# **CCC® APD Valuation Dashboard**

Introduction This job aid discusses the functionality of the APD Valuation Dashboard. This dashboard provides an overview of the Key Performance Indicators (KPIs) for your Company compared to your configured Industry groups for a selected period-over-period.

This dashboard provides the following views:

• APD Valuation – Summary • APD Valuation – Insights

**Note:** APD (Auto Physical Damage).

### Access APD Dashboards

Step		Action	
1	Enter your <b>User ID</b> and <b>Password</b> to login to the CCC <sup>®</sup> Portal.		
2	Click the <b>Tableau Reporting</b> <b>&amp; Analytics</b> link in the Analytics section of the CCC Portal home page. A new Analytics window opens.	Quick Search for Claim Folders     Analytics       Claim Reference ID:     • Tableau Reporting & Analytics	
3	Click <b>Explore</b> on the left side panel.		
4	Select <b>All Workbooks</b> from the dropdown.	Explore All Workbooks   New  Select All	
5	Select the APD Valuation – Summary or APD Valuation – Insights.	Image: Control of the contrel of the control of the contrel of the contrel of th	

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# CCC® APD Valuation Dashboard, Continued

### **Dashboard Filters**



- Select the tabs to switch between the **Summary** and **Insights** dashboard views.
- Displays the **Current/Prior period** and the **Period Setting** selected from the Gear icon.
- The Last Data Update indicates the last date and time the data was refreshed in the dashboard.
- Select the **Book** icon to view the glossary.
- Select the **Question Mark** icon to enable a help overlay for dashboard tips.

#### Gear Icon

**Note:** Gear icon settings vary depending on the dashboard tab selected.

Stage	Description
1	Use the <b>Period Settings</b> drop-down to use either the <b>Fixed Date Range</b> or the
	Dynamic Date Range.
2	In the <b>Fixed Period Settings</b> section select/enter the <b>From</b> and <b>To</b> dates for the
	Current Period and Prior Period. <b>Note:</b> Dates will appear in a Month/Year format.
	Selecting any day in the month will automatically include the full month in the period.
3	In the <b>Dynamic Period Settings</b> section enter or use the slider to select number of
	months to display for the <b>Rolling Months</b> and <b>Months Aging</b> periods. In the Prior
	Period drop-down select vs Prior Year or vs Prior Period.
	<b>Month Rolling</b> : Sets the dynamic period range for example 3 means 3 months rolling
	period. <b>Month Aging:</b> Set the dynamic period skipped month to allow for data to
	mature, 2 months aging will skip prior 2 months (recommended aging period). <b>Prior</b>
	<b>Period:</b> Select the prior period comparison for the Dynamic Range. When set to Prior
	Year: The prior period will be set to same months as current period from prior year.
	When set to Prior Period then the prior rolling period will be used.
	For example, if 3 Rolling Months and 2 Months Aging was selected and today is <b>July</b>
	20 <sup>th</sup> , 2022, the current period would be <b>February 2022</b> to April 2022. June and May
	would be the Aged Months, and July would not count because the month is not
	completed. The prior year would be February 2021 to April 2022 or the prior period
	would be November 2021 to January 2022.

#### **APD Valuation - Summary**

Period Settings				
Dynam	ic Date Range			-
		Fixed Perio	d Setting	s
Curre	Fi	rom		То
Perior	October 2022	2	Decen	1ber 2022
Prior Period		From		То
	October 20	21	Dec	ember 2021
	D	vnamic Per	iod Settin	as
Rolling Months Mont		Months	Aging	Prior Period
3		2		vs Prior Period
0		0		

#### **APD Valuation - Insights**



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# CCC® APD Valuation Dashboard®, Continued

## Dashboard Filters, continued

#### Filters

**Note:** Click **Apply** to set the changes to the selection made.

Stage	Description	Driveable Flag
1	Drivable Flag drop-down select All, Drivable and/or Non-Drivable.	(All) 🔻
2	Loss Category drop-down select All, Collision, Comprehensive, Liability, and/or Unknown Loss Category.	Loss Category
3	Vehicle Type drop-down select one or multiple vehicle types.	
4	Vehicle Source drop-down select All, Asian, Domestic, European, and/or Unknown Source.	Vehicle Type (All)
5	<b>Vehicle Age Group</b> drop-down select one or multiple vehicle age range groups.	Vehicle Source
6	<b>Vehicle Owner State</b> drop-down select one or multiple vehicle owner states.	Vehicle Age Group
7	<b>Loss State</b> drop-down select one or multiple states where the loss took place.	(All)
8	<b>Appraiser MOI</b> ( <i>Method of Inspection</i> ) drop-down select one or multiple methods the appraiser inspected the vehicle.	(All)
9	<b>Original Val Req Source</b> drop-down select one or multiple original sources of the valuation request.	Loss State (All)
		Appraiser MOI
		(AII)

Original Val Req Source

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(All)

# CCC® APD Valuation Dashboard, Continued

### Dashboard Filters, continued

Stage	Description
1	Hover over dashboard elements to view additional details.
	Company     Image: Signed state st
2	The color indicator determines if your company is:
	<ul> <li>A. Blue: More competitive than your Industry.</li> <li>Hover to view the percentage your company is more competitive by.</li> <li>B. Orange: Less competitive than your Industry.</li> <li>Hover to view the percentage your company is less competitive by.</li> <li>Hover to view the percentage your company is less competitive by.</li> <li>Hover to view the percentage your company is less competitive by.</li> </ul>
	APD Valuation KPI Summary E Company Industry
	Avg Final Valuation Amt         \$15,027.4         -0.4%         A         \$15,749.9         2.0%
	% of Vals with PostValChng Cnt 27.5% -0.1% ▼ 27.8% 0.1% ▲
	Avg Condition Adj Amt per Val \$95.5 15.6% A B
3	Select the <b>menu</b> icon for the <b>APD Valuation - KPI Summary</b> to change the KPI displayed in the dashboard from a list of available options in the drop-down.
	APD Valuation KPI Summary       APD Valuation KPI Summary         Avg Final Valuation Amt       Avg Final Valuation Amt         % of Vals with PostValChng Cnt       Avg Final Valuation Amt         % of Vals with PostValChng Cnt       More Statistic Context
	Avg Condition Adj Amt per Val     Avg Post Valuation Amt per Val     Avg Condition Adj Amt per Val       Avg Condition Adj Amt per Val     Avg Condition Adj Amt per Val

