

Using the Rental Car Feature in CCC[®] Estimating

Introduction

If the Insurance Companies have a relationship with Enterprise Rent-A-Car and/or Hertz[®], you can enable CCC[®] Estimating to share updates to the Repair Order with them automatically.

The following criteria need be met in order to share repair order status updates automatically:

- The claim is an Insurance company workfile.
- The Estimate or Supplement is locked.

This document describes how to enable and use the Rental Agency feature in CCC[®] Estimating.

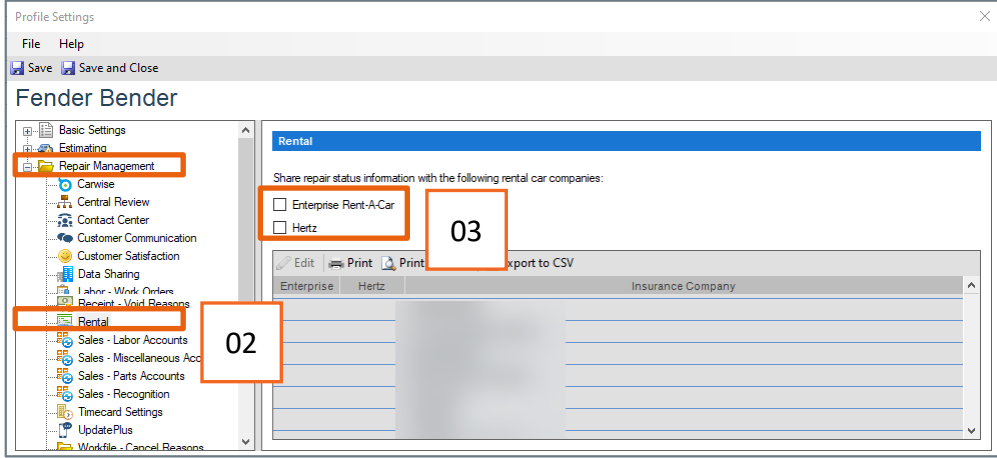
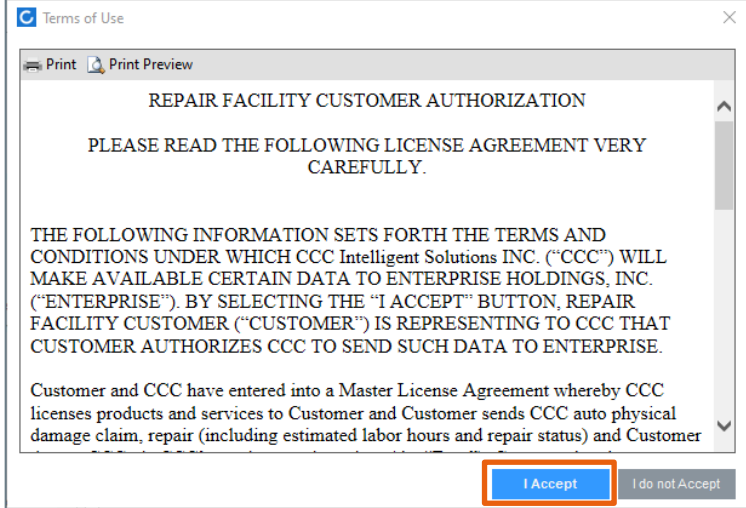
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Enable Rental Feature in the Profile

Enabling Communication Updates

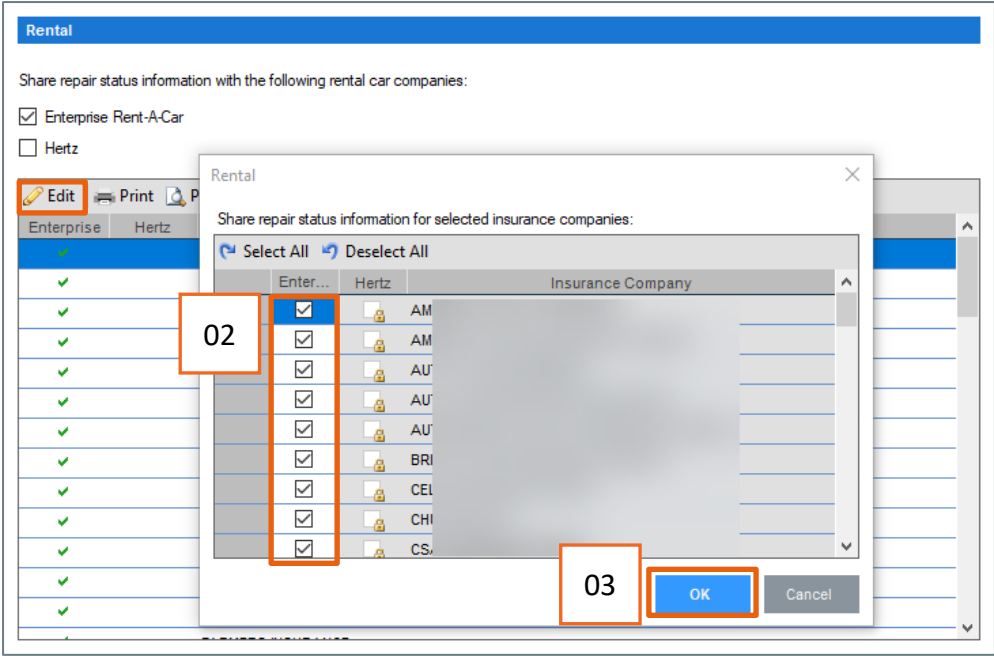
Use the following steps to enable CCC® Estimating to communicate updates to Enterprise Rent-A-Car or Hertz and the insurance Companies.

