

CCC® Advisor Usage Summary Report

Introduction This document contains detailed instructions on how to run and review a Usage Summary Report within CCC ONE® Advisor.

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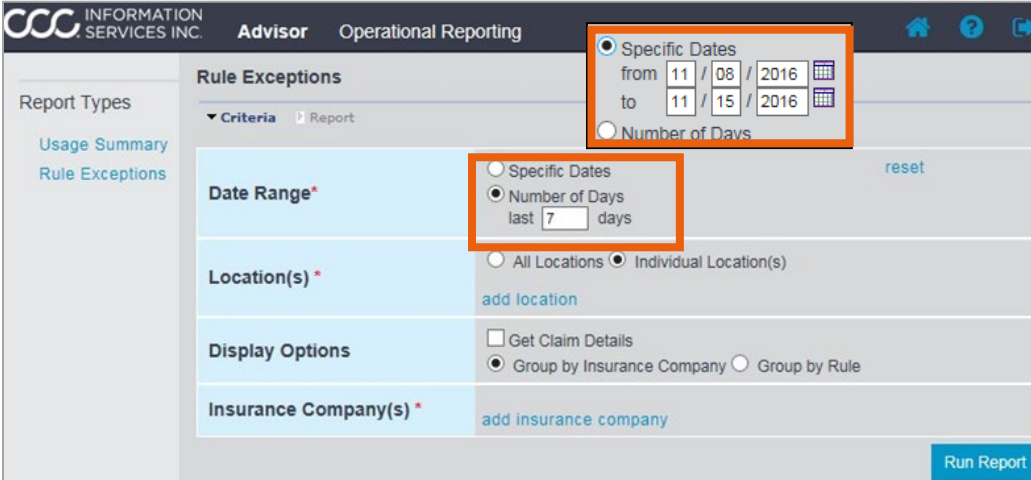
How to Run a Usage Summary Report

Overview

CCC® Advisor includes a Usage Summary Report that provides the Repair Facility with Advisor usage frequency information. This job aid describes the process for accessing the Report and selecting criteria to run it.

Run Rule Exceptions Report Use the following steps to run a **Usage Summary Report** in Advisor:

Step	Action
1	<p>From the CCC Portal Home Page, go to the View Operational Reports section and click View Usage Summary Report. The Usage Summary Criteria page displays.</p> 
2	<p>Set the Date Range criteria for the Report. You can set the Date Range by:</p> <ul style="list-style-type: none"> • Specific Dates: Use calendar option. • Number of Days: Enter the number of days you want to search. Default: Last 7 Days. Maximum: 31 Days.






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How to Run a Usage Summary Report, Continued

Run Rule Exceptions Report, continued

Step	Action
3	Select a Locations . 
4	Click Run Report . 
5	Review Report Results by using the + and - symbols to expand and retract data by Location.
6	Use the Change Criteria button to modify the data range and/or locations.
	
7	Click Print Report at the bottom of the page to print as needed. A printer-friendly version of the Report opens. Go to File , then select Print to print a copy of the Report.
8	Click Save to download a copy of the Report.

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How to Read a Rule Exception Report

Overview

The Usage Summary Report allows users who have Manager or Supervisor roles at any level of a Repair Facility to run CCC ONE[®] Advisor Reports. The Usage Summary report can help managers identify how well the estimators are doing in terms of improving their estimates based on the Advisor Report. This Report also provides information on Usage trends.

This job aid provides terminology and key metrics definitions to assist you in reading the Usage Summary Report.

Terminology

The following table provides definitions of key terms in the Report.

Term	Definition
Audit Count	The number of audits generated , including audits automatically generated by CCC ONE and audits requested by the user. The Report displays all audits generated for the criteria selected when running the Report.
Audit Score	The sum of the scores of all rules that were triggered by the audits.
Average Audit Score	The sum of the audit scores divided by the number of audit requests .
Dollar Variance	The difference between the actual amount in the estimate and the allowable amount . The allowable amount may be sourced from the audit profile, the price of an alternate part, the profile values stored with the estimate or the rule itself.
Rule Exception Amount	The sum of the Dollar Variances for rules triggered by the audits.
Rule Exception Count	The number of rules triggered by the audit.

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How to Read a Rule Exception Report, Continued

Report Metrics

This is a sample page of the Usage Summary Report. There may be multiple pages depending on the amount of data.

CCC Accumark™ Advisor Operational Report											
Run Date		Mon Oct 24 22:05:09 CDT 2016									
Report		Usage Summary									
Date Range		from 10/17/2016 to 10/24/2016									
Location		ABC COLLISION									
-	Audit Summary				Audits by Supplement Version						
	Est	Sup	Total	\$01	\$02	\$03	\$04	\$05			
ABC COLLISION	184	168	352	70	53	37	6	2			
ENRIQUE R	47	108	22	8	11	4	2				
Average Rule Exception Count	1	24.00	20.77	23.59	29.00	24.82	17.50	17.00			
Average Audit Score	99.49	90.25	97.68	125.25	105.55	61.50	59.00				
Rule Exception Amount	\$24,971.56	\$65,748.22	\$90,719.78	\$24,054.00	\$5,001.58	\$34,237.64	\$1,638.00	\$817.00			
Jorge J	5	6	11	6							
Average Rule Exception Count	3.00	24.00	23.55	24.00							
Average Audit Score	8.60	113.17	111.09	113.17							
Rule Exception Amount	3.35	\$1,743.43	\$2,916.78	\$1,743.43							
KYLE H	15	9	24		5	4					
Average Rule Exception Count	17.87	25.67	20.79		19.60	33.25					
Average Audit Score	72.73	121.00	90.83		84.00	167.25					
Rule Exception Amount	\$114,470.21	\$1,616.42	\$116,086.63		\$750.18	\$866.24					
PEDRO	97	90	187	34	32	22	2				
Average Rule Exception Count	20.01	23.50	21.69	20.97	24.12	26.91	19.00				
Average Audit Score	95.98	102.21	98.98	90.97	103.56	119.91	77.00				
Rule Exception Amount	\$75,041.79	\$58,030.07	\$133,071.86	\$21,950.01	\$18,301.58	\$17,480.08	\$298.40				
SPENCER W	6	16	22	8	8						
Average Rule Exception Count	26.67	25.81	26.05	23.62	28.00						
Average Audit Score	166.33	118.44	131.50	104.88	132.00						
Rule Exception Amount	3	\$5,491.14	\$63,327.08	\$1,352.18	\$4,138.96						
Average Rule Exception Count	23.99	21.68	22.36	25.02	26.97	18.00	17.00				

#	Rule Component	Explanation
1	Average Rule Exception Count	The number is the sum of the rule exceptions divided by the number of audit requests.
2	Average Audit Score	The number is the sum of audit scores divided by the number of audit requests.
3	Rule Exception Amount	The amount is the sum of Dollar Variances for rules triggered by audits.

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How to Read a Rule Exception Report, Continued

Version History

Version History	Revision Date	Description
1.0	8/25/2021	Version History added for tracking. No other changes added.

