Carwise® Appointment Plugin

Introduction

The Carwise® Appointment Plugin allows your customers to book an appointment with you directly from your own website. These appointments will automatically display on your CCC® Repair Workflow calendar. You can access all available plugins through CCC® Repair Workflow or directly on cccone.com.

This job aid describes how to access the Appointment Plugin and choose from four different options for your shop website. Once you select your preferred option, we will show you how to generate the code to add the plugin to your website. For more information on Carwise Appointments, please see the Carwise Online Scheduling Help Book.
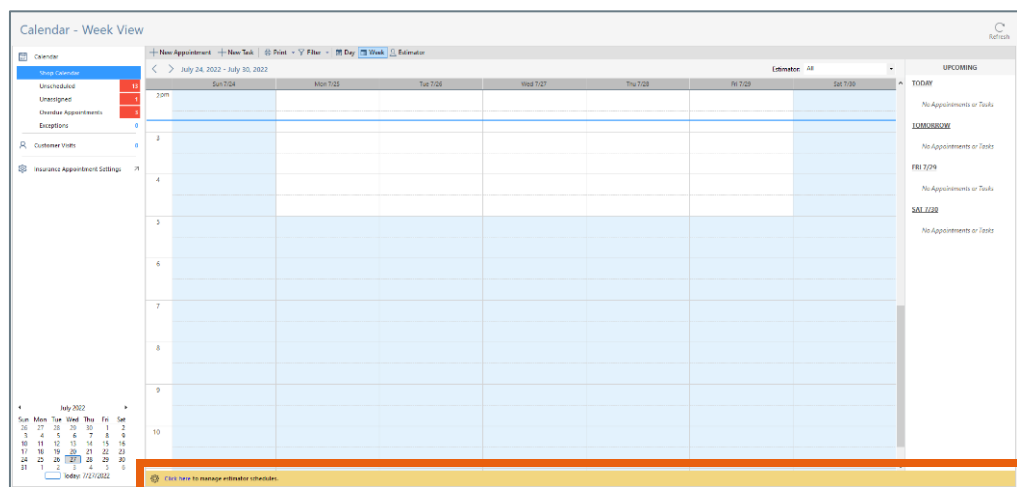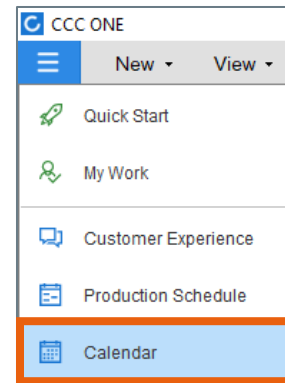
Access Carwise Plugins

Before you begin, you will need to have your **software serial number** ready and the **zip code** for each location to generate the plugin code specific to that location. For example, if you have three different locations, you will have different software serial numbers and possibly, different zip codes for each. **Note:** If you need to verify the **ssn** or **zip code**, go to **Configure**, then **My Account**.

There are two ways to access the Carwise Appointment Plugins. You can either go to the Calendar in the desktop application or directly to cccone.com.

