Verify Alternative Parts Usage in CCC ONE[®] Estimating

Introduction There are occasions when you need to review the parts usage on a CCC ONE[®] Estimating workfile when the APS data for the workfile in CCC Portal, View Parts Response has been purged and is no longer available. The process can be broken down into several discrete steps.

Important! APS data is purged after 6 months. Only the latest data displays under View Parts Response.

This job aid describes each process step for verifying which, if any, alternative parts were offered to the appraiser, and/or used when the estimate was written.



Import Use the following steps to import the workfile from the Library.

Workfile to Review

Step	Action
1	Identify Claim Number for the workfile you want to review.
2	On the Workfiles View, click "Import from library"

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My V		Workfiles								
Searc	rkfiles	🕒 New Workfile	🕄 Refresh 🛍 De	elete 🔓 Pri	nt 🕶 🗟	Print Previe	w 👻 📑 Exp	ort to CSV		
	Search	Appointment	Source	Status	Version	Location	Location Name	Claim Number	Owner	V
Import from	<u>m library</u>	Unscheduled	No Assignment	Assigned	E01	Drive-in				
Import fro	<u>m disk</u>					/iew 🝷	Action 🔸	Appointment	Print E	mail
<u>Configure</u>	mailboxes									

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Import Workfile

Continued

Import Workfile to Review, continued

Step	Action
3	Enter the Claim
	Number.
4	Select appraisal
	source: Insurer or
	Repair Facility.
4	Click Review
	estimate.

Selecting **Review estimate**, allows you to use the supplement functionality to

Request Workfile Please provide required information for the workfile request.						
Workfile Details						
Claim Number	1004027566-1-7					
Retrieve From	 CCC1-IC1 TEST COMPANY-01 Repair Facility 					
Purpose	Write supplementReview estimate					
	Next Cancel					

review parts usage without writing the supplement.

The system processes. Click **Finish** to continue.

Workfile Requested
Request for workfile has been submitted.
Request for workfile has been submitted.
A notification will be generated when the workfile is received in the Inbox.
Finish

Once the file displays on the Workfiles View, double-click to open it.

Create Supplement for Review

Workfiles						
🗎 New Workfile	G Re	🕽 Delete 🛛 🔓 Pri	nt 🕶 🗟	Print Previev	w 🝷 📑 Exp	ort to CSV
Appointment	5	Status	Version	Location	Location Name	Claim Number
Unscheduled	Library Cop	y Inspected	🔒 E01	Drive-in		
			v	ïew 🔹 /	Action 👻	Appointment

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CreateGo to the Estimate tab and click Create Supplement. WhenSupplementprompted, click Yes to continue.for Review,For Supplement

continue	ed
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Co	ntacts Ir	surance	Inspection	Stat	6	Vehicle	Estimate	Rates	Attach	ments	Settlemen	ts .	Total Loss	Salvage	Notes Ever	nts	
Lin	es Other	r Charges	Totals	\prec	7					_				Estimate	Estimate o	f Reco	d
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9		1			FR	ONT BUMF	PER & GRILL	E									
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9	*	3	8 Repl		E	Bumper cove	er			1							
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Review LocateNow you can review the parts that the original appraiser had accessParts Infoto and also what else was offered. Once the system has created the
Supplement, click on Locate Parts.

Lines Other Charges Totals			Estima	te Prelim Suppl.	1
🖃 View Mode 👻 🌽 Line Operations 👻 🔓 Lock Sup	plement Estimate Properties 🕻	C Delete	Locate Parts	Total: \$500.	78
Do NOT click parts data is o update the w	c on the "Click here' currently displayed or orkfile and replace th	' to refresh n this screen ne data.	parts lin . If you re	<mark>k.</mark> The origin fresh, you wi	nal ill
Locate Parts - 011 GMC K1500 4X4 SIERRA (CREW SLE 4D P/U 8-5.3L-FI	_	_	_	
🖶 Add 🗸 🛛 Edit 🛛 🛃 Refresh 🛛 Sort by:	Default 👻				
💥 Parts data is more than 30 minutes old. Cl	ick here to refresh parts data.				
Disable parts filters				+	
Description	Supplier	Part #	Deliver St Days G	ock Ext. Price\$ ≹ty	La Ho
Ont OE Bumper 1/2 ton, w/o Denali red	OEM_DLR_JOHN PAUL'	15901510		378.99	1
LT Inner bracket 1/2 ton	OEM_DLR_JOHN PAUL'	22767056		42.71	I
Opt Hount bracket repair kit	OEM_DLR_JOHN PAUL'	15791866		84.02	

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Continued

Review LocateClick on the checkbox (or double-click) of the part or parts you want to
review. The part information displays with the parts that the appraiser
was offered and the ones that were selected on the original estimate.

