

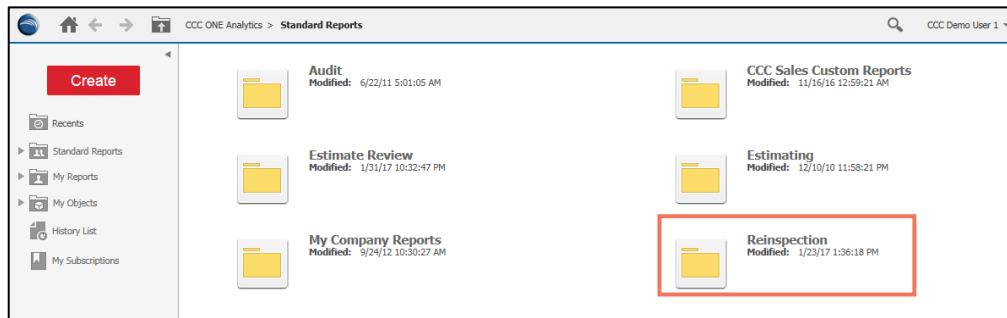
# CCC ONE® Analytics - Reinspection

## Overview

CCC ONE® Analytics introduces new enhancements to existing Analytics Reinspection reports. Three existing Reinspection Reports (having Accumark plus Estimate Review data) are updated.

## Navigate to Reinspection

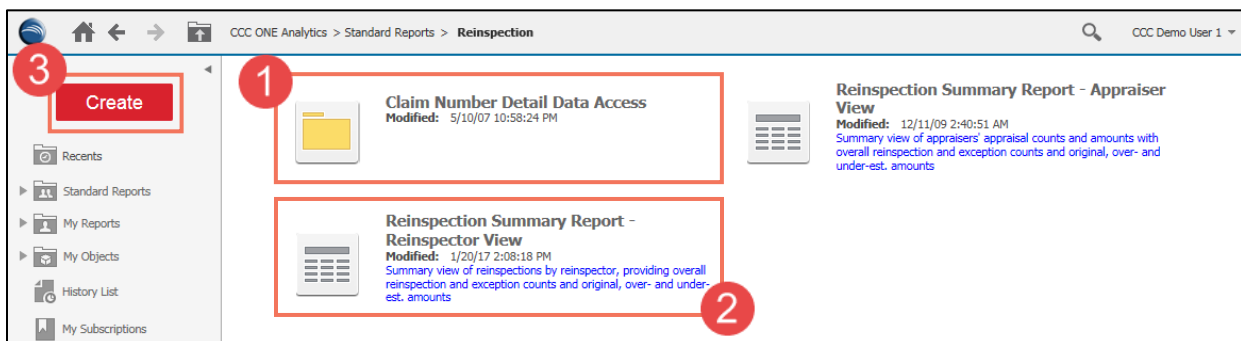
Login to the CCC ONE portal. Click **CCC Analytics** from the portal homepage. Then click **Reinspection**.



## Reinspection Report Builder

Links to the Standard Report builder can be accessed from the Reinspector folder, these are not reports, but will take you to the report builder.

| # | Report Builder  | Access  |
|---|---|---|
| 1 | Standard Report: Reinspection Claim Detail Report               | Claim Number Detail Data Access > Reinspection Claim Detail Report    |
| 2 | Standard Report: Reinspection Summary Report – Reinspector View | Reinspector Summary Report – Reinspector View                         |
| 3 | Report Builder: Create a Reinspection (Reinspector View) Report | Create > New Report > Create a Reinspector (Reinspection View) report |



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## CCC ONE® Analytics - Reinspection, Continued

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### Field Name Changes

Several metrics were renamed in the three existing Reinspection Reports **Reinspection Claim Detail**, **Reinspection Summary Report**, and **Create Reinspection View Report Builder** to avoid confusion among report builders.

| New Metric Name              | Old Metric Name                     |
|------------------------------|-------------------------------------|
| Review Absolute Variance Amt | REI Absolute Variance Amt           |
| Review Abs Difference %      | Abs Difference %                    |
| Review Over Estimated Amt    | Over Estimated Amt                  |
| Review Under Estimated Amt   | Under Estimated Amt                 |
| Expected Difference TCOR Amt | REI Actual Difference Amt           |
| Review Total Cost of Repairs | REI Corrected Total Cost of Repairs |

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### Removed Fields

Based on feedback from the user community, the fields **Agreement Reached Reinspection Cnt**, **Agreement Reached Value** have been removed from Reinspection Standard Reports and Report Builders. This does not affect existing custom reports where those values already exist, these fields will continue to be available for ad hoc reporting.

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### Overall Prompt Changes

The following are overall prompt changes in Reinspection.

