

CCC ONE® Analytics - Post Valuation

Introduction CCC ONE® Analytics now includes a new Post Valuation report builder within Valuation. This will extend visibility into the Valuation process by giving insight into attributes and metrics around Post Valuations. Additionally, new attributes and metrics to the existing Valuation report builder **Company and Detail data** have been added.

What are Post Valuations?

Post Valuations are changes made after the initial valuation, these are equivalent to supplements in the appraisal process.

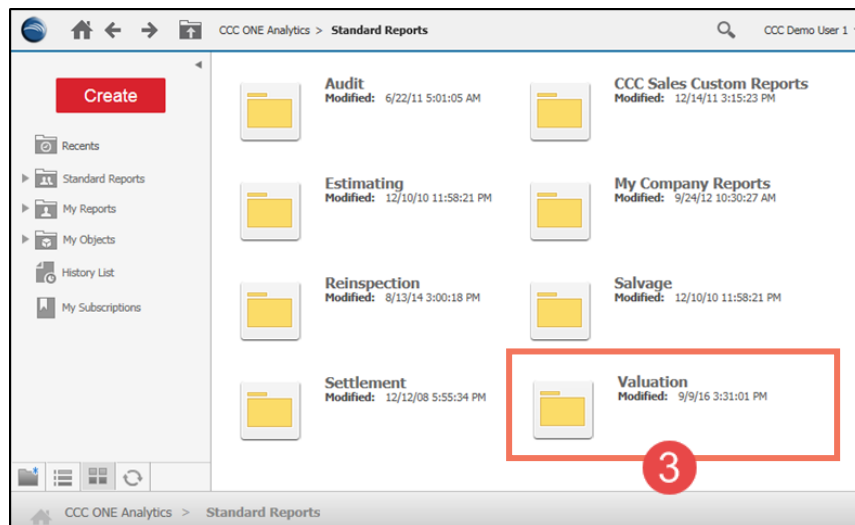
Note: Note: Data on Post Valuation reporting captured in the Data Warehouse is only good starting from **Nov 1st 2016**. Data from **May 17th – Oct. 31st 2016** is not good data and should not be used.

This will impact Insurance Carrier users and Internal resources that support our insurance clients (ISG, CSMs and FCs) who utilize CCC ONE Analytics and have access to the Valuation subject area.

Navigating to Post Valuation

To navigate to the Valuation folder:

Step	Action
1	Login to the CCC ONE portal
2	Click CCC ONE Analytics from the portal homepage
3	Click Valuation



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CCC ONE® Analytics – Valuation

Valuation Report Builder Modifications

The release of Post Valuation includes additional attributes and metrics to the existing Valuation report builders.

Additional Attributes

The following Valuation attributes can be found in the prompts listed below:

Choose Individual(s) prompt:

- Appraiser ID
- Appraiser Name

Choose Valuation Attribute(s) prompt:

- Loss Unit Type
- Valuation Type

Choose Valuation Detail Attribute(s) prompt:

- Vehicle VIN – VIN is a detail of the Valuation and cannot be summarized.
-

Additional Metrics

The following Valuation metrics can be found in the prompts listed below:

Choose Metric(s) prompt: *(within Severity folder)*

- Avg Prior Damage Amt
- Prior Damage Amt Cnt
- Prior Damage Cnt

Choose Metric(s) prompt: *(within Adjustments folder)*

- Sales Tax Pct
-

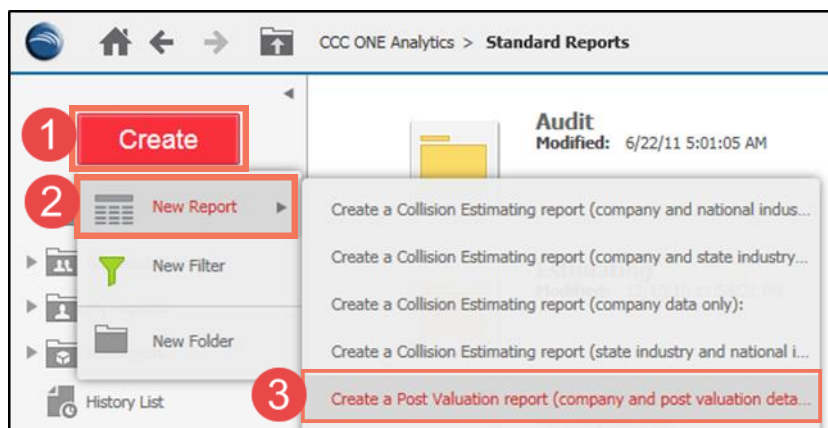
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CCC ONE® Analytics - Post Valuation, Continued

Creating a New Report

To create a new customized company report:

Step	Action
1	Click Create
2	Hover over New Report
3	Select Create a Post Valuation (company and post valuation detail data only)



Notice how the report builder opens up in Design Mode.

