

Verify Alternative Parts Usage in CCC ONE® Estimating

Introduction There are occasions when you need to review the parts usage on a CCC ONE® Estimating workfile when the APS data for the workfile in CCC Portal, View Parts Response has been purged and is no longer available. The process can be broken down into several discrete steps.

Important! APS data is purged after 6 months. Only the latest data displays under View Parts Response.

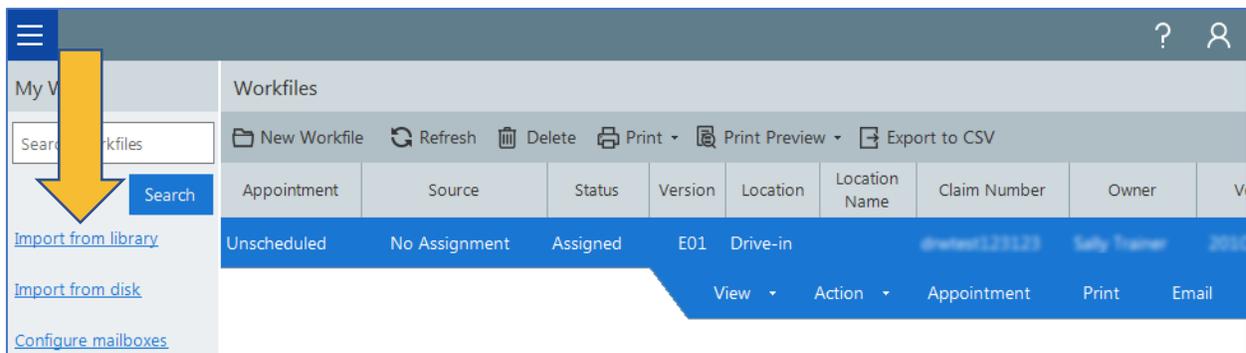
This job aid describes each process step for verifying which, if any, alternative parts were offered to the appraiser, and/or used when the estimate was written.



Import Workfile to Review

Use the following steps to import the workfile from the Library.

Step	Action
1	Identify Claim Number for the workfile you want to review.
2	On the Workfiles View, click " Import from library... "



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Import Workfile to Review,
continued

Step	Action
3	Enter the Claim Number .
4	Select appraisal source : Insurer or Repair Facility.
4	Click Review estimate .

Selecting **Review estimate**, allows you to use the supplement functionality to review parts usage without writing the supplement.

The system processes. Click **Finish** to continue.

Create Supplement for Review

Once the file displays on the Workfiles View, double-click to open it.

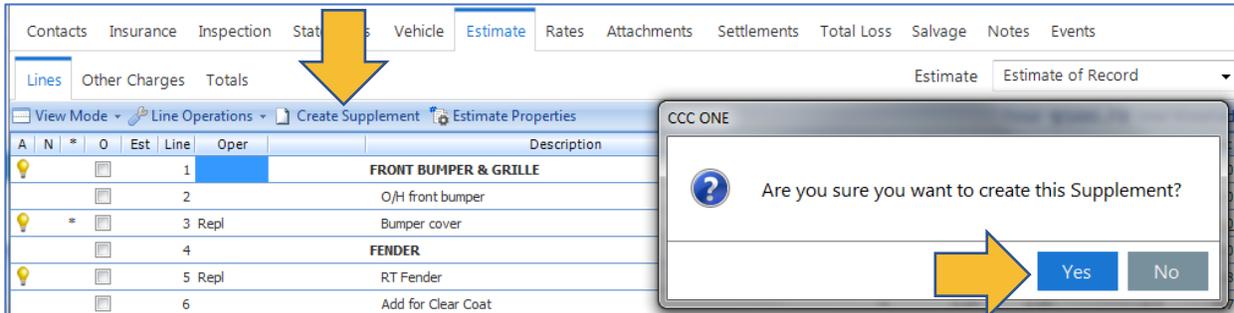
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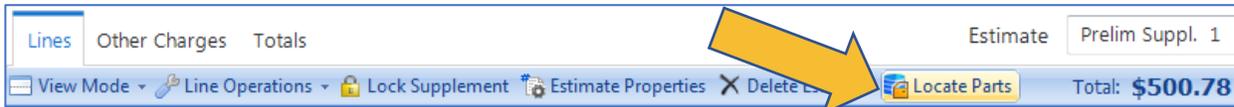
Create Supplement for Review,
continued

Go to the **Estimate** tab and click **Create Supplement**. When prompted, click **Yes** to continue.

