

Clearent Empower Surcharges

Introduction

Users with surcharge functionality enabled with Clearent may now receive a surcharge amount. The surcharge amount is applied to the receipt and includes a disclaimer advising the user of the surcharge applied.

Process a payment with Clearent Integration.

To process a payment through the Clearent integration:

Step	Action
1	In the Settings section of cccone.com, select Payment Devices , and select Register to register your Clearent device within CCC ONE.
2	After registering and configuring the device, open a workfile with a balance due.
3	Select New Receipt .
4	Click the green Pay Now button.
5	When completed, a Success screen will show on the screen along with the surcharge amount and total receipt amount. Click the Print Receipt button to see the receipt.

The screenshot shows a 'Payment successful!' dialog box with a close button (X) in the top right corner. On the left, there is a green checkmark icon next to a receipt printer icon. The text in the dialog box is as follows:

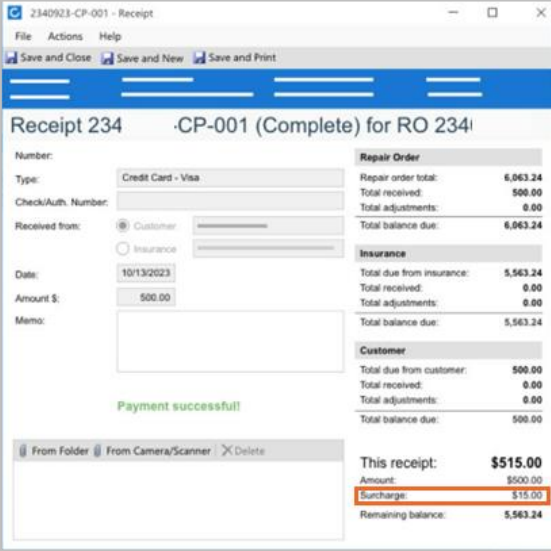
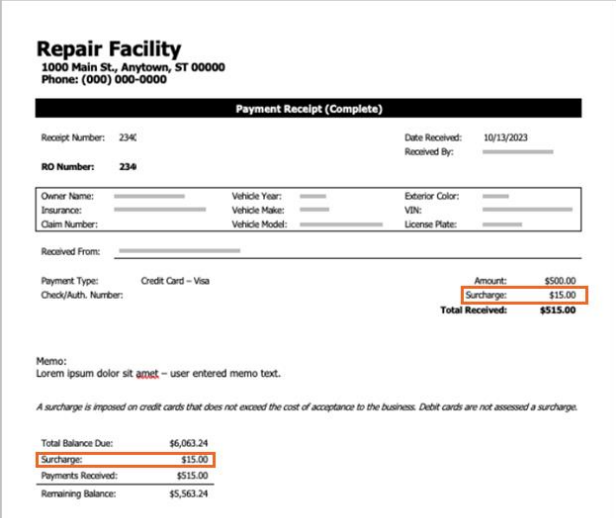
Device:	CC Terminal 2
Repair order:	0000000000
Payment type:	Credit Card - Visa
Amount:	\$ 500.00
Surcharge:	\$ 15.00
Total receipt:	\$ 515.00
Auth. Number:	0000000000

At the bottom of the dialog box, there are two buttons: 'Print Receipt' on the left and 'Close' on the right.

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Clearent Empower Surcharges, Continued

Process a payment with Clearent Integration.,
Continued

Step	Action
6	<p>These amounts are included in the receipt subtotals and balance due history on the printed receipt.</p> <p>Shop Receipt:</p>  <p>Customer Payment Receipt:</p> 

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Clearent Empower Surcharges, Continued

Surcharges on an Estimate vs Final Billing for Insurance

Insurance Estimate with Surcharge:

LOGO IMAGE

REPAIR FACILITY LOCATION NAME 12345 Main Street, Suite A, Anytown, CA 90000
 Phone: (000) 000-0000
 FAX: (000) 000-0000

Worldfile ID: S0085114
 PartsShare: 32Pq

Estimate

RO Number: 123456

Customer: Insurance: Adjuster: Jane Smith Estimator: Jeffrey Triller
 Smith, John QUALITY INSURANCE COMPANY Phone: (000) 000-0000 Business Create Date: 12/20/2023

12345 Main Street 9876 Central Blvd. Claim: 1234567890-01
 Apt. D Exterior Color: Black Mileage Out: 12/20/2023
 Anytown, CA 90000 Production Date: 5/2015 Condition: Good Job #: 123456

2015 CHEV Silverado 3500HD Work Truck Crew Cab 153.7" WB 4D SHORT 8-6.0L Flex Fuel Electronic Fuel Injection
 VIN: 2T1BR32K4GZZZZZ Interior Color: Gray Mileage In: 87,654 Vehicle Out: 12/20/2023
 License: 2W67345 Exterior Color: Black Mileage Out: 12/20/2023
 State: CA Production Date: 5/2015 Condition: Good Job #: 123456