CCC ONE Analytics > Create Report > **Design Mode: Create a Post Valuation report (company and post valuation detail data only):**

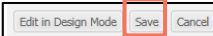
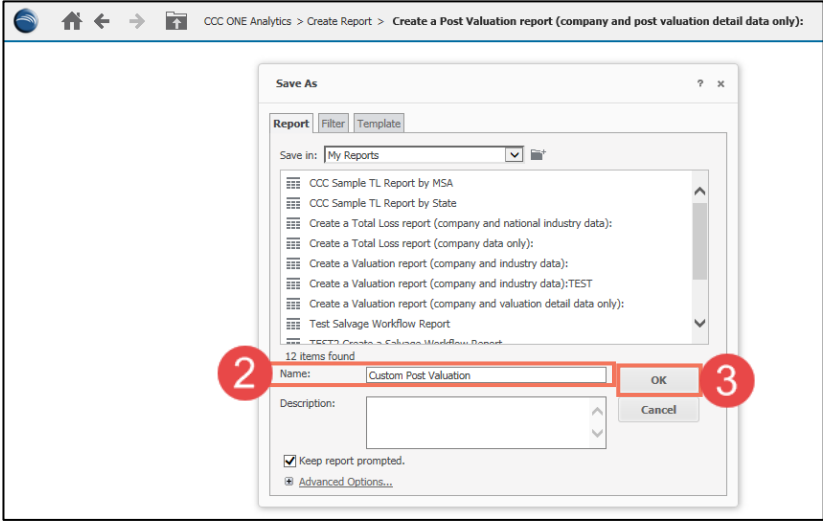
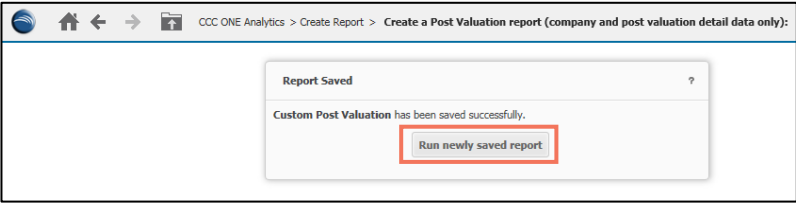
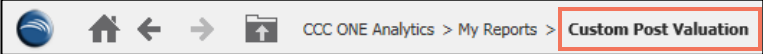
Note: The Report Builder can be accessed anywhere within CCC ONE Analytics with a Create button. This is a fully prompted report that can be used as a template for building other reports.

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CCC ONE® Analytics - Post Valuation, Continued

Creating a New Report

Follow these steps to save the new report once preferred attributes and metrics have been added:

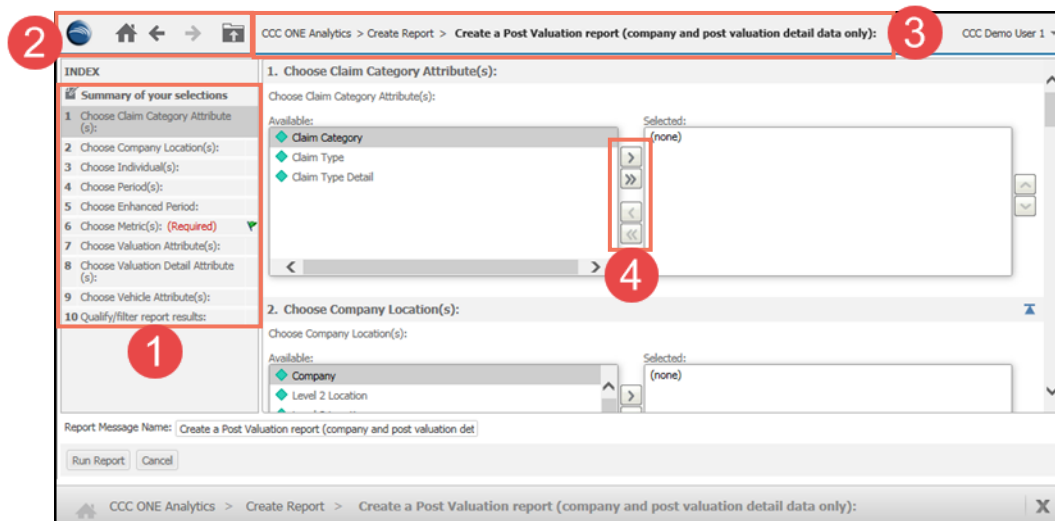
Step	Action
1	Once a report is created with the desired attributes and metrics click Save . 
2	The Save As report prompt opens, give the Post Valuation report a name. 
3	Click OK
4	Then click the Run newly saved report button. 
5	The newly saved Post Valuation report will open with the saved attributes and metrics. Click Run Report . 

