Id) | DRP | Reviewer Name 61464 (43274@demo) | Utility Vehicle |
| Claim 17 | S01 | Partial Refinish Adjustment | Appraiser Name 50355 (Appraiser Logon Id) | DRP | Reviewer Name 61464 (43274@demo) | Utility Vehicle |
| Claim 17 | S01 | LT Fender (HSS) | Appraiser Name 50355 (Appraiser Logon Id) | DRP | Reviewer Name 61464 (43274@demo) | Utility Vehicle |
| Claim 17 | S01 | Overlap Major Adj. Panel | Appraiser Name 50355 (Appraiser Logon Id) | DRP | Reviewer Name 61464 (43274@demo) | Utility Vehicle |
| Claim 17 | S01 | Partial Refinish Adjustment | Appraiser Name 50355 (Appraiser Logon Id) | DRP | Reviewer Name 61464 (43274@demo) | Utility Vehicle |
| Claim 17 | S01 | Partial Refinish Adjustment | Appraiser Name 50355 (Appraiser Logon Id) | DRP | Reviewer Name 61464 (43274@demo) | Utility Vehicle |
| Claim 17 | S01 | Partial Refinish Adjustment | Appraiser Name 50255 (Appraiser Logon Id) | DPP | Paviewar Name 61464 (42274@damo) | Litility Vehicle |

| dashboard and the underlying CC | darbaard and the underlying CCC products are not device of a monotonic tool and about tool and about and the about a | | | | | |
|---------------------------------|--|--|--|--|--|--|
| Stage | Description | | | | | |
| 1 | Select Yes from the Show Crosstab section to display the Review Detail | | | | | |
| | Dashboard data. | | | | | |
| 2 | The Total Rows area displays the count of records in the Data Details | | | | | |
| | section. | | | | | |
| 3 | Use the Measures dropdown to select specific measures to display in the | | | | | |
| | Detail Data grid. | | | | | |
| 4 | The Detail Data section shows all the attributes/data points that reference | | | | | |
| | the request. | | | | | |
| 5 | Click Download Crosstab to download the Detail Data in an Excel or CSV | | | | | |
| | format. | | | | | |



The Adhoc/Manual Reviews tab provides users a Line Level crosstab of Adhoc/Manual Reviews Adhoc/Manual Review Detail that can be downloaded as an Excel/CSV Summary and selectable measures.