Step	Action
1	<p>Go to Profiles and open the Repair Facility Profile.</p> 
2	Expand Repair Management to select Rental .
3	Select the Enterprise Rent-A-Car and/or Hertz checkbox to enable sharing repair status information with them.
4	<p>The Terms of Use will automatically display. Click on I Accept to complete the process.</p> 

Activate Insurance Company Relationships

Activating Information Sharing

Once you enable the relationship, you must select which Insurance Companies to activate for sharing information. Follow the instructions in the table to complete these steps.

Step	Action
1	<p>Click the Edit button.</p> 
2	<p>Select the Insurance Company(s) to activate it for rental car companies. Note: You can use Select/Deselect All feature to add or remove the insurance company.</p>
3	<p>When finished, click OK. Note: Your selections will display as green checkmarks.</p>

When Updates Are Sent to Rental Agency

Update Criteria If the Rental feature is enabled and the claim is for an Insurance Company on the list, updates will be sent for the following reasons:

- When Repair Order is Closed
- When Repair Order is Cancelled
- When Vehicle Out Date is delayed

Vehicle Out Delay Prompt The Vehicle Out Date field is displayed on the Production Schedule Dashboard and on the Repair Plan Workfile tab.

Anytime there is a change to the **Vehicle Out Date**, the system will prompt you to give a reason for the delay.

Select the appropriate reason, enter a note if needed, and then click **OK** to save the reason.

RO Number	Owner Name	Vehicle	Current Phase	Parts %	Labor %	Info	Mon 1/7	Tue 1/8	Wed 1/9	Thu 1/10	Fri 1/11	Sat 1/12	Sun 1/13
10186	Abraham, John	2012 GMC TERRAIN ...	New Plan	0	0	i							
7905	ACME CAR RE...	2010 CADI CTS-V	New Plan	0	56	i							
0927131	Akepati, Varun	2005 FORD FIVE HU...	New Plan										
7911	ANDERSON, R...	2007 FORD FOCUS ST	[Scheduled]										
10123	Arnolds, Joe	1999 PONT GRAND A...	New Plan										
10048	ASSIGNED IAB...	2009 HOND ACCORD...	New Plan										
10178	Athletes First, Inc	2012 GMC TERRAIN ...	[Scheduled]										
1087	Bandari, Geetha	2010 HOND ACCORD...	New Plan										
10073	BEECH, XAVIER	2002 CHRY TOWN & ...	New Plan										
10057	BENTS, DAVID	2002 Satum VUE 4X2 ...	[Scheduled]										
74489	Bery, Jason	2007 TOYO CAMRY CE	New Plan										
eb0918	Brockman, Rich...	2008 HOND CIVIC EXL	New Plan	0									
10029	BROWN, JESSE	2013 AUDI A3 PREMI...	Disassemble	11									
EB092605	Bulnes, Edwin	2012 GMC TERRAIN ...	[Scheduled]	1									

Delay Reason

Vehicle Out date for repair order 7911 has been modified. Select a delay reason or "Cancel" the update.

Reason:

Notes:

- Authorization - Waiting on Customer
- Authorization - Waiting on Insurance
- Customer - Unable to Contact
- Other
- Paint - Weather Delayed
- Parts - On Backorder
- Parts - Returned LKQ (Wrong, Damaged, or Rejected)
- Parts - Returned OEM (Wrong, Damaged, or Rejected)
- Parts - Searching for LKQ
- Parts - Waiting on Delivery
- Sublet - Waiting on Vendor
- Vehicle - Additional Damage Found
- Vehicle - Rework Required