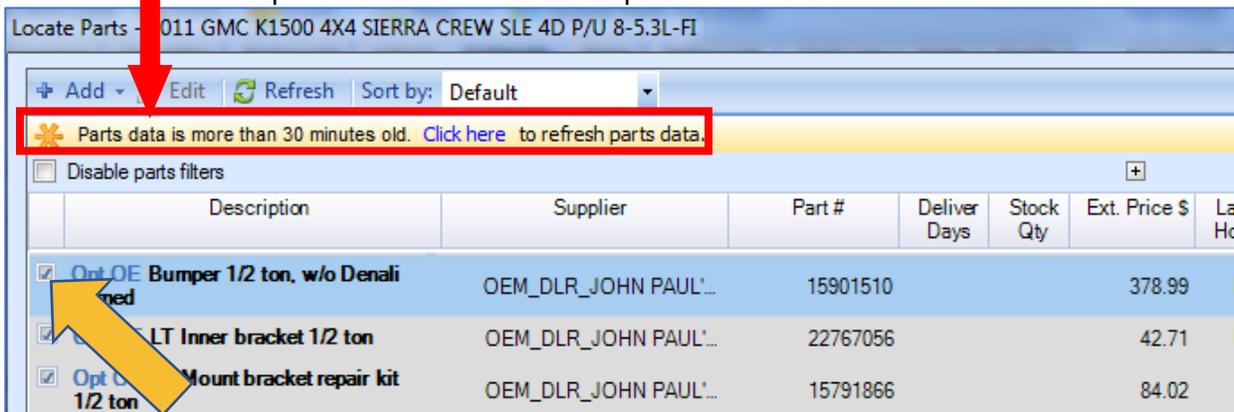


Review Locate Parts Info

Now you can review the parts that the original appraiser had access to and also what else was offered. Once the system has created the Supplement, click on **Locate Parts**.



Do NOT click on the "Click here" to refresh parts link. The original parts data is currently displayed on this screen. If you refresh, you will update the workfile and replace the data.



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Review Locate Parts Info, continued
 Click on the checkbox (or double-click) of the part or parts you want to review. The part information displays with the parts that the appraiser was offered and the ones that were selected on the original estimate.

Description	Supplier	Part #	Deliver Days	Stock Qty	Ext. Price \$	Labor Hours	Paint Hours	Total \$	Diff. \$
<input type="checkbox"/> Opt OE Bumper 1/2 ton, w/o Denali primed	OEM_DLR_JOHN PAUL...	15901510			378.99	Incl.	1.8	575.09	
<input type="radio"/> OEM		15901510			445.87	2.9	1.8	645.71	70.62
<input type="radio"/> Repair					0.00	0.0	1.8	174.87	-400.22
<input checked="" type="checkbox"/> A/M: CAPA	KEYSTONE - MILWAUKEE...	GM1002832DSC	1	1	379.00	2.9	1.8	575.10	0.01
<input checked="" type="checkbox"/> Opt OE: Discounted	OEM_DLR_RYDELL CHEV...	15901510	1	in stock	378.99	2.9	1.8	575.09	
<input checked="" type="checkbox"/> Opt OE: Discounted	OEM_DLR_JOHN PAUL'S A...	15901510	1	in stock	378.99	2.9	1.8	575.09	
<input type="radio"/> Opt OE	OEM_DLR_JOHN PAUL'S A...	15901510			378.99	2.9	1.8	575.09	
<input checked="" type="checkbox"/> Bumper Assembly, Front PNTD...	LKQ Smart Parts	~JF93888	4	1	750.00	1.4	1.4	928.01	352.92
<input checked="" type="checkbox"/> Opt OE LT Inner bracket 1/2 ton	OEM_DLR_JOHN PAUL...	22767056			42.71	Incl.	0.0	45.10	

In this scenario, there were 4 recommended/preferred parts offered. Highlight a part to see the same data for the part that was offered to the original appraiser.

Description	Supplier	Part #	Deliver Days	Stock Qty	Ext. Price \$	Labor Hours	Paint Hours	Total \$	Diff. \$
<input checked="" type="checkbox"/> Bumper Assembly, Front PNTD...	LKQ Smart Parts					1.4	1.4	928.01	352.92

Note the Quote Date of 1/15/2017. Review date for this example is 6/13/2018.

Vehicle: 2011 NA GMC PICKUP SIERRA 1500 (99-CURRENT)
 Damage: A grade | 1.0 hour | 0G1.0 primary | H measurement
 Quote # 42705550 expires 01/15/2017 4:00 PM

View Parts Response

Claim Number:

Important! APS data is purged after 6 months. Only the latest data displays under View Parts Response.