Note: Saved reports can be retrieved from My Reports.

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CCC ONE® Analytics - Post Valuation, Continued

Post Valuation Report Builder The report builder allows you to add details to the different prompts of the report. Use the table below to learn how to navigate the report builder.



Number	Action
1	These prompts let you expand or contract your Post Valuation report based on the metrics and attributes.
2	Use these navigation buttons to navigate the CCC ONE portal such as move forward and backward within the portal. Avoid using the forward and backward buttons in the web browser as this could cause an error in your reports.
3	This area shows you the hierarchy of where you currently are within the portal.
4	These buttons allow you to add or remove attributes and/or metrics to the Post Valuation report.

Post Valuation Report Builder The names of the prompts are the same as what is available in the Valuation report builder, this is for consistency across report builders, however the content of some of the prompts are different.

The following prompts have the same content as Valuation:

- Choose Claim Category Attribute(s)
- Choose Company Location(s)
- Choose Period(s)
- Choose Enhanced Period
- Choose Vehicle Attribute(s)

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CCC ONE® Analytics - Post Valuation, Continued

Post Valuation Changes The next sections outline the Post Valuation prompts that have new metrics and attributes compared to Valuation.

These prompts are:

- Choose Individual(s)
- Choose Metric(s)
- Choose Valuation Details Attribute(s)

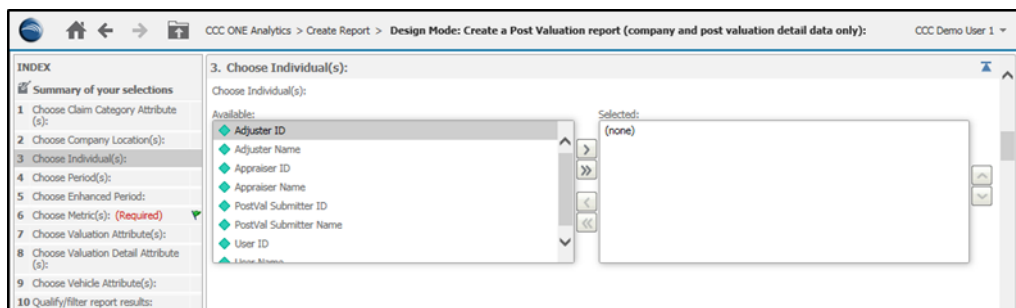
Prompts Excluded

Some Post Valuation prompts do not include a few metrics and attributes from Valuation these include: Settlement Adjuster ID, Vehicle Owner Name, Loss Unit Type, Valuation Type, Preval Cnt, Valuation Entered Date, Vehicle VIN, and Last Post Val Chng Date.

Choose Individual(s)

The **Choose Individual(s)** prompt has the following new content:

- PostVal Submitter ID
- Post Val Submitter Name

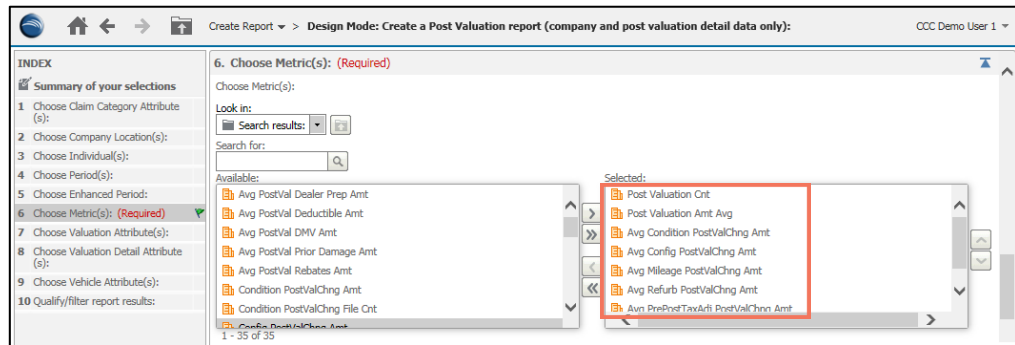


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CCC ONE® Analytics - Post Valuation, Continued

Choose Metric(s) (Required)

The **Choose Metric(s)** prompt is pre-populated with commonly used Post Valuation specific metrics. Commonly used metrics are pre-populated whether you access them from the report builder links or from a new report.