From Repair Workflow

Go to the **Calendar View**. Click on the **Click Here** link in the yellow bar at the bottom of the Calendar.
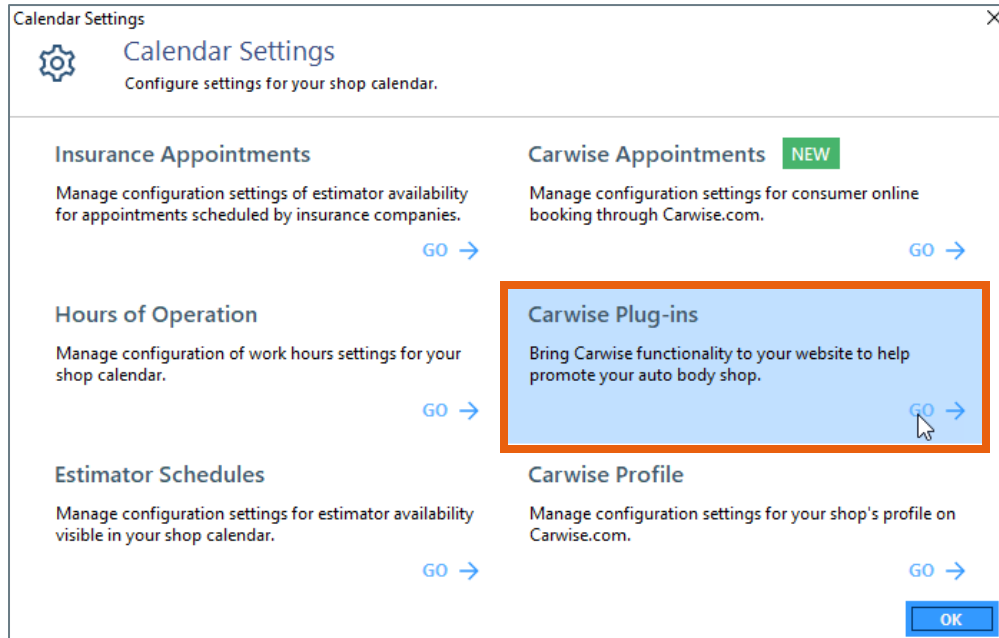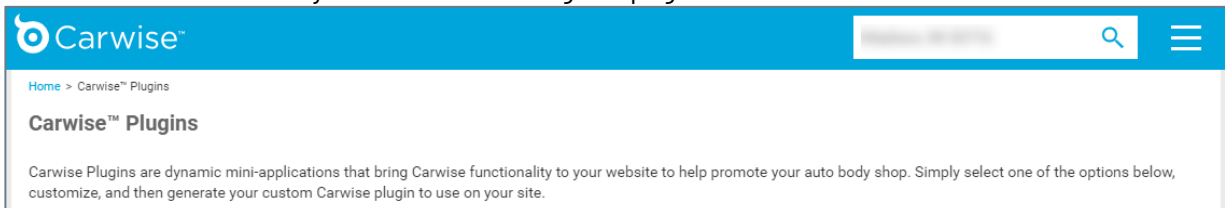

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Carwise® Appointment Plugin, Continued

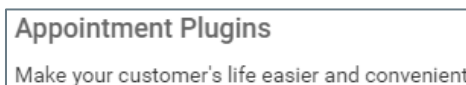**Access Carwise Plugins**, continued

A popup window displays for you to select **Carwise Plugins**. Click the **Go** link in the Carwise Plug-ins.

This launches cccone.com and you are automatically signed in and taken directly to the Carwise Plug-ins page.
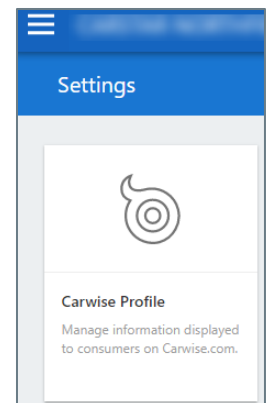

Scroll down to the **Appointments** section. There are several options for configuring your plugin.

From cccone.com

If you go directly to cccone.com, you will have to go to **Settings**, then select your **Carwise Profile** to get to the Plugins page.

Please see the next section for setting up your plugin.

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Carwise® Appointment Plugin, Continued

Configuring Your Plugin

On the Carwise Plugins page, the Appointment Plugins shows two different options: **Button** or **Embedded Widget**. Decide which you want to add and click that **+Select button** to continue.

Sign in to generate the plugin code. Enter the zip codes for the locations you want to generate and then click **Sign In**.

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Carwise® Appointment Plugin, Continued

