## **CCC OEM Connect**



## Accessing Audit Results

Repair Facilities can access their audit results:

1. Click the **www.cccone.com** link from the workfiles page.

								2	3663 action items 308 critical 🏲	1 0			
All Q	All Open Repair Orders												
📭 o	pportunity 📴 Rep	pair Order	🗙 Remo	ve All New Es	timates 🛛 Refres	h 🔜 Preview 🚗	Print 👻 📴 Export			www.cccone.com			
	Updates	Linked	Priority	Estimate Version	RO Number	Owner	Primary Pho	Claim Number	Estimator	Date Created			
			7	E01	1181960527	AHM PS, DEMO			Thomas	2/7/2023 7:37 PM			
			Ÿ	E01	1181960390	Demo, FCA		• 🚰 View • 🗲 A	ction 🔹 🤻 Priority 🔹 拱 I	Print 척 Send 🔗			
			8	E01	8157	QBR MEETING, A			Thomas	7/28/2022 11:08 AM			

2. In the **Workfiles** page, expand the  $\blacksquare$  icon to select **Settings**.



3. In the page that opens, click the **OEM Invite**.



4. Click the audit icon from left to display audit list.

tatus: Not Certified   Invitation Due: 8-0	ct-23		Cancel Invitation Cle	ose Invitation	
Audit Process Audit De	tails				
CREATED DATE	AUDIT TYPE AUDIT ID	CREATED BY	STATUS	ATTACHMENT	
28-Apr-23 04:29 AM EDT	CERTIFICATION	SYSTEM	Audit Data Received - With Gaps		
27-Apr-23 04:29 AM EDT	CERTIFICATION	SYSTEM	Audit Data Received - With Gaps		
26-Apr-23 04:29 AM EDT	CERTIFICATION	SYSTEM	Audit Data Received - With Gaps		
25-Apr-23 04:29 AM EDT	CERTIFICATION	SYSTEM	Audit Data Received - With Gaps		
24-Apr-23 04:29 AM EDT	CERTIFICATION	SYSTEM	Audit Data Received - With Gaps		
23-Apr-23 04:29 AM EDT	CERTIFICATION	SYSTEM	Audit Data Received - With Gaps		
22-Apr-23 04:29 AM EDT	CERTIFICATION	SYSTEM	Audit Data Received - With Gaps		
21-Apr-23 04:29 AM EDT	CERTIFICATION	SYSTEM	Audit Data Received - With Gaps		
			Records per paper 10 - 1	-10 of 19 <	





## Accessing Audit Results

5. Use the Audit Process tab to view and download the pdf version of the audit report.

*	Status: Certified   Start : 1-Mar-23   En	nd: 1-Mar-24			Internet competed
	Audit Process Audit Details				
	CREATED DATE	AUDIT TYPE AUDIT ID	CREATED BY	STATUS	ATTACHMENT
	18-Jan-23 11:45 AM EST	RENEWAL	mo	Audit Completed	
	18-Jan-23 11:45 AM EST	RENEWAL	•	Audit Data Received	PS'Audit Wave 2 FINAL Gap Report 2023-01-1
	18-Jan-23 03:29 AM EST	RENEWAL	SYSTEM	Audit Data Received - No Ga	apa
	17-Jan-23 03:29 AM EST	RENEWAL	SYSTEM	Audit Data Received	
	16-Jan-23 08:56 AM EST	RENEWAL		Audit Data Received	Ps'Audit Wave 2 UPDATED Gap Report 2023-0
	16-Jan-23 03:29 AM EST	RENEWAL	SYSTEM	Audit Data Received	
	15-Jan-23 03:29 AM EST	RENEWAL	SYSTEM	Audit Data Received	
	14-Jan-23 03:29 AM EST	RENEWAL	SYSTEM	Audit Data Received	
					Records per page: 10 👻 1-10 of 19 <

- 6. Click the Audit Details tab to view audit line items.
  - a. Line items displaying the yellow icon are open gap items.
  - b. Line items displaying green icon are completed gap items.
- 7. Click the dropdown next to the gap item to view gap details.
- 8. All audit details display on the right panel.

	Status: Benewal in Progress   Start - 10- Jun-22   Fr	ud: 9- Jun-23				
-	Audit Process Audit Details		1		Cancel Invitation	Close Invitatio
		<b>T</b> -	Q. Type any audit attribute (e.g. ques	Audit Last Updated: 04	4-21-23 03:53 PM   Audit 8	Submitted: 04-21-23
	Action for Q05-007	<u> </u>	AUDIT QUESTION	AUDIT ANSWER	ATTACHMENT	Ī
	Action for Q14-006	🔺 👻	Audit Information			
	Action for Q15-006	▲ -	01. Documentation			
	Action for Q17-011	🔺 👻	01-001. What is the Facility Manager's Na			
	Action for Q18-007	A *	01-002. What is the Facility Manager's em			
	Action for Q08-005		01-003. What is the name of the Facility R			
			02. Facility – Customer Area			-
			02 Exciling - Singape Long Brane and			

**Note:** You can also filter the open or close gap items or search by gap item number.