Metrics in this prompt included:

- Avg Condition PostValChng Amt
- Avg Mileage PostValChng Amt
- Avg PostVal Deductible Amt
- Avg PostVal Prior Damage Amt
- Avg PrePostTaxAdj PostValChng Amt
- Condition PostValChng Amt
- Config PostValChng Amt
- Mileage PostValChng Amt
- Post Valuation Amt
- Post Valuation Cnt
- PostVal Dealer Prep Amt
- PostVal DMV Amt
- PostVal Rebates Amt
- PostVal to PriorPostVal Days
- PrePostTaxAdj PostValChng Amt
- Refurb PostValChng Amt
- Valued to PostVal Cnt
- Valued to PostVal Days Avg
- Avg Config PostValChng Amt
- Avg PostVal Dealer Prep Amt
- Avg PostVal DMV Amt
- Avg PostVal Rebates Amt
- Avg Refurb PostValChng Amt
- Condition PostValChng File Cnt
- Config PostValChng File Cnt
- Mileage PostValChng File Cnt
- Post Valuation Amt Avg
- Post Valuation Number
- PostVal Deductible Amt
- PostVal Prior Damage Amt
- PostVal to PriorPostVal Cnt
- PostVal to PriorPostVal Days Avg
- PrePostTaxAdj PostValChng File Cnt
- Refurb PostValChng File Cnt
- Valued to PostVal Days

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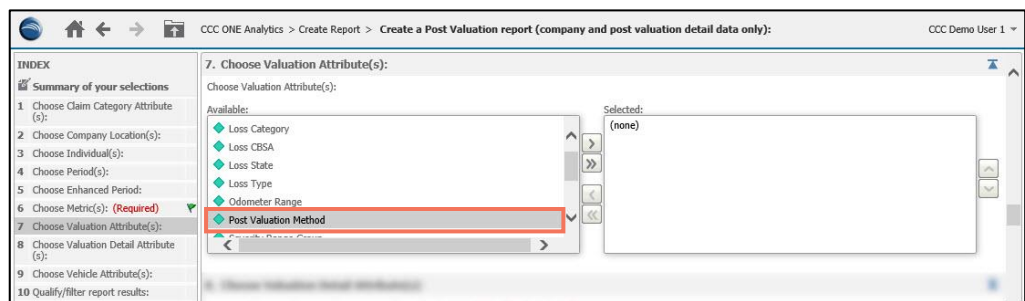
CCC ONE® Analytics - Post Valuation, Continued

Choose Valuation Attribute(s)

The **Choose Valuation Attribute(s)** prompt includes an additional attribute **Post Valuation Method**, this allows the user to identify whether the post valuation was done through the CCC Portal or the user called Sioux Falls to request a post valuation.

Post Valuation Method values are:

- **NOT AVAILABLE**- the value displayed for original valuations (post valuations do not exist).
- **PHONE**- post valuations done through CCC employees at Sioux Falls.
- **PORTAL**- post valuations requested through the portal

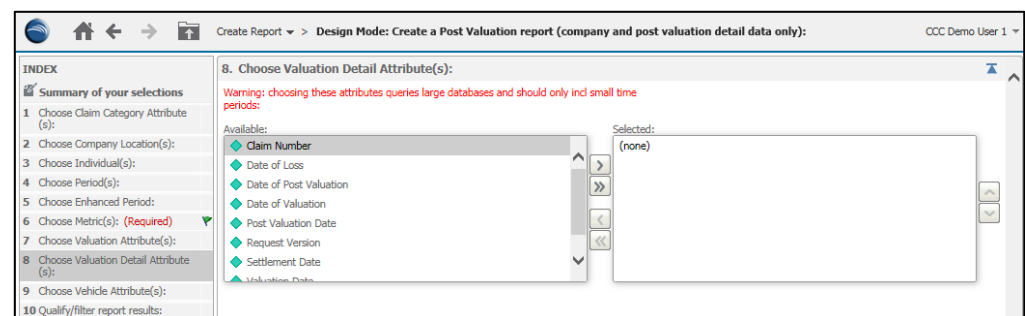


Choose Valuation Details Attribute(s)

The **Choose Valuation Details Attribute(s)** prompt has the following new content:

- Date of Valuation
- Date of Post Valuation
- Request Version
- Post Valuation Date

Note: The difference between Post Valuation Date and Date of Post Valuation is the former has a timestamp while the latter is just the date, simplifying filtering on Post Valuations done on a calendar day.