#### Choose from the list of Reinspectors:

A consolidation change was made to the **Reinspector Prompt** in the existing Reinspection Standard reports to de-duplicate names that appear more than once due to a domain. For example, DOE, JOHN (jdoe@cccis) was changed to DOE, JOHN (jdoe). Note, there are a few remaining Reinspectors where the domain still shows, and these will be cleaned up in a future release.

**Note:** There are a small number of cases where the names could not be cleaned up, due to fact that same user exists for two different companies (e.g, Liberty Mutual® and Safeco®).

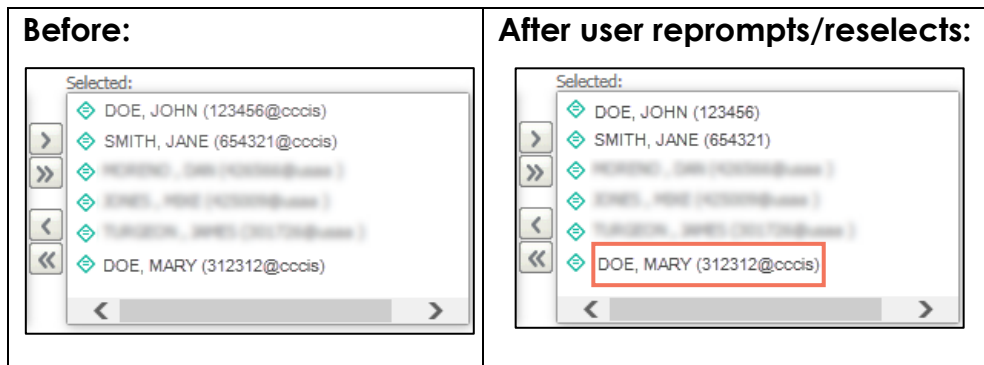
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## CCC ONE® Analytics - Reinspection, Continued

**Overall Prompt Changes,**  
continued

As a result of these changes, if a saved report contains filters on Reinspector, the report will need to be re-prompted, and the Reinspector re-selected, to ensure data will return for all intended Reinspector(s).



Following table summarizes the new fields available for the **Reinspection Claim Detail Report** and **Reinspection Summary Report – Reinspector View** Standard Report.

| <b>Appears on grid display</b>   | <b>Available to drag onto grid display</b>  |
|--|---|
| <ul style="list-style-type: none"> <li>• Supplement Total Cost of Repair</li> <li>• Actual Difference TCOR Amt</li> <li>• Actual Variance Total Cost of Repairs</li> </ul> | <ul style="list-style-type: none"> <li>• Review Method</li> <li>• Predictive Recommendation</li> <li>• Review Action Taken</li> <li>• Estimate Received to Supplement Received Days</li> <li>• Review Complete to Supplement Received Days</li> <li>• Actual Supplement Cnt</li> <li>• Actual Total Over Estimated Amt</li> <li>• Actual Total Under Estimated Amt</li> <li>• Variance Actual Difference from Expected Difference %</li> <li>• Variance Supplement TCOR from Review TCOR %</li> <li>• Variance Supplement TCOR from Original TCOR %</li> <li>• Avg Actual Difference TCOR Amt</li> <li>• Avg Supplement Total Cost of Repair</li> <li>• Opportunity Captured %</li> </ul> |

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## CCC ONE® Analytics - Reinspection, Continued

### Standard Report: Reinspection Claim Detail Report

**Report Location:** CCC ONE Analytics > Reinspection > Claim Number Detail Data Access > Reinspection Claim Detail Report

The **Standard Report: Reinspection Claim Detail Report** shows the Latest Supplement for a completed review. Following table summarizes the new fields available for this Standard Report. The following table reflects the new Estimate Review specific elements added to the report.

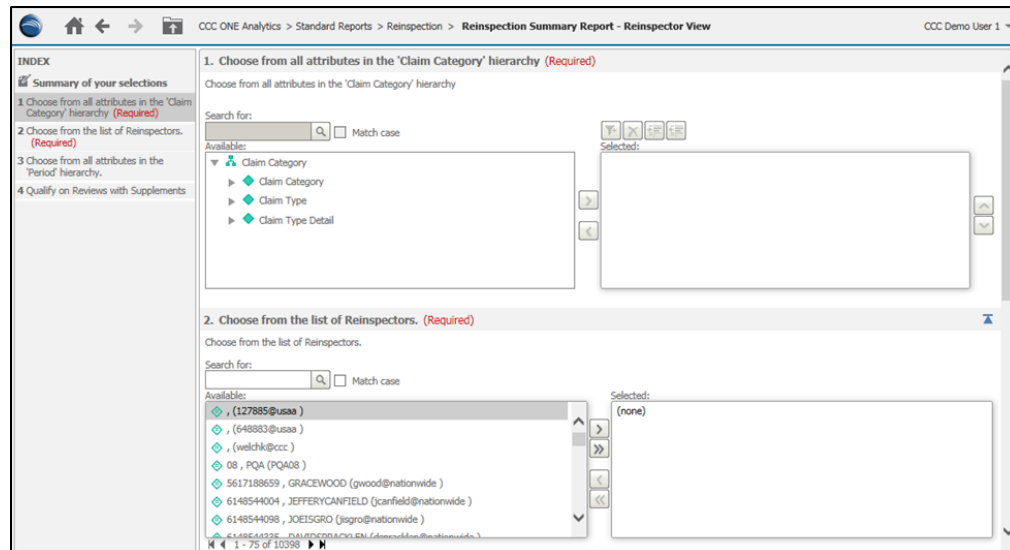
**Note:** Total Cost of Repair values for Portal Basic or Portal Advanced review method will not include taxes and adjustments. The same values will include taxes and adjustments with any other review method.