🕈 Add 👻 🌽 Edit 🛛 🔂 Refresh 🛛 Sort by:	Default 🔹							🗽 Chang	je Zip Code	60654
🗾 Disable parts filters					+					
Description	Supplier	Part #	Deliver Days	Stock Qty	Ext. Price \$	Labor Hours	Paint Hours	Total \$	Diff. \$	ſ
Opt OE Bumper 1/2 ton, w/o Denali primed	OEM_DLR_JOHN PAUL'	15901510			378.99	Incl.	1.8	575.09		
© OEM		15901510			445.87	2.9	1.8	645.71	70.62	
💿 🧦 Repair					0.00	0.0	1.8	174.87	-400.22	-
🖸 🍥 A/M: CAPA	KEYSTONE - MILWAUKEE,	GM1002832DSC	1	1	379.00	2.9	1.8	575.10	0.01	
Opt OE: Discounted	OEM_DLR_RYDELL CHEV	15901510	1	in stock	378.99	2.9	1.8	575.09		
Dpt OE: Discounted	OEM_DLR_JOHN PAUL'S A	15901510	1	in stock	378.99	2.9	1.8	575.09		
Opt OE	OEM_DLR_JOHN PAUL'S A	15901510			378.99	2.9	1.8	575.09		
🚺 💿 🖪 Bumper Assembly, Front PNTD	LKQ Smart Parts	~JF93888	4	1	750.00	1.4	1.4	928.01	352.92	
Opt OE LT Inner bracket 1/2 ton	OEM_DLR_JOHN PAUL'	22767056			42.71	Incl.	0.0	45.10		

In this scenario, there were 4 recommended/preferred parts offered. Highlight a part to see the same data for the part that was offered to the original appraiser.

primed	mper 1/2 ton, 1	w/o Denalı	OEM_DLR_JOHN PAUL			378.99	Incl. 1	.8 5	575.09	
© OEM	1			15901510		445.87	2.9 1	.8 6	45.71	70.62
💿 🧦 Repa	air					0.00	0.0 1	.8 1	74.87	-400.22
3 💿 🛛 A/M:	C/		KEYSTONE - MILWAUKEE,	GM1002832DSC	1 1	379.00	2.9 1	.8 5	575.10	0.01
3 💿 🛛 Opt (OE punted	ł	OEM_DLR_RYDELL CHEV.	15901510	1 in stock	378.99	2.9 1	.8 5	575.09	
🛛 💿 🛛 Opt 🖌		đ	OEM_DLR_JOHN PAU				1	.8 5	575.09	
Opt (OE		OEM_DLR_JOHN PAUL	Noto the		ato of	1	.8 5	575.09	
🛛 💿 🖪 Bum	per Assembly,	Front PNTD	LKQ Smart Parts				1	.4 9	28.01	352.92
Opt OE LT	Inner bracket	1/2 ton	OEM_DLR_JOHN P/	1/15/2017.	Review	date fo	or	.0	45.10	
Opt OE LT 1/2 ton	Mount bracket	trepair kit	OEM_DLR_JOHN P	this examp	ole is 6/1	3/2018	3. d	.0 1	06.47	
Damage: A g	grade 1.0 h	iour 0G1.0	primary H measurement		Quote #	42705550	expires (1/15/201	17 4:00 PI	м
Damage: A g	prade 1.0 h ATION ES INC.	iour 0G1.0	primary H measurement		Quote #	42705550	expires (1/15/201	17 4:00 PI	м [
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Review	Because of the APS data being purged on the Portal after 6 months,
Advisor	you may find that the Advisor Report does not reflect what you see in
Report	CCC ONE [®] Estimating.

05/07/2018 at 18:32 CCC[®] Advisor Report Appraisal Informati Insurance Company: Claim Office Appraisal Source: Claim Number Written by: Policy Number Requested by: Vehicle Owner: Vehicle Information License Plate VIN Total Score Last Appraised: Total Estimate Lines Total Appraised: Lines with Exceptions Estimate Version: L Threshold Amount TL Threshold %: Line # Actual Guide Variance Score FAQA(Part):More cost effective recy Lamp available# 22 \$90.13 \$68.75 \$21.38 1011 12 FAQA(Part): More cost effective approved certified Lamps available* 22 \$90.13 \$83.21 \$6.92 12 FAQA(Best Practice): Greater than 4 Manual Lines on Est w/ T Cost Greater than 18 \$252.03 \$208.00 \$44.03 9

Here is the Advisor Report for this estimate example:

In this scenario, the Advisor Report does not flag that a more cost effective LKQ bumper assembly is available.

Why does this happen? The Advisor Report is comparing the cost of the selected bumper cover (\$378.99) to the cost of the LKQ assembly (\$750.00), but *does not compare* the assembly price to the sum total of all the included parts (\$1146.78).

The Advisor Report tool does not use the Compare Assembly feature available to the appraiser in Estimating.

Therefore, be extremely careful, when comparing the data to ensure that you are comparing "apples to apples".

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MakeOnce you have completed your review of the estimate, if you wish toDeterminationretain a copy, do not lock the supplement.

Select the appropriate checkboxes to print **Preliminary Supplement**.

ave 🔀 Save and Close 🛱 Print 👰 Email 🗋 New 🔹	🕄 Upda	te Rates and Rules
acts Insurance Inspection Statements Vehicle Estimate	Rates S	Settlements Total
🚔 Print Workfile Documents		
Printer:		•
Document Pages	Copies	Print Preview
Alternate Parts Usage	1	Preview
Assignment Sheet	1	Preview
Claim Summary	1	Preview
Estimate of Record	1	Preview
Paintless Dent Repair Worksheet	1	Preview
Parts List	1	Preview
Preliminary Supplement 1 Summary	1	Preview
Preliminary Supplement 1 with Summary	1	Preview
Recall Notices	1	Preview
Statements	1	Preview
	=	Print Cancel

When finished, you can exit the workfile by closing the window [x] and answering "**No**" to the prompt "Do you want to save changes?".