

Order Confirmation

Introduction This job aid discusses tasks associated to order confirmation in **cccone.com** and **CCC ONE desktop**.

Order Confirmation Follow the steps below to navigate to your inbox in **cccone.com** or **CCC ONE desktop** to review the message from the supplier once they have confirmed your order or view changes that may have been made:

View messages in **cccone.com**:

Step	Action
1	Click the Bell icon. Note: If open close the Repair Order.
2	Click expand Vendors and open Electronic Orders .
3	Select a Purchase Order from the list, here you will see the details of the order including: Expected Delivery, Part Availability, and Pricing .



The screenshot shows the 'Vendors: Electronic orders' interface. On the left sidebar, the 'Electronic Orders' link is highlighted with a box labeled '2'. The main content area displays a list of purchase orders, with the first one, 'Purchase order updated - 123456789-PO-001', highlighted by a box labeled '3'. To the right, a detailed view of the selected purchase order is shown, including the order number 'RO 123456789', vehicle information '2020 SUV Generic Car', and a list of updates such as 'Backordered - Bumper cover' and 'Part Added - RT Fog lamp assy'.

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Order Confirmation, Continued

Order Confirmation,
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Note: This section is for **Repair Workflow** user only.

From the workfile view follow the steps below to view messages in **CCC ONE®** desktop:

Step	Action
1	Click the Parts tab.
2	Then under Views select By RO Lines . Here you will see the details of the order such as Backorder, Expected Delivery, Added Parts, Expected Delivery changes.

The screenshot shows the CCC ONE desktop interface. At the top, there is a menu bar with 'FILE', 'WORKFILE', and 'VIEW'. Below this is a toolbar with various icons for file operations (Save, Save and Close, Print, Send, New, Close RO, Cancel RO), export options (Link Workfile, EMS Export, Workfile Copy), and actions (Tasks, Checkout). The main area displays the 'Parts' tab, which is highlighted with a red box and the number '1'. Below the 'Parts' tab, there is a 'Views' section on the left with a tree view containing 'Summary', 'By Document Type', 'By Vendor', and 'By RO Lines'. The 'By RO Lines' view is selected, highlighted with a red box and the number '2', and an arrow points to it from the 'Parts' tab. The main content area shows a table of 'By RO Lines' with columns: Line, Part Number, Description, Type, List Price \$, Cost \$, RO Qty, Order Qty, Rec'd Qty, Return Qty, Expected Delivery, and Backordered. Below this table is a 'Related Documents' section with a table listing documents like Purchase Order and Invoice.

Line	Part Number	Description	Type	List Price \$	Cost \$	RO Qty	Order Qty	Rec'd Qty	Return Qty	Expected Delivery	Backordered
3	5211906974	Bumper cover	OEM	313.12	0.00	1	1	0	0	1/30/2024	
6	5311206200	Lower grille	OEM	75.83	0.00	1	1	0	0	1/30/2024	
7	5310106560	Grille assy	OEM	308.03	0.00	1	1	0	0	1/30/2024	
9	8111006470	RT Headlamp assy L,...	OEM	414.15	0.00	1	1	0	0	1/30/2024	
11	8121006071	RT Fog lamp assy	OEM	188.40	0.00	1	0	0	0		
14	5330106150	Hood	OEM	562.29	0.00	1	0	0	0		
19	5381106140	RT Fender	OEM	265.08	0.00	1	0	0	0		
24	5387506120	RT Fender liner L, LE...	OEM	96.22	0.00	1	0	0	0		
--	5311206200	Lower grille	OEM	0.00	0.00	0	1	0	0		
--	5330106150	Hood	OEM	0.00	0.00	0	1	0	0		
--	5211906974	Bumper cover	OEM	0.00	0.00	0	1	0	0		
--		Shop Materials	Shop Materials	19.50	0.00	1	0	0	0		
--	5387506120	RT Fender liner L, LE...	OEM	0.00	0.00	0	1	0	0		
--		Paint Materials	Paint Materials	585.00	0.00	1	0	0	0		
--	5310106560	Grille assy	OEM	0.00	0.00	0	1	0	0		

Critical	Document	Number	Created	Status	Vendor Name	Required	Expected	Pickup	Total Parts	Total \$
!	Purchase Order	109195198-PO-002	1/25/2024	Completed	OE Dealership Demo	1/25/2024	1/30/2024	--	3	449.22
	Purchase Order	109195198-PO-003	1/26/2024	Completed	OE Dealership Demo	1/26/2024	1/30/2024	--		
	Invoice	6584351	1/26/2024	Draft	OE Dealership Demo	--	--	--	2	509.08