

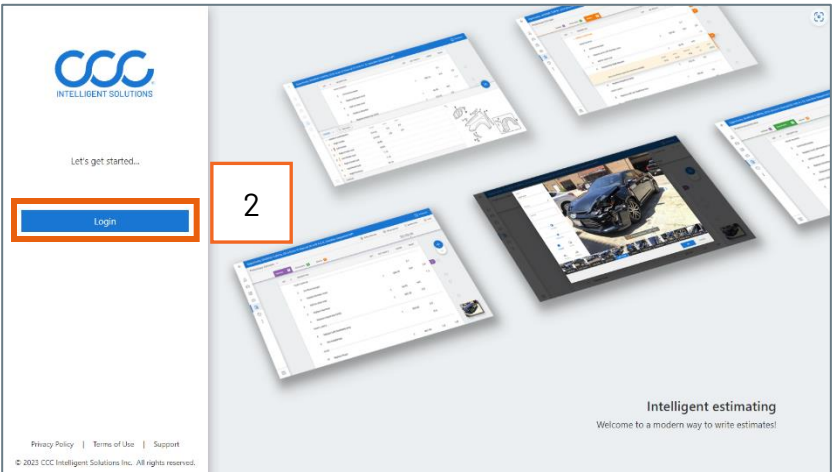
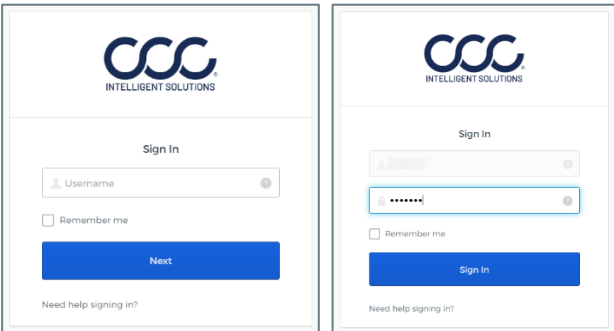
# Direct Repair Program (DRP) Invitation Response

## Introduction

CCC® Connect allows an Insurance Company to send your Shop an invitation to join their Direct Repair Program (DRP). This invitation will display in the cccone.com Action Center under notifications. This document describes how to locate the invitation and respond using the Action Center located on www.cccone.com.

## Locate and Respond to Invitations

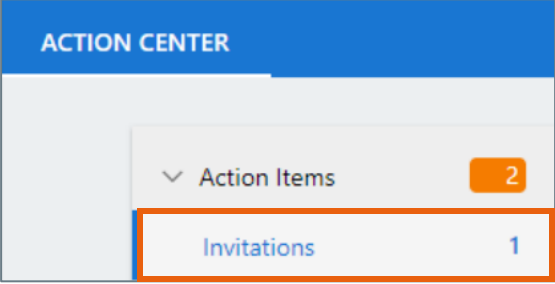
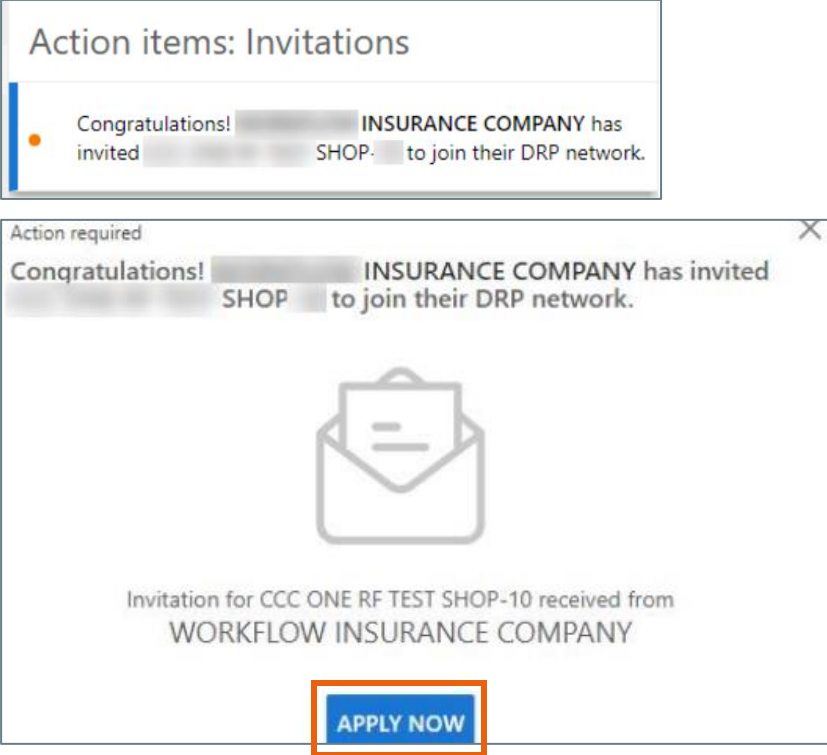
Follow the steps below to locate and respond to DRP invitations from Insurance Companies:

Step	Action
1	Open <a href="http://www.cccone.com">www.cccone.com</a> . 
2	Click <b>Login</b> . The <b>Sign In</b> screen displays.
3	Type in your <b>Username</b> , then click <b>Next</b> . Type in your <b>Password</b> , then click <b>Sign In</b> . 

*Continued on next page*

## Direct Repair Program (DRP) Invitation Response, Continued

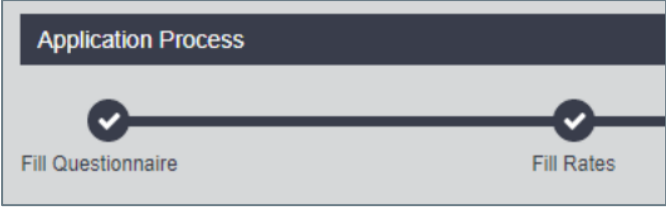
Locate and Respond to Invitations, continued

Step	Action
4	<p>Click <b>Invitations</b> from the left panel of the <b>ACTION CENTER</b>.</p>  <p><b>Note:</b> You must have the proper security permissions to view and reply to DRP Invites.</p>
5	<p>Open the <b>Invitation</b>, and then click <b>APPLY NOW</b>.</p> 

Continued on next page

## Direct Repair Program (DRP) Invitation Response, Continued

Locate and Respond to Invitations, continued

Step	Action
6	<p>The <b>Application Process</b> window displays. Fill in the <b>Questionnaire</b> and <b>Rates</b> parts of the <b>Application Process</b> window.</p>  <p><b>Note:</b> If this is a New DRP Invite, the Rates section is pre-populated.</p>
7	<p>On the <b>Agree to Terms</b> part of the <b>Application Process</b> window, select the checkbox to agree to the terms and click <b>Agree &amp; Accept</b>.</p> 