















CCC® Parts – Supplier SPP Payments

Introduction **The Strategic Parts Program (SPP)** allows shops (RFs) to receive rebates from suppliers on parts based on order volumes. OEM, After Market (AM) and Recycled suppliers can utilize CCC's payment solution to disburse rebates to the shops electronically.

This job aid reviews how suppliers can manage rebate payments for shops subscribed to SPP programs.

Strategic Programs Reports The settlement report displays on the Strategic Program list after the rebate program that has been closed for a month.

Step	Action												
1	Log into CCC® Parts using your login credentials. https://parts.cccis.com  If you cannot access the CCC® Parts or verify your Username, contact Parts Support: parts_support@cccis.com												
2	<p>In the Strategic Program Report tab, select the settlement report with Pending Approval status. There are four Payment Status:</p> <table><tr><td></td><td>Pending Approval</td><td>Payment has not been approved for the period.</td></tr><tr><td></td><td>Processed</td><td>Funds are available and all payments have been initiated successfully.</td></tr><tr><td></td><td>Processing</td><td>Payment has been sent and is awaiting confirmation from payments platform.</td></tr><tr><td></td><td>Failed</td><td>Payment approval could not be completed and needs to be retired due to insufficient funds or technical errors.</td></tr></table> <p> You can select the download icon next to the report to download the csv file to review the report.</p>		Pending Approval	Payment has not been approved for the period.		Processed	Funds are available and all payments have been initiated successfully.		Processing	Payment has been sent and is awaiting confirmation from payments platform.		Failed	Payment approval could not be completed and needs to be retired due to insufficient funds or technical errors.
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CCC® Parts – Supplier SPP Payments, Continued

Step	Action
	<div><div>CCC Parts</div><div><div>Strategic Programs Report</div><div>Strategic Parts Program</div></div><div><div>Report Month Range</div><div>February 2025 - July 2025</div><div>⌵</div></div><div><div>SETTLEMENT PERIOD</div><div>TOTAL REBATE DUE \$</div><div>ADJUSTMENTS \$</div><div>PAYMENT STATUS</div></div><div><div>06/12/25 - 07/11/25</div><div>\$241.88</div><div></div><div>⌵ Pending Approval</div><div>⬇</div></div><div><div>06/12/25 - 07/11/25</div><div>\$38.28</div><div>+\$10.00</div><div>⌵ Pending Approval</div><div>⬇</div></div><div><div>06/11/25 - 07/10/25</div><div>\$45.77</div><div>+\$5.00</div><div>⌵ Pending Approval</div><div>⬇</div></div><div><div>06/11/25 - 07/10/25</div><div>\$241.88</div><div></div><div>⌵ Pending Approval</div><div>⬇</div></div></div>


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CCC® Parts – Supplier SPP Payments, Continued


Step	Action										
2	<p>All the shops that are included in the selected settlement report display on right. There are four sections:</p> <ol style="list-style-type: none"> Funds Available is not an active feature. When active, this feature will display funds that are available for the supplier. Report Details section allows you to view the details for the selected report such as total adjustments, rebates, etc. Search Shop allows you to search for the shop by its name or the license number. Rebate Detail section displays the following: <table border="1"> <tr> <td>SHOP NAME</td><td>Shops included in the settlement report.</td></tr> <tr> <td>LICENSE KEY</td><td>License key for the shop.</td></tr> <tr> <td>REBATE \$</td><td>Associated rebate calculated per month for the shop.</td></tr> <tr> <td>ADJUSTMENT</td><td>Displays blank by default.</td></tr> <tr> <td>STATUS</td><td> <p>There are four individual shop payment status:</p> <ul style="list-style-type: none">  In Process: Payment has been submitted and is pending deposit.  Paid: Payment has been deposited.  Failed: Payment Failed by CCC Payments or Payment Service Provider (PSP).  Voided: Payment stopped by CCC Payments or Payment Service Provider (PSP). </td></tr> </table>	SHOP NAME	Shops included in the settlement report.	LICENSE KEY	License key for the shop.	REBATE \$	Associated rebate calculated per month for the shop.	ADJUSTMENT	Displays blank by default.	STATUS	<p>There are four individual shop payment status:</p> <ul style="list-style-type: none">  In Process: Payment has been submitted and is pending deposit.  Paid: Payment has been deposited.  Failed: Payment Failed by CCC Payments or Payment Service Provider (PSP).  Voided: Payment stopped by CCC Payments or Payment Service Provider (PSP).
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 Funds Available

