

Introduction to Salvage Assignment

Introduction

The CCC ONE® Workflow - Salvage Assignment product allows Insurance users to submit **Salvage Assignments** to **Salvage Vendors**. It also allows a **Salvage Coordinator** to track the Salvage cycle for the company's claims that require Salvage Vendor's services. These are claims that have been deemed a total loss and whose loss vehicles will be disposed of by a Salvage Vendor.

Salvage Assignment enhances the Salvage process by delivering the following improvements:

- Increases productivity with fewer manual tasks.
- Can reduce cost and expense through expedited processing.
- Provides an integrated product solution to CCC's portfolio.
- Improves cycle time from real time salvage identification and assignment.
- Increases visibility into trends on salvage processes that lead to optimization of the claims process.

This job aid describes the general process workflow for Salvage Assignment.

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General Process Flow

This diagram describes the general process flow for using Salvage Assignment on the CCC Portal or in CCC ONE® Insurance Estimating.

