

# OEM Claim Variance

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## Introduction

This job aid discusses the **OEM Claim Variance** dashboard. Here you can view a year-over-year volume comparison for estimates of record (E01) created. You can also track OEM (Original Equipment Manufacturer) claim variances for the following business areas:

- **Estimating**
  - Additionally, you can identify whether variance is driven by one or another brand in the OEM and filter by vehicle make/vehicle group by geographies.
- **Industry**
  - Additionally, you can measure whether industry variance is consistent with the OEM's specific change and filter by vehicle group by geographies.

This dashboard allows vehicle manufactures to identify:

- How claim volume changed compared to a prior year across Geography and Vehicle Make?
- What areas is activity trending up or down?
- How does my variance compare to the industry as a whole?

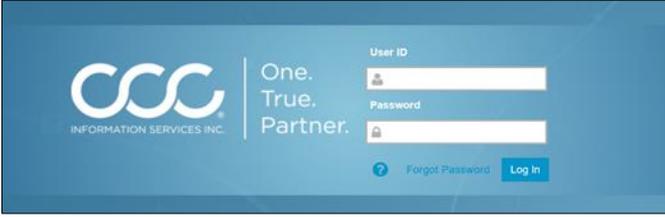
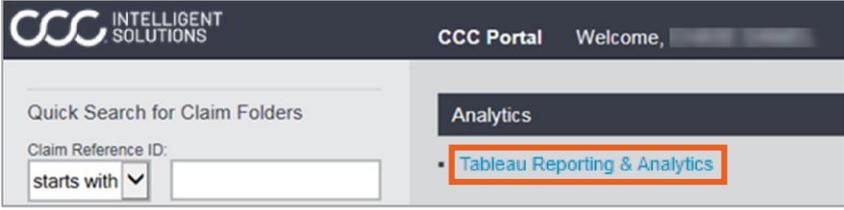
**Note:** The Variance in these dashboards is calculated by comparing the same day of the week as the previous year, for example the 10<sup>th</sup> Monday of 2020 is compared to the 10<sup>th</sup> Monday of 2019.

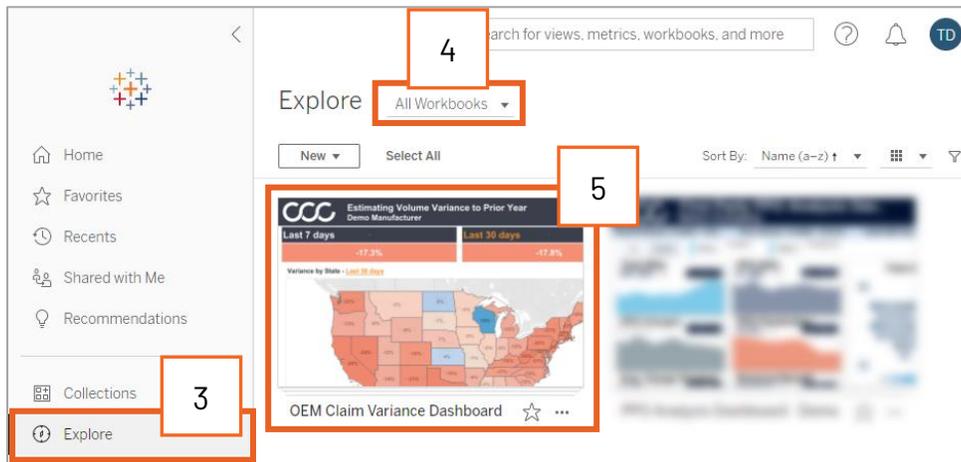
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# OEM Claim Variance, Continued

**Access the Claim Count Tracker** Follow the steps below to access the OEM Claim Variance dashboard.

Step	Action
1	Enter your <b>User ID</b> and <b>Password</b> to login to the CCC® Portal. 
2	Click the <b>Tableau Reporting &amp; Analytics</b> link in the Analytics section of the CCC Portal home page. A new Analytics window opens. 
3	Click <b>Explore</b> on the left side panel.
4	Select <b>All Workbooks</b> from the dropdown.
5	Select <b>OEM Claim Variance Dashboard</b> from the Tableau® dashboard.