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## Standard Report: Reinspection Summary Report – Reinspector View

**Report Location:** CCC ONE Analytics > Reinspection > Reinspector Summary Report – Reinspector View

The **Standard Report: Reinspection Summary Report – Reinspector** will show the Latest Supplement for a completed review. The following table reflects the new Estimate Review specific elements added to the report.



**Note:** Total Cost of Repair values for Portal Basic or Portal Advanced review method will not include taxes and adjustments. The same values will include taxes and adjustments with any other review method.

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## CCC ONE® Analytics - Reinspection, Continued

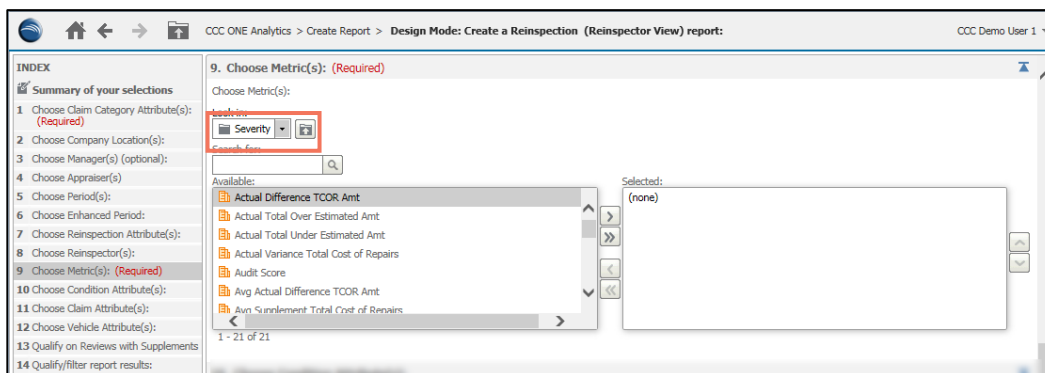
### Report Builder: Create a Reinspection (Reinspector View) Report

**Report Location:** CCC ONE Analytics > Create > New Report > Create a Reinspector (Reinspection View) report

The **Create a Reinspection (Reinspector View) Report** will show the Latest Supplement for a completed review. Following table summarizes the new fields available for this Standard Report.

| Prompt  | New fields   |
|---|--|
| <ul style="list-style-type: none"> <li>Choose from a list of Reinspection Attributes</li> </ul> | <ul style="list-style-type: none"> <li>Review Action Taken</li> <li>Predictive Recommendation</li> <li>Review Method</li> </ul>  |
| <ul style="list-style-type: none"> <li>Choose from a list of Metrics \ Cycle Times</li> </ul>   | <ul style="list-style-type: none"> <li>Review Complete to Supplement Received Days</li> <li>Estimate Received to Supplement Received Days</li> </ul>   |
| <ul style="list-style-type: none"> <li>Choose from a list of Metrics \ Productivity</li> </ul>  | <ul style="list-style-type: none"> <li>Actual Supplement Cnt</li> </ul>  |
| <ul style="list-style-type: none"> <li>Choose from a list of Metrics \ Severity</li> </ul>      | <ul style="list-style-type: none"> <li>Supplement Total Cost of Repair</li> <li>Actual Total Over Estimated Amt</li> <li>Actual Total Under Estimated Amt</li> <li>Actual Difference TCOR Amt</li> <li>Actual Variance Total Cost of Repair</li> <li>Variance Actual Difference from Expected Difference %</li> <li>Variance Supplement TCOR from Review TCOR %</li> <li>Variance Supplement TCOR from Original TCOR %</li> <li>Avg Supplement Total Cost of Repair</li> <li>Avg Actual Difference TCOR Amt</li> <li>Opportunity Captured %</li> </ul> |

The Following is an example of the metrics prompt where new metrics can be seen in alphabetical order. Use the drop down to select folders Severity, Productivity, or Cycle Time.



**Note:** Total Cost of Repair values for Portal Basic or Portal Advanced review method will not include taxes and adjustments. The same values will include taxes and adjustments with any other review method.