Line	Ver	Operation	Description	Qty	Extended Price \$	Part Type	Labor Type	Paint
1	EOI		FRONT BUMPER					
2	EOI	Remove/Replace	QH front bumper				3.2 Body	
3	EOI	Remove/Replace	Bumper paint to match	1	1,208.72T	ODM	0.0 Body	2.2
			NOTE: LABOR: Time includes R&I grille.					
4	EOI		Add for Clear Coat					0.9
5	EOI	Remove/Replace	Add for park assist				0.4 Body	
6	EOI	Remove/Replace	Add for fog lamps				0.4 Body	
7	EOI	Remove/Replace	RT Outer brace	1	45.13T	ODM		
8	EOI	Remove/Replace	LT Outer brace	1	45.13T	ODM		
9	EOI	Remove/Replace	License bracket w/high Country	1	85.13T	ODM	0.2 Body	
			FRONT LAMPS					
10	EOI		RT Headlamp ass w/body color	1	1,178.05T	ODM	0.3 Body	0.9
12	EOI		Add for Clear Coat					0.2
13	EOI	Remove/Replace	Arm headlamps				0.5 Body	
			HOOD					
14	EOI		Hood	1	815.07T	ODM	1.4 Body	3.0
15	EOI	Remove/Replace	Overlap Mirror Panel					(0.2)
16	EOI		Overlap Mirror Panel					(0.2)
17	EOI		Add for Clear Coat					1.1
18	EOI		Add for Underseal (Complete)					1.5
19	EOI		Add for Clear Coat					0.3
			FENDER					
20	EOI		RT Fender					1.0
21	EOI	Blend	RT Fender					1.0
22	EOI	Remove/Install	RT Fender liner				0.4 Body	
23	EOI	Blend	LT Fender					1.0

T = Taxable Item, BFD = Related Prior Damage, AA = Appearance Allowance, LPD = Unrelated Prior Damage, PDR = Paintless Dent Repair, AM = Aftermarket, Rebr = Rebranded, Reman = Remanufactured, OEM = New Original Equipment Manufacturer, Reac = Rebuilt, RECOND = Reconditioned, LIQ = Like Kind Quality or Used, Diag = Diagnostic, Elec = Electrical, Mech = Mechanical, Ref = Refinish, Struc = Structural

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Estimate

RO Number: 123456

2015 CHEV Silverado 3500HD Work Truck Crew Cab 153.7" WB 4D SHORT 8-6.0L Flex Fuel Electronic Fuel Injection

24	EOI	Remove/Install	LT Fender liner				0.4 Body	
25	EOI		MISCELLANEOUS OPERATIONS					0.1
26	EOI		Basic service paint and material	1	125.00T	Other		
27	EOI		Enamel overall paint package	1	200.00T	Other		
28	EOI	Remove/Replace	Cover car	1	15.00T	Other		

Estimate Totals	Discount \$	Markup \$	Rate \$	Total Hours	Total \$
Parts		50.66			3,427.89
Labor, Body			55.00	7.2	396.00
Labor, Refinish			55.00	11.9	654.50
Material, Shop			30.00	1.9	57.00
Miscellaneous					348.00
E.P.C.					10.00
Towing					280.00
Subtotal					5,165.39
Bottomline Discount					(516.54)
Sales Tax					318.08
Grand Total					4,966.93
Deductible					(1,000.00)
Insurer Prepaid Amount					(1,000.00)
Net Total					2,966.93

Estimate Version	Total \$
Original	4,966.93
Insurance Total \$:	2,966.93
Received from Insurance \$:	0.00
Balance due from Insurance \$:	2,966.93
Customer Total \$:	2,000.00
Surcharge \$:	15.00
Received from customer \$:	515.00
Balance due from Customer \$:	1,500.00

A surcharge is imposed on credit cards that does not exceed the cost of acceptance to the business. Debit cards are not assessed a surcharge.

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Insurance Bill with Surcharge:

LOGO IMAGE

REPAIR FACILITY LOCATION NAME 12345 Main Street, Suite A, Anytown, CA 90000
 Phone: (000) 000-0000
 FAX: (000) 000-0000

Worldfile ID: S0085114
 PartsShare: 32Pq

Final Bill

RO Number: 123456

Customer: Insurance: Adjuster: Jane Smith Estimator: Jeffrey Triller
 Smith, John QUALITY INSURANCE COMPANY Phone: (000) 000-0000 Business Create Date: 12/20/2023

12345 Main Street 9876 Central Blvd. Claim: 1234567890-01
 Apt. D Exterior Color: Black Mileage Out: 12/20/2023
 Anytown, CA 90000 Production Date: 5/2015 Condition: Good Job #: 123456

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Final Bill

RO Number: 123456

2015 CHEV Silverado 3500HD Work Truck Crew Cab 153.7" WB 4D SHORT 8-6.0L Flex Fuel Electronic Fuel Injection

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Clearent Empower Surcharges, Continued

Requirements for Surcharge Functionality

To create Receipts in CCC ONE, the shop must have:

- CCC Estimating and Repair Workflow(excluded in IA and Comp Est)
 - Repair Order Management
 - Security permissions set to create a receipt: **Create, Search,** and **View** receipts.
 - External settings configured through Clearent, CCC ONE automatically applies these settings.
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