Request Id	Version	Record Date	Appraiser Id	Request Type	Delivery Zip	Year	Make
...	E01	Tue, 6 Jun 2017 06:43 PM CDT	...	OFFLINE	53108	2011	GMC
...	E01	Tue, 6 Jun 2017 05:54 PM CDT	...	OFFLINE	53108	2011	GMC
...	E01	Tue, 16 May 2017 12:44 PM CDT	...	OFFLINE	53108	2011	GMC

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Review Advisor Report

Because of the APS data being purged on the Portal after 6 months, you may find that the Advisor Report does not reflect what you see in CCC ONE® Estimating.

Here is the Advisor Report for this estimate example:

05/07/2018 at 18:32

CCC® Advisor Report

Appraisal Information					
Insurance Company:		Claim Office:			
Appraisal Source:		Claim Number:			
Written by:		Policy Number:			
Requested by:		Vehicle Information:			
Vehicle Owner:		VIN:			
License Plate:		Total Score:			
Last Appraised:		Total Estimate Lines:			
Total Appraised:		Lines with Exceptions:			
Estimate Version:					
TL Threshold Amount:					
TL Threshold %:					

Appraisal Review Results					
Guideline	Line #	Actual	Guide	Variance	Score
FAQA(Part):More cost effective recy Lamp available#	22	\$90.13	\$68.75	\$21.38	1011
FAQA(Part): More cost effective approved certified Lamps available*	22	\$90.13	\$83.21	\$6.92	12
FAQA(Best Practice):Greater than 4 Manual Lines on Est w/ T Cost Greater than	18	\$252.03	\$208.00	\$44.03	9

In this scenario, the Advisor Report does not flag that a more cost effective LKQ bumper assembly is available.

Why does this happen? The Advisor Report is comparing the cost of the selected bumper cover (\$378.99) to the cost of the LKQ assembly (\$750.00), but *does not compare* the assembly price to the sum total of all the included parts (\$1146.78).

The Advisor Report tool does not use the Compare Assembly feature available to the appraiser in Estimating.

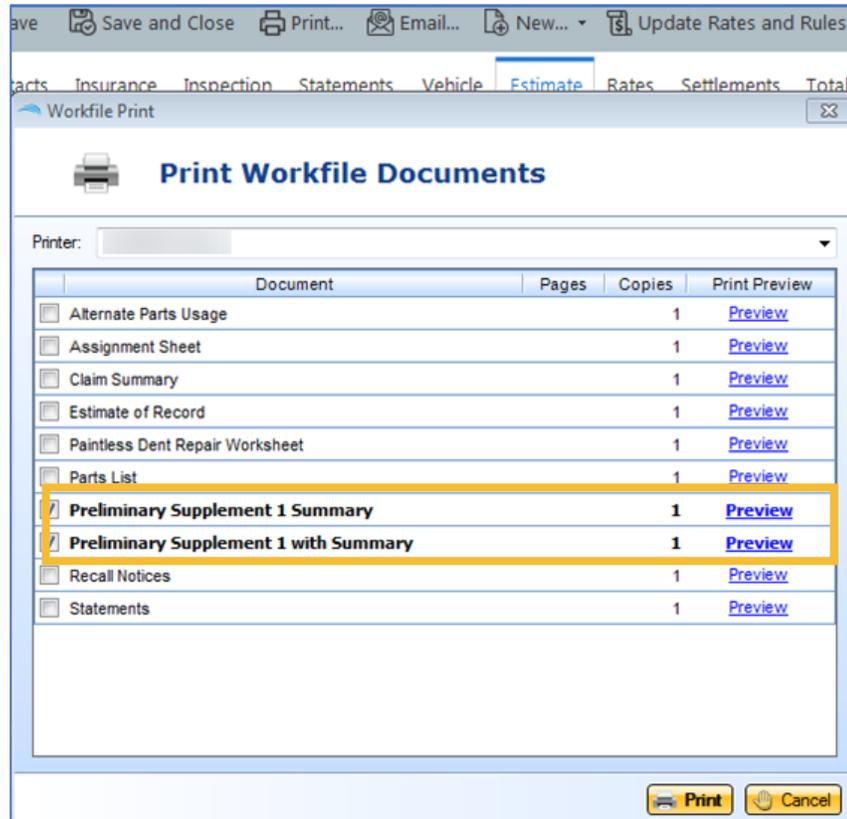
Therefore, be extremely careful, when comparing the data to ensure that you are comparing “apples to apples”.

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Verify Alternative Parts Usage in CCC ONE® Estimating, Continued

Make Determination Once you have completed your review of the estimate, if you wish to retain a copy, **do not lock the supplement.**

Select the appropriate checkboxes to print **Preliminary Supplement.**



When finished, you can exit the workfile by closing the window [x] and answering **"No"** to the prompt "Do you want to save changes?".