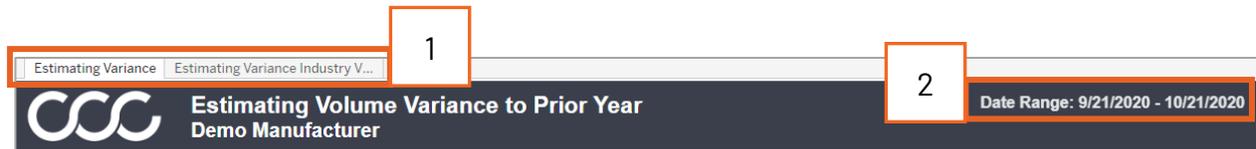


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# OEM Claim Variance, Continued

## OEM Claim Variance

Use the following to navigate the dashboard:



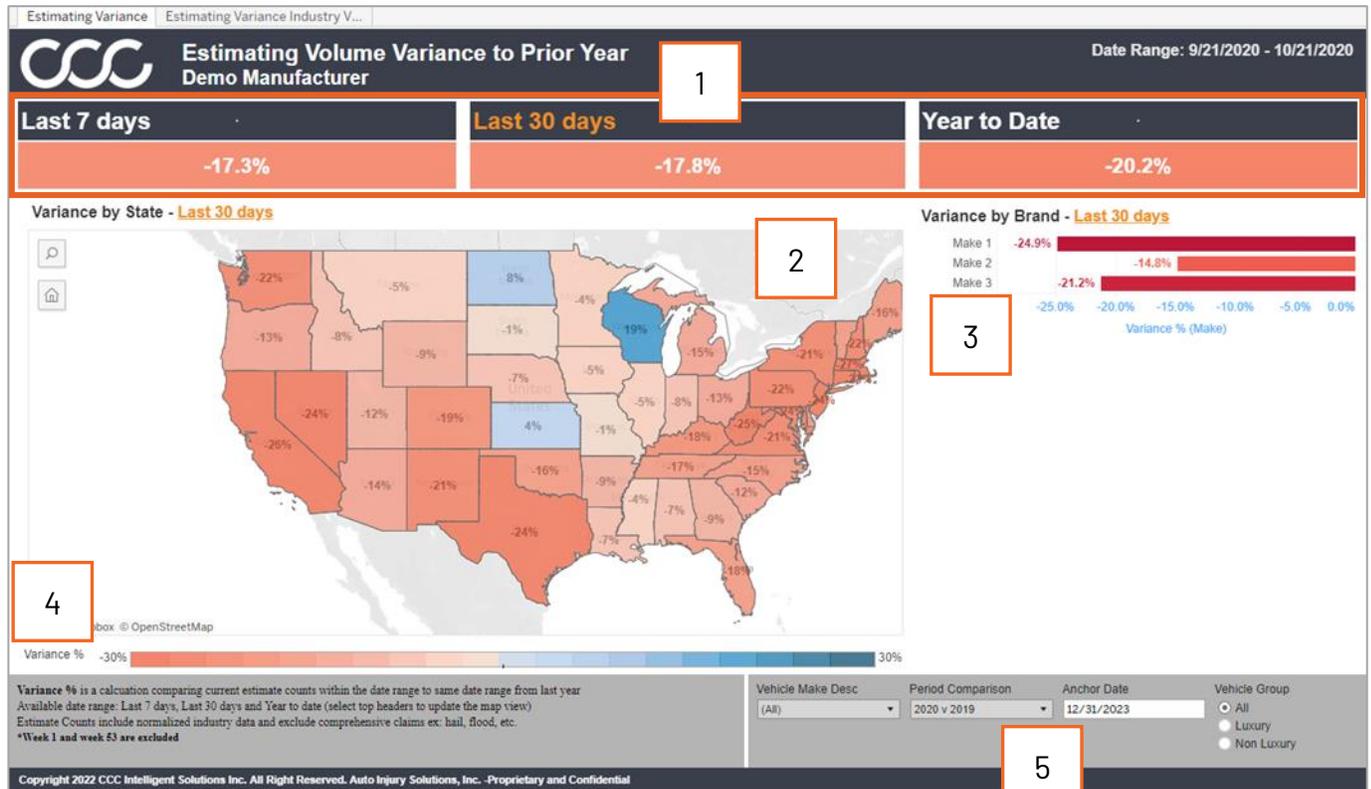
Stage	Description
1	Select the tabs to switch between <b>Manufacturer</b> and <b>Industry</b> dashboard views.
2	<b>Date Range:</b> Shows the date range for the data displayed in the dashboard.
3	<p>Hover over dashboard elements to view additional details such as <b>year over year comparison</b> or <b>percent of total representation</b>. Select dashboard elements (i.e. states, graphs) to filter dashboard on that data.</p>

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# OEM Claim Variance, Continued