\$



Report Detail
 Report Name Strategic Parts Program Report
 Settlement Period 06/11/25 - 07/10/25
 Total Adjustment \$ \$5.00
 Total Rebate Due \$ \$45.77
 Payment Status Pending Approval



Rebate Detail
 Search Shop

SHOP NAME	LICENSE KEY	REBATE \$	ADJUSTMENTS \$	STATUS
CT-CCC1-RF-02	103	\$1.03	+	○-
QA CERRITOS	106	\$20.80	+\$5.00	○-
CCC TEST SHOP	109	\$18.94	+	○-

1 - 3 of 3 results

1



APPROVE PAYMENT

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Adjusting Rebates

You can adjust a rebate to provide credit or debit for the shop as needed.

Step	Action						
1	In the ADJUSTMENTS \$ column from the Rebate Detail section, select the  icon.						
2	<p>In the Adjust Rebate Payment page, select credit or debit, enter adjustment \$ amount, reason for the adjustment and then select SAVE.</p> <p> The adjustment amount for credit or debit cannot be more than the full rebate calculation.</p> <div data-bbox="321 835 1177 1617"> <p>Adjust Rebate Payment</p> <p>CT-CCC1-RF-02</p> <p>Parent Company CCC Auto</p> <p>Settlement Period 06/11/25 - 07/10/25</p> <hr/> <p>Adjustment \$ 0.50 <input type="radio"/> Debit (-) <input checked="" type="radio"/> Credit (+)</p> <p>Reason * Incorrect Rebate Amount Calculated</p> <p>Reason Note Credit for incorrect rebate amount. </p> <table> <tr> <td>Shop Rebate</td> <td>\$1.03</td> </tr> <tr> <td>Adjustments</td> <td>\$0.50</td> </tr> <tr> <td>Adjusted Shop Rebate</td> <td>\$1.53</td> </tr> </table> <p>REMOVE CANCEL SAVE</p> </div>	Shop Rebate	\$1.03	Adjustments	\$0.50	Adjusted Shop Rebate	\$1.53
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Adjusted Shop Rebate	\$1.53						
3	The message appears indicating the Adjustment is applied successfully . Both the Report Detail and Rebate Detail sections will reflect the adjustments you made.						

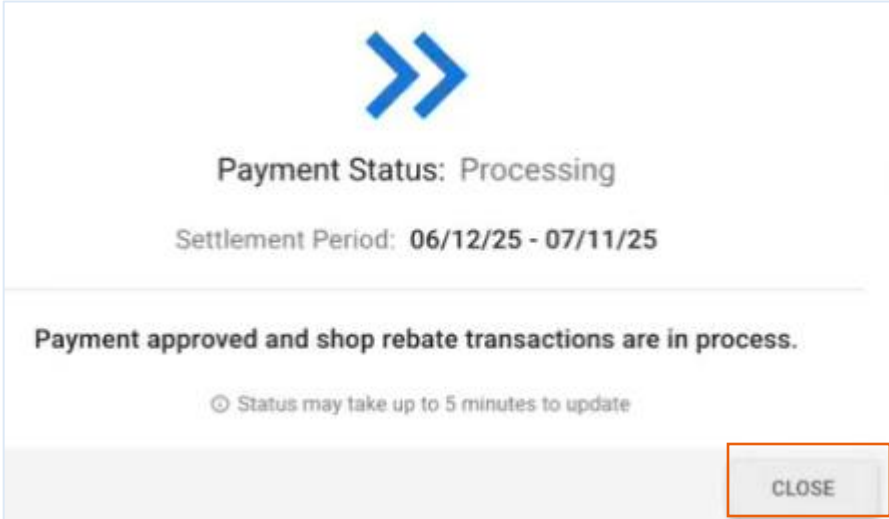
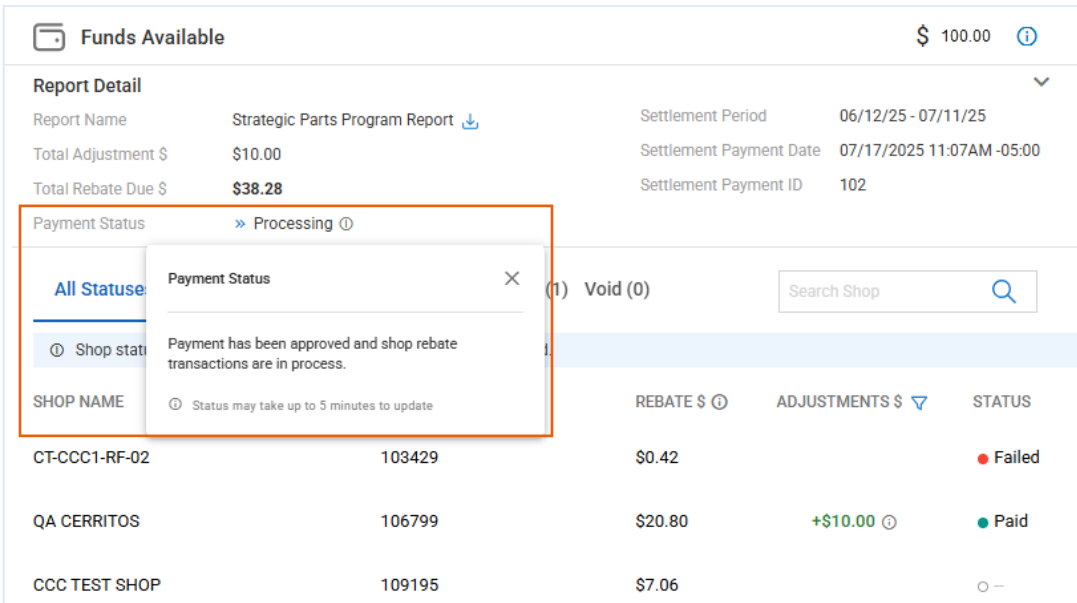
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CCC® Parts – Supplier SPP Payments, Continued

