Using the Rental Car Feature in CCC° Estimating

Introduction If the Insurance Companies have a relationship with Enterprise Rent-A-Car and/or Hertz[°], you can enable CCC[°] Estimating to share updates to the Repair Order with them automatically.

The following criteria need be met in order to share repair order status updates automatically:

- The claim is an Insurance company workfile.
- The Estimate or Supplement is locked.

This document describes how to enable and use the Rental Agency feature in CCC° Estimating.

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Enable Rental Feature in the Profile

EnablingUse the following steps to enable CCC° Estimating to communicate updatesCommunicationUse the following steps to enable CCC° Estimating to communicate updatesUpdatesUse the following steps to enable CCC° Estimating to communicate updates

Step	Action
1	Go to Profiles and open the Repair Facility Profile .
	Profile Settings × File Help Save @ Save and Close • Fender Bender • •
2	Expand Repair Management to select Rental.
3	Select the Enterprise Rent-A-Car and/or Hertz checkbox to enable sharing repair
	status information with them.
4	The Terms of Use will automatically display. Click on I Accept to complete the process.
	Terms of Use Print Preview REPAIR FACILITY CUSTOMER AUTHORIZATION PLEASE READ THE FOLLOWING LICENSE AGREEMENT VERY CAREFULLY. THE FOLLOWING INFORMATION SETS FORTH THE TERMS AND CONDITIONS UNDER WHICH CCC Intelligent Solutions INC. ("CCC") WILL MAKE AVAILABLE CERTAIN DATA TO ENTERPRISE HOLDINGS, INC. ("ENTERPRISE"). BY SELECTING THE "I ACCEPT" BUTTON, REPAIR FACILITY CUSTOMER ("CUSTOMER") IS REPRESENTING TO CCC THAT CUSTOMER AUTHORIZES CCC TO SEND SUCH DATA TO ENTERPRISE. Customer and CCC have entered into a Master License Agreement whereby CCC licenses products and services to Customer and Customer sends CCC auto physical damage claim, repair (including estimated labor hours and repair status) and Customer



Activate Insurance Company Relationships

ActivatingOnce you enable the relationship, you must select which Insurance CompaniesInformationto activate for sharing information. Follow the instructions in the table to
complete these steps.

Step	Action								
1	Click the Edit button.								
	Rental Share repair status information with the following rental car companies: Erterprise Rent.A.Car Hertz Rental Share repair status information for selected insurance companies: Print Print Poselect All Share repair status information for selected insurance companies: V V V V V V V V V V O2 Au V Au V Au Q Q Q								
2	Select the Insurance Company(s) to activate it for rental car companies. Note: You can use Select/Deselect All feature to add or remove the insurance company.								
3	When finished, click OK . Note: Your selections will display as green checkmarks.								



When Updates Are Sent to Rental Agency

Update Criteria If the Rental feature is enabled and the claim is for an Insurance Company on the list, updates will be sent for the following reasons:

- When Repair Order is Closed
- When Repair Order is Cancelled
- When Vehicle Out Date is delayed

Vehicle OutThe Vehicle Out Date field is displayed on the Production Schedule DashboardDelay Promptand on the Repair Plan Workfile tab.

Anytime there is a change to the **Vehicle Out Date**, the system will prompt you to give a reason for the delay.

Select the appropriate reason, enter a note if needed, and then click **OK** to save the reason.

All		•	🔍 Search	🚔 Print 👻	🛕 Print Prev	iew 🔹								
	RO Number	Owner Name 🔺	Vehicle	Current Phase	Parts Lat		Mon 1/7	Tue 1/8	Wed 1/9	Thu 1/10	Fri 1/11	Sat 1/12	Sun 1/13	
۴ [💹 <u>10186</u>	Abraham, John	2012 GMC TERRAIN	<u>New Plan</u>	0	0 🚺								
٣ [XX <u>7905</u>	ACME CAR RE	2010 CADI CTS-V	<u>New Plan</u>	0	56 🚹							×	
۳ [XX 0927131	Akepati, Varun	2005 FORD FIVE HU	<u>New Plan</u>	Delay Reas	on								
8	N <u>7911</u>	ANDERSON, R	2007 FORD FOCUS ST	[Scheduled]	Vehicle Out date for repair order 7911 has been modified. Select a delay reason or "Cancel" the update.									
۴ (🔀 <u>10123</u>	Amolds, Joe	1999 PONT GRAND A	<u>New Plan</u>		Reason:								
۴ (XX 10048	ASSIGNED IAB	2009 HOND ACCORD	<u>New Plan</u>	Reason:									
۳ (XX <u>10178</u>	Athletes First, Inc	2012 GMC TERRAIN	[Scheduled]										
۴ [<u>1087</u>	Bandari, Geetha	2010 HOND ACCORD	New Plan	Authorization - Waiting on Insurance Customer - Unable to Contact									
۴ (<u>10073</u>	BEECH, XAVIER	2002 CHRY TOWN &	New Plan		Other Paint - Weather Delayed Parts - On Backorder Parts - Returned LKQ (Wrong, Damaged, or Rejected) Parts - Returned OEM (Wrong, Damaged, or Rejected) Parts - Searching for LKQ Parts - Waiting on Delivery Sublet - Waiting on Vendor Vehicle - Additional Damage Found								
7	<u>10057</u>	BENTS, DAVID	2002 Satum VUE 4X2	[Scheduled]										
۴ (XX <u>74489</u>	Berry, Jason	2007 TOYO CAMRY CE	New Plan										
۴ (💹 <u>eb0918</u>	Brockman, Rich	2008 HOND CIVIC EXL	New Plan	0									
7	<u>10029</u>	BROWN, JESSE	2013 AUDI A3 PREMI	Disassemble	11									
٣	EB092605	Bulnes, Edwin	2012 GMC TERRAIN	[Scheduled]	1 Vehicle - Rework Required									