## Estimating Variance

## Estimating Volume Variance to Prior Year – Demo Manufacturer:



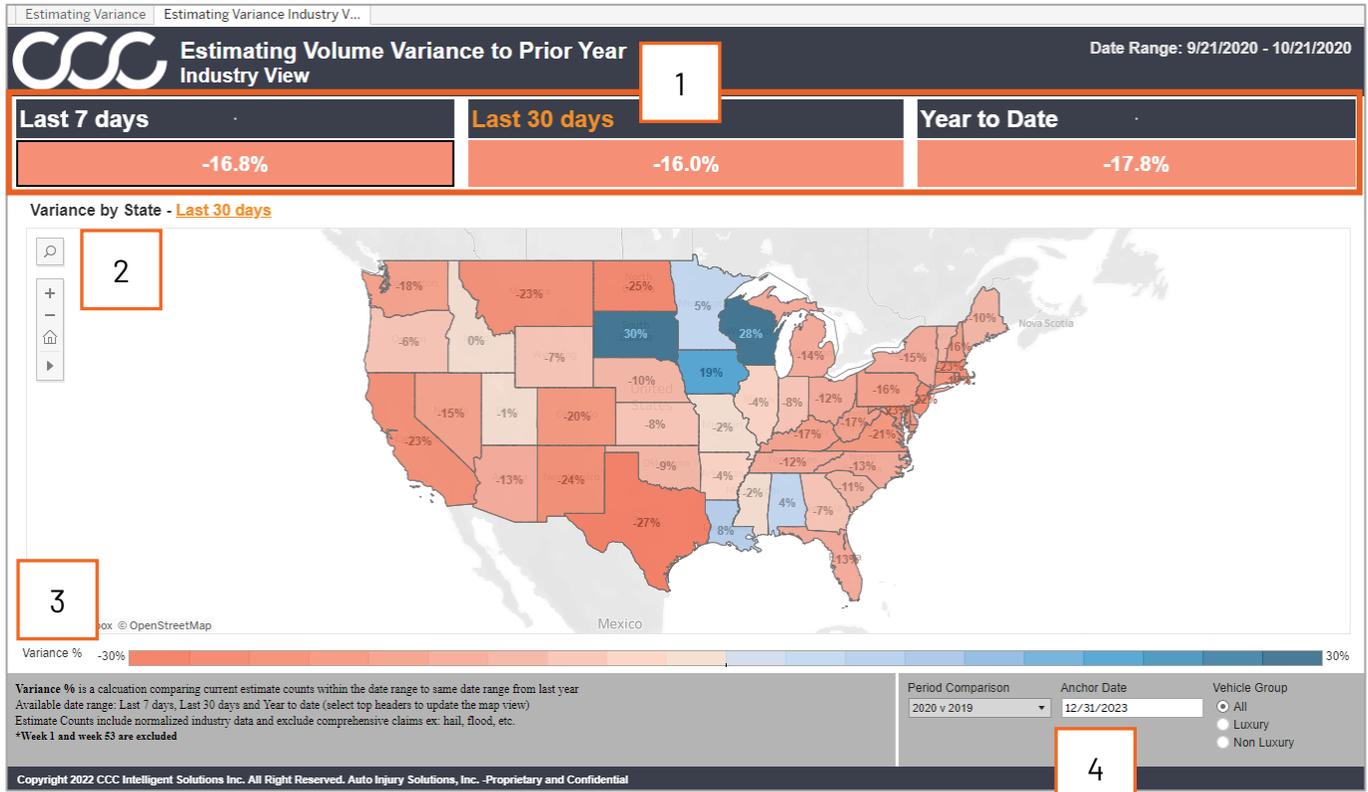
Stage	Description
1	<b>Date Filter:</b> Shows the percent changes in the <b>Last 7 Days</b> , <b>Last 30 Days</b> , or <b>Year to Date</b> .
2	<b>Variance by State:</b> Shows state variance for the vehicle owner state, hover over the states to view counts for current year vs. prior year and the percent of estimates captured in that state. Select one or more states ( <i>select and drag or press and hold control key</i> ) to view variance trends for those states.
3	<b>Variance by Brand:</b> Displays the variance of the <b>Vehicle Makes</b> and the vehicle makes included in the dashboard.
4	Displays the <b>Variance%</b> legend for the Map.
5	Use the filters in this section to filter the dashboard by <b>Vehicle Make Description</b> , <b>Period Comparison</b> , <b>Anchor Date</b> , and <b>Luxury/Non Luxury/ All</b> . The Anchor Date can be changed to force an end date for the dashboard to view only certain parts of the year.

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# OEM Claim Variance, Continued

## Estimating Variance Industry View

## Estimating Volume Variance to Prior Year – Industry View



Stage	Description
1	<b>Date Filter:</b> Shows the percent changes in the <b>Last 7 Days</b> , <b>Last 30 Days</b> , or <b>Year to Date</b> .
2	<b>Variance by State:</b> Shows state variance for the vehicle owner state, hover over the states to view counts for current year vs. prior year and the percent of estimates captured in that state. Select one or more states ( <i>select and drag or press and hold control key</i> ) to view variance trends for those states.
3	Displays the <b>Variance%</b> legend for the Map.
4	Use the filters in this section to filter the dashboard by <b>Period Comparison</b> , <b>Anchor Date</b> , and <b>Luxury/Non Luxury/ All</b> . The Anchor Date can be changed to force an end date for the dashboard to view only certain parts of the year.

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