Step	Action																				
4	<p>Select the Approve Payment button.</p> <div><div><div>Funds Available\$ 100.00 ⓘ</div><div><div>Report Detail</div><div>Report NameStrategic Parts Program Report ⬇️Settlement Period06/11/25 - 07/10/25</div><div>Total Adjustment \$5.00</div><div>Total Rebate Due \$45.77</div><div>Payment Status⌚ Pending Approval</div></div></div><div><div>Rebate Detail</div><div><div>Search Shop ⓘ</div><table><tr><th>SHOP NAME</th><th>LICENSE KEY</th><th>REBATE \$ ⓘ</th><th>ADJUSTMENTS \$ ▾</th><th>STATUS</th></tr><tr><td>CT-CCC1-RF-02</td><td>103</td><td>\$1.03</td><td>⊕</td><td>○ -</td></tr><tr><td>QA CERRITOS</td><td>106</td><td>\$20.80</td><td>+\$5.00</td><td>○ -</td></tr><tr><td>CCC TEST SHOP</td><td>109</td><td>\$18.94</td><td>⊕</td><td>○ -</td></tr></table></div><div>1 - 3 of 3 results</div><div>< 1 ></div><div>APPROVE PAYMENT</div></div></div>	SHOP NAME	LICENSE KEY	REBATE \$ ⓘ	ADJUSTMENTS \$ ▾	STATUS	CT-CCC1-RF-02	103	\$1.03	⊕	○ -	QA CERRITOS	106	\$20.80	+\$5.00	○ -	CCC TEST SHOP	109	\$18.94	⊕	○ -
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5	<p>In the Confirm Payment page, verify the adjustment and due amount and then select Confirm.</p> <div><div>Confirm Payment</div><div>Payment Details</div><div><div>Settlement Period06/11/25 - 07/10/25</div><div>Date07/22/2025</div><div>Payment MethodCCC Payment</div></div><div><div>Total Adjustment+\$5.00</div><div>Total Rebate Due\$45.77</div></div><div><div>CANCEL</div><div>CONFIRM 45.77</div></div></div>																				

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CCC® Parts – Supplier SPP Payments, Continued

Step	Action
6	<p>The changes will now send to the Payment system to get processed. Select Close.</p> 
7	<p>The Report Details section will now display Processing for the Payment status. You can also hover to view the status next to it.</p> 

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CCC® Parts – Supplier SPP Payments, Continued

Step

Action

You can also quickly gauge the payment status for shops using Status tabs as shown below:

All Statuses (3)In Process (0)Paid (1)Failed (1)Void (0)

Search Shop

ⓘ Shop status will update when the settlement payment is processed.

SHOP NAME	LICENSE KEY	REBATE \$ ⓘ	ADJUSTMENTS \$ ▾	STATUS
CT-CCC1-RF-02	103429	\$0.42		<div></div> Failed
QA CERRITOS	106799	\$20.80	<div>+\$10.00 ⓘ</div>	<div></div> Paid
CCC TEST SHOP	109195	\$7.06		<div></div> —