Enable DRP Invites

Introduction	This job aid outlines the specific Notification Group to create, as well as the user permissions that need to be enabled, to receive DRP invites from insurance companies via CCC Connect.
Set Up	Please verify if you already have a notification group with Insurance
Notification	Communications events. If one exists, then skip to the Enable User
Group	Permissions section.

Step Action Select **Configure** > **Profiles** from the menu bar. 1 2 Select your repair facility profile, then click Edit from the mini toolbar. 3 Click on the **Notification Groups** link under **Basic Settings**. The Notification Groups form displays. Profile Settings Х File Help 🛃 Save 🛃 Save and Close Fender Bender Basic Settings Notification Groups Address and Contact Information 🕈 Add 🗙 Delete 🥜 Edit 🛛 🚎 Print 🛕 Print Preview Company Information 🚦 Custom Dashboards ification Group Name Form Letter Templates Notification Gro Insurance Comms Insurance Communications Phonty Flags V Required Fields Insurmce Company - 🐔 Estimating Repair Management 4 Click on **Add**. The Untitled Notification Group form opens. Notification Groups 💠 Add 🗙 Delete 🥜 Edit 🛛 🚗 Print 🛕 Print Preview Notification Group Name Number of Users Insurance Comms Insurance Communications Insurmce Company 2

Follow these steps to verify/add the notification group.

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Enable DRP Invites, Continued

Set Up	Step	Action
Notification Group, continued	5	Enter a name for the group in the Notification Group Name field and click Add . Then click OK .
		Insurance Communications - Notification Group Notification Group Name: Insurance Communications Events Notify Add Delete Event Insurance Company
	6	Select Insurance Communications from the Event drop-list.
	7	Click on the Notify tab and select the users who will receive the DRP Invite notifications. This step is optional.
	8	Click OK .

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Enable DRP Invites, Continued

Enable User Please verify if the proper User Permissions listed below are already Permissions enabled (checked).

> Follow these steps to enable the proper User Permissions to receive DRP Invites from insurance companies.

Step	Action
1	Select Configure > Security Roles from the menu bar.
2	Select the user role and click Edit from the mini toolbar.
3	 Enable (check): Profiles - Edit repair facility profiles Profiles - Edit repairer profiles
4	Click OK .

Role	Jsers (10)	
Name	Admin Licer	
INDITIC:	Ruminosei	
Description:		^
		~
Select user pe	ermissions for this role from the list below:	
	Customer Communication - Send responses to customer surveys	^
	Customer Contacts - Create, search, view, edit, merge, and delete customer contacts	
	Customer Contacts - Search and view (read-only) customer contacts	
··· 🗸 🕻	Customer Experience Dashboard - Manage customer communications on workfiles	
	Diagnostics - Perform diagnostic scans	
	mployees - Create, edit, and deactivate user login accounts	
🗹 E	mployees - Create, search, view, edit, and deactivate employees	
	RL Dashboard - View and access Allstate Express Repair Link	
···· 🗹 I	ndicators Dashboards - Provides access to DRP Scorecard and Indicators dashboards	
	nvitations - Manage program invites	
	obby – Administer CCC ONE Lobby settings	
L	obby – Allow access to CCC ONE Lobby	
	Aachine Settings - Edit import and export settings	
	Nobile - Allow access to CCC ONE Mobile	
	Partner Integration - Search, view, and access partner data	
	Profiles - Create claim office profile from assignment	
	Notice Edit date estimation	
	rofiles - Edit repair facility profiles	
	ronies - Edit repairer pronies	
	Tomes - Manage taxes at the company level from cccone.com	
	ronies - search and view (read-only) pronies	
	acurity Poles - Create, cearch view, edit, and delete security roles	
	ecurry roles - create, search, view, eur, and delete security roles	
	OK Ca	



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