

CCC® Estimating - Payment Device Registration

Introduction

This job aid describes how repair facilities can register a payment device on cccone.com. Once a payment device is registered, payments are processed directly in the CCC ONE Desktop application.



Introducing a better way to process credit cards

CCC has partnered with Clearent to provide the repair industry with credit card processing that is deeply integrated into CCC ONE. Clearent is a leading provider of credit card processing solutions and offers highly competitive rates.

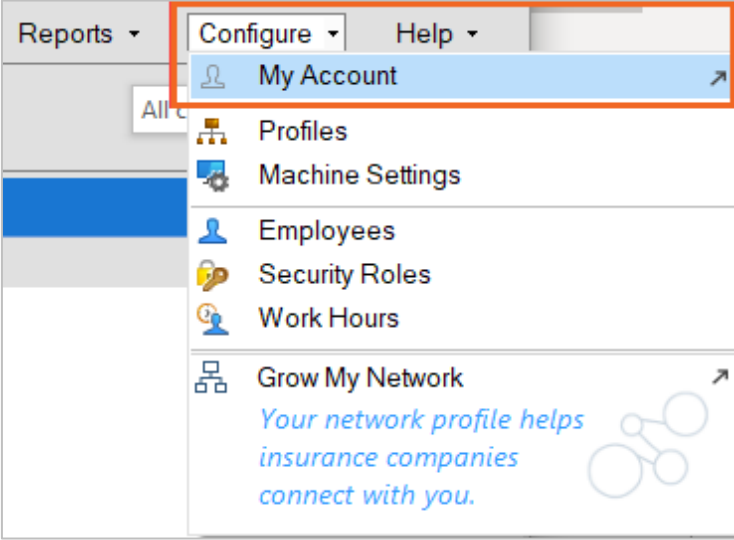
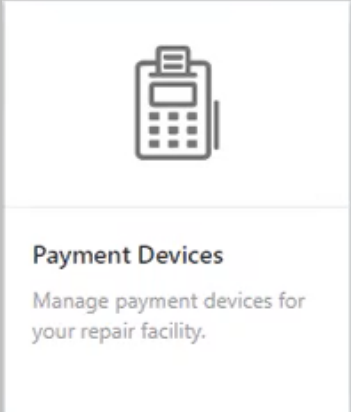
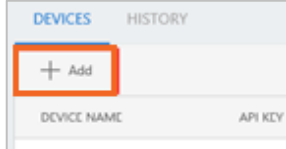
- Low cost processing fees.
- Simple. Easy to use.
- Integrated with CCC ONE.
- Automatic reconciliation.



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CCC® Estimating - Payment Device Registration, Continued

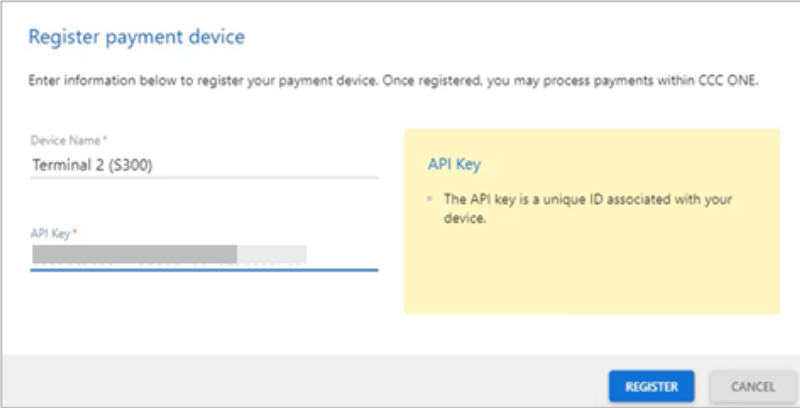
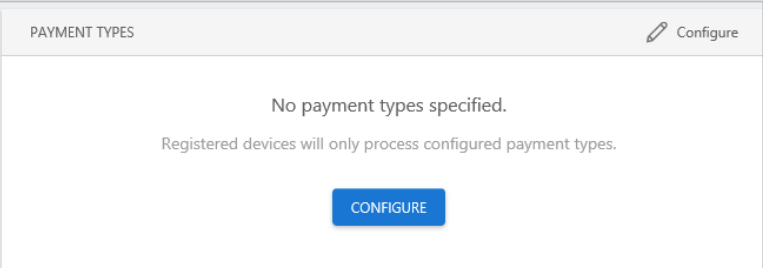
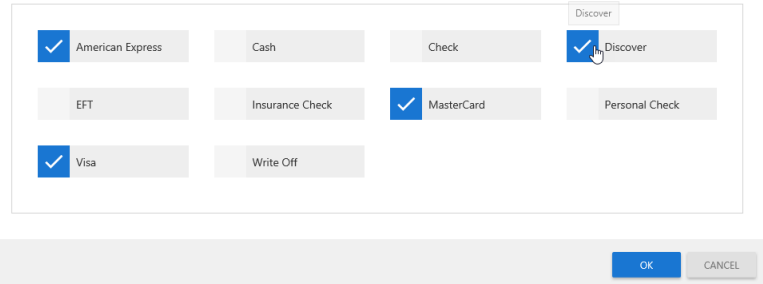
Steps to Register a Payment Device

Step	Action
1	<p>Log into the CCC ONE Desktop application and select Configure > My Account from the menu bar. The cccone.com web page opens.</p> 
2	<p>Click on the Settings link, then click on the Payment Devices tile.</p> 
3	<p>Click +Add. The Register payment device form opens.</p> 

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CCC® Estimating - Payment Device Registration, Continued

Steps to Register a Payment Device,
continued

Step	Action
4	<p>Enter the device name and the API Key you were provided (required). Click REGISTER, then OK to complete.</p> 
5	<p>Click CONFIGURE under PAYMENT TYPES and select the types of payment to process. Then click OK.</p> 
	<p>Payment Types</p> <p>Registered devices may process the following payment types:</p> 

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CCC® Estimating - Payment Device Registration, Continued

Enable Clearent Surcharge

To add the Clearent Surcharge feature, ensure the shop contract includes this feature with Clearent.

For help with surcharge activation, contact Clearent Support at 855-214-5817. Press 1 for Support, and press 2 for Sales. It is also possible to email customersupport@clearent.com.

To enable a Clearent surcharge, initiate a software update for the shop to download to their device.