Configuring Your Plugin, continued

There are three different Button styles to choose from and one Embedded Widget option. Make your selections, then click the **Generate Code** button of the selected Button or Embedded Widget.
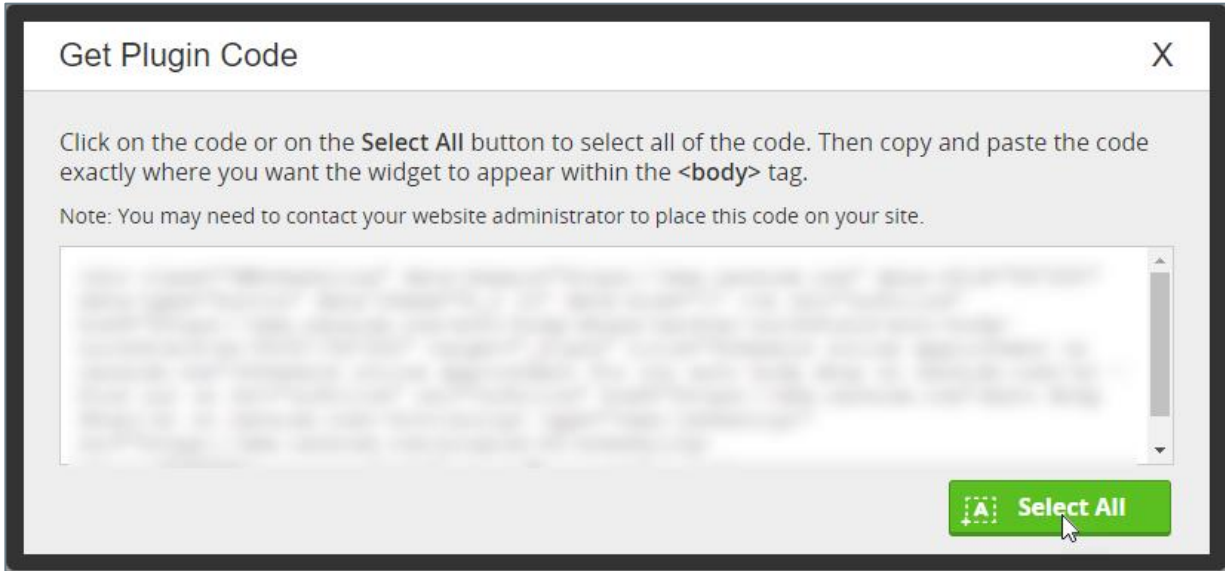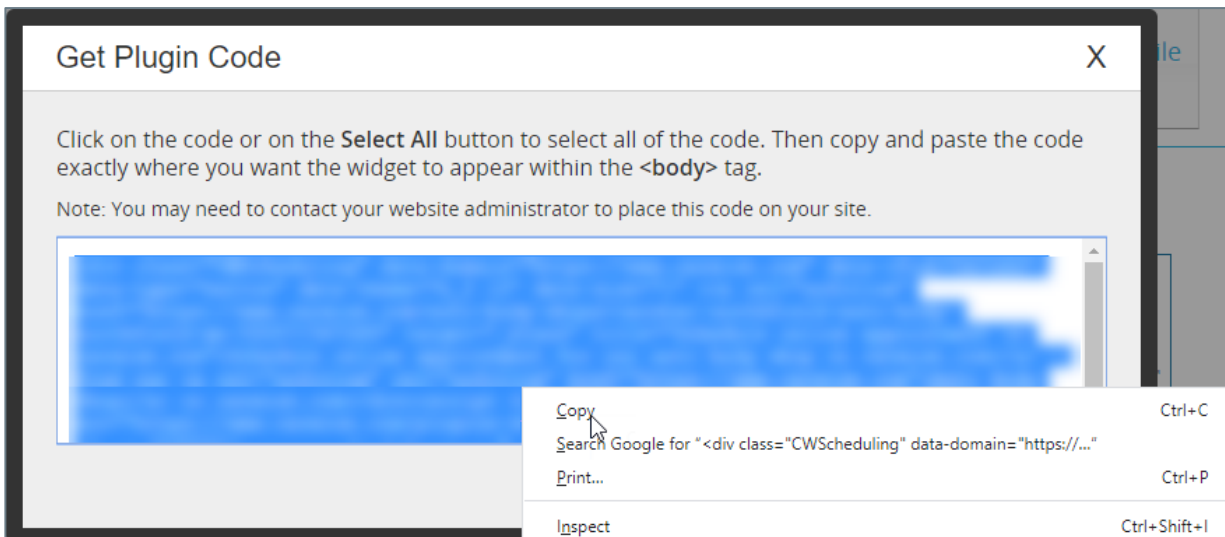
Carwise® Appointment Plugin, Continued

Generate Code   Once you have selected either a Button or the Embedded Widget and clicked on Generate Code for that option, the Plugin Code automatically generates in a popup window.

Follow the directions on the window to click on the code and highlight it all or click the green **Select All** button.

Right click to copy the code. We recommend that you paste the code into a document to provide your website administrator. This person will then place the code on your site. Once completed, the button or widget will display.