| | Estimat | e Review Li | ne Detail Insights: Demo | Vehicle | ▼ Hierarchy ▼ Date ▼ | Data 🔻 🖃 🤶 | | |
|-----|----------------------------------|--------------------------|------------------------------------|----------------|--|-----------------|-----------------------------------|----------------------------------|
| | Date Range: 9/1/2023 - 9/27/2024 | | Data Last Refreshed: 2/ | 16/2024 9:37: | 36 PM | | | |
| 1 | Show Crosstab • Yes No | Total Rows 49,866 | Measures (Multiple values) | 3 | | | 5 | Download Crosstab |
| | Claim Number | Reviewed File Version | Line Description | Ą | ppraiser Name + ID | Appraiser Type. | Reviewer Name + ID | Claim Type Detail Description |
| | Claim 2 | E01 | Pre-repair scan | A | opraiser Name 91111 (Appraiser Logon Id) | DRP | Reviewer Name 70764 (11436@demo) | Utility Vehicle |
| | Claim 3 | S02 | Nameplate "PRIUS" | A | opraiser Name 22944 (Appraiser Logon Id) | DRP | Reviewer Name 88994 (2341@demo) | Car |
| | Claim 3 | S02 | Emblem | A | opraiser Name 22944 (Appraiser Logon Id) | DRP | Reviewer Name 88994 (2341@demo) | Car |
| | Claim 3 | S02 | Nameplate "HYBRID SYNERGY DRIVE" w | v/o Plug-in Ap | opraiser Name 22944 (Appraiser Logon Id) | DRP | Reviewer Name 88994 (2341@demo) | Car |
| | Claim 3 | S02 | Tint Color to Match | Ar | opraiser Name 22944 (Appraiser Logon Id) | DRP | Reviewer Name 88994 (2341@demo) | Car |
| - 1 | Claim 7 | S01 | R&I bumper assy | Ar | opraiser Name 5528 (Appraiser Logon Id) | DRP | Reviewer Name 104394 (44258@demo) | Car |
| | Claim 7 | S01 | LT Door shell (ALU) | | raiser Name 5528 (Appraiser Logon Id) | DRP | Reviewer Name 104394 (44258@demo) | Car |
| | Claim 7 | S01 | Partial Refinish Adjustment | 1. | raiser Name 5528 (Appraiser Logon Id) | DRP | Reviewer Name 104394 (44258@demo) | Car |
| | Claim 7 | S01 | LT Door shell (ALU) | 4 | raiser Name 5528 (Appraiser Logon Id) | DRP | Reviewer Name 104394 (44258@demo) | Car |
| | Claim 7 | S01 | Partial Refinish Adjustment | | raiser Name 5528 (Appraiser Logon Id) | DRP | Reviewer Name 104394 (44258@demo) | Car |
| | Claim 7 | S01 | LT Quarter panel | Ar | opraiser Name 5528 (Appraiser Logon Id) | DRP | Reviewer Name 104394 (44258@demo) | Car |
| - 1 | Claim 7 | S01 | Partial Refinish Adjustment | Ar | opraiser Name 5528 (Appraiser Logon Id) | DRP | Reviewer Name 104394 (44258@demo) | Car |
| - 1 | Claim 7 | S01 | Basecoat Reduction | Ar | opraiser Name 5528 (Appraiser Logon Id) | DRP | Reviewer Name 104394 (44258@demo) | Car |
| - 1 | Claim 15 | E01 | Hood (ALU) | Ar | opraiser Name 64778 (Appraiser Logon Id) | DRP | Reviewer Name 42320 (43851@demo) | Utility Vehicle |
| - 1 | Claim 17 | S01 | RT Fender (HSS) | Ar | opraiser Name 50355 (Appraiser Logon Id) | DRP | Reviewer Name 61464 (43274@demo) | Utility Vehicle |
| - 1 | Claim 17 | S01 | Overlap Major Adj. Panel | Ar | opraiser Name 50355 (Appraiser Logon Id) | DRP | Reviewer Name 61464 (43274@demo) | Utility Vehicle |
| | Claim 17 | S01 | Partial Refinish Adjustment | Ar | opraiser Name 50355 (Appraiser Logon Id) | DRP | Reviewer Name 61464 (43274@demo) | Utility Vehicle |
| | Claim 17 | S01 | LT Fender (HSS) | Ar | opraiser Name 50355 (Appraiser Logon Id) | DRP | Reviewer Name 61464 (43274@demo) | Utility Vehicle |
| | Claim 17 | S01 | Overlap Major Adj. Panel | Ar | opraiser Name 50355 (Appraiser Logon Id) | DRP | Reviewer Name 61464 (43274@demo) | Utility Vehicle |
| - 1 | Claim 17 | S01 | Partial Refinish Adjustment | Ar | opraiser Name 50355 (Appraiser Logon Id) | DRP | Reviewer Name 61464 (43274@demo) | Utility Vehicle |
| | Claim 17 | S01 | Partial Refinish Adjustment | Ar | opraiser Name 50355 (Appraiser Logon Id) | DRP | Reviewer Name 61464 (43274@demo) | Utility Vehicle |
| | Claim 17 | S01 | Partial Refinish Adiustment | Ar | opraiser Name 50355 (Appraiser Logon Id) | DRP | Reviewer Name 61464 (43274@demo) | Utility Vehicle |

| Stage | Description |
|-------|--|
| 1 | Select Yes from the Show Crosstab section to display the Adhoc/Manual Reviews Dashboard data. |
| 2 | The Total Rows area displays the count of records in the Data Details section. |
| 3 | Use the Measures dropdown to select specific measures to display in the Detail Data grid. |
| 4 | The Detail Data section shows all the attributes/data points that reference the request. |
| 5 | Click Download Crosstab to download the Detail Data in an Excel or CSV format. |

