Clearent Paylink – Consumer Payments

Introduction Repair workflow shops configuring payment devices with Clearent have a new, contactless payment choice for customers using UpdatePlus Web Estimate features. When Web Estimate features are enabled, repair status updates to the customer include a link to view repair details online.



Continued on next page



Clearent Paylink – Consumer Payments, Continued

Customer (Experience	Contactless Consumer Payment:										
	Step	Action									
	1	Customers receive a text or email notification that the									
		vehicle is ready for pickup.									
		932 <i>∢</i> ut ♥ ⊡ ≡ Repair Facility									
		REPAIR STATUS									
		DROPPED OFF STARTED FINESHED PICKED UP Expected Pickup Not Yet Provided									
		Vehicle ready for pickup!									
		Expedite your pickup by paying before you arrive.									
		Pay Now \$1,234.56									
		PICKUP LOCATION									
		122345 Main St. Suite A, Cerritos, CA 90703									
		E296 IN E296 IN E29									
		ESTIMATE									
		Parts \$4,465.59									
	2	The customer clicks the web link included in the message.									
	3	The estimate web view displays Vehicle ready for pickup.									
	4	The customer selects the green Pay Now button.									
	5	The customer is redirected to the Clearent Paylink, where									
	-	they can complete the payment.									
	6	After payment, the customer is redirected to the estimate web view.									
ŀ	7	The remaining balance should reflect the payment.									

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Clearent Paylink - Consumer Payments, Continued

After the payment is complete, the workfile will display the payment **Repair Facility** Workfile View status, and the receipt will auto-post.

CCC ONE															
New View Action Recent -								Reports .	Configure	- Tools -	Search help				
TRICITY - BRENTWOOD -											2	491	You're all clear!		99+ 0
Workfiles	All C	pen Wor	kfiles												
Location:	🙀 Opportunity 🙀 Repair Order 🗶 Remove All New Estimates 🕃 Refresh 🚍 Preview 🚎 Print - 🐐 Export										www.cccone.com				
All Locations TRICITY - BRENTWOOD		1	Jpdates	Linked	Priority	Estimate Version	RO Number	Owner	Primary Phone	Vehicle	VIN	Estimate \$	Insurance Ci	ompany	Claim Numb
THICITY - BRENTWOOD	200				. W.	E01	272	TURPIN SHARON		2006 HOND Accord Coup	1HGCM8164	1.595.68	CCC1-IC1 TEST	COMPANY-01	
		Payment C	ompleted			E01	271	TURPIN, SHARON		2006 HOND Accord Coup	1HGCM8164	4,447.47			
Open Opportunities	6	A notification was received that the customer or insurance company has completed payment on this file. To view details, open the worldfile to the Events screen and click the Payments tab.					ance company has the workfile to	E-INVOICE, JOHNINY		2006 HOND Accord Coup	in Ry New .	🥁 View 🔸 🦗 J	Action • \V Priorit	y • 🚗 Print	Send
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