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Image: Constraint of the sector of	
Last Data Update: 2022 to November 2022 to Prove period: June 2022 to August 2022 (Dynamic Date Net: 2020)     Data Update: 2020 Data Update:	) (?)
APD Valuation KPI Summary     Company     Industry     Driveable (AI)       Avg Final Valuation Amt     \$15,027.4     -0.4%     \$15,749.9     2.0% A     Loss Cat       % of Vals with PostValChng Cnt     27.5%     -0.1%     27.8%     0.1% A     Industry	23 9:27:30 PM
Avg Final Valuation Amt       \$15,027.4       -0.4% ▼       \$15,749.9       2.0% ▲       Loss Ca         % of Vals with PostValChng Cnt       27.5%       -0.1% ▼       27.8%       0.1% ▲       (All)         Avg Condition Adj Amt per Val       \$95.5       15.6% ▲       \$30.4       25.0% ▲       Vehicle T         Avg Condition Rating       1.2       1.8% ▲       1.2       -0.4% ▼       Vehicle T	le Flag
% of Vals with PostValChng Cnt       27.5%       -0.1% ▼       27.8%       0.1% ▲       Image: Condition Adj Amt per Val       Vehicle T         Avg Condition Adj Amt per Val       \$95.5       15.6% ▲       \$30.4       25.0% ▲       Vehicle T         Avg Condition Rating       1.2       1.6% ▲       1.2       -0.4% ▼       Vehicle T	tegory
Avg Condition Adj Amt per Val         \$95.5         15.6% ▲         \$30.4         25.0% ▲         Vehicle 1           Avg Condition Rating         1.2         1.6% ▲         1.2         -0.4% ▼         Vehicle 1	*
Avg Condition Rating 1.2 1.6% ▲ 1.2 -0.4% ▼ (All)	Туре •
	Source
% of Vals with Condition PostValChng 5.1% 0.6% ▲ 5.7% -0.1% ▼ Vehicle	Age Group
% of Vals with Refurb PostValChng 4.8% 0.4% ▲ 4.2% 0.1% ▲ vehicle €	• Owner State
% of Vals with Config PostValChng 9.8% 0.2% ▲ 8.5% -0.1% ▼	•
x of Vals with Mileage PostValChng 8.0% -0.1% ▼ 5.1% 0.5% ▲	ate •
% of Vals with Prior Damage Cnt 2.7% -0.2% ▼ 7.6% -0.2% ▼ (All)	er MOI
% of Vals with PrePost Tax 9.2% -0.6% ▼ 11.8% -0.1% ▼ Original (All)	Val Req Source
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## **APD Valuation - Summary Dashboard**

The APD Valuation - Summary Dashboard gives and overview of several selectable KPIs and how they compare to your configured Industry.

Stage	Description	
1	The <b>APD Valuation – KPI Summary</b> section allows you compare against your Industry.	I to view the selected KPIs to
2	The <b>Company</b> column displays your company's current period's KPI. The arrows and percentage display a period-over-period trend for your company's KPI.	Company \$15,027.4 -0.4% ▼ Company   Avg Final Valuation Amt Current period is \$15,027.4 Company is by when compared to Company *Current period: September 2022 to November 2022 *Prior period: June 2022 to August 2022
3	The <b>Industry</b> column displays your configured industry's current period's KPI, hover to view the percentage your industry is more/less competitive. The arrows and percentage display a period-over-period trend for your industry's KPI.	Industry \$15,749.9 2.0% Industry   Avg Final Valuation Amt Current period is \$15,749.9 Company is Lower by 4.6% when compared to Industry *Current period: September 2022 to November 2022 *Prior period: June 2022 to August 2022



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# CCC® APD Valuation Dashboard, Continued

## **APD Valuation - Insights Dashboard**



The APD Valuation - Insights Dashboard gives you further insight into a selected KPI.

Stage	Description	
1	Displays the selected KPIs Company and Industry totals and the percentage change	
	drop-down in the <b>Advanced Settings</b> to set the comparison to Industry.	
2	Use the <b>KPI Selection</b> drop-down to select a KPI to populate the dashboard. The totals appear for each group, with the bar representing the <b>current period</b> , and the line representing the <b>prior period</b> . Then the <b>first</b> column displays difference from the prior period in absolute numbers (ex: percentage, dollar amount, days, hours, etc.).	
3	The second column displays the difference in percentage from the prior period.Displays the selected KIPs trend graph over time for Company and Industry. Selectthe menu icon to edit the Months to Show and Rolling Months in the graph. Therolling months will show the rolling sum is the total amount from the past rollingmonths period selected.	
	Avg Final Month's to Show 12 Rolling Months 1 X	
4	Use the <b>Breakout Attribute</b> drop-down to select an attribute to display the attributes corresponding categories in the charts below. Each attribute will have a column for <b>KPI</b> and % of Total Claim Count which will correspond to the attribute's category, these also display the current/prior period totals. <b>Note:</b> Use the arrows to navigate between categories if available.	

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