Quality/ filter report results

There are changes to the **Quality/ filter report results** prompt, this reflects the prompts in Post Valuation, here the prompts can be filtered.

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Motor Vehicle Report, Continued

MVR Attributes

Post Valuation specific attributes can be found in the Valuation Notes section of the Motor Vehicle Report (MVR).

CLAIM INFORMATION	
Owner	Vehicle Owner Name Ren, Xuezhi 1137 S Del Mar Ave, San Gabriel, CA 91776
Loss Vehicle	2016 Nissan Sentra S w/Continuously Variable Transmission
Loss Incident Date	08/17/2016 Date of Loss
Claim Reported	08/31/2016

Note: A callout box for the Owner field states: "Loss State and CBSA derived from the Loss zip code".

INSURANCE INFORMATION	
Report Reference Number	82040686
Claim Reference	0567151350101016-05
Adjuster	Cv70
Odometer	3,592
Last Updated	09/01/2016 03:16 PM

Note: A callout box for the Adjuster field states: "Adjuster Name".

You can see the person that requested the Post Valuation. Changes to the Vehicle Configuration, Condition, Mileage, Admin Data, Sales Tax, Pre/ Post Tax Adjustments, DMV Fees, Dealer Prep Fees, Rebates, etc. are also noted in the Valuation Notes and the dollars associated with these changes to the original valuation are captured in the Post Valuation metrics listed in the previous sections.


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Motor Vehicle Report, Continued

Valuation Notes

The following shows a detailed description of the Valuation Notes from the MVR:

CCC ONE MARKET VALUATION REPORT


 **VALUATION NOTES**

09/01/2016 13:12 - POADJ CHANGE REQUESTED BY: KUETHER,CHARLES

09/01/2016 13:12 - ADJR Z03 CONFIGURATION CHANGE

09/01/2016 13:12 - Mileage changed to 65000 from UNK

Mileage PostValChng Amt metric will capture dollar adjustments associated with the mileage change.

 **VALUATION NOTES**

PostVal Submitter Name

06/07/2016 13:01 - POADJ CHANGE REQUESTED BY: SEMAN,JOHN

06/07/2016 13:01 - Options added :[Steering Wheel Touch Controls,Message Center,Power Driver Seat,Anti-lock Brakes (4)]

06/07/2016 13:01 - Post Valuation Adjustment entered for:

06/07/2016 13:00 - Condition Ratings changed after Valuation

06/07/2016 13:00 - Mileage changed to 149261 from UNK

06/07/2016 13:00 - ADJR Z03 CONFIGURATION CHANGE

06/07/2016 13:00 - Condition Comments changed after Valuation

Note: There were changes to the condition ratings mileage and options/ packages on the vehicle Amts associated with these changes, these can be seen in the Post Valuation Report Builder.

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Motor Vehicle Report

Choose Valuation Attribute(s),
continued

The following shows more of the detailed description of the Valuation Notes from the MVR:

VALUATION NOTES

PostVal Submitter Name

Date of Post Valuation

06/17/2016

16:59 - POADJ CHANGE REQUESTED BY: RANALLO,TROY

06/17/2016 16:59 - AdjusterLastName changed, Old : BROWN with New : RANALLO

06/17/2016 16:59 - User has changed one or more of the below mentioned items:
Appraiser, Insured, Owner, Loss Type, Coverage, Lease, Third Party

Post Valuation Date

06/17/2016

16:59 - Pre/Post Tax data modified after Valuation

06/17/2016

16:59

AdjusterFisrtName changed, Old : NATASHA with New : TROY

06/10/2016 15:50 - POADJ CHANGE REQUESTED BY: BROWN,NATASHA

06/10/2016 15:50 - AdjusterLastName changed, Old : RANALLO with New : BROWN

06/10/2016 15:50 - AdjusterFisrtName changed, Old : TROY with New : NATASHA

06/10/2016 15:50 - User has changed one or more of the below mentioned items:
Appraiser, Insured, Owner, Loss Type, Coverage, Lease, Third Party

05/26/2016 17:30 - POADJ CHANGE REQUESTED BY: RANALLO,TROY

05/26/2016 17:30 - Post Valuation Adjustment entered for:

05/26/2016 17:30 - Options added :[California Emissions,Aftermarket Film Tint,Overhead Console]

05/26/2016 17:30 - Options removed :[Tinted Glass,Wood Interior Trim]

05/26/2016 17:30 - Condition Ratings changed after Valuation

05/26/2016 17:30 - Condition Comments changed after Valuation

Adjuster Name